



# Problems When You Turn On The Computer - Toshiba L20/L25 User Manual

Toshiba user's guide notebook computer l20/l25



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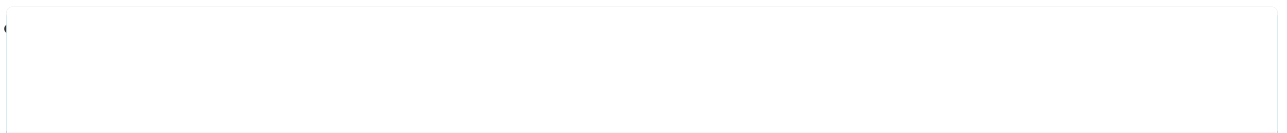
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## If Something Goes Wrong

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Problems when you turn on the computer

### 1

Click the Details button and select the text the operating system displays.

The Details button displays information that the software manufacturer needs to help you solve your problem.

2

Press  
clipboard.

3

Open Notepad (click Start, All Programs, Accessories and then click Notepad).

4

Press  
Notepad.

5

Add a paragraph break and type some notes describing what you were doing when you received the message and how the error can be reproduced.

6

Save the file and refer to it when you contact the software manufacturer.

## **Problems when you turn on the computer**

These problems may occur when you turn on the power. The computer will not start.

Make sure you attached the AC adapter and power cord/cable

properly or installed a charged battery.

Press and hold the power switch for at least 2 seconds

(press

and hold for 10 seconds to power off the computer even if

the

computer is locked up).

If you are using the AC adapter, check that the wall outlet

is

working by plugging in another device, such as a lamp.

Verify that the computer is on by looking at the on/off

indicator. If the indicator is glowing, the computer is on.

If you are using an AC adapter, verify that the computer

is

receiving power from the external power source by

looking at

the battery indicator light. If the indicator is glowing,

the

computer is connected to a live external power source.

and

simultaneously to copy the text to the

Ctrl

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and

simultaneously to paste the details into

Ctrl

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