

Chapter 9 Troubleshooting; Problem Solving Process - Toshiba PORTABLE PERSONAL COMPUTER L500 User Manual

Toshiba personal computer user manual

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18

19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68

69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118

119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168

169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188

•

[Table of Contents](#)

-

Troubleshooting

•

Bookmarks



Troubleshooting

TOSHIBA have designed this computer for durability, however, should problems occur you are able to use the procedures detailed in this chapter to help determine the cause.

All users should become familiar with this chapter as knowing what might go wrong can help prevent problems from occurring in the first place.

Problem solving process

Resolving problems will be much easier if you observe the following guidelines:

Stop immediately when you recognize a problem exists as taking further action may result in data loss or damage, or you may destroy valuable problem-related information that can help solve the problem.

Observe what is happening. Write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using the computer's PRTSC key.

Please also be aware that the questions and procedures described in this chapter are meant only as a guide, they are not definitive problem solving techniques. In reality many problems can be solved simply, but a few may require help from your reseller, dealer or service provider. If you find you need to consult others, be prepared to describe the problem in as much detail as possible.

User's Manual

L500/L505/L500D/L505D

Chapter 9

9-1

[Table of Contents](#)

[Previous Page](#)
[Next Page](#)

1

...

132

133

134

135

Quick Links:

[Equipment Checklist](#)

[Features](#)

[Left Side](#)

Chapters

[Table of Contents](#) 12

[Pointing Device](#) 186

Related Manuals for Toshiba PORTABLE PERSONAL COMPUTER L500

[Laptop Toshiba L500-ST2521 User Manual](#)

L500-st2521 user's guide (234 pages)

[Laptop Toshiba Satellite L505 Manual Del Usuario](#)

User guide 2 (231 pages)

[Laptop Toshiba Satellite L550 series User Manual](#)

(218 pages)

[Laptop Toshiba Satellite L500 User Manual](#)

(214 pages)

[Laptop Toshiba Satellite L505-GS5035 User Manual](#)

Portable personal computer (192 pages)

[Laptop Toshiba Satellite L500-01K00Y Resource Manual](#)

Toshiba satellite I500 series reference guide (56 pages)

[Laptop Toshiba Satellite L500D Maintenance Manual](#)

(246 pages)

[Laptop Toshiba Satellite L550-ST5707 Resource Manual](#)

Toshiba satellite I550-st5707: reference guide (60 pages)

[Laptop Toshiba Satellite L505D-S5986 Specifications](#)

Toshiba satellite I505d-s5986: specifications (4 pages)

[Laptop Toshiba Satellite L505D-S5994 Specifications](#)

Toshiba satellite I505d-s5994: specifications (4 pages)

[Laptop Toshiba Satellite A505-S5993 Specifications](#)

Toshiba satellite a505-s5993: specifications (4 pages)

[Laptop Toshiba PSLU0U-0MX035 Brochure](#)

Brochure (4 pages)

[Laptop Toshiba Satellite L505-ES5015 Specifications](#)

Toshiba satellite I505-es5015: specifications (4 pages)

[Laptop Toshiba Satellite L505-S5997 Specifications](#)

Toshiba satellite I505-s5997: specifications (4 pages)

[Laptop Toshiba L505-SP6015L Product Specification](#)

Toshiba laptop user manual (3 pages)

[Laptop Toshiba SATELLITE L505-S6951 User Manual](#)

Toshiba laptop user manual (3 pages)

Related Content for Toshiba PORTABLE PERSONAL COMPUTER L500

[PORTEGE R35-C Troubleshooting](#)

Toshiba PORTEGE R35-C

[Satellite U930 Series Troubleshooting](#)

Toshiba Satellite U930 Series

[Satellite Radius 15 P50W-C Troubleshooting](#)

Toshiba Satellite Radius 15 P50W-C

[PT930 Chapter 9 Troubleshooting](#)

Toshiba PT930

[Satellite Pro R50-D Series Troubleshooting](#)

Toshiba Satellite Pro R50-D Series

[Satellite Radius 12 P20W-C Troubleshooting](#)

Toshiba Satellite Radius 12 P20W-C

[PORTEGE Z30-E Troubleshooting](#)

Toshiba PORTEGE Z30-E

[TECRA M10 Chapter 2 Troubleshooting Procedures](#)

Toshiba TECRA M10

This manual is also suitable for:

[L505dL500dL505Satellite a505-s5993Satellite I505-es5015Satellite I505-s5997](#) ... [Show all](#)