



# Memory Problems; Power And The Batteries - Toshiba PORTEGE R700 SERIES User Manual

Toshiba computer drive user manual



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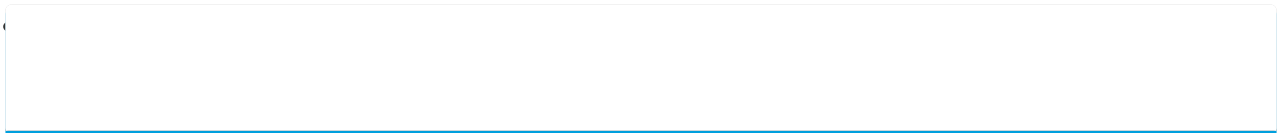
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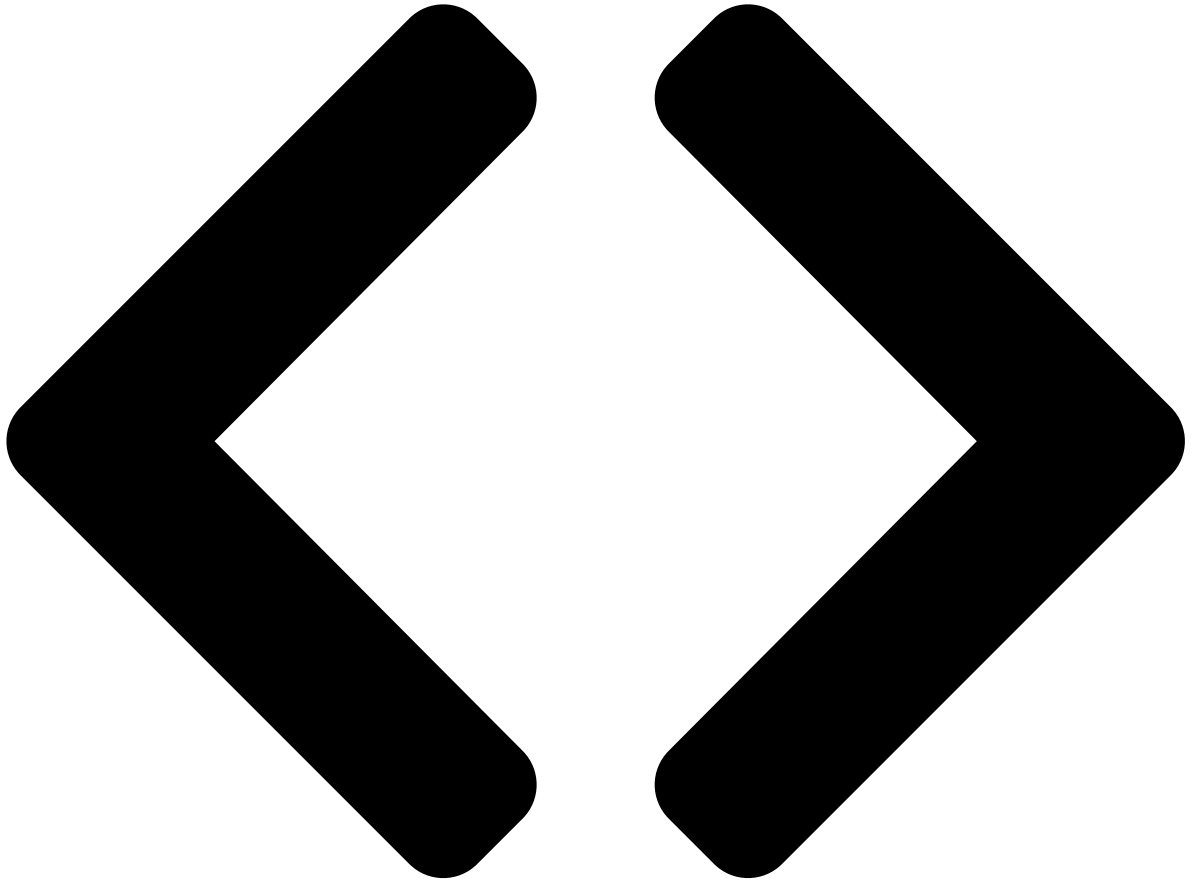
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## If Something Goes Wrong

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### *Memory problems*

### **Memory problems**

Incorrectly connected or faulty memory modules may cause errors

that seem to be hardware or even software related. It is worthwhile

checking for these first:

**1**

Click Start, and then click the Shut down button in the lower-right corner of the Start menu.

The computer shuts down completely.

**2**

Remove the memory module, following the instructions in ["Removing a memory module" on page](#)

**3**

Reinstall the memory module, following the instructions in ["Installing a memory module" on page](#) module is seated properly.

**4**

Check for the error again.

**5**

If the error recurs, remove the memory module entirely and check for the error again.

If removing the memory module eliminates the error, the memory module may be faulty. If the error recurs without the memory module installed, the error is not caused by the memory module.

**NOTE**

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## **Power and the batteries**

Your computer receives its power through the AC adaptor and power cord/cable or from the system batteries (battery and real-time



clock (RTC) battery). Power problems are interrelated. For example, a faulty AC adaptor or power cord/cable will neither power the computer nor recharge the batteries.

Here are some typical problems and how to solve them:

## **The AC power light does not come on when you plug in the**

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### **AC adaptor and power cord/cable.**

Make sure the AC adaptor and power cord/cable are firmly plugged into both the wall outlet and the computer.

TECHNICAL NOTE: You must have at least one memory module installed for the computer to work.

For this model, Slot A is the bottom slot. Slot B is the top slot. If only one memory module is to be installed, it must be installed in Slot A.

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Quick Links:

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[Adding Memory \(Optional\)](#)

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