

Device - Toshiba REGZA 32RV530U Owner's Manual

Integrated high definition lcd television

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Bookmarks



Remote control problems

- Make sure the remote control is set to the correct device mode (e_ page 21).
- Remove all obstructions between the remote control and the TV.

• The remote control batteries may be dead. Replace the batteries (e_ page 20).

• Your TV remote control may not operate certain features on your external device. Refer to the owner's manual for your other device to determine its available features. If your TV remote control does not operate a specific feature on another

device, use the remote control that came with the device (e_ pages 22-26).

• If the TV still does not act as expected, use the Reset Factory Defaults procedure (e_ page 34).

Channel tuning problems

• Make sure the remote control is set to the correct device mode (e_ page 21).

• The channel may have been erased from the channel memory by the ChannelAdd/Delete feature. Add the channel to the channel memory (e_ page 21).

Remote control problems

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Chapter 8: Troubleshooting

HDMI problems

For HDMI cables

- Make sure the HDMI cables with the correct version are used (e_ page 16).

For Deep Color

- You should need to use Category 1 HDMI cable or DVI cable with the correct version option (e_ page 53).

For Legacy HDMI source

page 30).

- The channel may be blocked by the Channels Block feature.

Unblock the channel (page 48).

- If you are unable to tune digital channels, check the antenna configuration (page 29).

If you are still unable to tune

digital channels, clear all channels from the channel list (page 31) and reprogram channels into the channel memory (page 30).

If you are still unable to tune digital channels, use the Reset Factory Defaults procedure (page 34). Also see "TV stops responding to controls" and "Other problems" (page 59).

Closed caption problems

If the program or video you selected is not closed-captioned, no captions will display (page 43).

If text is not available, a black rectangle may appear. If this happens, turn off the closed caption feature (page 43).

A closed-caption signal may not display correctly in the following situations: a) when a videotape has been dubbed; b) when the signal reception is weak; or c) when the signal reception is nonstandard (page 43).

Rating blocking (V-Chip) problems

- If you forget your PIN code: While the PIN code entering screen is displayed, press **RECALL** four times within 5 seconds. The PIN code you previously stored will be cleared (page 46).

The V-Chip feature is available for the U.S. V-Chip system only (page 47).

No REGZA-LINK operation

- The REGZA-LINK feature is available for compatible devices.

Make sure the HDMI cables with the HDMI Logo (HDMI) are used.

When the connected REGZA-LINK device is not connected correctly after you have changed settings of the device, turn off your TV and unplug the power cord, then plug and turn on again.

If several devices are connected, REGZA-LINK feature may not operate properly.

Read the instruction manual furnished with the connected REGZA-LINK device.

HDMI problems

For HDMI cables

- Make sure the HDMI cables with the HDMI Logo (HDMI) are used (page 16).

For Deep Color

You should need to use Category 2 cable or higher. Normal HDMI cable or DVI cable may not work properly (page 53).

For Legacy HDMI source

- Some of legacy HDMI sources may not work properly with latest HDMI TV products, due to the presence of Lip-Sync Latency (Deep Color). Your legacy HDMI source should operate properly with this TV products (page 53).

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Chapter 8: Troubleshooting

Remote control problems

- Make sure the remote control is set to the correct device mode (page 21).
- Remove all obstructions between the remote control and the TV.
- The remote control batteries may be dead. Replace the batteries (page 20).
- Your TV remote control may not operate certain features on the connected device. Refer to the owner's manual for your remote control to determine its available features. If your TV remote control does not operate a specific feature on another device, use the remote control that came with the device (pages 22-26).
- If the TV still does not act as expected, use the Reset Factory Defaults procedure (page 34).

Channel tuning problems

- Make sure the remote control is set to the correct device mode (page 21).
- The channel may have been erased from the channel memory by the **Channel Add/Delete** feature. Add the channel to the channel memory (page 30).
- The channel may be blocked by the **Channels Block** feature. Unblock the channel (page 48).
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