



# TOSHIBA

Toshiba KP-2004 Service Manual

E-bridge id gate



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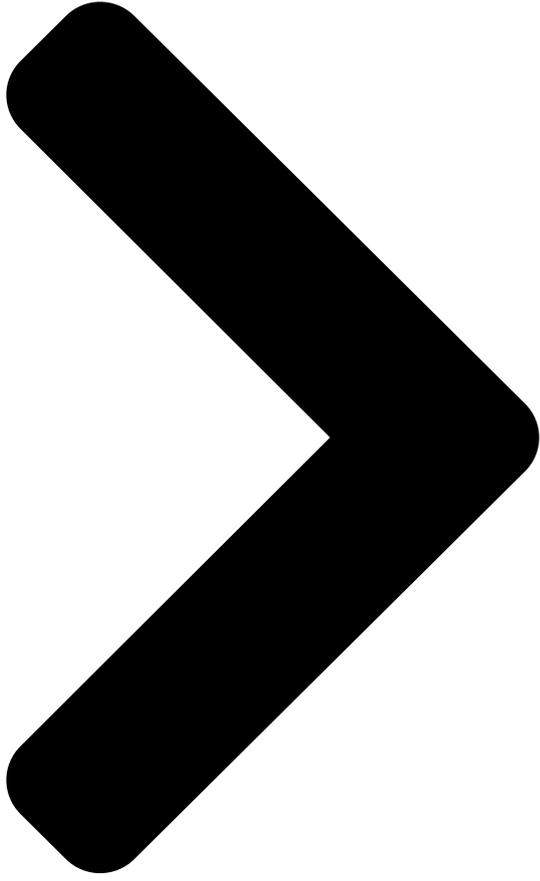
Troubleshooting

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# SERVICE MANUAL **TC**

e-BRIDGE ID Gate

# KP-2004

File No. SME060032A0  
R061121D2600-TTEC  
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# Summary of Contents for Toshiba KP-2004

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[Page 3](#) GENERAL PRECAUTIONS REGARDING THE INSTALLATION, SERVICE AND MAINTENANCE FOR e-BRIDGE ID GATE (KP-2004) The maintenance should be done by a qualified service technician. 1) When installing the e-BRIDGE ID Gate, follow the procedure described in the co-packed Unpacking Instructions.

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## [Page 7: General Description](#)

GENERAL DESCRIPTION e-BRIDGE ID Gate (KP-2004) is a card reader which enables user authentication on a iCLASS-compliant noncontact card. \* iCLASS is a noncontact IC card technology developed by HID Corporation. © February 2007 TOSHIBA TEC CORPORATION All rights reserved...

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## [Page 9: Installation And Settings Of E-Bridge Id Gate](#)

Each procedure shown in this chapter has an instruction to turn the power of the equipment ON and to shut it down. If each setting is performed consecutively, turning the power ON or shutting it down is not necessary. © February 2007 TOSHIBA TEC CORPORATION All rights reserved KP-2004 INSTALLATION AND SETTINGS OF e-BRIDGE ID GATE...

[Page 10](#) [F] Card authentication setting P. 2-4 "[F] Card authentication setting" Worker User Operation Selects "Enable" of "Card Authentication". Start operation KP-2004 © February 2007 TOSHIBA TEC CORPORATION All rights reserved INSTALLATION AND SETTINGS OF e-BRIDGE ID GATE 2 - 2...

## [Page 11: Setup Procedure](#)

2) Key in "1772", and then press the [START] button. 3) Key in the setting code, and then press the [ENTER] button on the touch panel. 4) Shut down the equipment. © February 2007 TOSHIBA TEC CORPORATION All rights reserved KP-2004 INSTALLATION AND SETTINGS OF e-BRIDGE ID GATE...

[Page 12](#) 3) Enter the administrator password and click "Login". 4) Select "Enable" of "Card Authentication" in "User Management Setting". 5) Log out of TopAccess. KP-2004 © February 2007 TOSHIBA TEC CORPORATION All rights reserved INSTALLATION AND SETTINGS OF e-BRIDGE ID GATE 2 - 4...

## [Page 13: E-Bridge Id Gate Setting Code List](#)

00: No authentication using a noncontact IC card 02: Authentication using a noncontact IC card (KP-2003) 03: Authentication using a noncontact IC card (KP-2005) 04: Authentication using a noncontact IC card (KP-2004) • ZZZZ: Sub-code 0000: No authentication using a noncontact IC

card...

[Page 14](#) KP-2004 © February 2007 TOSHIBA TEC CORPORATION All rights reserved e-BRIDGE ID GATE SETTING CODE LIST 3 - 2...

### [Page 15: Troubleshooting](#)

"Failed Authentication" appears on the equipment's touch panel. Check the following: Is the LAN cable connected correctly? Check the LAN cable connection. © February 2007 TOSHIBA TEC CORPORATION All rights reserved KP-2004 TROUBLESHOOTING 4 - 1 07/04...

[Page 16](#) Is the LDAP server setting correct? Ask the user about it, and check the LDAP server settings. KP-2004 © February 2007 TOSHIBA TEC CORPORATION All rights reserved TROUBLESHOOTING 4 - 2 07/04...

### [Page 17: Canceling E-Bridge Id Gate Card Authentication](#)

When canceling the card authentication with the e-BRIDGE ID Gate Setting code (8 digits): 00000000 For the procedure, refer to "[D] System setting (08-1772)". P. 2-3 "[D] System setting (08-1772)" © February 2007 TOSHIBA TEC CORPORATION All rights reserved KP-2004 CANCELING e-BRIDGE ID GATE CARD AUTHENTICATION 5 - 1...

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