

If You Need Further Assistance - Toshiba SATELLITEPRO S300 User Manual

Toshiba laptop user manual

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If you need further assistance

If you have followed the recommendations in this section and are still having problems, you may need additional technical assistance.

This section contains the steps to take to ask for help.

Before you contact Toshiba

Since some problems may be related to the operating system or the program you are using, it is important to investigate other sources of assistance first.

Try the following before you contact Toshiba:

- ❖ Review the troubleshooting information in your operating system documentation.

- ❖ If the problem occurs while you are running a program, consult the program's documentation for troubleshooting suggestions. Contact the software company's technical support group for their assistance.

For the number of a Toshiba dealer near you, see "Toshiba voice contact" in this section.

Contacting Toshiba

If you still need help and suspect that the problem is hardware-related, Toshiba offers a variety of resources to help you.

Toshiba's Technical Support Web site

For technical support, or to stay current on the most recent software and hardware options for your computer, and for other product information, be sure to regularly check the Toshiba Web site at pcsupport.toshiba.com

Toshiba voice contact

Before calling Toshiba, make sure you have:

- ❖ Your computer's serial number
- ❖ The computer and any optional devices related to the problem
- ❖ Backup copies of your Windows

other preloaded software on your choice of media

- ❖ Name and version of the program involved in the problem along with its installation media

- ❖ Information about what you were doing when the problem occurred

- ❖ Exact error messages and when they occurred

For technical support, call the Toshiba Global Support Centre:

Within the United States at (800) 457-7777

Outside the United States at (949) 859-4273

If you need further assistance

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(464 pages)

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S300-ez1511 user's guide (251 pages)

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(246 pages)

[Laptop Toshiba PTMB3U-00X00X User Manual](#)

User manual (242 pages)

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