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Toshiba IP Business Communication System Specifications

Toshiba ip business communication system specifications

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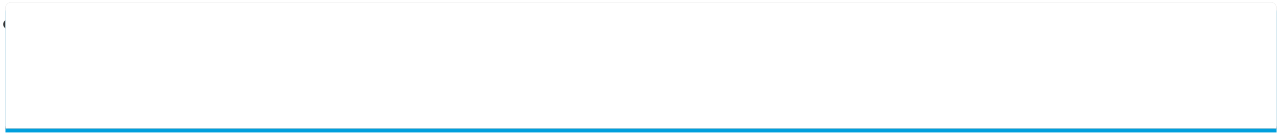

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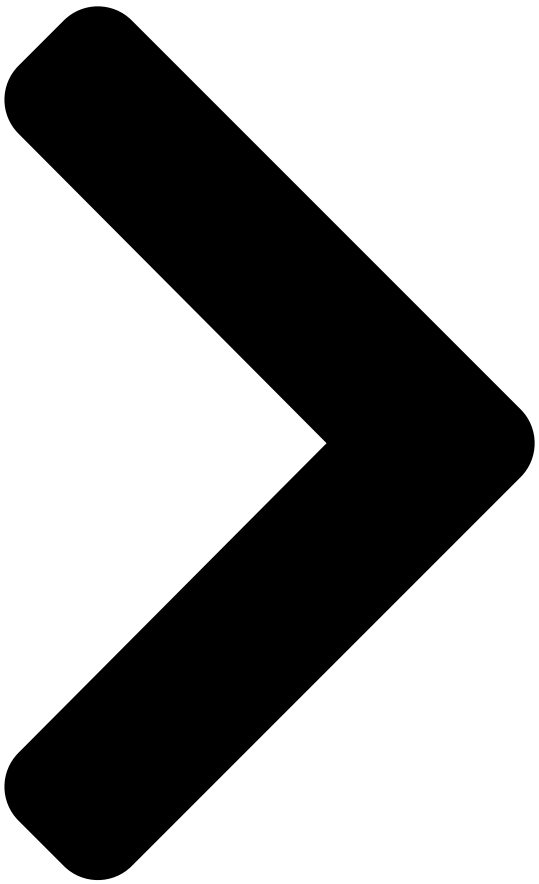

Simplify Messaging, Effi ciently and Gracefully

Voice mail, e-mail, faxes, text messages, and more come to your business at all hours, and sometimes in overwhelming numbers. How do you manage it all? Toshiba's Stratagy® voice mail works with Toshiba's Strata® CIX™ IP business communication systems, to help you manage messages and communicate better. Improve customer service by providing callers with instant attention, responsiveness, and access to information.

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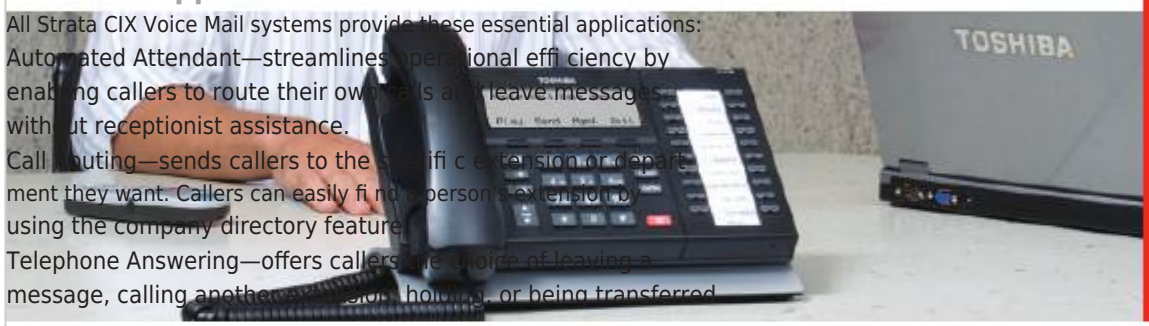
Essential Applications

All Strata CIX Voice Mail systems provide these essential applications:

Automated Attendant—streamlines operational effi ciency by enabling callers to route their own calls and leave messages without receptionist assistance.

Call Routing—sends callers to the specifi c extension or department they want. Callers can easily fi nd a person's extension by using the company directory feature.

Telephone Answering—offers callers the choice of leaving a message, calling another extension, holding, or being transferred.



to an operator for assistance.
Voice Messaging—creates, sends, receives, forwards, and saves voice messages. Users can manage voice messages with ease by simply pressing specifi c telephone keys.
Audiotext—enables callers to play pre-recorded information on demand as directed by audio prompts. It's an easy way to answer customers' frequently asked questions.
Call Screening—requests caller to state their name and company, and announces the calling party by playing the recording to the station user, who can accept or re-route the call.
Message Notifi cation—lets users know when a voice message arrives by any combination of lighting a message waiting light, paging or calling a home phone, cellular phone or any off-premise location.

Voice Mail

Toshiba Stratagy Voice Mail enables you to:
Simplify voice mailbox operation through your Strata CIX telephone with LCD display and soft keys, making your communication system easy to use.
Manage voice, fax, and e-mail messages from your PC or telephone via Unifi ed Messaging. Access all your critical communications from a single screen.
Record calls directly into your voice mailbox with a single button on your telephone. Starting, pausing, and stopping a recording is as easy as pressing a key.
Network your Stratagy voice mail with all your locations to use it as your centralized voice mail system. Or, network multiple voice mail systems using AMIS or VPIM networking.
Communicate effectively both in and out of the offi ce with other employees and customers 24 hours-a-day, 365 days-a-year.

Customization

Customize voice processing functions using Stratagy's Token Programming, a powerful yet simple scripting language. Tokens can add or enhance voice mail features and functions such as recording and playback, audio fi les, or using DTMF entries by callers to provide data response or special call routing. Tokens can perform functions as simple as a hook-fl ash, and as complicated as an IVR application, specifi c to your needs. Token Programming is developed and deployed by Authorized Toshiba Dealers.

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Related Manuals for Toshiba IP Business Communication System

Answering Machine Toshiba Stratagy iES16 User Manual

Voice processing systems (148 pages)

Computer Hardware Toshiba Stratagy Flash General Description Manual

Voice processing systems (71 pages)

Network Hardware Toshiba MicroMAS Installation Manual

(32 pages)

Server Toshiba Stratagy iES32 Installation Manual

Enterprise server (16 pages)

IP Phone Toshiba iES16 Brochure

Ip communication solutions (12 pages)

Voicemail Toshiba IVP8 Quick Start Manual

(2 pages)

Voicemail Toshiba IVP8 User Manual

Stratagy flash voice processing systems (98 pages)

Voicemail Toshiba Stratagy IVP8 Installation And Maintenance Manual

Voice processing systems (260 pages)

Voicemail Toshiba CIX Voicemail Quick Start Manual

Toshiba telephone quick start guide (2 pages)

Voicemail Toshiba CTX100 Quick Reference

(3 pages)

Voicemail Toshiba CIX40 Quick Start Manual

Toshiba answering machine user manual (2 pages)

Voicemail Toshiba DK40 Quick Reference Instructions

(2 pages)

Voicemail Toshiba Strata CTX28 System Administrator Manual

Voice processing system (21 pages)

Voicemail Toshiba Strata CTX28 User Manual

Voice processing system (96 pages)

Voicemail Toshiba Strata CTX28 Quick Reference Manual

Voice processing system (3 pages)

Voicemail Toshiba Strata GVMU/LVMU User Manual

Voice processing system (103 pages)

Summary of Contents for Toshiba IP Business Communication System

Page 1 Voice mail, e-mail, faxes, text messages, and more come to your business at all hours, and sometimes in overwhelming numbers. How do you manage it all? Toshiba’s Stratagy® voice mail works with Toshiba’s Strata® CIX™ IP business communication systems, to help you manage messages and communicate better. Improve customer service by providing callers with instant attention, responsiveness, and access to information.

Page 2: Specifications

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