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Toshiba CIX User Manual

Strata cix and ctx ipt/dkt telephone

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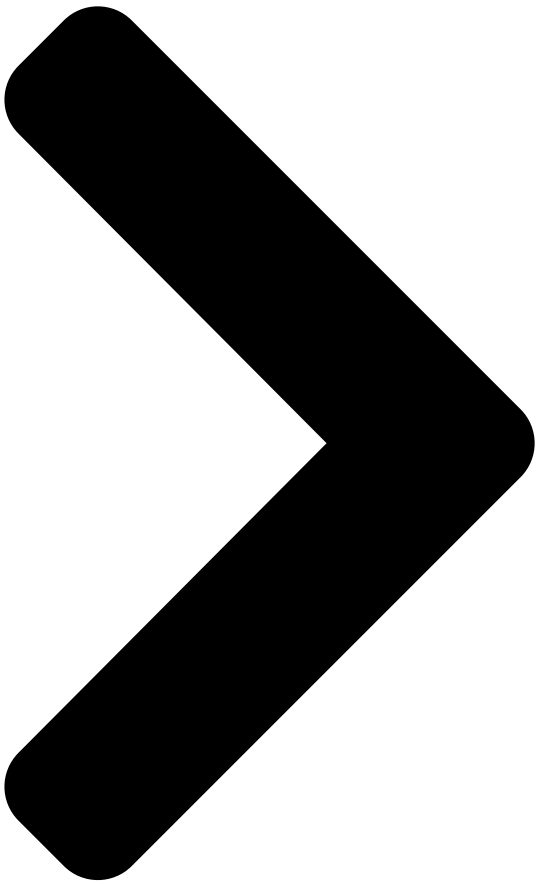

Digital Solutions Division

TOSHIBA

Strata CIX and CTX IPT/DKT Telephone User Guide

March 2005

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Music Mixer Toshiba CIX Installation Manual

Ip attendant console (28 pages)

IP Phone Toshiba CIX series User Training Reference

(23 pages)

Telephone Toshiba STRATA CIX-CTX-QRG-VB VERSION B1 Quick Reference Manual

Dkt / ipt telephone (13 pages)

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Media application server hardware (mas) for strata cix (6 pages)

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(3 pages)

Summary of Contents for Toshiba CIX

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Page 11 Introduction This user guide describes how to use the Toshiba Strata series telephone products with Strata CIX, CTX28, CTX 100-S, CTX100, and CTX670 telephone systems: • Strata IP telephone (IPT1020-SD, IPT2010-SD, IPT2020-SD and IPT2008-SDL) • Strata DKT3000- and 2000-series digital telephones •...

Page 12: Introduction Organization

• Appendix B – Button Labels lists the feature button designations of the 3000- series digital telephone models. • Appendix C – FeatureFlex Interactions shows how the FeatureFlex features interact with other FeatureFlex and some CIX features. viii Strata CIX and CTX IPT/DKT Telephone...

Page 13: How To Use This Guide

10-2, 10-3, and 10-4. A station is considered busy when all Extension extensions are being used. Number The naming convention for DKT assignments within Toshiba is Note Directory Numbers. For clarity and ease of understanding, the terms Extension Number and Phantom

Extension Number will be used in this document in lieu of PDN and PhDN.

Page 14: Related Documents/Media

• Strata CTX DKT3001/2001 Digital Single Line Telephone User Guide • Strata CTX DKT/IPT Telephone Quick Reference Guide • My Phone Manager User Guide • Strata CIX Application Software and CIX Documentation Library CD-ROM • Strata CTX WinAdmin Application Software and CTX/DK/Partner Products Documentation Library CD-ROM •...

Page 15: Chapter 1 - The Grand Tour

The Grand Tour This chapter familiarizes you with the Digital Key Telephones (DKT) and Internet Protocol Telephones (IPTs) for the Strata CIX and CTX. This includes the IPT2000- series, DKT3000- and DKT 2000-series telephones for the Strata CIX/CTX (model numbers appear on the bottom of your telephone).

Page 16

The Grand Tour IPT2000-series Telephones Toshiba LCD telephones provide easy access to frequently-used features. Prompts guide you through specific tasks. They also provide Outside Line Identification, User Name/Number, Call Duration, Date/Time of Day displays, and the ability to display names and telephone numbers of outside, incoming callers.

Page 17: Fixed Buttons

• Voice Mail Call Monitor lets you listen to a caller while the caller records a message in your voice mailbox. Note Table 16 on page 117 Touch Buttons. Strata CIX and CTX IPT/DKT Telephone Chapter 3 – The Speed Dial (lightning buttons) Volume Control...

Page 18: Liquid Crystal Display

Call Forward (CF) display to the User Name advances you through information. CF-ALL 202-203+ AUG 08 MON 03:56 Mode Page Scroll DKT & IPT1020-SD Telephone LCD equate to the “Using Your LCD” on page 31 Strata CIX and CTX IPT/DKT Telephone Feature 7499 for more 03/05...

Page 19: Softipt

PCs with the Microsoft software (OS). The Windows XP version of the SoftIPT GUI is shown below. The Toshiba SoftIPT integrates the power of a PC with all of the features available on a IPT2010-SD and DKT3000-series telephone, except background music. The main difference is that you use a mouse or stylus to select buttons.

Page 20: Softipt Icons

• TOSHIBA e750, e755, e800, e805 • HP iPAQ h5550, h5555, hx4700 • Headsets – Plantronics MX 100, MX 150. (see www.plantronics.com/ipaq) “Creating a Directory” on page Figure 2 Strata CIX and CTX IPT/DKT Telephone SoftIPT for Pocket PC 03/05...

Page 21: Dkt3000-Series Telephones

• DKT3014-SDL and 16 Soft Key buttons. All of the DKT3000-series Toshiba speakerphones enable you to place and receive calls without lifting the handset. Toshiba LCD telephones provide easy access to frequently-used features. Prompts guide you through specific tasks. They also provide Outside Line Identification, User Name/Number, Call Duration, Date/Time of Day displays, and the ability to display names and telephone numbers of outside, incoming callers.

Page 22

The Grand Tour DKT3000-series Telephones Handset Dial Pad DKT3007-SD Telephone Fixed Buttons Strata CIX and CTX IPT/DKT Telephone LCD Display LCD Control Buttons/ Soft Keys Flexible Buttons 7156 03/05...

Page 23

Handset Dial Pad 6746 DKT3020-SD Telephone Strata CIX and CTX IPT/DKT Telephone Mode Page Scroll Feature Spdial Redial Spkr Cnf/Trn Hold Fixed Buttons Microphone Location 03/05 The Grand Tour DKT3000-series Telephones LCD Display LCD Control Buttons/ Soft Keys Flexible Buttons...

Page 24: Dkt2000-Series Telephones

• DKT2020-FDSP 20-button with LCD and External Microphone jack • DKT2001 (See the Strata CTX DKT3001/2001 Digital Single Line Telephone User Guide). An illustration of the DKT2020-SD

is shown on the next page. Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 25: Fixed Buttons

5972 DKT2020-SD Telephone Fixed Buttons The fixed buttons on your telephone enable you to perform standard functions quickly and easily. These buttons are described in Strata CIX and CTX IPT/DKT Telephone Fixed Buttons Microphone Location Chapter 3 – The 03/05...

Page 26: Flexible Buttons

Buttons/Soft Keys “Using Your LCD” on page 31 switches you from the Call Forward (CF) display to the User Name advances you through information. Strata CIX and CTX IPT/DKT Telephone Pooled Line Grp which enable enables you to access CF-ALL 202-203+...

Page 27: Chapter 2 - The Basics

Line out requiring an access code - where you enter an outside line or line group access code (for example, dialing Check mark which Line type you have, then use that selection when instructed to “select a Line.” Strata CIX and CTX IPT/DKT Telephone “LED Indicator Details” on page to get an outside line). 03/05...

Page 28: Which Outgoing/Incoming Call Features Do I Have

Line Light Spkr . You do not have to press an extension button Spkr to answer the call. to change to Voice First signaling. or lift the handset before dialing internal or external speakerphone Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 29: Making A Call

2. When connected, you can continue to use the handset or switch to speakerphone by Spkr holding down Strata CIX and CTX IPT/DKT Telephone Spkr button lights (depending on system programming). Dial tone and replacing the handset.

Page 30: Answering A Call

Switching Between Handset and Speakerphone Spkr Press and place the handset on-hook to switch from handset to speakerphone mode. Take the handset off-hook to switch from speakerphone to handset mode. Spkr Strata CIX and CTX IPT/DKT Telephone and the 03/05...

Page 31: Message Waiting

5. To manually turn off your Msg LED, press your extension button, then press #409 . Do this step for each message received. Strata CIX and CTX IPT/DKT Telephone to display additional messages; 03/05 The Basics...

Page 32: Turning On/Off Mw Led On Another Extension

To talk back to a Handset Off-hook Call Announce call, press and hold talk over your telephone handset/headset. The LED and microphone remain Off. . The Msg LED flashes red on the called telephone. At your Strata CIX and CTX IPT/DKT Telephone button which calls you back. Spkr or hang up to .

Page 33: Call Transfer

1. While on a call, press 2. Press the DSS button. 3. Hang up and the caller is connected to the VM mailbox. Strata CIX and CTX IPT/DKT Telephone Cnf/Trn . Your Line LED flashes green and you hear internal Line button to return to the call.

Page 34

If your telephone does not go idle, the destination may be located in a remote node, so you need to hang up to return to idle state. TRNS Soft Key. The IPT2008-SDL and DKT3014 LCD Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 35: Conference Calls

LED flashes green. You can rejoin the conference at any time by pressing your extension button. When you return, you retain Master status. Strata CIX and CTX IPT/DKT Telephone Cnf/Trn . You hear dial tone and your Line LED flashes green.

Page 36: Adding Voice Mail To A Conference

(You can continue to add Cnf/Trn and dialing another extension.) Cnf/Trn Cnf/Trn . The extension LED flashes (in-use rate) Strata CIX and CTX IPT/DKT Telephone . You hear dial tone. The extension Cnf/Trn Cnf/Trn and hang-up. Both Line 03/05...

Page 37: Conference Split/Join/Drop

NEXT extension number for the party that you want to Split out of the conference. Strata CIX and CTX IPT/DKT Telephone Split key using the feature key assignment method. (Split) soft key or Split...

Page 38

“on hold” until you return to the conference. soft key until you see NEXT on the dial Soft Key. The party that you are talking to privately (the party Strata CIX and CTX IPT/DKT Telephone 2:202 RTRN NEXT 7034...

Page 39: Hold

1. While on a call, press 2. Dial another line. 3. Transfer the call or return to the held call by pressing its Strata CIX and CTX IPT/DKT Telephone Hold . Your LCD shows the line on hold. The held Hold twice.

Page 40: Volume Control

This adjusts volume for your to reach the desired level. button, and press and release , the contrast increases or decreases. There to decrease volume during the call. to decrease volume. This volume #6101 Strata CIX and CTX IPT/DKT Telephone (default 03/05...

Page 41: Basic Softipt Functions

Note Do not use BGM (#490) on the SoftIPT. It conflicts with incoming calls. Strata CIX and CTX IPT/DKT Telephone Tour, page 5 for an overview of the SoftIPT. Select or click on dial pad buttons to call.

Page 42: Switching A Call To Your Headset

Using the Directory to Call Click on the name. The SoftIPT calls the contact. on your digital telephone. #5#72 + the extension number of your digital telephone. Directory twice, click (Folder icon). The directory Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 43: Labeling Feature Buttons

SoftIPT will return to idle. 3. To exit user programming mode, wait 15 seconds and programming mode will exit automatically. Strata CIX and CTX IPT/DKT Telephone 03/05 The Basics Basic SoftIPT Functions...

Page 44

To change Feature Button Labels on the SoftIPT Setup 1. Click the 2. From the Softphone Setting window (shown right), type in button labels (eight characters max.), click OK. icon (wrench). Strata CIX and CTX IPT/DKT Telephone Can enter labels to rename Lines 1~9 Feature Buttons. 03/05...

Page 45: Chapter 3 - Advanced Operation

Press to advance through the information. Press to switch from the Call Forward (CF) display to the User Name display. Strata CIX and CTX IPT/DKT Telephone CF-ALL 202-203+ AUG 08 MON LCD Control Buttons/Soft Keys 03/05 Advanced Operation Using Your LCD...

Page 46: Soft Keys

Makes a voice announcement to a called station that is ringing. Initiates or completes a Transfer while on an outside call. Press once for an immediate TRNS or announced transfer, depending on system programming. Pressing TRNS again completes the transfer. Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 47: Soft Key Example

RTRN = drop the second party and return to a two-way conversation with the original party. Strata CIX and CTX IPT/DKT Telephone Soft Key Prompts LCD Control Buttons/Soft Keys...

Page 48: Advisory Messages

Advisory messaging enables you to store an informative message for LCD telephones that call your telephone. The messages can be up to 16 characters long. The Strata CIX/CTX provides a number of stored messages, shown in the table below. Message numbers 5~9 can be defined by your System Administrator.

Page 49: Account Code Calls

You can bypass Forced Account Code requirements with three emergency numbers, including 911. See your System Administrator for these numbers: Strata CIX and CTX IPT/DKT Telephone _____ _____ 03/05...

Page 50: Voluntary Account Codes (Verified/Non-Verified)

After the account code is entered, the connection is restored and the LCD shows the time. Account Code button. LCD telephones Cnf/Trn Cnf/Trn . Once you press Strata CIX and CTX IPT/DKT Telephone , your call is 03/05...

Page 51: Alarm Clock

Alarm Clock This is a FeatureFlex feature that is available when connected to a Strata CIX telephone system. This feature enables you to set reminders/notifications on your telephone. At the time set your telephone LCD displays Alarm, the LED will blink Red and the telephone will ring.

Page 52: Automatic Busy Redial

. The system redials, up to five to 20 times, every 30 to 180 Spkr and wait for the party to answer. If you do not pick Spkr within recall timeout (five to 60 seconds) after a #442 or extension + Strata CIX and CTX IPT/DKT Telephone Cnf/Trn #441 03/05...

Page 53: Automatic Callback

To cancel ACB Auto Callback Press Strata CIX and CTX IPT/DKT Telephone . Busy tone stops, followed by success tone, then busy #431 or extension button + 03/05...

Page 54: Background Music

You can set background music over your telephone speaker or over external speakers. Up to 16 different music sources can be applied to the Strata CIX/CTX system: the first source is Quiet Tone, all others can be music or recorded information.

Page 55: Call Forward

• Internal calls • Auto Attendant calls • Outside lines that ring only your station • Transferred internal or incoming line calls Strata CIX and CTX IPT/DKT Telephone for more details. Call Forward must be 03/05 Advanced Operation Call Forward #620 .

Page 56: Station Call Forward Categories

• Call Forward - No Answer – Forwards all calls to your station whenever you do not answer the call within a designated time (set by you when you enable the feature). Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 57: Station Call Forward Procedures

2, (tone) means that confirmation tone (three short tones) will play at that point in the sequence to confirm your input was accepted. Strata CIX and CTX IPT/DKT Telephone contains Call Forward Button sequences. You can for instructions on programming a Flexible Button.

Page 58: Call Forward Examples

(tone) + dial the dest. ext. no. + timer ((tone) #6031 Press ext. button + (tone) + outside line access code + dest. telephone no. + (tone) + timer (1111 1 949) (tone) Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 59 + Press ext. button + Busy to an ext. enter other telephone's CF pass code + Strata CIX and CTX IPT/DKT Telephone #6041 + dial the dest. ext. no. (tone) + timer (#6041 +

outside line access code + dest. telephone...

Page 60 Press ext. button + (tone) + dial the other telephone's ext. no. + enter other telephone's CF pass code + Strata CIX and CTX IPT/DKT Telephone + outside line access code + + dest. telephone no. + outside line access...

Page 61 Press ext. button + Change Pass Code code + # (tone) + new pass code (tone) + Strata CIX and CTX IPT/DKT Telephone #6014 (tone) + dial the other telephone's ext. no. + enter (tone) + dest. telephone no. (tone) #6014 (tone) + dial the other telephone's ext.

Page 62: Call History

If you have an LCD telephone, you can let the system automatically select an available orbit number which displays on your LCD. button. Caller ID for the next record; press button. The Caller ID LED lights for the previous record. (press again to toggle to call Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 63 2. Enter the Orbit Number where the call is parked or you are calling. You cannot use flashes at the in-use rate when the call is retrieved. Strata CIX and CTX IPT/DKT Telephone Park in Orbit . The LED flashes green (consultation-hold). If you were on .

Page 64: Call Pickup

Any incoming outside line call. Press Ext. Button, then dial the access sequence below: #5#6 + Ext. No. #5#29 + Ext. No. #5#34 #5#5 + Primary Ext. No. #5#32 + Group No. #5#22 + Ext. No. #5#9 Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 65 • If more than one call is on hold, the call on the telephone's lowest button number is picked up. • Ringing calls are picked up over held calls as a priority. Strata CIX and CTX IPT/DKT Telephone 03/05 Advanced Operation...

Page 66: Screen Call

Screen Call Screen Call This is a FeatureFlex feature and is available only with the Strata CIX. Screen Call enables you to create a list using the My Phone Manager software under FeatureFlex > Screen Call > Edit. This list will either send a call directly to Voice Mail or will make your telephone ring.

Page 67: Call Waiting

(the Line LED flashes green - incoming call). This disconnects the current call and connects you to the transferred call. The extension or Line LED flashes green (in-use). Strata CIX and CTX IPT/DKT Telephone Line . The existing call is placed on hold. The...

Page 68: Direct Inward System Access (Disa)

2. Announce the call...or transfer the call by hanging up or pressing Note You can transfer the call to an idle or busy station. and repeat Step 2. button to connect directly to another Strata CIX and CTX IPT/DKT Telephone Release 03/05...

Page 69: Distinctive Ringing

1300/1780 Hz 1 sec. On, 1 sec. Off, repeat 860/1180 Hz 0.5 sec. On, 1300/1780 Hz 3 sec. Off, repeat 860/1180 Hz 0.5 sec. On, 1300/1780 Hz 1 sec. Off, repeat Strata CIX and CTX IPT/DKT Telephone = High, = Combination to switch between internal and external pitch.

Page 70: Do Not Disturb

To deactivate DND Do Not Disturb Press and DND mode is de-activated. #6091 (hear Success Tone). The LED lights steady red Do Not Disturb #6092 (hear Success Tone). The LED lights goes out Strata CIX and CTX IPT/DKT Telephone #6091 (hear 03/05...

Page 71: Setting Dnd For Another Extension

The door unlocks for three~30 seconds (set in system programming). The Unlock Door LED is lit while the door is unlocked. Strata CIX and CTX IPT/DKT Telephone (hear Success Tone). This sets DND as if activated by the (hear Success Tone).

Page 72: Door Phone(S)

LCD telephones display the door phone name ID when calls are made to or from door phones. The number of possible door phones varies by Strata CIX/CTX system, 01~24 maximum for larger systems. Check with your System Administrator to find out the names and locations of your system's door phones and record them below.

Page 73: Echo Cancellation

If your telephone has this assignment, your line LED will flash green when someone makes a participate in the conversation. See your System Administrator for more information on this feature. Strata CIX and CTX IPT/DKT Telephone call. When you answer the call, you can listen in and 03/05 Advanced Operation...

Page 74: Emergency Ringdown

To turn the microphone ON/OFF Microphn Cut-off Press MM/DD (/YY) DD/MM (/YY) DD/MM (/YY) DD/MM (/YY) functions on Handsfree Answerback and speaker to toggle between ON/OFF. #495 + the Language Code (see below). Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 75: Off-Hook Call Announce

If you do not want the first caller to hear your conversation with the second caller, cover the mouthpiece of your handset. Strata CIX and CTX IPT/DKT Telephone ; the Mic LED turns Off. You will no longer be talking to the again to reconnect to the second caller.

Page 76: Override Calls

Your LCD displays Override. . A muted tone is heard at the busy station, . A tone signal is heard at the DND DND OVR DENY, if the station you called denies DND Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 77: Executive Override

. Confirmation tone plays and the LCD shows "Enter OVR Code." 2. Enter the trunk access code or LCR access code. 3. Dial the external telephone number. Strata CIX and CTX IPT/DKT Telephone OVRD EXEC OVR DENY, if the station you called denies Executive...

Page 78: Class Of Service Override

To make a Group Page Group Page Press ...or press extension + Privacy Release can allow stations with the shared button "Privacy" on page and enter the Group number (01~16) and enter the zone number. Strata CIX and CTX IPT/DKT Telephone 66.) 03/05...

Page 79: Answering A Page

To make an Emergency Page, lift the handset off-hook, dial To make an Emergency Page to a group, lift the handset off-hook, dial enter the Group number. Strata CIX and CTX IPT/DKT Telephone All Call Page #5#36 03/05...

Page 80: Privacy

Privacy Release to set privacy. The LED lights steady red. Others are again to cancel the feature. The LED turns Off. Redial Strata CIX and CTX IPT/DKT Telephone Privacy on and/or a allows other . The LED lights red. The , the Privacy Release LED turns Off.

Page 81: Speed Dial

Administrator in Program 200-30 (System SD) and Program 200-35 (Station SD). 2. If your telephone does not have a Spdial button, press the Speed Dial bin number (nnn). Strata CIX and CTX IPT/DKT Telephone button on any telephone. Feature Access Code Sequences...

Page 82: Accessing System Sd And Personal Sd Directories

= 100~199 SD bin numbers #66 + nnn + Phone No. nnn = 200~999 SD bin numbers to see how to enter Strata CIX and CTX IPT/DKT Telephone to view the first screen. PREVIOUS to page back. "Storing Personal Include any required access and area into a speed dial phone number.

Page 83: Advanced Speed Dial Operation

101 would no longer be available. You are not prevented from storing a new Number 101 but, if you do, Number 100 will be shortened to 32 digits. Strata CIX and CTX IPT/DKT Telephone Storing a System/Station Speed Dial Number 96).

Page 84: Tone/Pulse Dialing

The Tone LED lights steady red and you are able to send touchtones with your dial pad. The feature is cancelled when the call is completed. Tone Dial Select is pressed, all of the digits entered Tone Dial Select . Although the outside line is Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 85: Voice Mail Call Monitor

System Availability: Strata CIX and Strata CTX28 only Important! • This is a FeatureFlex feature on the Strata CIX. This feature is not available on the IP Telephones when connected to a Strata CTX. • To see how this feature interacts with other FeatureFlex features, refer to Appendix C –...

Page 86: Voice Mail - Direct Transfer

Advanced Operation Voice Mail - Direct Transfer Voice Mail - Direct Transfer The Strata CIX/CTX enables you to transfer a call directly to a voice mailbox without first ringing that person's telephone. To transfer a call directly to Voice Mail (VM) 1.

Page 87: Voice Mail Soft Keys

Soft Keys. For more information on Stratagy ES voice mail features, refer to the Stratagy Voice Processing User Guide. Table 8 Stratagy ES Main Menu Soft Keys for Strata CIX/CTX Telephones DKT3007 SD IPT 2008 SDL DKT3010 SD DKT3014...

Page 88 Advanced Operation Voice Mail Soft Keys Table 9 Soft Keys for Strata CIX/CTX Telephones (continued) DKT3007 SD IPT2008-SDL/ DKT3010 SD DKT 3014 SDL DKT 3020 SD IP Telephones ALL MSGS APPEND APND AUTO COPY BACK UP BSY GRT REC BUSY GREET...

Page 89 Table 9 Soft Keys for Strata CIX/CTX Telephones (continued) DKT3007 SD IPT2008-SDL/ DKT3010 SD DKT 3014 SDL DKT 3020 SD IP Telephones ENABLE/ DISABLE END TIME FOLDERS FLDR FORWARD FUTURE DLVR GO FORWARD GUEST MBXES IMM ALL FAX SNDN IMM THS FAX...

Page 90 Advanced Operation Voice Mail Soft Keys Table 9 Soft Keys for Strata CIX/CTX Telephones (continued) DKT3007 SD IPT2008-SDL/ DKT3010 SD DKT 3014 SDL DKT 3020 SD IP Telephones PAUSE PLAY PER DST LST LIST PERSONAL LIST LIST PREVIOUS PREV MENU...

Page 91 Table 9 Soft Keys for Strata CIX/CTX Telephones (continued) DKT3007 SD IPT2008-SDL/ DKT3010 SD DKT 3014 SDL DKT 3020 SD IP Telephones SEND MSG SEND SET DAY SET HOUR SET MINUTES SET MONTH SET YEAR SPCL FUNCT SPCL SND ALL FAX...

Page 92: Call Recording

Record LED changes to the in-use interval flash rate. You are now recording. Record PS/RES and a Record . The Record LED flashes rapidly . The Record LED flashes Strata CIX and CTX IPT/DKT Telephone (Pause/Resume) 03/05...

Page 93: Other Voice Mail Features

Another voice mail feature lets you to include a voice mailbox in a conference call. "Adding Voice Mail to a Conference" on page Voice Mail features, refer to the Stratagy Voice Processing User Guide. Strata CIX and CTX IPT/DKT Telephone Record . The LED turns off and the recording stops. To 22.

Page 94 Advanced Operation Call Recording Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 95 IPT2008-SDL LCD Features This chapter shows how to use the IPT2008-SDL (shown below) large screen display. Soft Keys Handset Dial Pad IPT2008-SDL Telephone Strata CIX and CTX IPT/DKT Telephone 7535 03/05 IPT2008-SDL LCD Features Call Recording LCD Display Soft Keys (SK)

Page 96: Chapter 4 - Ipt2008-Sdl Lcd Features Buttons

Enter button. Chapter 3 – The Basics. These buttons are Speed Dial (lightning buttons) Volume Control Redial (U-turn button) Hold (red button) Cnf/Trn - Conference/Transfer (3 people - 2 people) Strata CIX and CTX IPT/DKT Telephone Left Right Enter Down 03/05...

Page 97: Idle Display

• Icon – The icon changes according to the Call status • Soft keys display (see • Text information (example: Calling from.) • Tabs (see Left and Right Tab Soft Keys Strata CIX and CTX IPT/DKT Telephone “Directory and Speed Dial “Soft Keys” on page below) 03/05...

Page 98: Left And Right Tab Soft Keys

Going Off-hook/pressing Speaker Phone Tab — Talk display 7541 Making an Out-going call 7538 Configuration display Strata CIX and CTX IPT/DKT Telephone 7539 7542 03/05...

Page 99: Directory And Speed Dial Listings

1. Press the DIRECT SS the first screen. 2. To view the following page, press the MORE Soft Key; press page back. Strata CIX and CTX IPT/DKT Telephone Soft Key to view MAR 18 BOB T DON U PREVIOUS CAROL F...

Page 100 IPT2008-SDL LCD Features Directory and Speed Dial Listings 3. To select someone from the list, press the Soft Key next to their name. Press the Talk soft key. The system calls that number. Strata CIX and CTX IPT/DKT Telephone 3200 TALK 03/05...

Page 101: System Speed Dial And Personal Speed Dial

Soft Key to view the first screen. 2. Begin by entering the name (see Table 10 on page FIND Soft Key. Strata CIX and CTX IPT/DKT Telephone SYSTEM SD PERSONAL SD MORE Soft Key; press for instructions on entering letters, numbers and punctuation...

Page 102: Storing Personal Speed Dial Names

. “SPEED DIAL MODE” displays on the LCD. CUSTOMER A CUSTOMER B CUSTOMER C CUSTOMER D CUSTOMER E CUSTOMER F CUSTOMER G CUSTOMER H PREVIOUS EXIT SMITH NO. 200 MAR 18 MONDAY TRNS #9876 Program or, press Strata CIX and CTX IPT/DKT Telephone MORE 01:35 CONF 03/05...

Page 103 7. Go off hook. The IPT exits User Programming Mode. 8. Test the Personal SD entry by pressing the name in the entry and press the Soft Key associated with that name. Strata CIX and CTX IPT/DKT Telephone 5859 10).

Page 104: Web Access

OK, then press the OK soft key. “IPT2008-SDL Web (center button among the again to enter a number mode. In “IPT2008-SDL Web Application Icons” on page to enter the Alpha mode. Pressing lets you toggle between Alpha and Strata CIX and CTX IPT/DKT Telephone 7540 03/05...

Page 105 0 (4th) Press button to back space Press 0 for all punctuation marks Press # to toggle between Alpha and Numeric modes Press to enter a period. Strata CIX and CTX IPT/DKT Telephone < ‘ 03/05 7582 Reload Stop goto a...

Page 106 IPT2008-SDL LCD Features Web Access Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 107: Chapter 5 - Dkt3014 Lcd Features

DKT3014 LCD Features This chapter shows how to use the DKT3014 (shown below) large screen directory display and individual name searches. DKT3014 Telephone Strata CIX and CTX IPT/DKT Telephone Mode FRED S Page FEB 19 MONDAY DIRECT SS SYSTEM SD...

Page 108: Directory And Speed Dial Listings

Soft Key to view FRED J MAR 18 BOB T PREVIOUS DON U CAROL F CUST SERV PREVIOUS EXIT CALLING 3200 Strata CIX and CTX IPT/DKT Telephone Feature NO. 3371 Scroll 12:00 5860 NO.

3371 MONDAY 01:35 FRED M GRAY W MORE...

Page 109: System Speed Dial And Personal Speed Dial

Soft Key to view the first screen. 2. Begin by entering the name (see Table 11 on page FIND Soft Key. Strata CIX and CTX IPT/DKT Telephone SYSTEM SD PERSONAL SD MORE Soft Key; press for instructions on entering letters, numbers and punctuation...

Page 110: Storing Personal Speed Dial Names

. “SPEED DIAL MODE” displays on the LCD. FRED J NO. 3371 BAKER G BALL F BAWLER S BRETON I PREVIOUS EXIT FRED J NO. 3371 00:00:01 CONFERENCE PAGE #9876 Program or, press Strata CIX and CTX IPT/DKT Telephone MORE FIND 03/05...

Page 111

7. Go off hook. The IPT exits User Programming Mode. 8. Test the Personal SD entry by pressing the name in the entry and press the Soft Key associated with that name. Strata CIX and CTX IPT/DKT Telephone 5859 11).

Page 112

DKT3014 LCD Features Directory and Speed Dial Listings Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 113: Chapter 6 - User Programming

User Programming enables users to customize these features: • Flexible Buttons – Toshiba telephones have 10, 14, or 20 Flexible Buttons to which the user can assign any one of approximately 50 different features (DND, ACB, Release, etc.).

Page 114: User Programming Mode

Flexible Button locations. The following steps enable you to program features onto Flexible Buttons for one- touch feature access. . “USER PROG MODE” appears on your LCD. The Program Program #9876 Strata CIX and CTX IPT/DKT Telephone Program button pages 3 03/05...

Page 115: Setting/Changing A Flexible Button's Function

On hold - Remote Retrieve On hold - Outside Line Retrieve On hold - Directed Extension Retrieve On hold and Incoming Incoming - Any External Call Strata CIX and CTX IPT/DKT Telephone Table 12), plus any optional parameters. Code Feature...

Page 116: One Touch Buttons

We suggest writing the name or number of the One Touch button on your button strip. to enter User Programming Mode. .To program special characters, see (in Step 4, enter the Table Program button. Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 117: To Use A One Touch Button

Press the One Touch button. Setting/Changing a Personal Speed Dial Code “Storing a System/Station Speed Dial Number” on page Strata CIX and CTX IPT/DKT Telephone . The display of a pause in the Speed Dial Number shows a “P” 03/05...

Page 118: Feature Codes

#5#5 + Primary Ext. No to be picked up Ext. button + #5#32 + Group Number to be picked up Ext. button + #5#22 + Ext. Number Ext. button + Strata CIX and CTX IPT/DKT Telephone 7000 7019) or your 7000 7019...

Page 119

Flash - Long LCD Language (Change) LCR (Outgoing Call) Message Waiting (MW) Manually turn off MW LED Strata CIX and CTX IPT/DKT Telephone Feature Access Code Sequences #5#36 Ext. button + #5#5 + Ext. No. of another phone being paged.

Page 120

#38 + Group Number Ext. button + Ext. button + #5#36 + Page Zone No. (01~08) Ext. button + Ext. butt Strata CIX and CTX IPT/DKT Telephone + Message No. (see 34). Hang up. . Hang up. , or , depending on...

Page 121

3. Refer to Table 7 on page 69 4. If your telephone does not have a Spdial button, press the Dial bin number (nnn). Strata CIX and CTX IPT/DKT Telephone Feature Access Code

Sequences #66 + nnn + Phone No.

Page 122: Led Indicator Details

1 second at 10 pulses/second Your extension button flashes 10 pulses/second–1 second 4 pulses/second, 1/8 second On/Off 10 pulses/second 10 pulses/second Strata CIX and CTX IPT/DKT Telephone Other Station (Red) steady one second On/Off 1/2 second On/Off steady steady flashes...

Page 123 • IP Direct Station Selection (IDSS) Console – operates alongside an IP telephone and has 60 line/feature buttons. Up to three consoles can operate with one IP telephone. Note The CTX can support up to two IADM2020, but it cannot support the IDSS2060. Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 124: Chapter 7 - Adm/Dss Console Adm

DADM console user. It is red if it is in use by another telephone user. Note Button numbers in the figure to the right are examples only. Line button has an LED that Strata CIX and CTX IPT/DKT Telephone First ADM Second ADM 03/05...

Page 125: Dss Console

Buttons that may be programmed to call these destinations. The LED colors described in this section apply to the DADM3020 and DDSS3060. Described Flash conditions apply to all DSS console models and the DADM. Strata CIX and CTX IPT/DKT Telephone 03/05 ADM/DSS Console...

Page 126: Calling A Station

When the called station answers the call, the DSS LED stays steady red, and the Line LED becomes steady red. 4. If the station does not answer before a period set in system programming, the call recalls your station. Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 127: Call Transfer With Camp-On

Speed Dial Your DADM or DSS console may be equipped with be programmed to dial telephone numbers or to access features. the DADM or DSS console function like Strata CIX and CTX IPT/DKT Telephone Line buttons on digital telephones. 03/05...

Page 128: Paging

Day Mode (LED remains off). • Press for Day2 Mode (LED flashes red). • Press for Night Mode (LED is solid red). All Call Page on the DSS console. or extension button. Strata CIX and CTX IPT/DKT Telephone (if programmed) 03/05...

Page 129: Appendix A - Centrex Application Flexible Directory Numbering

The distinctive ring patterns available in your Centrex system are automatically repeated with your digital telephone, enabling you to answer appropriately for either outside, inside or callback calls. Strata CIX and CTX IPT/DKT Telephone 03/05 Centrex Application Flexible Directory Numbering...

Page 130: Delayed Ringing

Delayed Ringing Delayed Ringing Outside line or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions. Answer the line when your telephone is ringing. Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 131: Appendix B - Button Labels

Do Not Disturb mode. Also forwards Busy NAns calls when your station is not answered after 8~60 seconds (set at your station). Strata CIX and CTX IPT/DKT Telephone Table 16 are for the Programmable Buttons on your telephone.

Page 132 Pooled Line — Press to access an available outside line from a group of lines appearing under one button. Privacy on Privacy — Press to block Privacy Override on common outside line buttons. This button Line does not block Busy Override or Executive Override.

Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 133 Tone — Press to change the outgoing dialing of the outside line in use from dial pulse to Select tone signaling. Unlock Door Door Unlock — Press to unlock a door lock mechanism. Strata CIX and CTX IPT/DKT Telephone 03/05 Button Labels Delayed Ringing...

Page 134 Button Labels Delayed Ringing Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 135: Appendix C - Featureflex Interactions

FeatureFlex Interactions The following table shows how the FeatureFlex Applications interact with other FeatureFlex Applications and some CIX features. Alarm Clock Screen Call Call Return Call Monitor One Number Access Phantom DN Conference/Transfer Multiple Appearances All Call Forwarding Busy Forwarding...

Page 136 4. If a call is forwarded to a phone that has Call Screening or ONA turned on, and that phone is itself forwarded to another phone, then the FeatureFlex feature will not turn Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 137: Index

101, callback, callback cancel, 101, hold, line selection, automatic busy redial, Strata CIX and CTX IPT/DKT Telephone automatic hold, background music (BGM), 40, 101, busy override, button labels, programming, buttons 3000-series LCD, 4,...

Page 138 87, feature access codes, FeatureFlex, 37, 52, 71, flash, 101, flexible buttons, 3, codes, flexible directory numbering, forced account codes (verified/non- verified), Strata CIX and CTX IPT/DKT Telephone consoles, 03/05...

Page 139 ISDN buttons, 70, join, language changes, language code, (large screen), 3000-series buttons, 4, contrast, LCD control buttons, Strata CIX and CTX IPT/DKT Telephone dialing out, LED indicators, line access, automatic selection, buttons, ringing preference, line button, 13, making a call,...

Page 140 (Line1~Line6), 2000-phone location, 3000-phone location, DKT3014 LCD, 68, 85, 87, 94, left and right tab, Stratagy voice mail, access codes, 67, 68, 101, names, 88, personal, 68, 87, 95, system, 68, 87, answering, Strata CIX and CTX IPT/DKT Telephone 03/05...

Page 141 99, 101, voice first signaling, voice mail access codes, call record, conference, direct transfer, volume control, 107, voluntary account codes (verified/non- verified), accessing the web, alphanumeric dial pad, application Icons, Strata CIX and CTX IPT/DKT Telephone 03/05 Index U ~ W...

This manual is also suitable for:

Strata cixStrata ctx28Strata ctx 100-sStrata ctx100Strata ctx670Strata ipt1020-sd ... Show all