

TOSHIBA

Toshiba Strata CTX Quick Reference Manual

Ip attendant console

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IP Attendant Console

Quick Reference Guide

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The Power of IP . The Reliability of

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Related Manuals for Toshiba Strata CTX

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Digital business telephone systems (533 pages)

[Telephone Toshiba STRATA CIX User Manual](#)

Ipt/dkt telephone (179 pages)

[Telephone Toshiba CTX IPT/DKT User Manual](#)

Strata cix and ctx ipt/dkt telephone (171 pages)

[Telephone Toshiba DKT3220-SD - Digital Phone - Charcoal User Manual](#)

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[Telephone Toshiba STRATA CIX-CTX-QRG-VB VERSION B1 Quick Reference Manual](#)

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[Music Mixer Toshiba LICSTAR-IV SE Instruction Manual](#)

Lighting control console (262 pages)

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Ip attendant console (28 pages)

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[Page 2: Answering A Call \(Incoming\)](#)

Introduction This quick reference guide applies to the Toshiba Strata CTX Attendant Console connected to a Strata CTX system. See your Telephone System Administrator to find out which

features you have. Answering a Call (Incoming) ³ To answer the current call (highlighted),

[Page 3](#) BLF/DSS Tab ³ To dial using BLF/DSS 1. Click the BLF/DSS tab. 2. Double-click on an entry or use the up/down arrows to select an entry and press (Enter) on the keyboard. Click to view BLF/DSS lists Station Idle Station Busy Station DND or not available in this system Station Idle with Advisory Message...

[Page 4: Call Transfer](#)

Call Transfer ³ To Blind Transfer the source party to the destination party ³ While on an active call, dial the destination party on the numeric keypad. Press U^hsr^{7yv}q⁺ on the numeric keypad ...or select Call > Transfer > Blind transfer. Enter destination party from the numeric keypad.

[Page 5: Conference Calls](#)

Conference Calls ³ To create a conference call ³ With calls on Source and Destination, press E^vT^{yv} ...or select Call > Join/Split. The CTX Attendant creates a three-way conference. ³ To add another destination party to the conference with the Attendant 1.

[Page 6: Door Phones](#)

Door Phones ⁹ ³ To call the primary door phone, click the Qu^r icon ...or click the drop-down arrow next to the Door Phone icon to select an alternate door phone or select Console > Door Phone > Primary or Alternate Door Phone.

[Page 7: Ringing On/Off Controls](#)

Function and Volume Keys Help Vol Dn Vol Up 6310 Ringing On/Off Controls Keys Description
8^yS Turns the sound card Headset or External Speaker Ring On 8^yU Turns the sound card Headset or External Speaker Ring Off 8^ya Turns the PC Internal Speaker Ring On 8^yY Turns the PC Internal Speaker Ring Off Toolbar...

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