



# Troubleshooting - Sanyo SAP-URV246EH Instruction Manual

Inverter-controlled split system air conditioner



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Troubleshooting

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## Bookmarks







If your air conditioner does not work properly, first check the following points before requesting service. If it still does

not work properly, contact your dealer or service center.

**Trouble**

Air conditioner does not run at all.

OPERATION lamp blinks and air conditioner does not operate.

Compressor runs but soon stops.

Poor cooling (or heating) performance.

Clicking sound is heard from the air conditioner.

OPERATION lamp lights but outdoor unit will not run.


# Troubleshooting

## Possible Cause

1. Power failure.
2. Leakage circuit breaker tripped.
3. Line voltage is too low.
4. Batteries in remote control unit have run down.

Trouble in system.

Obstruction in front of condenser coil.

1. Dirty or clogged air filter.
2. Heat source or many people in room.
3. Doors and/or windows are open.
4. Obstacle near air intake or air discharge port.
5. Thermostat is set too high for cooling (or too low for heating).
6. (Outdoor temperature is too low for heating.)

In heating or cooling operation, any plastic parts may expand or shrink due to a sudden temperature change. In this event, a clicking sound may occur.

The use of cellular phones near the air conditioner may cause disturbance to its normal operation.

## Remedy

1. Restore power.
  2. Contact service center.
  3. Consult your electrician or dealer.
  4. Replace batteries.
- Contact service center.

Remove obstruction.

1. Clean air filter to improve airflow.
2. Eliminate heat source if possible.
3. Shut them to keep the heat (or cold) out.
4. Remove it to ensure good airflow.
5. Set the temperature lower (or higher).
6. (Consult your dealer or try to use another heat appliance.)

This is normal, and the sound will soon disappear.

1. Turn off the power then restart the air conditioner after a while.
2. Consult your dealer.

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