Toshiba iES16 Brochure

Ip communication solutions

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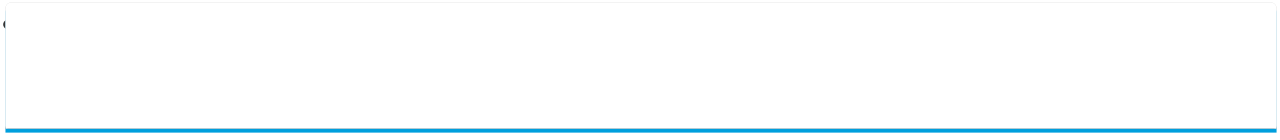

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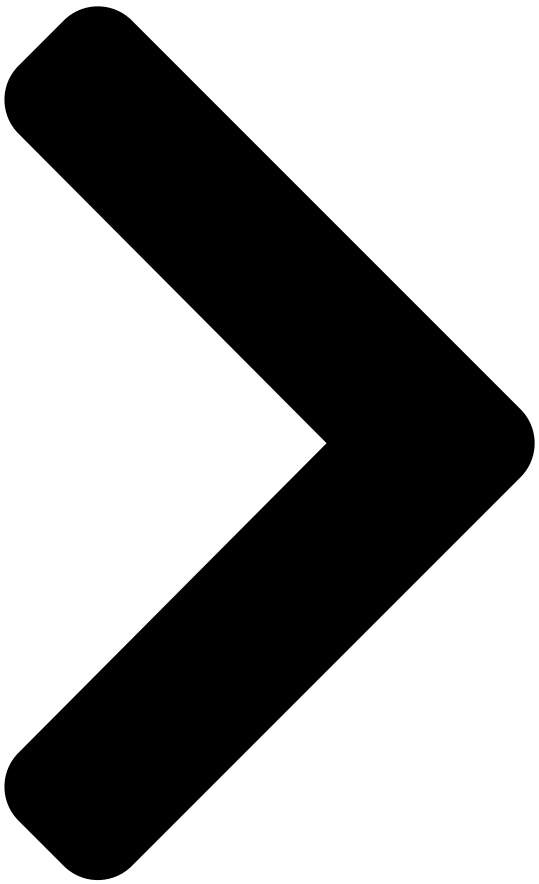

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Related Manuals for Toshiba iES16

Answering Machine Toshiba Stratagy iES16 User Manual

Voice processing systems (148 pages)

Voicemail Toshiba IP Business Communication System Specifications

Toshiba ip business communication system specifications (2 pages)

Telephone Toshiba Strata CIX IP5000-UG-VC User Manual

Toshiba telephone user guide (208 pages)

Telephone System Toshiba Strata CIX40 General Description Manual

(206 pages)

Telephone Toshiba CTX IPT/DKT User Manual

Strata cix and ctx ipt/dkt telephone (171 pages)

Telephone Toshiba Strata DKT User Manual

Strata cix and ctx ipt/dkt telephone (153 pages)

Telephone Toshiba STRATA CIX DKT User Manual

Strata cix and ctx ipt/dkt telephone (151 pages)

Cordless Telephone Toshiba Strata CIX200 User Manual

Net phone, telecommunication systems division (142 pages)

Computer Hardware Toshiba Strata CIX40 User Manual

Voice processing system (96 pages)

Server Toshiba Strata CIX40 R5.2 Software - R1 ~ R3 Hardware Installation And Maintenance Manual

R5.2 software - r1 ~ r3 hardware (82 pages)

Telephone System Toshiba Strata CIX40 Installation And Maintenance Manual

R4.12 software (54 pages)

VoIP Toshiba Strata CIX1200 Product Bulletin

Voip business communications system (37 pages)

Server Toshiba Stratagy iES32 Installation Manual

Enterprise server (16 pages)

Voicemail Toshiba CIX40 User Manual

Phone & voicemail (13 pages)

Voicemail Toshiba CIX40 Quick Start Manual

Toshiba answering machine user manual (2 pages)

IP Phone Toshiba Strata CIX100 Specifications

Toshiba ip business telephone specifications (2 pages)

Summary of Contents for Toshiba iES16

Page 1 Discover the Power of Toshiba’s IP Communication Solutions Strata CIX Family...

Page 2 Toshiba’s innovative system architecture allows you to implement an all IP solution, all digital, or a mix of IP and digital telephones that meet your needs. You can migrate to IP capabilities as your organization’s needs change.

Page 3: Mobility Solutions

On-site Mobility—Unwire Your World Take productivity to a whole new level. Toshiba offers a powerful line of wireless telephones and soft phones. Answer your calls, access voice mail, and take advantage of virtually all the system's advanced calling features almost anywhere you go...

Page 4 Voice processing applications help you improve customer service by providing callers with instant attention, responsiveness, and access to information. Capabilities: Simplify voice mailbox operation through a Toshiba IP or digital telephone with LCD display and soft keys Record calls directly into your voice mailbox with a single button on your telephone Unifi...

Page 5 fi les, or use DTMF entries by callers to provide data response or special call routing. Feature Personalization Toshiba's innovative FeatureFlex technology is a revolutionary way of personalizing your telephone system with just the right capabilities. It enables you to modify virtually any existing features or create new ones—even those that work...

Page 6: Automatic Call Distribution

Automatic Call Distribution Toshiba's Strata ACD is simplicity at its fi nest, running as an application on the Toshiba Media Application Server, along with ACD reporting, voice mail, and other value-added applications.

Page 7 Expand At Will, Migrate Without Worries When you need to expand your system or upgrade to a larger Toshiba CIX platform in the future, you'll be able to reuse telephones and many system components, protecting your investment in your communication system.

Page 8: Feature Highlights

Feature Highlights System Features Account Codes Forced Voluntary Verifi able Account Code Button Account Code Revision Administration/Programming (Optional)* Live System Programming Personal Administration Remote Access Alternate Answer Point Automatic Busy Redial (Optional) Automatic Call Distribution (Optional)* Advanced Call Routing Skills-Based Routing Priority Queuing Multiple Group Agent Login Call Recording...

Page 9: Attendant Console

Single-Digit Menus Soft Key Control with LCD Feature Prompting* System Administrator's Mailbox System Backup Token Programming (Custom applications, IVR, etc.) Toshiba Plug and Play Integration User Tutorial (New User) Varied Sampling Rates Voice Forms Attendant Console Features Alarm Reset Answer Button...

Page 10 The Complete Toshiba Solution for Today's Business Toshiba Leading Innovation Toshiba delivers technology and products that make life safer, more comfortable, and more productive. We bring together the spirit of innovation with our passion and conviction to shape the future and help protect the global environment—our shared heritage.

Page 12 We fi rmly believe in the importance of a commitment to environmental excellence as well as a clear understanding of how our environment is affected by what we do. With this in mind, Toshiba strives at all times to create products that will have minimal environmental impact throughout their lifecycles.

This manual is also suitable for:

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