

TOSHIBA

Toshiba e-STUDIO GL-1010 Operator's Manual

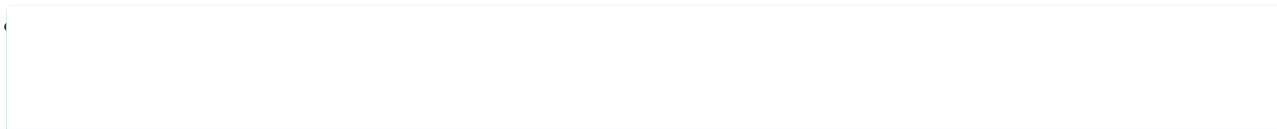
Network scan feature

1
2
3
4
5
6
Table Of Contents
7
8
9
10
11
12
13
14
15
16
17

18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67

68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
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113
114
115
116
117

118
119
120
121
122
123
124
125
126



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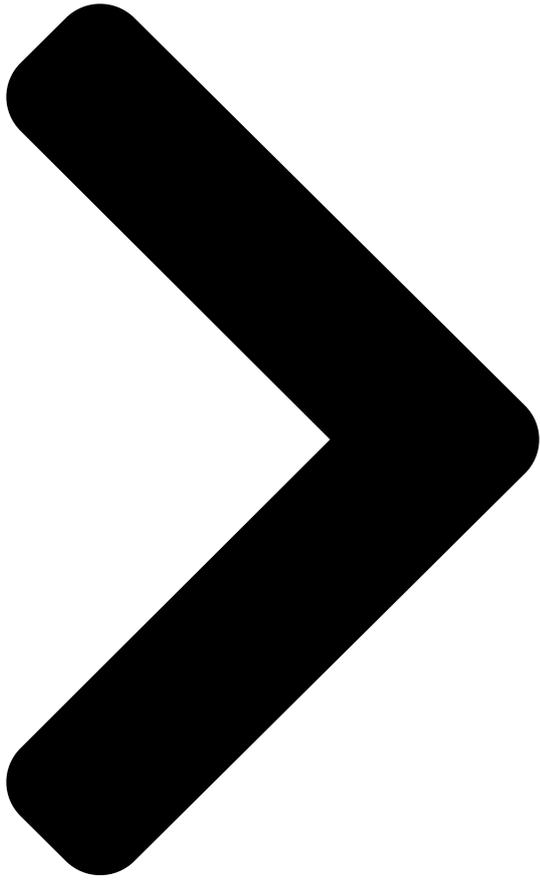
Troubleshooting

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Quick Links

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GL-1010 Scan Operator's Guide

Version 1.2.7

TOSHIBA

Your guide to using the optional Network Scan feature with the Toshiba e-STUDIO GL-1010 Electronic Document Processing System

Table of Contents

[Next Page](#)

1
2
3
4
5

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[Fax Machine Toshiba GL-1010 Network Fax Manual](#)

Network fax operator's guide (98 pages)

[All in One Printer Toshiba GL-10x0 Scan Operator's Manual](#)

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(162 pages)

Summary of Contents for Toshiba e-STUDIO GL-1010

[Page 1](#) GL-1010 Scan Operator's Guide Version 1.2.7 Your guide to using the optional Network Scan feature with the Toshiba e-STUDIO GL-1010 Electronic Document Processing System...

[Page 3](#) GL-1010 Scan Operator's Guide Your guide to using the optional Network Scan feature with your Toshiba e-STUDIO GL-1010 Electronic Document Processing System...

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[Page 7: Table Of Contents](#)

Quick Start Guide19 GL-1010 Administrator’s Guide.....19 GL-1010 Operator’s Guide (Basic) .

[Page 8](#) User Search Screen88 GL-1010 Scan Operator’s Guide...

[Page 9](#) TWAIN DRIVER ERRORS110 Cannot Find the GL-1010..... . . 110 Cannot Access Twain Folder .

[Page 10](#) GL-1010 Scan Operator’s Guide...

[Page 11: List Of Figures](#)

TopAccess Scan Jobs - Current Jobs Page 100 TopAccess Scan Jobs - Jobs Log Page101 GL-1010 Scan Operator’s Guide...

[Page 12](#) GL-1010 Scan Operator’s Guide...

[Page 13: List Of Tables](#)

LIST OF TABLES Styles and Conventions Used in this Guide...17 Terms and Concepts Defined...18 Error Messages Defined...106 Specifications Defined...114 Definition of Common Terms...119 GL-1010 Scan Operator’s Guide...

[Page 14](#) GL-1010 Scan Operator’s Guide...

[Page 15: Preface](#)

GL TWAIN Driver and the scan setup and monitoring utility, TopAccess to perform network scanning functions using Toshiba’s e-STUDIO GL-1010 Electronic Document Processing System. With the GL-1010 Network Scan option, you can perform the following functions: GL-1010 Scan Operator’s Guide...

[Page 16: Introduction](#)

GL-1010 Electronic Document Processing System Congratulations on purchasing Toshiba’s optional Scan Feature for the e-STUDIO GL-1010 system. The scan option has been designed to be the latest state-of-the-art scan and copier combination. When the TOSHIBA e-STUDIO GL TWAIN Driver software is installed, the digital copier becomes a all- inclusive network scanner with walk-up, internet scan to iFax capability.

[Page 17: Using This Guide](#)

GL-1010 Scan Operator’s Guide Styles and Conventions This guide employes several typographic styles to visually convey information. The following table illustrates the styles used and defines the conditions in which they are used.

[Page 18: Manual Organization](#)

Manual Organization Chapter 1, summarizes the features and functionality of Overview the Toshiba’s optional Scan Feature for the e-STUDIO GL-1010 system Chapter 2, summarizes procedures for installing Installation software required to enable users to retrieve scanned images. Chapter 3, summarizes how to use TopAccess (End User...

[Page 19: Supplemental References](#)

Quick Start Guide The purpose of this guide is to introduce users to the GL-1010 product, summarize installation and operational procedures, and describe system requirements and

specifications. A printed copy of this manual ships with the GL-1010.

[Page 20: GL-1010 Operator's Guide \(Basic\)](#)

1010 Client CD-ROM. It is intended for the end user and contains detailed information for provides detailed instructions for installing and using the GL-1010 printer drivers and the job monitoring utility, GL DocMon to print to Toshiba's e-STUDIO GL-1010 Electronic Document Processing System. It also...

[Page 21: Overview](#)

O V E R V I E W The Toshiba's optional Scan Feature for the e-STUDIO GL-1010 system was designed for the user who wants network scanning capability with the vast array of options and a minimum of time setting up scan templates.

[Page 22: Features And Functions](#)

Refer to this instruction manual if you need support information to provide optimum performance and high quality scanning. This instruction manual applies to the GL-1010 Controller. Refer to the GL-1010 Operator's Guide (Basic) before you use the GL-1010 controller. Software Components...

[Page 23: Scanning Features](#)

Another feature of the GL-1010 is the capability to receive and print an Internet-Fax job. This allows you to turn an electronic file attached to an Email to a hard copy document.

[Page 24: System Components](#)

Basic Functionality Send to TWAIN The scanned image data is saved on the GL-1010 controller and can be retrieved from a shared folder, via the network, by using a TWAIN compliant application on the client PC. For further details, refer to the Online Help, GL-1010 Operator's Guide...

[Page 25: Scanning Documents](#)

There are two modes available for scanning documents (originals): Public Scan The Public Folder and Public Templates are available to all users who are connected to the GL-1010 controller. For further details, refer to CHAPTER 4 Public Scan Private Scan...

[Page 26](#) To ensure successful installation, it is recommended that you close all running Windows applications before installing the new software. If you are using an old version of Toshiba client software, this includes exiting the document monitoring application as well. To do so, right-click on the...

[Page 27: Installation](#)

I N S T A L L A T I O N Installing GL-1010 software that will enable you to import scanned images into TWAIN compliant applications is a simple process that can be achieved by running the setup.exe program from the e-STUDIO GL-1010 Scanner Client CD-ROM and following the InstallShield setup wizard.

[Page 28: Software Installation](#)

You need to install the Twain driver so that scanned images may be acquired using a Twain compliant application. Insert the e-STUDIO GL-1010 Scanner Client CD-ROM into the drive. If autoplay is enabled, the InstallShield setup wizard launches automatically. If it doesn't start, choose Run from the Start menu and then enter the following command: D:\setup.exe...

[Page 29](#) GL-1010 Scan Operator's Guide The necessary system files are copied to your workstation. When complete, click Finish InstallShield Setup Wizard Setup is complete! You can now import scanned images using the TOSHIBA e-STUDIO GL TWAIN Driver. to exit the Setup Wizard.

[Page 30: Removing The Scanner Driver \(Twain\)](#)

Add/Remove... Follow the wizard as files are removed from your system. Click to exit the Add/Remove Programs dialog. You Finish may have to reboot your system before all components of the from the Start Menu and then GL-1010 Scan Operator's Guide...

[Page 31: Installshield Wizard Uninstall Complete](#)

TOSHIBA e-STUDIO GL TWAIN Driver and program items from the Windows menu, can be completely removed. Start InstallShield Wizard Uninstall Complete GL-1010 Scan Operator's Guide...

[Page 32](#) GL-1010 Scan Operator's Guide...

[Page 33: Setup](#)

SETUP This chapter will guide you through the setup process for Toshiba's optional Scan Feature for the e-STUDIO GL-1010 system. Users will use TopAccess to create scan templates that contain all required scan and distribution information. When downloaded to the copier, these templates provide a way to perform one-touch scan and send tasks from the copier control panel.

[Page 34: Overview](#)

Email the scan file to the Accounting Manager. Scan Setup Process Flow Configure Scan Agent properties by Administrator Create a Group Create a Template Select an Icon and Caption for the front panel Select an Agent and properties Select the Scanner parameters GL-1010 Scan Operator's Guide...

[Page 35: Using Topaccess](#)

GL-1010 Scan Operator's Guide Using TopAccess TopAccess is a web-based job and device management tool that allows users to access GL-1010 device information over the internet using a web browser like Internet Explorer or Netscape Navigator. TopAccess enables end-users and administrators the ability to monitor scan job status as well as the option to create and maintain Groups and Templates.

[Page 36: Opening Topaccess](#)

TopAccess has two different sites available. One site is designed for End-Users and the other is for Administrator. The End-User site provides GL-1010 status and scan job display as well as the ability to create and maintain Private Groups and Templates. The Administrator site provides the ability to administer the various GL-1010 Scan Operator's Guide...

[Page 37](#) 12345 and password, use the defaults and then immediately change the password to maintain secure access. Refer to the GL-1010 Administrator's Guide for further details on the Administrator password. . If you have not set the username...

[Page 38](#) If this is the first logon as Administrator, the password should be changed to maintain secure access. Status Function Tabs. Submenu. Options After successfully logging on, you can perform administrative functions from the Scan and Administration tab. GL-1010 Scan Operator's Guide...

[Page 39: Accessing Online Help](#)

GL-1010 Scan Operator's Guide Click the tab. The Scan Jobs screen displays. For Scan further details, refer to CHAPTER 5 Logging Off Click the link at the top, right-hand side of the Logout TopAccess Web site. Accessing Online Help TopAccess includes extensive Web-based help to assist you in performing both end-user and administrative functions.

[Page 40: Setting Up Scan Agents](#)

Agents can be used to Email the scanned image in general file format or Internet-Fax file format, save the scanned image on the GL-1010 controller, save to a file server, save to TWAIN or save to TopAccessComposer.

[Page 41: Configuring Scan Agent Properties](#)

Scan Agents contain the transfer mode properties for completed scans. Agents can be set up to perform the following functions: Save a scan to the GL-1010 controller or a network file server Save the scan as a twain-compliant image Email a scanned image...

[Page 42: Create Private Groups](#)

These groups can contain up to 60 Private templates. Click the tab. Scan Click the submenu.

You will open the Templates Templates Groups page by default. The Public Group and Private Groups are displayed. GL-1010 Scan Operator's Guide...

[Page 43](#) Public and Private Templates and users will select only Private Templates. GL-1010 Scan Operator's Guide Select an available Private Group from the list. An available Group will display "Undefined" in the Name area. This will open the Group Properties page.

[Page 44: Create Private Templates](#)

Groups are displayed. You may scroll down the page to locate the desired Group or you may select a Group number Jump to: link at the top of the page. This link will position you directly to the desired Group located on the page. GL-1010 Scan Operator's Guide...

[Page 45](#) Enter the Private Group password and then click the Send button. GL-1010 Scan Operator's Guide Select the desired Private Group for which you wish to create a template for from the list. This will open the Private Templates page.

[Page 46](#) [V;,*?"<>] in Group or template name are replaced with an underscore "_" for templates that will utilize the Send to File or Send to TWAIN agent as these characters cannot be used in a folder name. for the Template GL-1010 Scan Operator's Guide...

[Page 47](#) GL-1010 Scan Operator's Guide When you have finished, click the the Template Properties - Agent Settings page. Click the drop-down arrow and select the Agent Settings desired Scan Agent for the template. – Send to Email – Send to Twain –...

[Page 48](#) TIFF (G4), MultiPage TIFF (G4) or PDF Destination - Destination is pre-configured by the admin- istrator. Depending on the configuration, you may have to enter the name of the network folder of your choice or Setting up Scan GL-1010 Scan Operator's Guide...

[Page 49](#) GL-1010 Scan Operator's Guide choose from a pre-determined folder on the network or the folder in the controller Send to Email To - Enter a recipient from the Address Book Subject - Select the predefined Subject or enter one of...

[Page 50](#) Body - Enter the message you wish sent or No Message File Format - The format used is TIFF-S Maximum Message Size - The message size is pre-con- figured by the administrator and cannot be modified GL-1010 Scan Operator's Guide...

[Page 51](#) GL-1010 Scan Operator's Guide Fragment Message - Select the desired fragmentation Send to TopAccessComposer Destination - Select a folder type from Public, Private or Department. Enter a Login User Name and password if required depending on the folder type you chose. Con...

[Page 52](#) Document Name - The document name will be automati- cally determined for you at the time of reception When you have finished, click the the Template Properties - Scanner Settings page. button. You will open Next GL-1010 Scan Operator's Guide...

[Page 53: Modify Public And Private Groups](#)

GL-1010 Scan Operator's Guide Select the Double-side scan, Rotation, Document Type, Resolution, Exposure, and Paper Size scan options as desired. These settings represent the mode in which the scan will be processed. When you have finished, click settings. The new template details will display in the Template Properties page.

[Page 54](#) Create Private Groups on page 42. Select the desired Private Group from the list. This will open the Private Templates page. To modify the Group, click the Group Properties page. button to open the Edit... GL-1010 Scan Operator's Guide...

[Page 55: Modify Private Templates](#)

GL-1010 Scan Operator's Guide Change the Group Name and Owner as desired. Click to apply your changes. Save Modify Private Templates Select from the TopAccess home page. Scan Click the submenu. You will open the Templates Templates Groups page by default. The Public Group and Private Groups are displayed.

[Page 56](#) When finished making changes, click settings. The new template details will display

in the Template Settings page. You can password protect the template or edit the template further if desired. Next to save the new Finish GL-1010 Scan Operator's Guide...

[Page 57: Private Group Passwords](#)

GL-1010 Scan Operator's Guide Click the link to return to the Templates page. Templates Private Group Passwords Select from the TopAccess home page. Scan Click the sub-menu. You will open the Templates Templates Groups page by default. The Public Group and Private Groups are displayed.

[Page 58](#) Private Group before you can create a Private Template. For further information, refer to Create Private Groups on page 42. Select the desired Private Group from the list. This will open the Private Templates page. GL-1010 Scan Operator's Guide...

[Page 59: Reset Groups](#)

N O T E Caution! This process will delete all templates within the group. GL-1010 Scan Operator's Guide Click the Change Password Password screen will display. Enter the Old Password. If this is the first password ever created for this group, leave this field blank.

[Page 60](#) Create Private Groups on page 42. desired Group or you may select a Group number link at the top of the page. Select the desired Private Group from the list. This will open the Private Templates page. GL-1010 Scan Operator's Guide...

[Page 61: Reset Templates](#)

GL-1010 Scan Operator's Guide Click the button. You will open the warning Reset Group dialog to execute reset. A warning message will display "Are you sure to reset this group?" Click OK to continue or Cancel to cancel the request.

[Page 62](#) A warning message will display "Are you sure to reset this template?" Click OK to continue or Cancel to cancel the request. You will be returned to the Template Properties page. The template details. button. You will open the warning GL-1010 Scan Operator's Guide...

[Page 63: Scanning](#)

SC ANNING Toshiba's optional Scan Feature for the e-STUDIO GL-1010 system provides the ability to scan image data using various methods and modes of delivery for the scanned document. This chapter provides detailed procedures scanning documents at the copier and the processes for retrieving the scanned image data.

[Page 64: Overview](#)

Agents contain the properties for the transfer mode of the scan once it is finished. Agents are used to Email the scanned image, save the scan on the GL-1010 controller, save to a file server, save to TWAIN agent, send to Internet-Fax, save to TopAccessComposer and set up the specific details for how to handle the Agent.

[Page 65](#) GL-1010 Scan Operator's Guide Place the original(s). Align the edges of the originals. Set the originals face up on the feed tray and then align the sliders to the edges of the originals.

[Page 66](#) Place an original on the glass face down with the bottom toward you and the left side centered against the original scale. – Up to 200 sheets (200 images) can be scanned. Press the PRINTER/NETWORK Printer Main Menu screen displays. key on the control panel. The GL-1010 Scan Operator's Guide...

[Page 67](#) **N O T E** Press the Up arrow or the Down arrow key to move to the previous or next page. GL-1010 Scan Operator's Guide Press the key. The Scan Main Menu screen displays. Press PUBLIC SCAN JOBS Press a Template icon. The selected key is highlighted. If you select a Template that is password protected, the Template Password Input screen displays.

[Page 68](#) – Proceed with ADF Scanning on page 70, if you are using the Automatic Document Feeder. – Continue with the next step, if you are placing the original on the glass. LEAR key, to return to the Scan Main GL-1010 Scan Operator's Guide...

[Page 69](#) GL-1010 Scan Operator's Guide Scanning from the Glass Follow these steps when scanning by placing the original on the glass. The Scanning Status screen displays. The Waiting

for next page screen displays after the last page is scanned. To scan another job, press again after placing another original on the glass.

[Page 70](#) ADF. To cancel the job, press the C button to cancel a job. The Cancel Confirm screen displays. key, scanned image ONTINUE button. or the hard button START button or the hard ANCEL GL-1010 Scan Operator's Guide...

[Page 71](#) ANDLING APER GL-1010 Scan Operator's Guide Press the Y key. The Job is canceled. To stop the cancellation, press the N To change the scan settings, press the S the scanning settings in the Scanning Parameter Setting screen. For further information, refer to Scan Setting Press the F key to finish scanning.

[Page 72: Private Scan](#)

– Up to 100 sheets (200 images if duplex) can be scanned with the feeder. Continuous scanning is possible one time per scan job. A maximum of 400 images can be scanned when using continuous scan mode. GL-1010 Scan Operator's Guide...

[Page 73](#) HEN PLACING THE ORIGINALS ON THE GLASS GL-1010 Scan Operator's Guide Lift the automatic document feeder. Place an original on the glass face down with the bottom toward you and the left side centered against the original scale. – Up to 200 sheets (200 images) can be scanned.

[Page 74](#) Scan Main Menu ANCEL screen. Press the key. When you select a Group Number key that has a password assigned to it and press OK key, the Group Password Input screen displays. key. The Group Number GL-1010 Scan Operator's Guide...

[Page 75](#) GL-1010 Scan Operator's Guide If the group number is not password protected the Template Selection list displays. Enter the password assigned to the screen with the numeric key. Numbers entered as a password are displayed as asterisks. – To re-enter a password, press the hard Press the key.

[Page 76](#) START begin scanning your document. – Proceed with using the Automatic Document Feeder. – Continue with the next step, if you are placing the original on the glass. button to clear the password GL-1010 Scan Operator's Guide...

[Page 77](#) GL-1010 Scan Operator's Guide Scanning from the Glass Follow these steps when scanning by placing the original on the glass. The Scanning Status screen displays. The Waiting for next page screen displays after the last page is scanned. To scan another job, press again after placing another original on the glass.

[Page 78](#) To cancel the job, press the C button to cancel a job. The Cancel Confirm screen displays. key can be repeated ONTINUE key will not display ONTINUE key, scanned image ONTINUE button. or the hard button START button or the hard ANCEL GL-1010 Scan Operator's Guide...

[Page 79](#) ANDLING APER GL-1010 Scan Operator's Guide Press the key. The Job is canceled. To stop the cancellation, press the To change the scan settings, press the S the scanning settings in the Scanning Parameter Setting screen. For further information, refer to Scan Setting Press the F key to finish scanning.

[Page 80: Scan Setting](#)

Press the key that corresponds to the scan setting you want to change. Press the PREV previous or next page. Scanning Parameter Setting Screen (Page 1) Select the Single/Double sided: – Single – Book – Tablet or the key to move to the NEXT GL-1010 Scan Operator's Guide...

[Page 81: Scanning Parameter Setting Screen](#)

GL-1010 Scan Operator's Guide Select the desired Rotation. Scanning Parameter Setting Screen (Page 2) Select the Document Type. – Text – Text/Photo – Photo Select the Resolution (dpi). – 600 – 400 – 300 – 200 – 150 Press to automatically set the exposure or press the right or left arrows to manually lighten or darken the exposure.

[Page 82: Scanning Parameter Setting Screen](#)

Email, Send to File, Send to iFax, Send to TWAIN, or Send to TopAccessComposer are defined by the Administrator and are selected by users when Templates are created. to automatically key to cancel the process. GL-1010 Scan Operator's Guide...

[Page 83: Scanning Settings And Twain Agent Settings Summary](#)

GL-1010 Scan Operator's Guide Scanning Settings and Twain Agent Settings Summary Folder – Displays the name of the Twain data directory folder. Document – Displays the name of the scanned document. Scanning Settings and FileShare Agent Setting Summary Destination – The destination path of the saved file.

[Page 84: Scanning Settings And Topaccesscomposer Settings Summary](#)

The Address Edit screen displays. For further information on using this screen refer to, Subject – Displays the Email subject. field. OLDER field. OCUMENT button to save the changes. on page 86. Address Edit Screen GL-1010 Scan Operator's Guide...

[Page 85: Scanning Settings And Ifax Agent Settings Summary](#)

GL-1010 Scan Operator's Guide To change the subject line, press the Use the alphanumeric screen and enter the new subject line up to 256 characters. When finished press the Add Message – Display the added message to the Email body.

[Page 86: Address Edit Screen](#)

To delete a recipient from the list, scroll or search for the recipient in the list then press the button to save the changes. button. button to save the changes. button. button to save the changes. button. ROUPS button two times. ELETE GL-1010 Scan Operator's Guide...

[Page 87: Group Select Screen](#)

GL-1010 Scan Operator's Guide When finished press Selection screen. Group Select Screen The list of all groups in the Address Book are displayed in the list. You can scroll up and down the list using the up and down arrow or double arrow keys to move from page to page.

[Page 88: User Search Screen](#)

User Search Screen Select the Directory Service (LDAP or GL-1010) to search for recipients. Directory – Displays the Directory name. To select the Directory to be searched, press the down-arrow button and go to the Address Book and LDAP Server Selection screen.

[Page 89: User Search Results Screen](#)

GL-1010 Scan Operator's Guide User Search Results Screen The total number of matching results is displayed with the list of names. To add a person to the recipient list, scroll or search for the group in the list then press then The Address Edit screen will display and the selected person is added to the recipient list.

[Page 90: Retrieving Scanned Documents \(Twain\)](#)

Windows" application, a Windows 95/98/Me/2000 accessory, is used in the following steps. Some applications that support TWAIN formats may not work with the TOSHIBA e-STUDIO GL TWAIN Driver. Refer to the specific application's manual or Help in that case. Scanner Selection Start the "Imaging for Windows"...

[Page 91: Importing Scanned Image Data](#)

Please obtain separately. GL-1010 Scan Operator's Guide Importing Scanned Image Data The following describes how to use the TOSHIBA e-STUDIO GL TWAIN Driver to import scanned image data. Refer to the Toshiba e-STUDIO GL-1010 Twain Driver online help for further information.

[Page 92: Twain Folder Setting Dialog](#)

"Group name"] in the folder list. The screen ID for the public Template group is indicated as "000". M Domain and GL-1010 names are listed by clicking the drop-down arrow in each field. M A controller name can be entered directly in the GL- 1010 Name list box.

[Page 93: Twain Select Folder](#)

"*" -The folder status is unknown. The document is protected. GL-1010 Scan Operator's Guide M Searching for the Domain, folder list may take a few minutes as the controller searches the network. M Since the tray exists as a directory on the controller, characters are replaced with an underscore "_"...

[Page 94: Retrieving Scanned Documents \(File\)](#)

Delete selected document, a screen to enter the password displays. When you are finished, click the TOSHIBA e-STUDIO GL TWAIN Driver application and return to the application you are currently running. During image retrieval, this button cancels the current document retrieval.

[Page 95: Retrieving Scanned Documents \(Topaccesscomposer\)](#)

GL-1010 TopAccessComposer Operator's Guide. To learn how to retrieve a fax stored in TopAccessComposer, see the GL-1010 Network Fax Operator's Guide. Image data scanned using the Send to Twain mode is saved in the "\\GL_TWAIN" folder on the controller.

[Page 96: Scanning To Email](#)

Administration menu, Email submenu are required using the TopAccess (Administrator Mode), including the SMTP Server IP Address and Controller Domain Address. Please refer to the GL-1010 Administrator's Guide or TopAccess Web-based help. Note that you must be an Administrator to configure these settings.

[Page 97: Scanning To Topaccesscomposer](#)

Administration menu, Email submenu are required using the TopAccess (Administrator Mode), including the SMTP Server IP Address and Controller Domain Address. Please refer to the GL-1010 Administrator's Guide or TopAccess Web-based help. Note that you must be an Administrator to configure these settings.

[Page 98](#) GL-1010 Scan Operator's Guide...

[Page 99: Monitoring Scan Jobs](#)

Additionally, users can sort the Scan Job List table headings, such as Group, Template, Agent, Date, and Status in the ascending or descending order enabling you to more efficiently manage the job data listed. GL-1010 Scan Operator's Guide...

[Page 100: Viewing The Job Queue](#)

All current scan jobs are displayed. Click icon to update the jobs log display. Refresh Select the Job Log submenu to view a scan jobs processed or Message Log submenu to view any message details. For GL-1010 Scan Operator's Guide...

[Page 101: Topaccess Scan Jobs - Jobs Log Page](#)

Scan Jobs, refer to the TopAccess Online help. TopAccess Scan Jobs - Jobs Log Page GL-1010 Scan Operator's Guide...

[Page 102: Deleting Scan Jobs](#)

Click the table heading in the Scan Jobs List for which you wish to sort. The page will refresh and the label will display an up or down arrow indicating the column in the list is sorted in ascending or descending order. to confirm the GL-1010 Scan Operator's Guide...

[Page 103](#) Repeat Step 3 to sort other columns within the Scan Jobs List. GL-1010 Scan Operator's Guide...

[Page 104](#) GL-1010 Scan Operator's Guide...

[Page 105: Basic Troubleshooting](#)

The purpose of this chapter is to help you locate the origin of an error if it is not immediately apparent, and then direct you to Error tables provided in this chapter allow you identify the subsystem most likely responsible for the error condition. GL-1010 Scan Operator's Guide...

[Page 106: Error Messages](#)

NN%. Network Administrator. Select either Delete unnecessary data from the controller Public or with TOSHIBA e-STUDIO GL TWAIN Driver, Private scan. or delete unnecessary FileShare data from Private scan the controller. may require a password.

[Page 107](#) GL-1010 Scan Operator's Guide Error Messages Defined Message Scan Kit Retry the operation. Scanning cannot be Internal Error started due to the copier status. Make sure (SK6) that the operation on the copier is correct and then retry scanning. Invalid group...

[Page 108](#) You cannot see the list of addresses. Set the AutoClear time to a longer period of time. Use TopAccess (Administrator Mode) ([Administration] - [Device] - [Copier] to modify the auto timeout setting. Action (End User) Action (Administrator) GL-1010 Scan Operator's Guide...

[Page 109](#) GL-1010 Scan Operator's Guide Message Scan kit Recover the HDD of the controller. Refer to Internal Error the GL-1010 Operator's Guide (Basic). If the (SK1) controller is not restored, contact your Toshiba authorized dealer for support. Scan kit Recover the HDD of the controller. Refer to Internal Error the GL-1010 Operator's Guide (Basic).

[Page 110: Twain Driver Errors](#)

Confirm that the user workstation and GL-1010 are properly connected to NetBIOS network. Make sure that the selected workgroup name is correct. If the GL-1010 controller is out of subnet in which user's workstation exists, enable access to the GL-1010 via NetBIOS over TCP/IP by specifying the GL-1010 machine name and IP address in WINS server or lmhosts file in user's workstation.

[Page 111: Twain Driver Dialog Does Not Appear](#)

Cannot acquire multipage document from application. Corrective Action: Some applications do not support multipage scan from TWAIN I/F, or need to be configured to acquire multipage. Please see the readme file on the e-STUDIO GL-1010 Scanner Client CD-ROM. GL-1010 Scan Operator's Guide...

[Page 112: Cannot Open A Password Protected Folder Or Document](#)

Template's password. If the group's password changes, the corresponding TWAIN Folder password changes also. On the other hand, document passwords remain the same as the Template password when the document is scanned originally, even if the template password changes subsequently. GL-1010 Scan Operator's Guide...

[Page 113: Specifications](#)

SP E C I F I C A T I O N S The following table defines the Toshiba's optional Scan Feature for the e-STUDIO GL-1010 system specifications. GL-1010 Scan Operator's Guide...

[Page 114: Specifications](#)

Area Left/Right: 2mm ± 2mm Scan Type ADF (Duplex Book, Duplex Tablet, Single) Glass (Single) File Format Tiff with G4/MMR compression Multi-Tiff with G4/MMR compression TIFF-S (for Internet-Fax) Bundled GL-1010 TWAIN Driver Scanner (TWAIN) Driver Specification GL-1010 Scan Operator's Guide...

[Page 115](#) Specifications Defined Item Specification Function Send to GL-1010 Controller - Accessible to GL-1010 Controller from N/W to take out the scanned data as electronic file(s) - Accessible to GL-1010 Controller from TWAIN compliant application as TWAIN scanner (*Note 1) Send to File Server (Windows)

[Page 116](#) Microsoft Windows NT 4. 0 Operation System Microsoft Windows NT Server Network Operating System 4.0 Microsoft Windows Me Operating System Specification Single degree, 180 degree A3, A4, LD, LT, A4-R, A5-R, LT-R, LG, B4, B5, ST-R, COMP, B5-R, FOLIO, 13"LG, 8.5"SQ GL-1010 Scan Operator's Guide...

[Page 117](#) GL-1010 Scan Operator's Guide Specifications Defined Item Network NetBIOS, SMB over TCP/IP, Protocol SMB over IPX/SPX, SMTP (*Note 1): Operations are not guaranteed in every TWAIN application. Specification...

[Page 118](#) GL-1010 Scan Operator's Guide...

[Page 119: Glossary Of Terms](#)

Booklet mode was previously known as magazine sort. The GL-1010 supports two kinds of Booklet mode: left to right read mode and right to left read mode.

[Page 120](#) The list of all print and copy jobs currently queued to the selected GL-1010 device can be viewed using either the TopAccess and GL DocMon application. Device Device refers to the GL-1010 connected to a network digital copier. Often, the term device is used to refer to the entire controller/copier system. DHCP Dynamic Host Configuration Protocol.

[Page 121](#) Gateway address The IP Address of the router that the GL-1010 uses to access devices on other subnets. GL-1010 The Toshiba controller used to connect digital copiers to a network. Also referred to as the device or printer.

[Page 122](#) Message Log The Message Log contains a historic record of errors and warnings that occurred on the GL-1010 or the copier. The information for each message includes the date, subsystem, and message severity. The Message Log can be filtered to limit the number of messages listed to specific criteria.

[Page 123](#) Email, printing, and storage. Network Printing Printing from a Windows, Macintosh, or Unix client workstation to the GL-1010, with the output produced on the connected Toshiba digital copier. Network File System. A Unix networking protocol that allows files and printers to be shared across the network.

[Page 124](#) See also, Document-Sticky. Printing mode Printing mode defines the way the print job is processed by the GL-1010: as a Normal job, a Private Print job, Proof Print job, or Scheduled Print job.

[Page 125](#) Devices with the same protocol stack can communicate with each other. Raw Print Job A print job that is sent to the GL-1010 device by means other than the GL-1010 printer driver. For example, using DOS commands to print directly to the local port without using a printer driver. Raw print jobs also result when users print to a GL-1010 using a different driver version or type.

[Page 126](#) Watermarks are text images (formatted words or phrases) that print in the background of a document. Watermarks can be printed as transparent text, on only the first or on all pages of the document, in solid or in outline form. Definition of Common Terms Definition GL-1010 Scan Operator's Guide...