

TOSHIBA

Toshiba Strata AirLink Integrated Wireless Handset User Manual

Toshiba integrated wireless handset user guide

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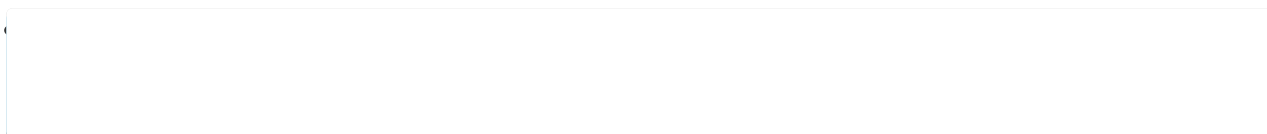
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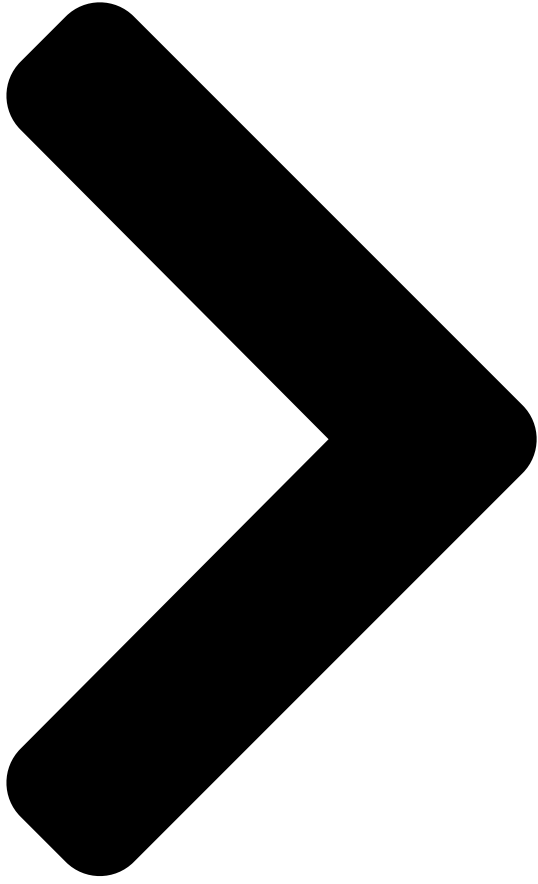
Troubleshooting

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Telecommunication Systems Division

™

TOSHIBA

Integrated Wireless Handset

User Guide

May 1999

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Related Manuals for Toshiba Strata AirLink Integrated Wireless Handset

[Telephone System Toshiba Strata DK14 General Description Manual](#)

Digital business telephone solutions (514 pages)

[Telephone System Toshiba Strata DK14 Installation And Maintenance Manual](#)

Strata dk series. digital business telephone solutions (383 pages)

[Telephone System Toshiba Strata DK40 Programming Manual](#)

(378 pages)

[Telephone Toshiba Strata DK40 Installation & Maintenance Manual](#)

(360 pages)

[IP Phone Toshiba DK User Manual](#)

Includes lcd, add-on module, and direct station selection console (163 pages)

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Digital business telephone systems includes lcd, add-on module, and direct station selection console (136 pages)

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[IP Phone Toshiba Strata DK User Manual](#)

Digital single line telephone (60 pages)

[IP Phone Toshiba Strata DK280 User Manual](#)

Toshiba digital key telephone systems user guide (43 pages)

[Telephone Toshiba Strata DK16 User Manual](#)

Add-on module and direct station selection console (18 pages)

[Software Toshiba Strata DK424 Quick Reference Manual](#)

For strata dk424 digital business telephone systems (8 pages)

[IP Phone Toshiba DK280 Quick Reference Manual](#)

Digital telephone (4 pages)

[Voicemail Toshiba DK40 Quick Reference Instructions](#)

(2 pages)

Summary of Contents for Toshiba Strata AirLink Integrated Wireless Handset

[Page 1](#) Telecommunication Systems Division Integrated Wireless Handset User Guide May 1999...

[Page 2](#) Strata is a registered trademark of the Toshiba Corporation and Strata AirLink is a trademark of Toshiba America Information Systems, Inc. Trademarks, registered trademarks,

and service marks are the...

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[Page 9: Introduction](#)

Introduction This guide describes the features and operation of the Strata AirLink™ Integrated Wireless handset in Strata DK systems and many non-Toshiba systems. The Strata DK systems that support the handset are: DK16e/DK16 DK40i/DK40 DK424/DK280 (Release 3.0 or higher) If you have a non-Toshiba system, see your System Administrator for more information.

[Page 10: Conventions](#)

Represents any Primary Directory Number button (the extension number for the telephone). Represents any Secondary appearance of a PDN. A PDN which appears on another telephone is considered an SDN. Strata AirLink Integrated Wireless Handset 5/99...

[Page 11](#) Courier “Type” “Press” Plus (+) Tilde (~) See Figure 10 Strata AirLink Integrated Wireless Handset 5/99 Description Represents any Phantom Directory Number button (an additional DN). Represents the pre-programmed digital handset buttons 4~9. This is not applicable to the analog handset.

[Page 12: Related Documents](#)

Strata DK Feature Description Manual Strata DK Installation and Maintenance Manual – Chapter 16 (Strata AirLink Systems) For authorized users, Internet site FYI (<http://fyi.tsd.toshiba.com>) contains all Strata DK and Strata AirLink documentation and enables you to view, print, and download current publications.

[Page 13](#) The Grand Tour Your Strata AirLink Integrated Wireless handset brings mobility and productivity to the office environment. Greater call access cuts down on “telephone tag” delays, and its compact design makes it easy to take with you. The wireless handset provides reliability, long life, and outstanding performance. It has unsurpassed range, clarity, and fully secured communications using proprietary voice scrambling technology.

[Page 14: Chapter 1 - The Grand Tour Handset](#)

Table 1 briefly describes the functions of the LCD fields, icons, and the fixed buttons. Idle Message Date Time/Call Duration Icon Display Area Volume/Scroll Buttons Scroll/Lock Buttons

Strata AirLink Integrated Wireless Handset 5/99...

[Page 15](#) Fixed Buttons 5&/ \$%& &\$// &/5 Å Strata AirLink Integrated Wireless Handset 5/99 Description Displays an idle message. Displays the current date. Displays the call duration and current time. Displays icons that represent different battery and handset conditions. Turns the power On and Off.

[Page 16](#) Indicates the currently configured ring volume. Indicates the alpha mode—for entering displayed letters in memory. Indicates signal strength—one bar is low and four is high. Indicates a message waiting. Indicates that your handset is forwarded. Strata AirLink Integrated Wireless Handset 5/99 Description...

[Page 17: Buttons](#)

If your handset interfaces to the Strata DK telephone system using a digital port, the handset buttons have special capabilities as discussed in the following paragraphs. If it does not or you are interfaced to a non-Toshiba system, the handset does not have these capabilities.

[Page 18: Secondary Directory Number \[Sdn\]](#)

“Ringer Volume (3 + “Click Volume (4 + FCN)”on Page 22 for more information. Strata AirLink Integrated Wireless Handset 5/99 C F - A 2 0 1 J A N 0 1 T U E 1 2 : 1 5 FCN)”on...

[Page 19: Charger Base](#)

Steady Green Flashing Steady Amber Flashing Amber/Green Alternate Flashing Strata AirLink Integrated Wireless Handset 5/99 Handset LED Table 2). See “Troubleshooting”on State Rapid charging. Internal battery fault. Try charging the battery again. If the problem persists, replace it. Battery is charged.

[Page 20: Battery](#)

If the LED alternates between green and amber, leave the battery in the Charger Base to complete discharging. After the discharge cycle completes, the LED changes to steady red which indicates rapid charging is in progress. Strata AirLink Integrated Wireless Handset 5/99...

[Page 21](#) 1. Fit the battery notches into the base of the handset (shown at right). 2. Snap the upper part of the battery into the handset. Strata AirLink Integrated Wireless Handset 5/99 The Grand Tour 3019 Battery Release Handset without Battery...

[Page 22](#) The Grand Tour Battery Strata AirLink Integrated Wireless Handset 5/99...

[Page 23: Chapter 2 - Installation](#)

1. Select a location for your handset and Charger Base. Avoid excessive heat or humidity. 2. Place the handset and charger on a desk or tabletop near a standard 120V AC outlet. 3. Keep the handset away from sources of electrical noise (motors, fluorescent lighting, etc.) Strata AirLink Integrated Wireless Handset 5/99...

[Page 24: Step 2: Charge Batteries For First Time](#)

LEDs change to a steady green. The steady green LED indicates a fully charged battery. The charger switches to a “trickle charge” until you remove the handset or spare battery. Handset LED Battery LED Strata AirLink Integrated Wireless Handset 5/99 3911 3912...

[Page 25: Step 3: Verify Call Ringing Patterns](#)

Your System Administrator programs one or more system IDs into your handset. This enables you to roam or handoff calls in one or more telephone systems. See your System Administrator to program additional system IDs into your handset. Strata AirLink Integrated Wireless Handset 5/99 Installation Battery...

[Page 26](#) Installation Battery Strata AirLink Integrated Wireless Handset 5/99...

[Page 27: Powering On And Off](#)

Chapter 4 - Digital Features features specific to each handset. Powering On and Off Press on or off). Strata AirLink Integrated Wireless Handset 5/99 (toggles The handset beeps. Strata DK

system time appears shortly after Note the handset is first powered on.

[Page 28: Making Calls](#)

You hear dial tone and your call is connected. The call connects. Auto Answer mode connects to a call without Note pressing Strata AirLink Integrated Wireless Handset 5/99 Page 109 for more information. C A L L I N G 0 0 0 1 5...

[Page 29: Menu Options](#)

:#. #)&1 ;#. #)&1 <#. #)&1 44#. #)&1 45#. #)&1 46#. #)&1 Strata AirLink Integrated Wireless Handset 5/99 The LCD scrolls backward through menu options 13~1. It scrolls forward through menu options 1~13. Important! You must turn the power off first or all menu changes, except to the idle message, are lost if you remove the handset battery.

[Page 30: Auto Answer \(7 + Fcn\)](#)

O F F C H A N G E I D L E A B C Strata AirLink Integrated Wireless Handset 5/99 f n : 0 7 A N S R f n : 0 7 A N S R...

[Page 31: Click Volume \(4 + Fcn\)](#)

4. Press Table 4 Special Characters Click Volume ()&1,)&1 1. Press times))&1 ...or Strata AirLink Integrated Wireless Handset 5/99 Table 4 for more information. The new idle message is stored in memory. Press Result - Å Æ &...

[Page 32: Delete Last Number Dialed \(12 + Fcn\)](#)

D E L E T E D I S P L A Y C O N T R A S T Strata AirLink Integrated Wireless Handset 5/99 C L I C K f n : 0 4 L A S T...

[Page 33: Display Test Option \(9 + Fcn\)](#)

(twice))&1 ...or)&1 2. Press again. 3. Press Strata AirLink Integrated Wireless Handset 5/99 There are seven types of contrast available. Clears the display and saves the last selected value. <)&1, (nine When the test is off, this...

[Page 34: Ringer Volume \(3 + Fcn\)](#)

S I L E N T T I M E F O R M A T displays. 12H OR 24H Strata AirLink Integrated Wireless Handset 5/99 f n : 0 3 f n : 0 3 f n : 0 6...

[Page 35: Using The Hookswitch](#)

You have 12 volume settings that adjust the calling party voice level. Press ...or until you reach the level you want. Strata AirLink Integrated Wireless Handset 5/99 You hear dial tone. &78 You hear dial tone. The access code depends on the Centrex or Note PBX that you have.

[Page 36: Mute](#)

To unlock the key pad Press and hold ...or turn off the power. for about one second. This displays: & Æ & Æ Strata AirLink Integrated Wireless Handset 5/99 when the dial pad is locked. The M U T E...

[Page 37: Speed Dial](#)

To store a SD number 1. Enter a telephone number and press 2. Input the location that you want. 3. Press again. Strata AirLink Integrated Wireless Handset 5/99 is the number of used FULL: locations, and FREE: number of available locations.

[Page 38](#) The number is deleted character by character. < The number stored for that button dials and displays. The call connects. Strata AirLink Integrated Wireless Handset 5/99 E D : I T 8 5 3 1 2 1 2 : 1 5...

[Page 39](#) ...or &\$// 3. Press To program a pause 1. Press and hold 3a< 2. Enter Strata AirLink Integrated Wireless Handset 5/99 9< &\$// Note Reserve memory locations 0~69 for your most frequently called numbers. The name and the first nine digits of the number displays.

[Page 40](#) You are prompted to confirm the deletion. again The number/name is deleted. to

cancel. Strata AirLink Integrated Wireless Handset 5/99 1 2 : 1 5 J O H N D E L E T E ? 1 2 : 1 5...

[Page 41](#) See your System Administrator for specific information. If you have the handset configured for digital operation, see Features, beginning on operation, see Chapter 5 – Standard Strata AirLink Integrated Wireless Handset 5/99 until All SD numbers/names are deleted, and this displays: Page 31.

[Page 42](#) Handset Operation Speed Dial Strata AirLink Integrated Wireless Handset 5/99...

[Page 43: Chapter 4 - Digital Features](#)

Each feature is programmed by your System Administrator to flexible buttons 4~9. Buttons 1~3 are fixed as Hold (FCN + 1), Conference/Transfer (FCN + 2), and Message Waiting (FCN + 3). Note Handset buttons 4~9 are represented in this guide as [B]. Strata AirLink Integrated Wireless Handset 5/99...

[Page 44: Account Code Calls](#)

Voluntary Account Code set in system programming. You hear dial tone. Table 9 Page You hear dial tone if you have entered a valid Account Code or busy tone, if invalid. Strata AirLink Integrated Wireless Handset 5/99 109.

[Page 45: Verified Account Codes](#)

Your Strata DK system can be connected to a facility alarm system. All telephones produce a startling tone whenever this alarm is activated. &\$// Press Strata AirLink Integrated Wireless Handset 5/99 You hear dial tone and the CO line is placed on hold. Note Your conversation is not interrupted.

[Page 46: Attendant Console Calling](#)

Attendant Console's internal numbers. &733 The In-EMGR LED flashes on all consoles. (pause) displays (shown at right) Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 2 P 5 5 3 7 0 0...

[Page 47: Automatic Callback \(AcB\)](#)

(LCR), the system also redials the station or line group for you. If not, you must enter the station number again. Note The access code for ACB depends on system programming. See your System Administrator for more information. Strata AirLink Integrated Wireless Handset 5/99 You hear confirmation tone. + [B]) &77 Note...

[Page 48](#) &76 A U T O B A C K L I N E 4 A C B Strata AirLink Integrated Wireless Handset 5/99 C A L L 1 2 : 1 5 A C B 1 2 : 1 5...

[Page 49: Automatic Hold](#)

)&1 ...or + [B]. Strata AirLink Integrated Wireless Handset 5/99 . You can also switch between calls if your handset and the You are connected to the first held call. You are connected to the second call and the first call is on hold again.

[Page 50: Call Forward \(Cf\)](#)

CF-Busy forwards calls immediately when your station, [PDN], or [PhDN] is busy or in the DND mode. CF-All Calls, CF-Busy, CF Busy-No Answer, and CF-No Answer can be Note set with the touch of one button. See "Feature Access Codes" Strata AirLink Integrated Wireless Handset 5/99 Page 110.

[Page 51: Using Call Forward Buttons](#)

Using Access Codes If your handset has not been programmed for CF buttons or you are forwarding a [PhDN], you must use access codes to set the CF feature. Strata AirLink Integrated Wireless Handset 5/99 /LQH)&1 +[B]), and/or DID line, CF externally. Any of the &DOO#)UZG#\$OO#&DOOV...

[Page 52: Call Forward-All Calls](#)

T O S H I B A M A R)&1 + [B]) N O . 2 1 0 Strata AirLink Integrated Wireless Handset 5/99 F O R

W 1 2 : 1 5 1 2 : 1 5 1 2 : 1 5...

[Page 53: Call Forward-No Answer](#)

)&1 [B]) &\$// ...or + [PDN]/ &936 [PhDN] + 2. Enter the destination [DN]. Strata AirLink Integrated Wireless Handset 5/99 You hear confirmation tone. Calls are forwarded to the [B]) stored [DN], in this case,)&1 [B]) + &934 &DOO# You hear confirmation tone.

[Page 54](#))&1 + [B]) to toggle the T O S H I B A M A R + [B]) + Strata AirLink Integrated Wireless Handset 5/99 1 2 : 1 5 1 2 : 1 5 1 2 : 1 5...

[Page 55: Call Forward-Busy/No Answer](#)

To cancel a CF-Busy/No Answer &DOO#)UZG#%XV\21\$QV Press &\$// ...or + [PDN] + Strata AirLink Integrated Wireless Handset 5/99 &DOO# You hear confirmation tone. The LCD displays the amount of time entered (Calls are forwarded to the stored [DN].)&1 , then)&1...

[Page 56: Call Forward-Fixed](#)

The LCR access code "9" cannot be used. Incoming calls forward to the destination stored at Station Speed Dial Location 49.)&1)&1 + [B]) &9:3 Strata AirLink Integrated Wireless Handset 5/99...

[Page 57](#) 4. Enter the new destination. & 5. Press Strata AirLink Integrated Wireless Handset 5/99 You hear ringback tone signal, then internal dial tone for 10 seconds. Try again if you hear busy tone. Note See the System Administrator for DISA telephone numbers.

[Page 58: Call Hold](#)

When you end the second call, the first call rings your station. The call remains on hold at your station indefinitely. Strata AirLink Integrated Wireless Handset 5/99 H O L D N O . 6 7 5 3...

[Page 59](#) ...or a valid [PDN] <<< ...or 3. Press Strata AirLink Integrated Wireless Handset 5/99 You hear dial tone. You hear a one second confirmation tone. The call is <4< parked in an orbit, or to an assigned [PDN]. If an orbit number is busy, enter another number.

[Page 60](#) Page access code. The system parks the call on the lowest vacant orbit number and displays it. Strata AirLink Integrated Wireless Handset 5/99 L 2 P K O R B I T 9 0 0 1 2 : 1 5...

[Page 61: Call Pickup](#)

Page calls in the order of occurrence. In some systems this feature can be applied to pickup All Call Page exclusively. Strata AirLink Integrated Wireless Handset 5/99 After you enter an orbit number, a short burst of dial tone prompts you to enter the Page access code.

[Page 62](#) If more than one call is on hold, the call on the lowest button number is picked up first. Ringing calls are picked up over held calls as a priority. Strata AirLink Integrated Wireless Handset 5/99 Function N O . 2 0 4 2 0 0...

[Page 63](#) #& 2. Enter + the group pickup access code &653 &66< Strata AirLink Integrated Wireless Handset 5/99 You are connected to a incoming CO line call for a Tenant Group (1~4). Notes € In non-tenant systems, picks up any ringing CO line.

[Page 64: Call Waiting](#)

You are connected to the transferred call. See your System Administrator to find out if Note you have Auto Hold. Strata AirLink Integrated Wireless Handset 5/99 H O L D 6 7 5 3 1 2 : 1 5)&1...

[Page 65: Conference Calls](#)

(pushbutton dialing) can call into the system on DISA CO lines and dial stations or outgoing CO lines without going through an attendant or operator. Strata AirLink Integrated Wireless Handset 5/99 You hear dial tone. The number is not conferenced unless the user answers the call.

[Page 66](#) Then, if the call is not answered within 15 seconds after the ringing starts, it disconnects. You hear dial tone. If you do not hear dial tone, you must also dial a DISA security

code. Strata AirLink Integrated Wireless Handset 5/99...

[Page 67: Do Not Disturb](#)

You can call a door telephone and monitor the immediate area surrounding it. Only digital and electronic stations can be called by door telephone users, but you can pick up these calls when they are incoming. Strata AirLink Integrated Wireless Handset 5/99 You hear dial tone. Note See the System Administrator for the DISA security code number.

[Page 68: Dtmf Tones](#)

& , then send Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 4 D O O R P H 1 A 1 2 : 1 5 &...

[Page 69: Message Waiting](#)

1. When you see the MW icon displayed, &\$// press &\$// ...or Strata AirLink Integrated Wireless Handset 5/99 + ISDN The dialed digits are not sent until you press or until the timer expires. with the flashing LED. Your message is retrieved.

[Page 70](#) + the The MW indication on the called station turns OFF. &73< Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 4 I N T 2 0 3 M W S E T 1 2 : 1 5...

[Page 71: Override Calls](#)

Toll Restriction at selected stations or you can change the station Toll Restriction class. The station resumes its normal class at the conclusion of the call. Strata AirLink Integrated Wireless Handset 5/99 Digital Features Override Calls , and...

[Page 72: Executive Override](#)

Your number (shown at the right as) displays until the override disconnects. Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 3 2 1 0 B S Y O V R 1 2 : 1 5 N O .

[Page 73: Privacy Override](#)

2. Press &7: 3. Enter the Toll Restriction Override code (four digits). 4. Dial a telephone number. Strata AirLink Integrated Wireless Handset 5/99 /LQH# Connected parties hear an optional tone signal before you are connected. The CO line [LN03] displays.

[Page 74: Paging Announcements](#)

&6< Note It is recommended that you use your normal voice level and repeat the page.)/6+ . When you receive the new call, you hear a Strata AirLink Integrated Wireless Handset 5/99 Tables 11 Page &6< can also Page...

[Page 75: Saved Number Redial](#)

While on a call (busy, talking, or ringing), press [B]). To call a saved telephone number Access a [DN] or CO line, then press automatically dials the saved number. Strata AirLink Integrated Wireless Handset 5/99 Releases the original call and answers the new + [B]) incoming call. Note...

[Page 76: Speed Dial](#)

6 0 5 T I M E R S E T # 6 0 5 T I M E R S E T Strata AirLink Integrated Wireless Handset 5/99 1 2 : 1 5 0 8 0 0 1 2 : 1 5...

[Page 77](#) &938 &93< want to cancel. 5HGLDO# 2. Press + [B]). Strata AirLink Integrated Wireless Handset 5/99 4<) or if you The time is recorded in memory and you should hear a beeping tone (along with the displayed message) for 30 seconds at the set time.

[Page 78: Tone/Pulse Dialing](#)

If you receive a busy tone or no answer, press [DN] to return to the original connection. Table 9 or ask your System Administrator. Strata AirLink Integrated Wireless Handset 5/99)&1 + [B]), all of the digits Page 109—CO Line Access Codes...

[Page 79](#) 3. Press another CO /LQH 3RROHG#/LQH# ...or and dial a telephone number. Strata

AirLink Integrated Wireless Handset 5/99 All parties are conferenced. again You hear dial tone before you hang up, and the two lines are connected. identify the connected CO lines.

[Page 80](#) CO lines. If the public telephone company provides auto disconnect, the connection releases automatically when the parties hang up. Strata AirLink Integrated Wireless Handset 5/99 T R K - T R K 1 2 : 1 5...

[Page 81: Transferring Calls](#)

...or if the station is busy or does not answer, hang up Strata AirLink Integrated Wireless Handset 5/99 You hear dial tone. You hear a single tone. If the destination station does not answer or is Note busy, your call camps on.

[Page 82: Toshiba Voice Mail Integration](#)

203, transfer). Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 4 C A M P - O N 1 2 : 1 5 H O L D L N 2...

[Page 83: Message Retrieval](#)

You can program your handset to automatically retrieve your voice mail messages. Storing the message retrieval sequence is required only once. It remains in memory unless cancelled or changed. Strata AirLink Integrated Wireless Handset 5/99) indicated in the LCD is an example, not a handset default. &989 You hear confirmation tone.

[Page 84: Call Forward To Voice Systems](#)

To cancel automatic retrieval sequence Press [DN] + To retrieve multiple messages)&1 Press Call Forward to Voice Systems By setting CF to the Toshiba Voice Mail System, callers are automatically connected to your voice mailbox. &DOO#)RUZDUG Note codes for [PhDNs]. &98: You hear a confirmation tone.

[Page 85](#) &\$// Press)RUZDUG#)&1 [B]) &\$// ...or + [PDN] or [PhDN] + Strata AirLink Integrated Wireless Handset 5/99 &DOO# You hear a confirmation tone after entering the access code. Call Forward access codes: CF-All Calls: CF-Busy: CF-No Answer: CF-Busy-No Answer: See your System Administrator for the correct Voice Mail number.

[Page 86](#) Digital Features Toshiba Voice Mail Integration Strata AirLink Integrated Wireless Handset 5/99...

[Page 87: Chapter 5 - Standard Features](#)

DK424. The handset features are programmed by your System Administrator and has many of the same features as the standard telephone. If you have a non-Toshiba telephone system, see your System Administrator for available features and their operation.

[Page 88: Account Code Calls](#)

Voluntary Account Code set in system programming. You hear dial tone. Table 9 Page You hear dial tone if you have entered a valid Account Code or busy tone, if invalid. Strata AirLink Integrated Wireless Handset 5/99 109.

[Page 89: Verified Account Codes](#)

Emergency Override of Forced Account Code Dialing Forced Account Codes are bypassed when emergency numbers, including 911 are dialed. See your System Administrator for these numbers: Strata AirLink Integrated Wireless Handset 5/99 &79 One sound burst confirms the code, if Verified Account Code is activated.

[Page 90: Attendant Console Calling](#)

The call rings the console. Your System Administrator can provide the Attendant Console's internal numbers. &733 The In-EMGR LED flashes on all consoles. Strata AirLink Integrated Wireless Handset 5/99...

[Page 91: Automatic Callback \(Acb\)](#)

The access code for ACB depends on system programming. See your System Administrator for more information. To set ACB Press Strata AirLink Integrated Wireless Handset 5/99 &77 You

hear confirmation tone. Note The system redials, up to 15 times, every 30 or 60 seconds, depending on system programming.

[Page 92: Call Forward](#)

ACB is still activated, and you are called again when the station is available. &76 &76 &76 &76
Strata AirLink Integrated Wireless Handset 5/99 A C B 1 2 : 1 5 L I N E 4 A C B 1 2 : 1 5...

[Page 93: Call Forward Modes](#)

Only incoming calls over CO lines dedicated to immediately ring your [PDN], and/or DID lines, CF externally. Any of the other CF modes can be set for your [PDNs] or [PhDNs] simultaneously with CF-External. Strata AirLink Integrated Wireless Handset 5/99 Standard Features "Feature Access Codes"...

[Page 94: Call Forward-All Calls](#)

[DN]. &934 + [PDN] + &935 You hear confirmation tone. Strata AirLink Integrated Wireless Handset 5/99 C A L L F O R W A R D 1 2 : 1 5 F O R W A R D...

[Page 95: Call Forward-No Answer](#)

Note Skip this step if you do not want to change the time. & Press Strata AirLink Integrated Wireless Handset 5/99 Calls are forwarded to the stored [DN]. &935 &936 You hear confirmation tone. Calls are forwarded to the stored [DN].

[Page 96: Call Forward-Busy/No Answer](#)

(Calls are forwarded to the stored [DN]. &937 + [PDN] + C A L L S E C Strata AirLink Integrated Wireless Handset 5/99 F O R W 1 2 : 1 5 1 2 : 1 5...

[Page 97: Call Forward-External](#)

[PDN]. 3. Enter the Remote CF-External security code. Strata AirLink Integrated Wireless Handset 5/99 Notes Only perform Step 1 the first time CF-External is set or when you change the destination. It is not necessary to store the destination each time;...

[Page 98: Call Hold](#)

When you end the second call, the first call rings your station. The call remains on hold at your station indefinitely. Codes"on Page 110 Strata AirLink Integrated Wireless Handset 5/99...

[Page 99: Call Park Orbits](#)

<33 Number (...or a valid [PDN] <<< ...or Strata AirLink Integrated Wireless Handset 5/99 &665 You hear a one-second confirmation tone. The call <4< is parked in an orbit, or to an assigned [PDN]. If an orbit number is busy, enter another number.

[Page 100](#) Page access code. The system parks the call on the lowest vacant orbit number and displays it. Strata AirLink Integrated Wireless Handset 5/99 L 2 P K O R B T 9 0 0 1 2 : 1 5...

[Page 101: Call Pickup](#)

Page calls in the order of occurrence. In some systems this feature can be applied to pickup All Call Page exclusively. Strata AirLink Integrated Wireless Handset 5/99 After you enter an orbit number, a short burst of dial tone prompts you to enter the Page access code.

[Page 102](#) Group Pickup codes associated with those groups can pick up the call. Note These group pickup access codes can be entered into a SD location for easier access. Function Strata AirLink Integrated Wireless Handset 5/99...

[Page 103: Co Line Queuing](#)

2. If you hear busy tone, press 3. Press Strata AirLink Integrated Wireless Handset 5/99 + CO Busy tone stops, followed by dial tone (two seconds), then busy tone resumes. You can make other calls while waiting for a line to become available.

[Page 104: Conference Calls](#)

You hear a single tone. All parties are conferenced. If the second call was placed on a [DN] or CO line that appears on your handset. Strata AirLink Integrated Wireless Handset 5/99 <)/6+...

[Page 105: Co Line Connection \(Tandem\)](#)

(pushbutton dialing) can call into the system on DISA CO lines and dial stations or outgoing CO lines without going through an attendant or operator. Strata AirLink Integrated Wireless Handset 5/99 Your call is put on hold, and you hear dial tone.

[Page 106](#) DISA station call. The internal party must transfer you. Station Paging and System Paging cannot be made on DISA calls. If the call is not answered after 6 rings or 24 seconds, whichever occurs first, you hear busy tone. Strata AirLink Integrated Wireless Handset 5/99...

[Page 107](#) 6. Dial a telephone number. Strata AirLink Integrated Wireless Handset 5/99 Direct Inward System Access (DISA) The System Administrator has the appropriate number. You hear dial tone for 10 seconds that enables direct dialing of a station internal number or CO line access code.

[Page 108: Door Phones](#)

Note &8&63 access is a system option that cannot be turned on for your system. Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 4 D O O R P H 1 A 1 2 : 1 5...

[Page 109: Isdn Calling](#)

LED. &73; This feature is available for Strata DK40, DK280, Release 3.1 and higher, and DK424 Release 1 and higher. If you are connected to a non-Toshiba telephone system, see your System Administrator. Standard Features ISDN Calling...

[Page 110: Override Calls](#)

, and) are examples, not handset defaults. , is in the DND mode. Strata AirLink Integrated Wireless Handset 5/99 N O . 2 0 4 I N T 2 1 0 D N D 1 2 : 1 5...

[Page 111: Executive Override](#)

Busy Override Press Do Not Disturb Override Press Executive Override Press Strata AirLink Integrated Wireless Handset 5/99 A muted tone is heard at the busy station. The station number () displays. A tone signal is heard at the DND station, indicating an incoming call.

[Page 112: Paging Announcements](#)

It is recommended that you repeat the announcement. && The last telephone number you dialed is automatically redialed. "Speed Dial"on Page Strata AirLink Integrated Wireless Handset 5/99 Tables 11 Page 5 0 2 5 1 2 : 1 5...

[Page 113: Transferring Calls](#)

...or if the station is busy or does not answer, press Strata AirLink Integrated Wireless Handset 5/99 You hear a single tone. If the destination station does not answer or is Note busy, your call camps on. You receive a recall ring (set in system programming) when the station is available.

[Page 114: Toshiba Voice Mail Integration](#)

Stratagy Voice Processing User Guide € Toshiba VP User Guide Call Forward to Voice Systems By setting CF to the Toshiba Voice Mail system, information about the call is automatically sent to the system. See information. Note Your handset must be programmed as the owner of a [PhDN] before calls to the [PhDN] can be forwarded to a voice mailbox number.

[Page 115: Voice Mail Identification Code](#)

Your handset must be programmed as the owner of a [PhDN] before calls to the [PhDN] can be forwarded to a voice mailbox number. Strata AirLink Integrated Wireless Handset 5/99 + [PDN] You hear a confirmation tone after entering the access code.

[Page 116: Message Retrieval](#)

You hear confirmation tone. Note Once the VMID is programmed, it remains in memory until you change it. You hear confirmation tone. &989 & You hear confirmation tone. & Note &98: Strata AirLink Integrated Wireless Handset 5/99 must be programmed.

[Page 117: Appendix](#)

Appendix This appendix contains: Handset specifications (see Troubleshooting tips (see Access codes (see Strata AirLink Integrated Wireless Handset 5/99 Table Table Tables 9 and 13)

[Page 118: Handset Specifications](#)

Maximum output peak 15 dbm ± 1dbm Rechargeable Nickel Metal Hydride Capacity: 3.6VAC 4 hours Talk Mode 40 hours Standby Mode Width 2.3 inches Depth 1.0 inches Height 6.0 inches Weight Approximately 7 oz. Strata AirLink Integrated Wireless Handset 5/99...

[Page 119: Troubleshooting](#)

No date, time and signal strength in LCD. No dial tone. Weak or delayed dial tone. Strata AirLink Integrated Wireless Handset 5/99 Suggestion Check the handset signal strength by moving closer to a base station. For best results the signal strength indicator should show three to five bars, and the operating environment should be unrestricted.

[Page 120](#) This message occurs when you request a service check. Ensure that the handset is locked. Charge the battery. Recharge the battery. Recharge the battery. Recharge the battery. Page Strata AirLink Integrated Wireless Handset 5/99 &\$/...

[Page 121: Access Codes](#)

1~16 respectively. &:334a&:533 accesses individual lines 1~200 respectively. If you are storing in a Speed Dial code, enter Strata AirLink Integrated Wireless Handset 5/99 CO Line Access Codes < or ;34~;3;#or &:334~&:33; < or ;34~;3;#or &:334~&:345 < or ;34~;3; or &:334~&:349 <...

[Page 122: Feature Codes](#)

)&1 + [B])&1 + [B])&1 + [B] Voice First:#5; Tone First: 4, 5 4, or 4 5)&1 + 4 + [PDN] + 77XXX 77XXX = Page Access code - see on 112. Strata AirLink Integrated Wireless Handset 5/99 Table...

[Page 123](#) After pressing the feature button, enter the line number (01~99) to pickup the line. After pressing the feature number, enter the line number (100~200) to pickup the line. Strata AirLink Integrated Wireless Handset 5/99 Feature Access Code Sequence &21)27516 + 77664 + [X X X] + [Y Y...

[Page 124: Paging Access Codes](#)

Station Group D Tables 11~12 Access Code Paging Group &644 Station Group E &645 Station Group F &646 Station Group G &647 Station Group H Strata AirLink Integrated Wireless Handset 5/99 have the access code. Access Code &648 &649 &64: &64;...

[Page 125](#) DK40, DK40i, and DK424 (RCTUA, RCTUBA/BB, RCTUC/D) Zone A Zone B DK424 (RCTUE/F) Zone A Zone B Zone C Zone D Strata AirLink Integrated Wireless Handset 5/99 Access Code External Paging Zone Paging &63 All Call, External Page Zone Paging &63...

[Page 126](#) &63 Paging All Call, External Page Zone &68 Zone C &69 Zone D &684 Zone E &685 Zone F &686 Zone G &687 Zone H Strata AirLink Integrated Wireless Handset 5/99 Access Code &6< &6: &6; &688 &689 &68: &68;...

[Page 127: Index](#)

34, automatic hold, B variable, battery low indicator, remove and re-install, restore charge, Strata AirLink Integrated Wireless Handset 5/99 buttons, directory number, fixed, flexible, line, line (CO), meaning of B, phantom directory number, primary directory number,...

[Page 128](#) 60, call forward, 38, hold, park orbits, pickup, pickup access codes, 50, waiting, call forward all calls, 40, busy, 40, change remote destination, 45, external, 44, Strata AirLink

Integrated Wireless Handset 5/99...

[Page 129](#) 69, two (tandem) CO line connection, 66, voice mail, 70, fixed buttons, flash CO line, Strata AirLink Integrated Wireless Handset 5/99 hookswitch, flexible buttons, forced account codes, 32, group pickup, 49, handset, buttons, charger base,...

[Page 130](#) FCN, hookswitch flash a CO line, using, override paging park and page, 48, Strata AirLink Integrated Wireless Handset 5/99 using during a call, incoming call ringing patterns, lock/unlock the dial pad, making calls, mute, cancel, ringer, voice,...

[Page 131](#) IDs, time format, timed reminders, tone pulse dialing, Strata AirLink Integrated Wireless Handset 5/99 Toshiba Voice Mail Systems, transfer calls, 69, two (tandem) CO line connection, 66, 67, using access codes, call forward access codes,...

This manual is also suitable for:

[Strata airlink dk16e](#)[Strata airlink dk16](#)[Strata airlink dk40i](#)[Strata airlink dk40](#)[Strata airlink dk424](#)[Strata airlink dk280](#)