

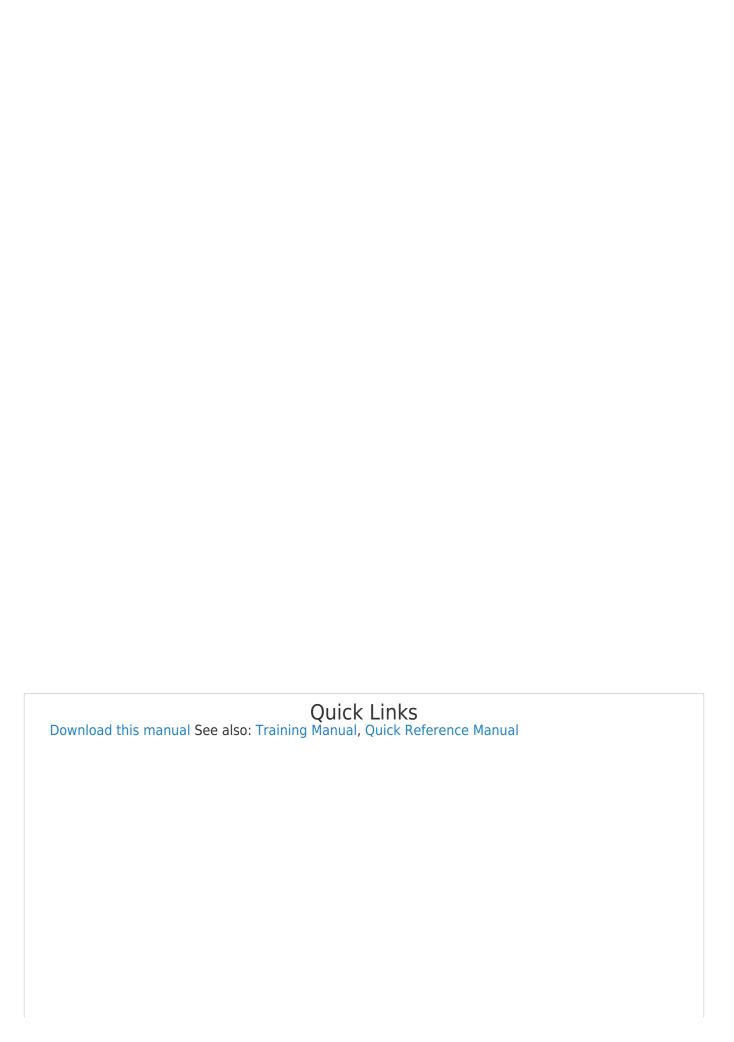
# Toshiba STRATA CTX DKT3000 User Manual

Dkt3000/2000-series digital business telephone systems

```
2
3
Table Of Contents
5
6
7
8
9
10
11
12
13
14
15
16
17
```

Table of Contents







**Telecommunication Systems Division** 

**День ВД** Telephone Systems

# DKT3000/2000-Series Digital Telephone User Guide

May 2002





# Related Manuals for Toshiba STRATA CTX DKT3000

#### Telephone Toshiba STRATA CIX User Manual

lpt/dkt telephone (179 pages)

Telephone Toshiba CTX IPT/DKT User Manual

Strata cix and ctx ipt/dkt telephone (171 pages)

Telephone Toshiba Strata DKT User Manual

Strata cix and ctx ipt/dkt telephone (153 pages)

Telephone Toshiba STRATA CIX DKT User Manual

Strata cix and ctx ipt/dkt telephone (151 pages)

Telephone Toshiba CIX User Manual

Strata cix and ctx ipt/dkt telephone (141 pages)

Telephone System TOSHIBA STRATA CTX User Manual

Dkt/ipt telephone with digital business telephone systems (139 pages)

Telephone Toshiba Strata IPT User Manual

Lcd featurephones (124 pages)

IP Phone Toshiba Strata DKT3010F-S User Manual

(115 pages)

IP Phone Toshiba DKT3210-SD - Digital Phone - Charcoal User Manual

User manual (115 pages)

Telephone Toshiba DKT3000 Series User Manual

Strata ctx digital business telephone systems (106 pages)

IP Phone Toshiba Strata CTX DKT2520F-S User Manual

Digital business telephone system (104 pages)

Telephone Toshiba DKT3000 Series Training Manual

Toshiba telephone user manual (10 pages)

IP Phone Toshiba DK User Manual

Includes lcd, add-on module, and direct station selection console (163 pages)

IP Phone Toshiba 2000 series User Manual

2000-series digital telephones for strata dk systems (134 pages)

IP Phone Toshiba Strata DK User Manual

Digital single line telephone (60 pages)

Toshiba 3000 Series, 2000 Series - DKT / IPT Business Telephone Quick

Reference Guide with Button Codes

(article)

# Summary of Contents for Toshiba STRATA CTX DKT3000

<u>Page 1</u> Telecommunication Systems Division Digital Business Telephone Systems DKT3000/2000-Series Digital Telephone User Guide May 2002...

<u>Page 2</u> Strata is a registered trademark of Toshiba Corporation. Stratagy is a registered trademark of Toshiba America Information Systems, Inc. Trademarks, registered trademarks, and service marks are the...

<u>Page 3</u> TOSHIBA AMERICA INFORMATION SYSTEMS, INC. ("TAIS") Telecommunication Systems Division License Agreement IMPORTANT: THIS LICENSE AGREEMENT ("AGREEMENT") IS A LEGAL

AGREEMENT BETWEEN YOU ("YOU") AND TAIS. CAREFULLY READ THIS LICENSE AGREEMENT. USE OF ANY SOFTWARE OR ANY RELATED INFORMATION (COLLECTIVELY, "SOFTWARE") INSTALLED ON OR SHIPPED WITH A TAIS TELECOMMUNICATION SYSTEM PRODUCT OR OTHERWISE MADE AVAILABLE TO YOU BY TAIS IN WHATEVER FORM OR MEDIA, WILL CONSTITUTE YOUR ACCEPTANCE OF THESE TERMS, UNLESS SEPARATE TERMS ARE PROVIDED BY THE SOFTWARE SUPPLIER.

# Page 4: Limited Warranty

The sole obligation of TAIS or Toshiba Corporation under this warranty, or under any other legal obligation with respect to the equipment, is the repair or replacement by TAIS or its authorized dealer of such defective or missing parts as are causing the malfunction with new or refurbished parts (at their option).

# Page 5: Table Of Contents

Liquid Crystal Display...6 Chapter 2 – The Basics Important - Read First...7 What's My Line? ...7 Which Outgoing/Incoming Call Features Do I Have? ...8 Making a Call...9 Hot Dialing ...9 Spkr Button...9 Handset ...9 Answering a Call...10 Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 6 Advisory Messages ...22 Account Code Calls ...23 Verified/Non-Verified Account Codes...23 Forced Account Codes...23 Voluntary Account Codes (Verified/Non-Verified)...24 Automatic Busy Redial ...25 Automatic Callback ...26 Background Music ...27 Call Forward ...28 System...28 Station ...28 Call Forward Categories ...28 Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 7 Emergency Page ...45 Privacy ...46 Redial ...46 Speed Dial...47 Making a Call Using Speed Dial ...47 Storing a Station Speed Dial Number...48 Advanced Speed Dial Operation ...49 Tone/Pulse Dialing...50 Strata CTX DKT3000/2000-Series Telephone Chapter 3 – Advanced Operation 05/02 Contents...

Page 8 Chapter 6 - DADM/DSS Console DADM ...76 Buttons and LEDs...76 DSS Console ...77 DSS Buttons...77 Features...77 Calling a Station ...78 Transferring to an Idle Station...78 Call Transfer with Camp-on ...79 Call Answering (Outside Line)...79 Speed Dial...79 Strata CTX DKT3000/2000-Series Telephone 05/02...

<u>Page 9</u> Night Transfer Button...80 Appendix A – Centrex Application Flexible Directory Numbering ...81 Centrex Feature Buttons ...81 Ringing Repeat...81 Delayed Ringing ...82 Appendix B – Button Labels Index ...87 Strata CTX DKT3000/2000-Series Telephone ...83 05/02 Contents Appendix A – Centrex Application...

<u>Page 10</u> Contents Appendix A - Centrex Application Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 11: Introduction

Introduction This user guide describes how to use the 3000-series and 2000-series digital phones for Strata CTX systems. Also discussed are Digital Add-on Modules (DADMs) and the Direct Station Selection (DSS) Console. Organization • Chapter 1 – The Grand Tour provides an overview of the digitial telephones. •...

#### Page 12: How To Use This Guide

Means "through." Example: 350~640 Hz frequency range. viii Description The naming convention for DKT assignments within Toshiba is Directory Numbers. For clarity and ease of understanding, the terms Extension Number and Phantom Extension Number will be used in this document in lieu of PDN and PhDN.

# Page 13: Related Documents/Media

Conventions Grey words within the printed text denote cross-references. In the See Figure 10 electronic version of this document (Library CD-ROM or FYI Internet download), cross-references appear in blue hypertext. Related Documents/Media Some documents listed here may appear in different versions on the Note CD-ROM or in print.

Page 14 Introduction Related Documents/Media Strata CTX DKT2000/3000-Series Telephone

# Page 15: Chapter 1 - The Grand Tour Dkt3000-Series Telephones

• DKT3014-SDL 14-button with eight-line by 24-character tilting LCD and 16 Soft Key buttons (shown on All of the above Toshiba speakerphones enable you to place and receive calls without lifting the handset. Toshiba LCD telephones provide easy access to frequently-used features. Prompts guide you through specific tasks.

#### Page 16: Fixed Buttons

These buttons are described in Mode Page Scroll Feature Spdial Redial Spkr Cnf/Trn Hold Fixed Buttons Microphone Location Chapter 2 – The Basics. Strata CTX DKT3000/2000-Series Telephone 05/02 LCD Display LCD Control Buttons/ Soft Keys Flexible Buttons (also known as Programmable Buttons - PB)

# Page 17: Flexible Buttons

When the Soft Key prompts appear on the LCD, the LCD Control Button just below the prompt offers access to that feature. See information. Strata CTX DKT3000/2000-Series Telephone 05/02 for a complete list of Feature Access Buttons and One CF-ALL 202-203+...

#### Page 18: Dkt2000-Series Telephones

• DKT2001 (See the Strata CTX DKT3001/2001 Digital Single Line Telephone User Guide). An illustration of the DKT2020-SD is shown on the next page. switches you from the Call Forward (CF) display to the User Name advances you through information. Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 19: Fixed Buttons

Dial Pad 5972 DKT2020-SD Telephone Fixed Buttons The fixed buttons on your telephone enable you to perform standard functions quickly and easily. These buttons are described in Strata CTX DKT3000/2000-Series Telephone 05/02 Fixed Buttons Microphone Location Chapter 2 – The Basics.

# Page 20: Flexible Buttons

Buttons/Soft Keys "Using Your LCD" on page 19 switches you from the Call Forward (CF) display to the User Name advances you through information. Strata CTX DKT3000/2000-Series Telephone 05/02 which enable enables you to access CF-ALL 202-203+ AUG 08...

#### Page 21: Chapter 2 - The Basics

Line out requiring an access code - where you enter an outside line or line group access code (for example, dialing Check mark which Line type you have, then use that selection when instructed to "select a Line." Strata CTX DKT3000/2000-Series Telephone  $05/02 \square$  "LED Indicator Details" on page to get an outside line).

# Page 22: Which Outgoing/Incoming Call Features Do I Have

Line Light . You do not have to press an extension button to answer the call. after dialing an internal telephone number to or lift the handset before dialing internal or external speakerphone Strata CTX DKT3000/2000-Series Telephone 05/02...

#### Page 23: Making A Call

2. When connected, you can continue to use the handset or switch to speakerphone by holding down Strata CTX DKT3000/2000-Series Telephone 05/02 button lights (depending on system programming). Dial tone and replacing the handset.

#### Page 24: Answering A Call

Switching Between Handset and Speakerphone ➤ Press and place the handset on-hook to switch from handset to speakerphone mode. ➤ Take the handset off-hook to switch from speakerphone to handset mode. Strata CTX DKT3000/2000-Series Telephone 05/02 and the...

#### Page 25: Message Waiting

5. To manually turn off your Msg LED, press your extension button, then press. Do this step for each message received. Strata CTX DKT3000/2000-Series Telephone 05/02 The Basics Message

# Page 26: Turning On/Off Message Waiting Led On Another Extension

• either On/Off at the start of handsfree dialing. ➤ To talk back to a Handset Off-hook Call Announce call, press and hold talk over your telephone handset/headset. The LED and microphone remain Off. Strata CTX DKT3000/2000-Series Telephone 05/02 button - which calls you plus...

# Page 27: Call Transfer

2. Dial the extension where you wish to transfer the call. The call rings the destination station and your telephone returns to the idle state. Strata CTX DKT3000/2000-Series Telephone 05/02 . Your Line LED flashes green and you hear internal Soft Key. The DKT3014 LCD shows...

# Page 28: Conference Calls

. You hear dial tone and your Line LED flashes green. . If you receive a busy tone or no again to return to the original connection. key once (or twice for Executive Strata CTX DKT3000/2000-Series Telephone 05/02 that appears on...

# Page 29: Adding Voice Mail To A Conference

If your telephone company provides auto disconnect, the connection may release automatically when the parties hang up. If not, the lines must be supervised to be disconnected. Strata CTX DKT3000/2000-Series Telephone 05/02 and dialing another extension.) . You hear dial tone. The extension .

#### Page 30: Hold

. Your LCD shows the line on hold. The held twice. That line's LED flashes green while . Make sure this feature is programmed on your system; if not, . The call goes on hold. Strata CTX DKT3000/2000-Series Telephone 05/02 button. button – no button.

# Page 31: Volume Control

Each time you press are eight steps in either direction. To return to the middle setting, repeat the above step. Strata CTX DKT3000/2000-Series Telephone 05/02 M to decrease volume during the call. M to decrease volume. This volume M to decrease volume. This adjusts volume for your...

Page 32 The Basics LCD Contrast Adjustments Strata CTX DKT3000/2000-Series Telephone 05/02...

#### Page 33: Chapter 3 - Advanced Operation

➤ Press to advance through the information. ➤ Press to switch from the Call Forward (CF) display to the User Name display. Strata CTX DKT3000/2000-Series Telephone 05/02 CF-ALL 202-203+ AUG 08 MON Mode Page LCD Control Buttons/Soft Keys 03:56 Scroll...

#### Page 34: Soft Keys

Initiates or completes a Transfer while on an outside call. Press once for an immediate or TRNS announced transfer, depending on system programming. Pressing TRNS again completes the transfer. is a future feature for DKT3000-series Definition Strata CTX DKT3000/2000-Series Telephone 05/02...

#### Page 35: Soft Key Example

RTRN = drop the second party and return to a two-way conversation with the original party. Strata CTX DKT3000/2000-Series Telephone 05/02 Soft Key Prompts LCD Control Buttons/Soft Keys...

#### Page 36: Advisory Messages

RETURN ON\_\_\_\_\_ + Message No. (see table) + any additional digits (such as time, etc.) to release the line. to release the line. Strata CTX DKT3000/2000-Series Telephone 05/02 Additional Digits Directory Number 76345 Time (e.g., 1030) Date (e.g., 10 20)

#### Page 37: Account Code Calls

You can bypass Forced Account Code requirements with three emergency numbers, including 911. See your CTX System Administrator for these numbers: Strata CTX DKT3000/2000-Series Telephone 05/02 \_\_\_\_\_ Advanced Operation...

# Page 38: Voluntary Account Codes (Verified/Non-Verified)

3. Enter the account code digits. The prompt disappears upon entry of the first account code digit. After the account code is entered, the connection is restored and the LCD shows the time. button. LCD telephones . Once you press Strata CTX DKT3000/2000-Series Telephone 05/02 , your call is...

# Page 39: Automatic Busy Redial

To cancel Automatic Busy Redial  $\triangleright$  Press Strata CTX DKT3000/2000-Series Telephone 05/02 . The system redials, up to five to 20 times, every 30 to 180 and wait for the party to answer. If you do not pick within recall timeout (five to 60 seconds) after a...

# Page 40: Automatic Callback

If you were attempting to make an outside call, the telephone number is automatically dialed, including the account code or override codes that were used.  $\gt$  To cancel ACB  $\gt$  Press or . Busy tone stops, followed by success tone, then busy or extension button + Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 41: Background Music

To cancel background music over your external paging speakers  $\triangleright$  Press ...or press an extension button + Strata CTX DKT3000/2000-Series Telephone 05/02 , where n is the music sources  $1\sim16+n+$  and enter a source number ( $1\sim16$ ) to select a music source...

#### Page 42: Call Forward

• Call Forward System – Forwards the calls to the destination preset for the entire telephone system, commonly voice mail. for more details. Call Strata CTX DKT3000/2000-Series Telephone 05/02...

### Page 43: Call Forward Settings

To change your Pass Code  $\triangleright$  Press Extension button + Pass Code (1~15 digits) + . Strata CTX DKT3000/2000-Series Telephone 05/02 for instructions on programming a Flexible Button. + ext. no. + old Pass Code (1~15 digits) + Advanced Operation Call Forward "Programming Feature...

Page 44  $\mathbb{R}^{"}$  " (Tone) + Dest. No. (Tone)  $\mathbb{R}^{"}$ !" + Dest. No. (Tone) + Timer (Tone) +  $\mathbb{R}^{"}$ " + Dest. No. (Tone) + Timer (Tone) +  $\mathbb{R}^{"}$  " (Tone)  $\mathbb{R}^{"}$  Strata CTX DKT3000/2000-Series Telephone 05/02 after entering the  $\mathbb{R}^{"}$   $\mathbb{R}^{"}$ 

Page 45 Forwards the calls to the destination preset for the entire telephone system, commonly voice mail. Activate (Tone)  $\mathcal{E}\%!$  Cancel (Tone) Strata CTX DKT3000/2000-Series Telephone 05/02 Button Sequence (Tone) + ext. no. + Pass Code (Tone) +  $\mathcal{E}\%$ ! (Tone) + ext. no. + Pass Code (Tone) +  $\mathcal{E}\%$ !! (Tone) + ext.

# Page 46: Call History

If you have an LCD telephone, you can let the system automatically select an available orbit number which displays on your LCD. button. button. The Caller ID LED lights for the previous record. (press again to toggle to call Strata CTX DKT3000/2000-Series Telephone 05/02...

#### Page 47: Call Pickup

You may belong to more than one group. See your CTX System Administrator for group assignments. Strata CTX DKT3000/2000-Series Telephone 05/02 . The LED flashes green (consultation-hold). . The chosen orbit appears on the LCD.

#### Page 48: Page/Internal Call Pickup

+ Outside telephone placing the call on hold. Must enter three digits (e.g., 007). Picks up a call held on the specified extension number, + Ext. No. regardless of the instrument(s) on which it

# Page 49: Call Waiting

(the Line LED flashes green - incoming call). This disconnects the current call and connects you to the transferred call. The extension or Line LED flashes green (in-use). Strata CTX DKT3000/2000-Series Telephone 05/02 Advanced Operation . The existing call is placed on hold. The

#### Page 50: Direct Inward System Access (Disa)

(steady red). 2. Announce the call...or transfer the call by hanging up or pressing You can transfer the call to an idle or busy station. Note and repeat Step 2. button to connect directly to another Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 51: Distinctive Ringing

➤ To deactivate DND ➤ Press and DND mode is de-activated. Strata CTX DKT3000/2000-Series Telephone 05/02 = High, = Combination (hear Success Tone). The LED lights steady red (hear Success Tone). The LED lights goes out Advanced Operation...

### Page 52: Setting Dnd For Another Extension

(hear Success Tone). This removes DND from the target (hear Entry Tone) + ext. no. (hear Entry Tone) + old pass code + (hear Success Tone). button(s). Each Location Door Lock No. button or Strata CTX DKT3000/2000-Series Telephone 05/02 Location + the Door Lock Number (see button is...

#### Page 53: Door Phone(S)

Lift the handset while the door phone is still ringing. The extension LED flashes green (in-use) and you are connected to the door phone..or to pick up door phone calls ringing someone else's telephone, press extension + directory number. Strata CTX DKT3000/2000-Series Telephone 05/02 Advanced Operation Door Phone Name/Location...

# Page 54: Emergency Ringdown

To change the Language Display ➤ Enter the Change Language access code: English date format -: British English -: French - MM/DD (/YY) DD/MM (/YY) DD/MM (/YY) Strata CTX DKT3000/2000-Series Telephone 05/02 + the Language Code (see below).

#### Page 55: Off-Hook Call Announce

You can toggle as often as you choose. If you do not want the first caller to hear your conversation with the second caller, cover the mouthpiece of your handset. Strata CTX DKT3000/2000-Series Telephone 05/02 Advanced Operation Off-hook Call Announce and, after one long.

#### Page 56: Override Calls

After reaching a station in DND mode, press . A tone signal is heard at the DND station, indicating a call is coming in. On your station, the LCD shows the station number you have overridden. Your LCD displays Override. if the station you called denies DND DND OVR DENY, Strata CTX DKT3000/2000-Series Telephone 05/02...

### Page 57: Executive Override

. Confirmation tone plays and the LCD shows "Enter OVR Code." 2. Enter the trunk access code or LCR access code. 3. Dial the external telephone number. Strata CTX DKT3000/2000-Series Telephone 05/02 OVRD if the station you called denies Executive...

#### Page 58: Class Of Service Override

1. Lift the handset, press extension and enter a paging access code. 2. Make your announcement, then hang up. . Dial tone stops. Your LCD prompts you to enter a code. can allow stations with the shared button "Privacy" on page Strata CTX DKT3000/2000-Series Telephone 05/02 46.)

# Page 59: Answering A Page

 $\blacktriangleright$  To make an Emergency Page to a group, lift the handset off-hook, press extension and enter the Zone number. Strata CTX DKT3000/2000-Series Telephone 05/02 and enter the Group number (01~16) and enter the zone number. This pages all telephones in the All Call Page Group but,...

#### Page 60: Privacy

The Privacy condition may be to set privacy. The LED lights steady red. Others are again to cancel the feature. The LED turns Off. Strata CTX DKT3000/2000-Series Telephone 05/02 and/or a allows other . The LED lights red. The , the Privacy Release LED turns Off.

# Page 61: Speed Dial

...or press the 2. Dial the Station or System Speed Dial Number. Station Speed Dial numbers occupy numbers  $100\sim199$ . System Speed Dial numbers occupy numbers  $200\sim999$ . Strata CTX DKT3000/2000-Series Telephone 05/02 on a DKT3000-series telephone feature key on any DKT.

# Page 62: Storing A Station Speed Dial Number

Speed Dial feature button. The LCD shows would result in storing Station Speed Dial Number button or the Speed Dial feature button. The LCD shows or the Speed Dial feature button again toggles you between User Strata CTX DKT3000/2000-Series Telephone 05/02 button or the Speed...

# Page 63: Advanced Speed Dial Operation

Number 101 would no longer be available. You are not prevented from storing a new Number 101 but, if you do, Number 100 will be shortened to 32 digits. Strata CTX DKT3000/2000-Series Telephone 05/02 Advanced Operation and Pause. When using the Access Code...

#### Page 64: Tone/Pulse Dialing

Table Meaning is used as an escape character, it consumes to insert a seven-second pause would use two of 32 is pressed, all of the digits entered . Although the outside line is Strata CTX DKT3000/2000-Series Telephone 05/02 . The...

### Page 65: Voice Mail - Direct Transfer

PLAY SEND SEND MANAGE MBX MGMT EXIT HANGUP QUIT Strata CTX DKT3000/2000-Series Telephone 05/02 . You hear feature dial tone. Table 5 Table 6 shows a sample of some of the DKT 2010 SD Voice Mail Functions DKT 2020 SD...

<u>Page 66</u> CNCL destination Change notification digits Change Greeting Continuous Delete Continuous Play Message Date and Time Set Delay Time Delete the message/guest mailbox Delete a mailbox from the personal distribution list Delete message (Future Delivery Review) Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 67 MULTI NAME NAME RECORD NEXT NEXT NEXT MSG NEXT NAME NEXT Strata CTX DKT3000/2000-Series Telephone 05/02 DKT 2010 SD Voice Mail Functions DKT 2020 SD Enter automatic copy destination Directory plus name Change Do Not Disturb (On/Off) Enable/Disable:
• Notification template (toggle) •...

<u>Page 68</u> Reset Guest Password RTRC Set Return Receipt request (On/Off) REVW Review recording/guest mailboxes REVW Review current list Review Option Settings SAVE Save the message/recording/changes Save message (Future Delivery Review) CODE Change Security Code PICK Select name Strata CTX DKT3000/2000-Series Telephone 05/02...

#### Page 69: Call Recording

Ask your System Administrator which method to use when recording a call. Note This feature requires the presence of a button on your telephone. Feature codes are not available. Strata CTX DKT3000/2000-Series Telephone 05/02 DKT 2010 SD Voice Mail Functions DKT 2020 SD...

#### Page 70: Other Voice Mail Features

"Adding Voice Mail to a Conference" on page Voice Mail features, refer to the Stratagy Voice Processing User Guide. . The LED turns off and the recording stops. To 15. For instructions on

the Stratagy Strata CTX DKT3000/2000-Series Telephone 05/02 button again.

# Page 71: Chapter 4 - Dkt3014 Lcd Features

DKT3014 LCD Features This chapter shows how to use the DKT3014-SDL (shown below) large screen directory display and individual name searches. DKT3014-SDL Telephone Strata CTX DKT3000/2000-Series Telephone 05/02 Mode FRED S Page FEB 19 MONDAY DIRECT SS SYSTEM SD PERSONAL SD...

# Page 72: Directory And Speed Dial Listings

Soft Key to view FRED J MAR 18 BOB T DON U PREVIOUS CAROL F CUST SERV PREVIOUS EXIT CALLING 3200 Strata CTX DKT3000/2000-Series Telephone 05/02 Feature NO. 3371 Scroll 12:00 5860 NO. 3371 MONDAY 01:35 FRED M GRAY W MORE...

# Page 73: System Speed Dial And Personal Speed Dial

INTERNAL DIR Soft Key to view the first screen. 2. Begin by entering the name (see Table 7) and pressing the Strata CTX DKT3000/2000-Series Telephone 05/02 SYSTEM SD PERSONAL SD Soft Key; press MORE for instructions on entering letters, numbers and punctuation...

# Page 74: Alphanumeric Entry

Internal or External Directory (see example below and Table to return to idle. EXIT Strata CTX DKT3000/2000-Series Telephone 05/02 FRED J NO. 3371 BAKER G BALL F BAWLER S BRETON I PREVIOUS...

Page 75 To backspace (delete previous character), press the LEFT Soft Key. ➤ To cycle back to the first letter, continue pressing the LEFT Soft Key. Strata CTX DKT3000/2000-Series Telephone 05/02 Dial Pad Alphanumeric Characters Number of times to press the dial pad button &...

<u>Page 76</u> DKT3014 LCD Features Directory and Speed Dial Listings Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 77: Chapter 5 - User Programming

User Programming enables users to customize these features: • Flexible Buttons – Toshiba telephones have 10, 14, or 20 Flexible Buttons to which the user can assign any one of approximately 50 different features (DND, ACB, Release, etc.).

#### Page 78: User Programming Mode

CTX System Administrator. See for the Flexible Button locations. The following steps enable you to program features onto Flexible Buttons for one- touch feature access. . "USER PROG MODE" appears on your LCD. The Program Strata CTX DKT3000/2000-Series Telephone 05/02 button pages 3...

# Page 79: Setting/Changing A Flexible Button's Function

On hold - Local Retrieve On hold - Remote Retrieve On hold - Outside Line Retrieve On hold - Directed Extension Retrieve Incoming - Any External Call Strata CTX DKT3000/2000-Series Telephone 05/02 Table 8), plus any optional parameters. Code Feature...

#### Page 80: One Touch Buttons

4. Press the One Touch button to save the entry. We suggest writing the name or number of the One Touch button on your button strip. to enter User Programming Mode. Strata CTX DKT3000/2000-Series Telephone 05/02 (in Step 4, enter the Table button.

#### Page 81: To Use A One Touch Button

To Use a One Touch Button ➤ Press the One Touch button. Setting/Changing a Personal Speed Dial Code "Storing a Station Speed Dial Number" on page Strata CTX DKT3000/2000-Series Telephone 05/02 Meaning . The display of a User Programming One Touch Buttons...

#### Page 82: Feature Codes

Ext. button + + Dest. No. %□!" Ext. button + + Dest. No. + Timer + Æ%□"" Ext. button + + Dest. No. + Timer + Æ%□#"Ã Ext. button + Æ%□\$" Strata CTX DKT3000/2000-Series Telephone

Page 83 System Orbits Call Pickup Incoming - Group Pickup Incoming - Directed Extension Pickup Incoming - Directed Group Pickup Strata CTX DKT3000/2000-Series Telephone 05/02 Feature Access Code Sequences Ext. button + + ext. no. + Pass Code + Æ%☐! Ext. button + + ext.

Page 84  $\not$ E% ( + ext. no. + Pass Code Number  $\not$ E% (! Door Lock Number  $\not$ E ! Door Phone No.  $\not$ E \$  $\not$ E(  $\not$ E#\$|  $\not$ E#\$ Language No.  $\not$ E#(\$  $\not$ E#|| ( $\not$ E#|| Strata CTX DKT3000/2000-Series Telephone 05/02 + new Security  $\not$ E  $\not$ E...

Page 85 Emergency Page - Individual Group Emergency Page - All Groups Answer Page - All Groups Answer for External Group Page Repeat Last Number Dialed Strata CTX DKT3000/2000-Series Telephone 05/02 Feature Access Code Sequences + Ext. no. Æ%" + Ext. no.

Page 86 & + Index Number (600~699) + Index Number (700~799) Æ ' Æ#& + Index Number + old Code + Æ%( Æ('&% + Ext. Number Æ# $\square$ & Æ%  $\square$  Æ%  $\square$ ! Strata CTX DKT3000/2000-Series Telephone 05/02 + new Code + Æ Æ...

#### Page 87: Led Indicator Details

(while station ringing) Busy Station Transfer (outside call transferred to your busy station from a designated station or AA) After disconnecting first call... Conference Strata CTX DKT3000/2000-Series Telephone 05/02 Table 11). Your Station (Green) Interval Rates 2 seconds On, 1/8 second Off —...

Page 88 User Programming LED Indicator Details Strata CTX DKT3000/2000-Series Telephone 05/02...

<u>Page 89</u> Up to two DADMs can be connected to a telephone. • Direct Station Selection (DSS) Console – adds 60 line/feature buttons to a digital telephone. Available for system operators who do not have an attendant console. Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 90: Chapter 6 - Dadm/Dss Console Dadm

DADM console user. It is red if it is in use by another telephone user. Button numbers in the figure to the Note right are examples only. button has an First DADM Strata CTX DKT3000/2000-Series Telephone 05/02 Second DADM...

#### Page 91: Dss Console

Buttons that may be programmed to call these destinations Features The LED colors described in this section apply to the DADM3020 and DDSS3060. Described Flash conditions apply to all DSS console models and the DADM. Strata CTX DKT3000/2000-Series Telephone 05/02 DADM/DSS Console DSS Console 2039...

#### Page 92: Calling A Station

When the called station answers the call, the DSS LED stays steady red, and the Line LED becomes steady red. 4. If the station does not answer before a period set in system programming, the call recalls your station. Strata CTX DKT3000/2000-Series Telephone 05/02...

### Page 93: Call Transfer With Camp-On

Your DADM or DSS console may be equipped with be programmed to dial telephone numbers or to access features. the DADM or DSS console function like Strata CTX DKT3000/2000-Series Telephone 05/02 DADM/DSS Console button, you can answer (Speed Dial) buttons that can buttons on either buttons on digital telephones.

#### Page 94: Paging

2. Press the desired Mode number: • Press for Day Mode (LED remains off). • Press for Day2 Mode (LED flashes red). • Press for Night Mode (LED is solid red). on the DSS console. or extension button. Strata CTX DKT3000/2000-Series Telephone 05/02 (if programmed)

#### Page 95: Appendix A - Centrex Application

See your Centrex or PBX operations manual for specific details. Ringing Repeat The distinctive ring patterns available in your Centrex system are automatically repeated with your digital telephone, enabling you to answer appropriately for either outside, inside or callback calls. Strata CTX DKT3000/2000-Series Telephone 05/02...

#### Page 96: Delayed Ringing

Centrex Application Delayed Ringing Delayed Ringing Outside line or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions. Answer the line when your telephone is ringing. Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 97: Appendix B - Button Labels

Do Not Disturb mode. Also forwards calls when your station is not answered after 8~60 seconds (set at your station). Strata CTX DKT3000/2000-Series Telephone 05/02 Table 12 are for the Programmable Buttons on your telephone.

Page 98 Program - Press to enter User Programming mode, which enables you to re-define Flexible Buttons to perform other functions, including programming One Touch and Flexible Buttons, register Call Forward assignments, assign Message Waiting Keys and assign BGM sources played over the telephone speaker. Definitions Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 99 Tone - Press to change the outgoing dialing of the outside line in use from dial pulse to tone signaling. Door Unlock - Press to unlock a door lock mechanism. Strata CTX DKT3000/2000-Series Telephone 05/02 Definitions Button Labels Delayed Ringing...

Page 100 Button Labels Delayed Ringing Strata CTX DKT3000/2000-Series Telephone 05/02...

# Page 101: Index

65, callback, callback cancel, 65, hold, line selection, automatic hold, Strata CTX DKT3000/2000-Series Telephone background music (BGM), 27, 65, busy override, button labels, viii programming, buttons 3000-series LCD, 3, DSS on ADMs and DSS consoles,...

Page 102 3, flexible directory numbering, forced account codes (verified/non-verified), group pickup, hold, hot dialing, indicators internal directory, ISDN language changes, language code, Strata CTX DKT3000/2000-Series Telephone call, page, viii codes, LED, buttons, 50, (large screen), 3000-series buttons, 3, contrast, 05/02...

Page 103 66, outside line access, override access codes, busy, do not disturb, executive, privacy, travelling class, override calls, Strata CTX DKT3000/2000-Series Telephone paging, access codes, 65, park, pass code, personal speed dial, pickup, pick up group calls, pooled line group, privacy,...

Page 104 (tandem) CO line connection, user programming, 63, 65, voice first signaling, voice mail access codes, call record, conference, direct transfer, volume control, 72, voluntary account codes (verified/non-verified), Strata CTX DKT3000/2000-Series Telephone 05/02...

# This manual is also suitable for: