



Asus DL101 User Manual

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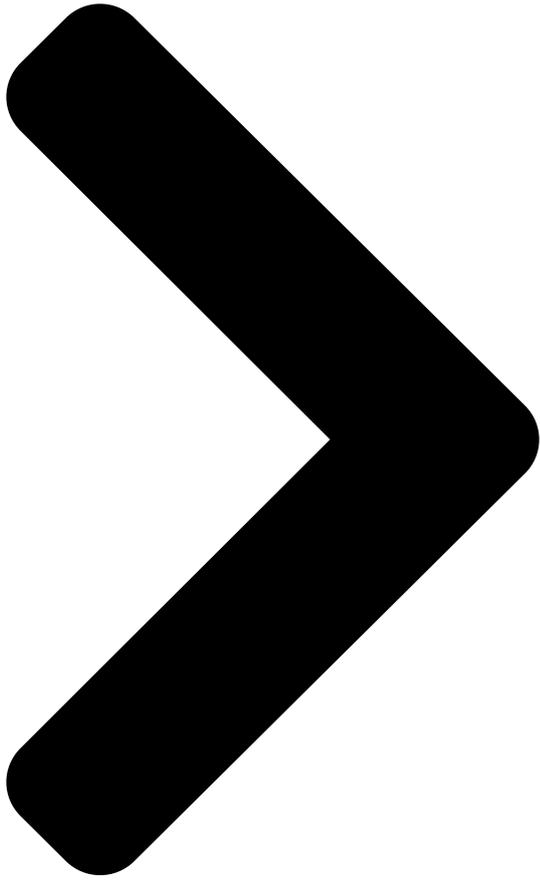
Troubleshooting

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ASUS DL101



User Manual

E12914

15060-61410100

Revised Edition V3

May 2017

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ASUS DL101



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Summary of Contents for Asus DL101

[Page 1](#) ASUS DL101 User Manual E12914 15060-61410100 Revised Edition V3 May 2017 E12914_DL101_UM_V3.indd 1 5/24/2017 18:00:09...

[Page 2](#) ASUS will only be responsible for or indemnify you for loss, damages or claims based in contract, tort or infringement under this Warranty Statement. This limit also applies to ASUS' suppliers and its reseller. It is the maximum for which ASUS, its suppliers, and your reseller are collectively responsible.

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[Page 4: Package Contents](#)

NOTE: • If any of the following items are damaged or missing, contact your retailer. • The illustrated items below are for reference only. • Specifications subject to change without notice.
OPEN 1 x Strike plate 1 x ASUS DL101 interior unit cover 1 x ASUS DL101 1 x ASUS DL101 interior unit exterior unit 1 x Deadbolt 1x Bag of screws...

[Page 5: Product Overview](#)

Product overview Front View Touchscreen panel Keyhole Use your palm to touch the touchscreen panel, or place your finger on the NFC logo for at least 1 second to activate the keypad. E12914_DL101_UM_V3.indd 5 5/24/2017 18:00:09...

[Page 6: Back View](#)

Back View Battery compartment Join button Reset button LED status indicator Thumbturn lever
NOTE: Refer to LED information section for more details on the LED status indicator.
E12914_DL101_UM_V3.indd 6 5/24/2017 18:00:10...

[Page 7](#) LED information The LED status indicator helps identify the current status of your ASUS DL101. Refer to the following table for details: Color Status Description LED lights up for 2 seconds and the alarm Battery inserted makes Do-Re-Mi sound Use the companion app to identify which...

[Page 8: Alarm Information](#)

NFC phone to unlock. Keypad sound is enabled by default, you can manually • set the sound to be enabled or disabled (refer to Programming the ASUS DL101 for more details).
E12914_DL101_UM_V3.indd 8 5/24/2017 18:00:10...

[Page 9: Safety Notices](#)

DO NOT exert excessive force or use sharp objects on • the touchscreen panel. • Use four 1.5V AA alkaline batteries to maintain a stable and long lasting power source. • Only ASUS-authorized technicians should perform repairs and maintenance for your device. Consult an authorized ASUS service center for repairs and maintenance. E12914_DL101_UM_V3.indd 9 5/24/2017 18:00:10...

[Page 10: Getting Started](#)

Getting started Determining door status Take note of which direction your door will be opened before installing your ASUS DL101, the orientation will be different for left-handed doors and right-handed doors. Left-handed door when Right-handed door when viewed from the outside.

[Page 11: Preparing Your Door](#)

Preparing your door NOTE: The installation steps shown in this manual is for a left- handed door and for reference only. Adjust the lockbolt length to fit your door by rotating it clockwise or anti-clockwise (this product supports 60mm or 70mm configuration, the illustration on the right is the 60mm...

[Page 12](#) Drill the holes as indicated on the template. NOTE: The location of the holes will vary per thickness of the door. Insert the deadbolt into the door and mark the face plate. WARNING! The cross-shaped opening in the deadbolt should be orientated at the bottom (see red circle area).

[Page 13](#) Chisel out a 4 mm recess along the marked lines. Insert the deadbolt again and close the door, then mark the door frame with the lock bolt and the face plate. WARNING! The cross-shaped opening in the deadbolt should be orientated at the bottom. Chisel out a 2 mm recess for the strike plate along the marked...

[Page 14: Installing Your Asus DL101](#)

Installing your ASUS DL101 NOTE: The installation steps shown in this manual are for a left-handed door and for reference only. Insert the strike plate into the door frame, then secure it with the bundled short screws. Insert the deadbolt...

[Page 15](#) WARNING! Ensure the blade on the ASUS DL101 exterior unit is horizontally inserted (see red circle area). E12914_DL101_UM_V3.indd 15...

[Page 16](#) Align the mounting plate and install it, then secure the mounting plate with the bundled long screws. NOTE: Ensure to pass the blade through the blade opening, and pass the cable through the cable opening and place it on the right side (see red circle area).

[Page 17](#) Insert a flat head screwdriver into the opening with the tip pointing slightly upwards, then gently tilt the screwdriver upwards (as shown below) to release the cover. E12914_DL101_UM_V3.indd 17 5/24/2017 18:00:11...

[Page 18](#) Connect the cable of the exterior unit to the interior unit, then align the interior unit and install it. NOTE: • Ensure to connect the cable in the correct orientation (black to black and red to red), and placed at (A) as shown below • Ensure the blade is horizontally aligned with the thumbturn lever as shown in (B) below. • Ensure that the thumbturn lever is in the open position. Turn the thumbturn lever to make sure the lever turns the blade.

[Page 19](#) Secure the interior unit with the bundled screws, then install four 1.5V AA batteries and the cover. NOTE: Ensure the batteries are installed in the correct polarity. E12914_DL101_UM_V3.indd 19 5/24/2017 18:00:11...

[Page 20: Unlocking The Asus DL101](#)

When the ASUS DL101 is unlocked, touch the panel, then press <OK> to enter programming mode. This setting must be set up after installing the ASUS DL101 for the first time, and ensure the thumbturn lever is installed correctly. Unlocking the ASUS DL101...

[Page 21](#) Unlocking with a key Insert your key Turn the key into the keyhole Unlocking with a password Enter the random Enter user Touch the panel Press code password NOTE: The two digit random code helps you spread fingerprint across all the numbers, this is part of the fingerprint security mechanism.

[Page 22](#) Move the slider to Smart Home Unlock DL101 device companion app NOTE: The companion app will show that the status of the ASUS DL101 is Locked after locking. To unlock the ASUS DL101, move the slider to Unlock. E12914_DL101_UM_V3.indd 22 5/24/2017 18:00:12...

[Page 23: Locking The Asus DL101](#)

Locking the ASUS DL101 Locking with a key Insert your key Turn the key into the keyhole
Locking with the touch panel Touch the panel Press E12914_DL101_UM_V3.indd 23 5/24/2017 18:00:12...

[Page 24](#) Smart Home Move the slider to Lock DL101 device companion app NOTE: The companion app will show that the status of the ASUS DL101 is Unlocked after unlocking. To lock the ASUS DL101, move the slider to Lock. E12914_DL101_UM_V3.indd 24...

[Page 25: Programming The Asus DL101](#)

Locking automatically You can set the ASUS DL101 to automatically lock after it is closed for thirty (30) seconds. Enter master Press <8> then password press <OK> (default: 0000) then press <OK> NOTE: This feature is disabled by default and is only available after enabling it.

[Page 26](#) <OK> (default: 0000) to eight digits) then press <OK> then press <OK> NOTE: The master password is for programming the ASUS DL101 only and cannot be used to unlock. Setting a new user password The panel will Enter master...

[Page 27](#) ASUS Smart Key app from the Google Play Store to help set up your smart phone with the ASUS DL101 and complete the NFC settings. • Ensure to keep the app open in the foreground when unlocking (some phones may limit apps in the background). • Visit the ASUS website to see a QVL (qualified vendor list) of compatible phones.

[Page 28](#) Deleting an user card or NFC phone Enter master Enter the slot Press <3> then password number you press <OK> (default: 0000) want to delete then press <OK> then press <OK> Deleting all user passwords, cards and NFC phones Enter master Press <4>...

[Page 29](#) • The emergency password can be used repeatedly, you can change the emergency password if needed. This feature can only be used with the ASUS HG100. The ASUS HG100 helps the user in locking and unlocking the ASUS DL101, and will send an "Door lock emergency password has been activated"...

[Page 30](#) Enter master password (default: Press <7> then press <OK> 0000) then press <OK> NOTE: When you disable the ASUS DL101, the ASUS DL101 can only be unlocked by using the key or the companion app. Disabling the electronic functions Lock the ASUS DL101, then remove the...

[Page 31: Restoring To Factory Settings](#)

Enabling/Disabling keypad sound Enter master password (default: Press <9> then press <OK> 0000) then press <OK> Restoring to factory settings Locate the Reset button on your device. Press and hold the Reset button for at about five (5) seconds until two beeps go off. Low battery warning •...

[Page 32: Connecting To The Asus Smart Home](#)

Navigate to the Add Device screen (as shown below) on your companion app, then tap Add Device. Locate the LED indicator on the interior unit of your ASUS DL101, then press it until it blinks blue. E12914_DL101_UM_V3.indd 32 5/24/2017 18:00:13...

[Page 33](#) ASUS Smart Home for more details). NOTE: Ensure that your device is within 45 meters of your ASUS HG 100, and there are no obstructions such as thick solid walls or other electronic devices that may cause interference.

[Page 34: Troubleshooting](#)

(short beep) Problem: The lock direction is not set up yet. Resolution: Ensure to set the lock direction first after your ASUS DL101 is installed. After installing and inserting batteries for the first time, there is no response when I press any key.

[Page 35](#) I can set the lock direction when setting up for the first time, but the door would not lock. (motor turns slowly, lockbolt stuck, thumbturn lever jammed) Problem: The batteries are low. Resolution: Replace the batteries. I can lock the door using a key, but I cannot unlock the door when I enter my password.

[Page 36](#) Federal Communications Commission Interference Statement This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

[Page 37](#) Canada, Industry Canada (IC) Notices This device complies with Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

[Page 38](#) Wash hands after handling. ASUS Recycling/Takeback Services ASUS recycling and takeback programs come from our commitment to the highest standards for protecting our environment. We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components as well as the packaging materials.

[Page 39](#) Hrvatski ASUSTeK Computer Inc. ovim izjavljuje da je ovaj uređaj sukladan s bitnim zahtjevima i ostalim odgovarajućim odredbama vezanih direktiva. Cijeli tekst EU izjave o sukladnosti dostupan je na: www.asus.com/support Čeština Společnost ASUSTeK Computer Inc. tímto prohlašuje, že toto zařízení splňuje základní požadavky a další příslušná...

[Page 40](#) AB uygunluk bildiriminin tam metni şu adreste bulunabilir: www.asus.com/support Bosanski ASUSTeK Computer Inc. ovim izjavljuje da je ovaj uređaj usklađen sa bitnim zahtjevima i ostalim odgovarajućim odredbama vezanih direktiva. Cijeli tekst EU izjave o usklađenosti dostupan je na: www.asus.com/support Manufacturer ASUSTek COMPUTER INC.

[Page 41: Drilling Template \(70 Mm Lockbolt\)](#)

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[Page 42: Drilling Template \(60 Mm Lockbolt\)](#)

E12914_DL101_UM_V3.indd 42 5/24/2017 18:00:13...