



Toshiba e-STUDIO A Series Operator's Manual

Ip fax function

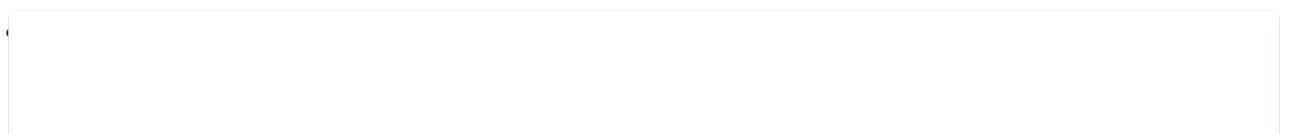
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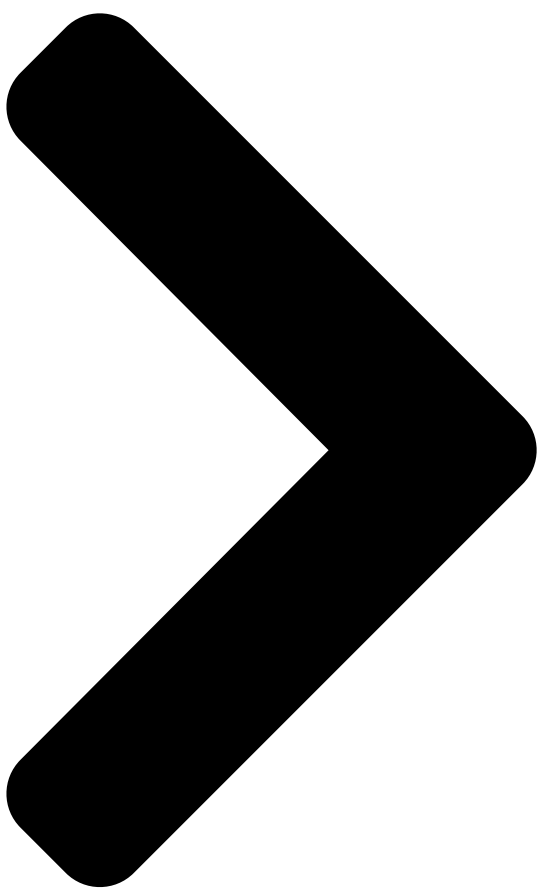
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TOSHIBA MULTIFUNCTIONAL DIGITAL COLOR SYSTEMS /
MULTIFUNCTIONAL DIGITAL SYSTEMS

Operator's Manual for IP Fax Function

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Summary of Contents for Toshiba e-STUDIO A Series

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Operator's Manual for IP Fax Function...

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[Page 3: Preface](#)

Preface Thank you for purchasing TOSHIBA Multifunctional Digital Systems or Multifunctional

Digital Color Systems. This manual describes how to use the IP Fax function. Read this manual before using the functions. □ How to read this manual □ Symbols in this manual In this manual, some important items are described with the symbols shown below.

[Page 4: Model And Series Names In This Manual](#)

□ Model and series names in this manual In this manual, each model name is replaced with the series name as shown below. Model name Series name in this manual e-STUDIO2010AC/2510AC e-STUDIO5015AC Series e-STUDIO2515AC/3015AC/3515AC/4515AC/5015AC e-STUDIO2018A/2518A/3018A/3518A/4518A/5018A e-STUDIO5018A Series e-STUDIO5516AC/6516AC/7516AC e-STUDIO7516AC Series e-STUDIO5518A/6518A/7518A/8518A e-STUDIO8518A Series □...

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Extended Memory (4GB) must be installed. For details, contact your service technician or service representative. □ Sending and receiving fax jobs by means of the IP Fax are guaranteed only for communication between Toshiba MFPs. □ When the IP Fax Enabler is installed, the available energy saving mode is Sleep mode.

[Page 9](#) 1.IP Fax Function Overviews □ Sending/Receiving fax jobs via a SIP server Sending and receiving is performed in an intranet between MFPs which support IP Fax via a SIP server. An IP Fax number is used for the destination. Inside the Intranet Office A Office B IP Fax...

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[Page 12: Checking The License](#)

Checking the license An IP Fax Enabler is required in order to use the IP Fax function. For details, contact your service technician or service representative. You can check whether or not the IP Fax Enabler is installed in the equipment as below. Press [User Functions -User-] and the [Admin] tab.

[Page 13: Installing The License](#)

Installing the license If the IP Fax Enabler is not installed in the equipment, install it by referring to the following manual. MFP Management Guide"SETTING ITEMS (Admin)" - "Managing the option licenses" - "Installing an option" or "Activating the license" Installing the license 13...

[Page 14](#) 2.Installing the license 14 Installing the license...

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[Page 16: Setting The Ip Fax Function From Topaccess](#)

Setting the IP Fax Function from TopAccess Perform the necessary settings from TopAccess in order to use the IP Fax function. □ P.16 "Setting procedure" □ P.17 "General settings" □ P.18 "IP Fax Settings" □ P.30 "Address Book" For how to operate TopAccess, refer to the TopAccess Guide. □...

[Page 17: General Settings](#)

3.Setting the IP Fax Function □ General settings You can select whether to enable or disable the IP Fax Send function and the IP Fax Receive function. Set the necessary settings from the [Administrator] tab displayed by logging into TopAccess by means of the administrator privilege (access policy mode).

[Page 18: Ip Fax Settings](#)

3.Setting the IP Fax Function □ IP Fax Settings You can set up the IP Fax settings. □ P.18 “General Setting” □ P.22 “SIP Setting” □ General Setting On the General Setting menu, set the IP Fax operation setting performed from the touch panel. Access TopAccess.

[Page 19](#) 3.Setting the IP Fax Function Item name Description Resolution Selects the default resolution for sending IP Faxes. □ Standard — Select this to use the standard mode as the default resolution. This mode is suitable when you are frequently transmitting text documents with normal size characters.

[Page 20](#) 3.Setting the IP Fax Function Item name Description 14 Memory Transmission Report Selects how to print a result report after a memory transmission. □ OFF — Select this to not print a memory transmission report. □ Always — Select this to print a memory transmission report with all page images for each memory transmission completed.

[Page 21](#) 3.Setting the IP Fax Function Item name Description 18 Secure Receive You can set the Secure Receive function to store received IP Fax jobs in the equipment without printing them. With this function, you can prevent the leaking of confidential information in an IP Fax received when no people are present in your office, such as nighttime or holidays, or when an unspecified number of people visit your office.

[Page 22](#) 3.Setting the IP Fax Function □ SIP Setting Set the necessary settings when a SIP server is used. □ P.26 “Gateway Setting” □ P.27 “[Add Gateway] screen” □ P.28 “Report Setting” It may take a while until the connection can be confirmed when SIP settings are changed. 22 Setting the IP Fax Function from TopAccess...

[Page 23](#) 3.Setting the IP Fax Function Item name Description Enable SIP Selects whether to enable or disable the SIP settings. [Disable] is set as the default. Transport Protocol Selects the transport protocol for sending a request from SIP. □ UDP — Select this to use UDP. □...

[Page 24](#) 3.Setting the IP Fax Function Item name Description Registrar Server Setting - When the settings are specified for both [Primary] and [Secondary] in Primary [Registrar Server Setting], those for [Primary] are used. Connection Status — Displays the last connection status. □...

[Page 25](#) 3.Setting the IP Fax Function Item name Description 10 Proxy Server Setting - Primary When the settings are specified for both [Primary] and [Secondary] in [Proxy Server Setting], those for [Primary] are used. Server IP Address * — Enters the host name or the IP address of a primary proxy server.

[Page 26](#) 3.Setting the IP Fax Function Gateway Setting Set the necessary settings when a T.38 supporting gateway is used. Up to 50 units of T.38 supporting gateway can be registered. Item name Description Enable VoIP Gateway Selects whether enable or disable a T.38 supporting gateway. [Disable] is set as the default.

[Page 27](#) 3.Setting the IP Fax Function Item name Description 11 T.38 Transport Sets the transport protocol to be used preferentially in the T.38 session. After the SIP session has been established, select the protocol to be used for sending/receiving data. □ UDP — Select this to use UDP. □...

[Page 28](#) 3.Setting the IP Fax Function Report Setting You can set the result report of the IP Fax. Item name Description Select Agent You can make detailed settings by selecting one of the following items, and then clicking [Select Agent]. Print — Select this to print. There are no settings available in [Select Agent]. Save as file —...

[Page 29](#) 3.Setting the IP Fax Function Item name Description [Email Setting] button This is enabled when you select [Email] from Report Settings, and then click the [Select Agent] button.

You can set the following items on the agent settings page. □ Subject □...

[Page 30: Address Book](#)

3.Setting the IP Fax Function □ Address Book You can manage a recipient list to be used in IP Fax transmission. Access TopAccess. Click the [Registration] tab > [Address Book]. □ P.30 "[Address Book] screen" □ P.31 "[Create Destination information]/[Edit Destination information] screen" □...

[Page 31](#) 3.Setting the IP Fax Function Item name Description Favorite A check mark is displayed when the E-mail address is set as Favorite. Fax Number The telephone number or the IP Fax number registered to the recipient is displayed. □ P.31 "[Create Destination information]/[Edit Destination information] screen"...

[Page 32](#) 3.Setting the IP Fax Function Item name Description [Save] button Select this to save the entered information. [Cancel] button Select this to cancel the adding or editing a recipient. [Reset] button Select this to reset information entered in the given box. [Delete] button Select this to delete the displayed recipient.

[Page 33](#) 3.Setting the IP Fax Function Item name Description 15 Department Enters the department name of the recipient. You can enter up to 64 characters. 16 Keyword Enters the comments on the recipient. You can enter up to 256 characters. [First Name] or [Last Name], and [Email Address] or [Fax Number/IPFax] are mandatory items. □...

[Page 34](#) 3.Setting the IP Fax Function □ [Create Group information]/[Edit Group information] screen You can create groups that contain multiple recipients. This enables you to specify a group as the destination when sending an IP Fax to multiple recipients. Item name Description [OK] button Select this to register the selected recipients as a group.

[Page 35](#) Using the IP Fax Function Using the IP Fax Function from the Touch Panel.....36 Sending/Receiving36 User Functions47 Using the IP Fax Function from the N/W-Fax Driver.....56 Sending IP Faxes56 Specifying Recipients of IP Faxes60 Removing recipients68 Setting up the [Send] tab.....69 Setting up the [Device Settings] tab72 Using the IP Fax Function from TopAccess74...

[Page 36: Using The Ip Fax Function From The Touch Panel](#)

Using the IP Fax Function from the Touch Panel □ P.36 "Sending/Receiving" □ P.47 "User Functions" □ Sending/Receiving This chapter describes the basic sending/receiving operations of IP Fax. □ P.36 "Sending an IP Fax" □ P.38 "Specifying the recipient" □ P.44 "Reception mode" □...

[Page 37](#) 4.Using the IP Fax Function Specify the IP Fax recipient. Icon Fax Type G3 Fax IP Fax gateway IP Fax SIP IP Fax direct Email There are multiple methods to specify the recipients. For details, see the following page. □ P.38 "Specifying the recipient" You can check the contents from the touch panel before sending an IP Fax.

[Page 38: Specifying The Recipient](#)

4.Using the IP Fax Function □ Specifying the recipient Specify the IP Fax recipient. There are various ways to specify the recipient, such as direct entry with the control panel and address book entry. □ P.38 "Entering directly with digital keys" □...

[Page 39](#) 4.Using the IP Fax Function Key in the recipient's IP Fax number and press [Send]. Specifying the recipient in the address book In the address book, you can specify the recipient. Press the desired recipient on the tab. □ To cancel the selected recipient, press it again. □...

[Page 40](#) 4.Using the IP Fax Function Searching from the address book or LDAP server You can search for the recipient's fax number from the address book or LDAP server. To search for the recipient's fax number from the LDAP (Lightweight Directory Access Protocol) server, the name of the LDAP server to be connected is required to be registered to the MFP in advance.

[Page 41](#) 4.Using the IP Fax Function □ Know ID Use this when you want to search with the Known IDs registered in the address book. You can specify the range of the ID numbers. □ Index Use this when you want to search with the index registered in the address book. □...

[Page 42](#) 4.Using the IP Fax Function The search result is displayed. Select the desired recipient. □ To cancel the selected recipient, press it again. □ If you want to change the results of the search, press [Research]. You will be returned to the screen in step 2. Specify the search string again.

[Page 43](#) 4.Using the IP Fax Function Specifying the group in the address book In the address book, you can specify the group to which you want to send a fax. Press the tab to select the group to send a fax to. □...

[Page 44: Reception Mode](#)

4.Using the IP Fax Function □ Reception mode This section describes how to receive IP Fax. Refer to the appropriate section for your current reception mode. The reception mode can be set on the Admin menu. For details of the current setting, ask your administrator. □...

[Page 45](#) 4.Using the IP Fax Function Select [IP Fax] for [Line Select]. When [Secure Rx (IP Fax)] is selected, enter the password for printing secure received fax jobs. After [IP Fax] is selected, the password is entered and the [OK] is pressed, mark in the unchecked field disappears.

[Page 46](#) 4.Using the IP Fax Function □ Checking communication status / Checking reserved transmissions You can check reserved IP Fax transmissions. Press [Job Status]. Press [Fax]. □ Reserved transmission jobs are listed up to 100 transmissions in the chronological order from top to bottom. □...

[Page 47: User Functions](#)

4.Using the IP Fax Function Checking communication log For details about how to check the communication (send/receive) log, refer to the Fax Guide. In the "Status" column in the list, the status is indicated as follows: OK: Transmission or reception succeeded. 4-digit error code: Transmission or reception failed.

[Page 48](#) 4.Using the IP Fax Function Item name Description Tx Type Sets the fax transmission mode. [Memory Tx] is set as the default. □ Memory Tx — Select this to the original after the scanned data are saved in the memory. Up to 100 transmissions of up to 1000 pages per 1 transmission can be reserved.

[Page 49](#) 4.Using the IP Fax Function □ List (User) You can print the lists below. □ For details how to display the [List] screen, refer to the MFP Management Guide. □ The list is printed on paper that is fed from the drawer in which LT-R or A4-R paper is set and exits to the receiving tray.

[Page 50](#) 4.Using the IP Fax Function Creating new recipient You can create new recipients in the address book from the [User Functions] screen. On the Address Book screen, press an undefined line, then press [Entry], and then register a new recipient. Item name Description First Name...

[Page 51](#) 4.Using the IP Fax Function □ Managing groups in address book (User) You can create groups that contain multiple recipients. This enables you to specify groups instead of each recipient separately when operating IP Fax transmission. In the address book, you can register up to 200 groups. You can register up to 400 members in a group. Both the fax number and the IP Fax number cannot be registered in one address together.

[Page 52](#) 4.Using the IP Fax Function □ Network (Admin) Enter into the Admin menu in the User Functions screen and set various settings of the network on the Network screen. For details on functions other than for IP Faxing, refer to the MFP Management Guide. For details how to display the [Network] screen, refer to the MFP Management Guide.

[Page 53](#) 4.Using the IP Fax Function Checking the network Two functions are available for checking the network status: ping and traceroute. Item name Description Server Select the server you want to check. PING Press this button to check the connection status between this equipment and the servers on the network.

[Page 54](#) 4.Using the IP Fax Function □ FAX(Admin) You can register the terminal ID of IP Fax and set the password for printing secure received IP Fax jobs. For details on functions other

than for IP Faxing, refer to the MFP Management Guide. For details how to display the [Fax] screen, refer to the MFP Management Guide“Chapter 2: Accessing the Admin Menu”.

[Page 55](#) 4.Using the IP Fax Function Example of how receiver information is printed on originals you receive Receiver information is printed about 5 mm (0.2 inch) from the bottom edge of the received copy of the original. R E C E I V E D 0 5 -10 -'1 9 1 5 : 0 8 F R O M - C c c d d d T O - A a a b b b...

[Page 56: Using The Ip Fax Function From The N/W-Fax Driver](#)

The procedure for displaying the [Print] dialog box may differ from the above depending on the application software. Select [TOSHIBA e-STUDIO Fax] for the printer and click [Preferences]. The dialog box of the N/W-Fax driver properties appears. Note that the command name to open the driver properties may differ from [Preferences] depending on the application software.

[Page 57](#) 4.Using the IP Fax Function Click the [Send] tab and specify the recipients. □ To specify recipients, enter them with the keyboard or select them from the address book. □ P.60 “Specifying Recipients of IP Faxes” □ On the [Send] tab, you can set the resolution of a fax cover sheet, etc. as well as specifying the recipients. □...

[Page 58](#) 4.Using the IP Fax Function Click [Print] in the [Print] dialog box. The IP Fax is sent. □ Note that the command name to print a document (send an IP Fax) may differ from [Print] depending on the application software. □...

[Page 59](#) 4.Using the IP Fax Function □ When LDAP authentication is enabled When LDAP authentication is enabled on this equipment, you must specify an LDAP server in the [Server Name] box on the [Send] tab before sending an IP Fax. If you attempt to send an IP Fax without specifying an LDAP server, the [Specify LDAP Server] dialog box will appear to ask you to do so.

[Page 60: Specifying Recipients Of Ip Faxes](#)

4.Using the IP Fax Function □ Specifying Recipients of IP Faxes Up to 400 recipients can be specified in a single operation. Specify recipients by the following methods. □ P.60 “Entering recipients from the keyboard” □ P.61 “Selecting recipients from the address book” □...

[Page 61: Selecting Recipients From The Address Book](#)

4.Using the IP Fax Function Click The recipients selected for “To” are listed. To send faxes to several recipients, repeat steps 1 and 2 to add the necessary IP Fax numbers to the list. When the fax transmission is completed, the recipients are automatically removed from the “To” list. □...

[Page 62](#) 4.Using the IP Fax Function Select [Select-IP Fax] from the address book and add it to the list below. To send faxes to several recipients, repeat the above steps to add the necessary IP Fax numbers to the lists. You can select a recipient by the following operations: □...

[Page 63](#) 4.Using the IP Fax Function □ Selecting recipients from the address book (Search option) You can find and select a recipient from the address book in the AddressBook Viewer. Click [Address Book]. The AddressBook Viewer runs. Select [Find] from the [Edit] menu. The [Find Contact] dialog box appears.

[Page 64](#) 4.Using the IP Fax Function Select an address book in [Data Source]. The address book which has been set as the default display appears in the [Data Source] box. To change the setting of the default address book in the [Data Source] box, select [View] - [Default Configuration] - [Data Source] and then choose an address book.

[Page 65](#) 4.Using the IP Fax Function Display the [Person] tab and enter search strings in the following boxes. □ Display Name — Enters a search string of the display names. □ Fax Number — Enters the fax numbers. □ Email — Enters a search string of the Email address. □...

[Page 66](#) 4.Using the IP Fax Function Display the [Detail Setting] tab, set the search conditions, and then click [Add]. □ Field Select — Selects an item to be searched. □ Condition of search string — Selects condition in the left-hand box, and then enters a search string in the right-hand box.

[Page 67](#) 4.Using the IP Fax Function Drag and drop the recipients to “Selected Contacts” from

the list of the search results. Select [IP Fax] from [Select]. The recipients selected are listed in "Selected Contacts". To send faxes to several recipients, repeat steps 1 and 8 to add the necessary IP Fax numbers to the list. You can select a recipient by the following operations: □...

[Page 68: Removing Recipients](#)

4. Using the IP Fax Function □ Removing recipients You can remove a recipient from the "To" list in the N/W-Fax driver properties. Select a recipient and click [Remove]. The selected recipient is removed. 68 Using the IP Fax Function from the N/W-Fax Driver...

[Page 69: Setting Up The \[Send\] Tab](#)

N/W-Fax job set using this method will become disabled when the application is closed. Click the [File] menu and select [Print] on an application. Select [TOSHIBA e-STUDIO Fax] and click [Properties] or [Preferences]. [Address Book] Runs AddressBook Viewer to select the recipients from the address book.

[Page 70](#) 4. Using the IP Fax Function IP Fax SIP Enters the SIP user name directly to send an IP Fax to an MFP via an SIP server. □ P.60 "Entering recipients from the keyboard" Internet Fax Address Enters the recipient's internet fax number directly. □...

[Page 71](#) 4. Using the IP Fax Function 17. Save as File Select this to save up to 10 GB of documents in the "file_share" folder in the MFP as well as to send the document as a fax, Internet Fax or IP Fax. You can refer to the documents saved in the "file_share" folder in the MFP from the Windows explorer.

[Page 72: Setting Up The \[Device Settings\] Tab](#)

Right-click [TOSHIBA e-STUDIO Fax], and then select [Printing preferences] or [Printer properties] from a shortcut menu. □ When using Windows Server 2008, select [TOSHIBA e-STUDIO Fax], click the [File] menu and then select [Printing Preferences] or [Properties]. □ If the [File] menu is not displayed, press [Alt].

[Page 73](#) 4. Using the IP Fax Function If the user authentication and project code are enabled in the MFP, you need to enter the project code when sending the IP Fax. 3. Details The [LDAP Server Settings] dialog box will appear. This option can be selected only when [LDAP Authentication] is selected in the [User Authentication] box.

[Page 74: Using The Ip Fax Function From Topaccess](#)

Using the IP Fax Function from TopAccess □ P.74 "Log" □ P.77 "Template" □ P.79 "Inbound FAX routing" □ P.80 "Role Management" □ P.83 "Notification Setting" □ P.84 "IP Fax Received Forward (Admin)" □ Log You can check the job history on the [Log] tab of TopAccess. □...

[Page 75](#) 4. Using the IP Fax Function Item name Description Domain Name/LDAP Server This displays the domain name or LDAP server of the user account who was the owner of the transmission job. The transmission mode is displayed by a combination of a 2-digit letter code, a 3-digit numeric code, and up to a 4-digit supplemental code. Example: EC 603 2-digit letter 1st numeric...

[Page 76](#) 4. Using the IP Fax Function Item name Description Status This displays the result of the reception. User Name This displays the user account name of the owner of the received job. Domain Name/LDAP Server This displays the domain name or LDAP server of the user account who was the owner of the received job.

[Page 77: Template](#)

4. Using the IP Fax Function □ Template You can register a template on the [Template] menu in the [Registration] tab of TopAccess. □ P.77 "Destination Setting" For details about the following operations, refer to the TopAccess Guide. □ "Panel Setting" □...

[Page 78](#) 4. Using the IP Fax Function Entering the destinations manually You can add a destination manually to the Recipient List. You cannot enter destinations if [Restriction of Destination Selection Method]-[Prohibit Direct Entry] is enabled. For details about the operation of "Restriction of Destination Method", refer to the TopAccess Guide. For details about the [Recipient List] screen and the [Contact Property] screen, refer to the TopAccess Guide.

[Page 79: Inbound Fax Routing](#)

4. Using the IP Fax Function ☐ Inbound FAX routing ITU-T communications function between fax devices with ITU-T support and enable fax transmission to and retrieval from mailboxes. The IP Fax function does not support [Inbound FAX routing]. However, you can specify the IP Fax destination to [Destination Setting] and [Relay End Terminal Report] when an agent is set by selecting [Forward] for [Internet/ Fax(Relay)] in the [MailBox Setting] screen.

[Page 80: Role Management](#)

4. Using the IP Fax Function Item name Description [Add] button Adds settings to transmit the relay end terminal report. [Cancel] button Cancels the settings. [Reset] button Resets the settings. Destination Enters the Email address or the IP Fax number of the recipient. Fax Type Selects the fax type of the recipient.

[Page 81](#) 4. Using the IP Fax Function ☐ Default roles and privileges The following table describes privileges granted to default roles related to the IP Fax functions. For details of other privileges of default roles, refer to the TopAccess Guide. The functions listed in "Privileges" and "Permitted operations (functions)" below are displayed in "6 Function list" on the [Create Role Information] screen.

[Page 82](#) 4. Using the IP Fax Function ☐ [Create New Role] screen You can register a new role. You can confirm and edit registered roles on the [Edit Role] screen. However, you cannot edit the defaults roles. For details about the [Role Edit] screen, refer to the TopAccess Guide. The following table describes the registration of roles related to the IP Fax functions.

[Page 83: Notification Setting](#)

4. Using the IP Fax Function ☐ Notification Setting You can receive information on your equipment by E-mail. Access TopAccess. Run the access policy mode and click the [Administration] tab > [Maintenance] > [Notification]. ☐ P.83 "Setting up System Message Notification Events" ☐...

[Page 84: Ip Fax Received Forward \(Admin\)](#)

4. Using the IP Fax Function ☐ Setting up Job Notification Events You can select jobs to be notified. Item name Description Received Fax/InternetFax/ Selects to send Email when an error occurs or when job is completed. IPFax IPFax Received Forward Selects to send Email when an error occurs or when job is completed.

[Page 85](#) 4. Using the IP Fax Function ☐ Setting up Destination Setting (IP Fax Received Forward) You can specify the destinations to which the received IP Faxes will be transmitted. You can only specify an E-mail address as the destination. This function is available when [InternetFax] is selected as the forwarding agent. Recipient List Item name Description...

[Page 86](#) 4. Using the IP Fax Function ☐ Setting up InternetFax Setting (IP Fax Received Forward) In the InternetFax Setting page, you can specify the content of the Internet Fax to be sent. You can specify the destination when you have selected [InternetFax] as the forwarding agent. Item name Description Subject...

[Page 87](#) 4. Using the IP Fax Function ☐ Setting up Save as file Setting (IP Fax Received Forward) In the Save as file Setting page, you can specify how and where a received document will be stored. You can specify the destination when you have selected [InternetFax] as the forwarding agent. Using the IP Fax Function from TopAccess 87...

[Page 88](#) 4. Using the IP Fax Function Item name Description File Format Select the file format to which the received document will be saved. ☐ TIFF (Multi) — Select this to save scanned images as a Multi-page TIFF file. ☐ TIFF (Single) — Select this to save scanned images separately as Single- page TIFF files.

[Page 89](#) 4. Using the IP Fax Function Item name Description ☐ If the Forced Encryption setting is enabled, you cannot clear the [Encryption] check box. For the Forced Encryption function, refer to the MFP Management Guide. ☐ The user password and the master password are not set at the factory shipment. ☐...

[Page 90](#) 4. Using the IP Fax Function Item name Description Destination — Remote 1 Network Path When you select [SMB] as the protocol, enter the network path to the network folder. For

example, to specify the “users/scanned” folder in the computer named “Client01”, enter “\\Client01\users\scanned”. When you select [FTP] as the protocol, enter the directory in the specified FTP server.

[Page 91](#) 4.Using the IP Fax Function Item name Description File Name Format Select the format of the file name. Information such as file name, date and time or page number is added according to the selected format. □ [FileName]-[Date]-[Page] □ [FileName]-[Page]-[Date] □...

[Page 92](#) 4.Using the IP Fax Function □ Setting up Email Setting (IP Fax Received Forward) In the Email Setting page, you can specify the content of the E-mail document to be sent. You can specify the destination when you have selected [InternetFax] as the forwarding agent. Item name Description Subject...

[Page 93](#) 4.Using the IP Fax Function Item name Description File Format Select the file format to which the received document will be converted. □ TIFF (Multi) — Select this to save scanned images as a Multi-page TIFF file. □ TIFF (Single) — Select this to save scanned images separately as Single- page TIFF files.

[Page 94](#) 4.Using the IP Fax Function Item name Description Encryption Set this to encrypt PDF files if you have selected [PDF (Multi)] or [PDF (Single)] in the File Format setting. Encryption Select this if you want to encrypt PDF files. User Password Enter a password for opening encrypted PDF files.

[Page 95](#) 4.Using the IP Fax Function Item name Description File Name Format Select the format of the file name. Information such as file name, date and time or page number is added according to the selected format. □ [FileName]-[Date]-[Page] □ [FileName]-[Page]-[Date] □...

[Page 96](#) 4.Using the IP Fax Function □ Setting up Box Setting (IP Fax Received Forward) In the Box Setting page, you can specify how a received document will be stored in the Box. You can specify the destination when you have selected [InternetFax] as the forwarding agent. Item name Description Destination...

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[Page 98: Transmission/Reception Trouble](#)

Transmission/Reception Trouble When IP Fax sending or receiving fails, perform the following checks. □ Check the error code by any of the following ways. - Press the [Logs] tab in TopAccess. - Press [Job Status] and then the [Log] tab. - Output the transmission journal.

[Page 99: Error Codes For Ip Faxing](#)

Error Codes for IP Faxing TopAccess has the page for the job list and the following error codes for IP Faxing are shown on the page in the [Logs] tab. These codes help you specify the cause of an error you might encounter. It is recommended that you take a memo of the displayed error code when you contact your service technician or service representative.

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[Page 102: Lists And Reports Functions For Ip Faxing](#)

Lists and Reports Functions for IP Faxing □ FUNCTION LIST (Administrator) The following table shows the IP Fax functions that are printed in the administrator’s function list, and the “User” column indicates which functions are printed in a user’s function list. This table also describes each function. For details on functions other than for IP Faxing, refer to the MFP Management Guide.

[Page 103: Ip Fax Functions Displayed On Lists And Reports](#)

6.Appendix □ IP Fax Functions Displayed on Lists and Reports When an IP Fax Enabler is installed in this equipment, IP Fax numbers and destinations in the address book are displayed

on lists and reports. In addition, when a destination of an IP Fax is used, the following marks are displayed on lists and reports.

[Page 104: Specification For Ip Fax Function](#)

Ultra Fine: 16 dots/mm x 15.4 lines/mm Encoding Systems MMR/MR/MH Communication Protocol SIP, ITU-T.38 Communication Line Ethernet (10base-T/100base-TX/1000base-T) Toshiba-recommended paper is used for the values above. Specifications are subject to change without notice in the interest of product improvement. 104 Specification for IP Fax function...

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