



# Troubleshooting - Toshiba 43A10 Owner's Manual

Colorstream projection television



1

2

Table Of Contents

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42  
43  
44  
45  
46  
47

• PAGE

44

OF 47 GO

•

[Table of Contents](#)

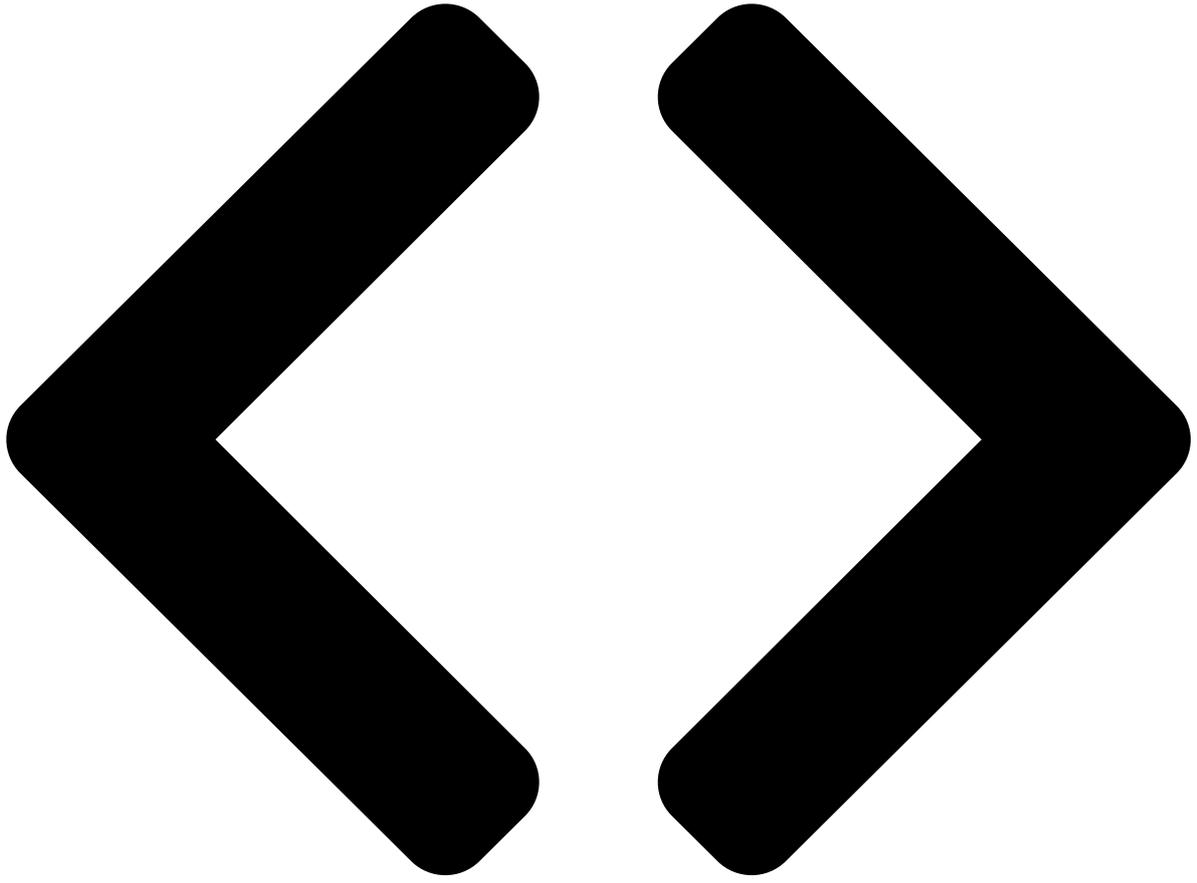
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Troubleshooting

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## Bookmarks





## **Troubleshooting**

Before calling a service technician, please check the following table for a possible cause of the problem and some solutions.

### **Problem**

TV will not turn on

No picture, no sound

No sound, picture OK

Poor sound, picture OK

Poor picture, sound OK

Poor reception of broadcast channels

Cannot receive above channel 13

Black box appears on the screen

Unable to select a certain channel

Multiple images

Poor color or no color

No stereo or SAP sound from a

known MTS broadcast

The remote control does not operate

## 44

### Solution

- Make sure the power cord is plugged in, then press POWER.
- The remote control batteries may be dead. Replace the batteries.
- Check the antenna/cable connections.
- The sound may be muted. Press VOLUME.
- The station may have broadcast difficulties. Try another channel.
- Check that the SPEAKERS function in the AUDIO menu is properly set.
- The station may have broadcast difficulties. Try another channel.
- Check the antenna connections.
- The station may have broadcast difficulties. Try another channel.
- Adjust the PICTURE menu.
- The station may have broadcast difficulties. Try another channel.
- Check the antenna connections.
- If you are using a VCR, make sure the TV/VCR button is set correctly.
- Make sure TV/CABLE is set to the mode that corresponds to the signal source type (that is, cable company or outside antenna).
- The closed caption feature may be turned on.
- The channel may be locked out with the CH LOCK feature or erased with the ADD/ERASE feature.
- The station may have broadcast difficulties. Try another channel.
- Antenna reception may be poor. Use a highly directional outdoor antenna.
- The station may have broadcast difficulties. Try another channel.
- Adjust the TINT and/or COLOR in the PICTURE menu.
- Make sure the MTS feature is set properly.
- Make sure the TV/CABLE/VCR switch is properly set.
- There may be an obstruction between the remote control and the remote control sensor.
- The remote control batteries may be dead. Replace the batteries.

[Table of Contents](#)

[Previous Page](#)  
[Next Page](#)

1  
...  
41  
42  
43  
44  
45  
46  
47

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