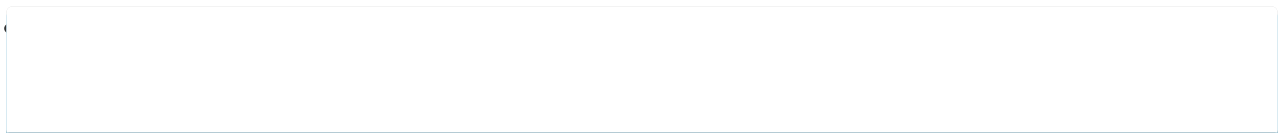


Warranty Information - Toshiba SD-R1002 Installation Instructions Manual

Cd-rw/dvd-rom drive

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WARRANTY INFORMATION

Toshiba America Electronic Components, Inc. ("TAEC") warrants that all products will, upon delivery by TAEC to the customer in new condition, be free from defects in material and workmanship for a period of twelve (12) months after delivery. TAEC warrants that spare Parts and Accessories will be free from defects

in material and workmanship for a period of ninety (90) days. These warranties are ~~effective from the date of shipment by TAEC~~ to the original purchaser and will be extended only to that original purchaser. TAEC will, at its option, repair or replace the defective item under warranty in accordance with TAEC's published Repair Policy and Procedure.

This warranty is void: (a) if the Products are used under other than normal use and maintenance conditions, (b) if the Products are modified or altered, unless the modification or alteration is expressly authorized by TAEC, (c) if the equipment is subject to abuse, neglect, lightning, electrical fault, or accident, (d) if the Products are repaired by someone other than TAEC, (e) if the serial numbers of the Products are defaced or missing, or (f) if the Products are installed or used in combination or in assembly with products not supplied by and which are not compatible or of inferior quality, design or performance.

This Warranty shall constitute the sole and exclusive liability of the TAEC, its successors or assigns, in connection with the goods purchased and is in lieu of all other Warranties, expressed or implied, including but not limited to any implied warranty of merchantability, fitness for a particular purpose or fitness for use, and

all other obligations or liabilities of TAEC, its successors or assigns. Under no circumstances will the customer or any user or other person be entitled

to any direct, indirect, special, consequential, or exemplary damages, for Breach

of Contract, Tort, or otherwise. Under no circumstances will any such person be

entitled to any sum greater than the purchase price paid for the product that is malfunctioning.

This warranty does not apply to expendable parts such as fuses, filters, remov-

able media, and other such parts classified by Seller as expendable.

- All repairs will be performed at TAEC's Repair facility, except for repairs made at the Purchaser's site, as specifically agreed by TAEC in writing.
- Purchaser shall bear the cost of shipping to TAEC's facility those items that fail while under warranty. TAEC shall bear the cost of return shipment to Purchaser's facility.
- Repairs on products that fail during the new product warranty period are warranted for the remainder of the new product warranty period or 90 days, whichever is the greatest.
- The repair of product that failed after the expiration of the original warranty period is warranted for ninety days from the date the repaired item is shipped back to the customer.
- To obtain service under this warranty, the Purchaser must bring the malfunction of the Product to the attention of TAEC within the twelve (12) month period and no later than thirty (30) days after such malfunction, whichever occurs first. Failure to bring the malfunction to the attention of TAEC, within the prescribed time, will result in the

Purchaser
being not entitled to warranty service.

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