

Toshiba CTX IPT/DKT User Manual

Strata cix and ctx ipt/dkt telephone

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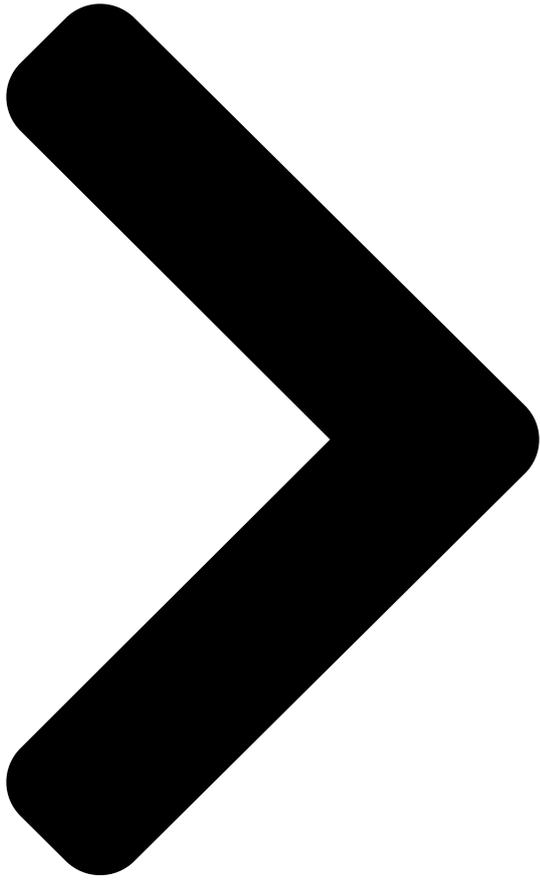
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August 2007

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Digital business telephone systems (533 pages)

[Telephone Toshiba STRATA CIX User Manual](#)

Ipt/dkt telephone (179 pages)

[Telephone Toshiba DKT3220-SD - Digital Phone - Charcoal User Manual](#)

Ipt/dkt telephone (151 pages)

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Toshiba answering machine user manual (2 pages)

[IP Phone Toshiba Strata CIX100 Specifications](#)

Toshiba ip business telephone specifications (2 pages)

Summary of Contents for Toshiba CTX IPT/DKT

[Page 1](#) Telecommunication Systems Division ® Strata CIX and CTX IPT/DKT Telephone User Guide August 2007...

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[Page 15](#) Introduction This user guide describes how to use the Toshiba Strata series telephone products with Strata CIX670, CIX200, CIX100, CIX100-S, and CIX40 telephone systems: • Strata IP telephone (IPT2010-SD, IPT2020-SD and IPT2008-SDL) • Strata DKT3000- and 2000-series digital telephones • Strata Digital Add-on Module (DADM) •...

[Page 16: Introduction Organization](#)

• Appendix B – Button Labels lists the feature button designations of the 3000- series digital telephone models. • Appendix C – FeatureFlex Interactions shows how the FeatureFlex features interact with other FeatureFlex and some CIX features. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 17: How To Use This Guide](#)

10-2, 10-3, and 10-4. A station is considered busy when all Extension extensions are being used. Number The naming convention for DKT assignments within Toshiba is Note Directory Numbers. For clarity and ease of understanding, the terms Extension Number and Phantom Extension Number will be used in this document in lieu of PDN and PhDN.

[Page 18: Related Documents/Media](#)

• Strata CIX My Phone Manager User Guide • Strata CIX Application Software and CIX Documentation Library CD-ROM • Strata CIX eManager Application Software and Documentation Library CD-ROM • Strata CIX SoftIPT Application and Documentation Library CD-ROM Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 19: Chapter 1 - The Grand Tour](#)

The 2000-series IP telephones offer all the same features as the 3000/3200-series digital telephones, except the IPT2010-SD does not support Speaker Off-hook Call Announce (OCA). All the Toshiba IPT2000-series telephones have speakerphones that enable you to place and receive calls without lifting the handset.

[Page 20](#) The Grand Tour IPT2000-series Telephones Toshiba LCD telephones provide easy access to frequently-used features. Prompts guide you through specific tasks. They also provide Outside Line Identification, User Name/Number, Call Duration, Date/Time of Day displays, and the ability to display names and telephone numbers of outside, incoming callers.

[Page 21: Fixed Buttons](#)

7508 Note The IPT Fixed Buttons work the same way as the DKT telephones, however on the IPTs, fixed buttons have been replaced with button icons. Strata CIX and CTX IPT/DKT Telephone Chapter 2 – The Speed Dial (lightning buttons)

[Page 22: Flexible Buttons](#)

Feature Access Buttons and One Touch Buttons. (Figure on FB10 FB09 FB08 FB07 FB06 FB05 FB04 FB03 FB02 FB01 Flexible Button Layout for a complete list of Strata CIX and CTX IPT/DKT Telephone FB20 FB19 FB18 FB17 FB16 FB15 FB14 FB13 FB12 FB11 08/07...

[Page 23: Lcd / Soft Keys](#)

• Pressing advances you through information. • will be used in the future. Strata CIX and CTX IPT/DKT Telephone LCD Control Buttons/Soft Keys , this means use the first soft key (from left to right) equate to the second, third and fourth soft keys represent the LCD soft keys in this manual.

[Page 24: Softipt](#)

PCs with the Microsoft software (OS). The Windows XP version of the SoftIPT GUI is shown below. The Toshiba SoftIPT integrates the power of a PC with all of the features available on a IPT2010-SD and DKT3000/3200-series telephone, except background music. The main difference is that you use a mouse or stylus to select buttons.

[Page 25: Softipt Icons](#)

SoftIPT: • TOSHIBA e750, e800, e805 • HP iPAQ h5550, h5555, hx4700 • Headsets – Plantronics MX 100, MX 150. (see www.plantronics.com/ipaq) Strata CIX and CTX IPT/DKT Telephone “Creating a Directory” on page SoftIPT for Pocket PC 08/07...

[Page 26: Dkt3000/3200-Series Telephones](#)

Digital Add-on module DADM (DADM3120/3220) and 60-key DSS Console (DDSS3060/3260). For user instructions, refer to Console. All of the DKT3000/3200-series Toshiba speakerphones enable you to place and receive calls without lifting the handset. Toshiba LCD telephones

provide easy access to frequently-used features. Prompts guide you through specific tasks.

[Page 27](#) Handset Dial Pad DKT3210-SD Telephone Strata CIX and CTX IPT/DKT Telephone Fixed Buttons 08/07 The Grand Tour DKT3000/3200-series Telephones LCD Display LCD Control Buttons/ Soft Keys Flexible Buttons...

[Page 28: Fixed Buttons](#)

The Grand Tour DKT3000/3200-series Telephones DKT3220-SD Telephone Fixed Buttons The fixed buttons on your telephone enable you to perform standard functions quickly and easily. These buttons are described in Chapter 2 - The Basics. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 29: Flexible Buttons](#)

Soft Key. • Pressing switches you from the Call Forward (CF) display to the User Name display. • Pressing advances you through information. Strata CIX and CTX IPT/DKT Telephone Line Pooled Line Grp and/or Pooled Line Grp LCD Control Buttons/Soft Keys "Using Your LCD"...

[Page 30](#) This page is intentionally left blank.

[Page 31: Chapter 2 - The Basics](#)

Line out requiring an access code - where you enter an outside line or line group access code (for example, dialing Check mark which Line type you have, then use that selection when instructed to "select a Line." Strata CIX and CTX IPT/DKT Telephone "LED Indicator Details" on page to get an outside line). 08/07...

[Page 32: Which Outgoing/Incoming Call Features Do I Have](#)

Line Light Spkr . You do not have to press an extension button Spkr to answer the call. to change to Voice First signaling. or lift the handset before dialing internal or external speakerphone Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 33: Making A Call](#)

2. When connected, you can continue to use the handset or switch to speakerphone by Spkr holding down Strata CIX and CTX IPT/DKT Telephone Spkr button lights (depending on system programming). Dial tone and replacing the handset.

[Page 34: Dial Directory](#)

Making a Call Dial Directory This feature requires CIX R4.0 software and above for Toshiba DKT3000/3200 and IPT2000-series 10- and 20-button small LCD telephones. You can make a call by selecting a name from your telephone directory. Your telephone will display names (First Name, Last Name or vice versa) depending on the way they have been programmed in the telephone system.

[Page 35: Answering A Call](#)

Spkr Press and place the handset on-hook to switch from handset to speakerphone mode. Take the handset off-hook to switch from speakerphone to handset mode. Strata CIX and CTX IPT/DKT Telephone 08/07 The Basics Answering a Call Spkr and the...

[Page 36: Message Waiting](#)

5. To manually turn off your Msg LED, press your extension button, then press #409 . Do this step for each message received. LED/button and LCD to see/retrieve message(s). to display additional messages; Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 37: Turning On/Off Mw Led On Another Extension](#)

• either On/Off at the start of handsfree dialing. To talk back to a Handset Off-hook Call Announce call, press and hold talk over your telephone handset/headset. The LED and microphone remain Off. Strata CIX and CTX IPT/DKT Telephone 08/07 The Basics Microphone button which calls you back.

[Page 38: Call Transfer](#)

3. Hang up and the caller is connected to the VM mailbox. Cnf/Trn . Your Line LED flashes green and you hear internal Line button to return to the call. If the Cnf/Trn Cnf/Trn Cnf/Trn Strata CIX and CTX IPT/DKT Telephone Line button when you 08/07...

[Page 39](#) If your telephone does not go idle, the destination may be located in a remote node, so you need to hang up to return to idle state. Strata CIX and CTX IPT/DKT Telephone TRNS Soft Key. The IPT2008-SDL and DKT3014/3214...

[Page 40: Conference Calls](#)

. You hear dial tone and your Line LED flashes green. Cnf/Trn Cnf/Trn again to return to the original connection. . If you receive a busy tone or no Line that appears on Hold button once (or twice for Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 41: Adding Voice Mail To A Conference](#)

LEDs turn Off and the connection is released. If your telephone company provides auto disconnect, the connection may release automatically when the parties hang up. If not, the lines must be supervised to be disconnected. Strata CIX and CTX IPT/DKT Telephone Cnf/Trn and dialing another extension.) Cnf/Trn .

[Page 42: Conference Add/Split/Join/Drop](#)

2. Answer the incoming ringing call. 3. While speaking to the incoming caller, press 4. Press the blinking DN where the first caller/Conference was placed on hold. Cnf/Trn 5. Press twice to join all parties together. Strata CIX and CTX IPT/DKT Telephone Cnf/Trn button. 08/07...

[Page 43](#) If you are in a three-way conference and Split with one of the parties, the remaining party will essentially be "on hold" until you return to the conference. Strata CIX and CTX IPT/DKT Telephone (Split) soft SPLT...

[Page 44: Hold](#)

Hold twice. That line's LED flashes green while . Make sure this feature is programmed on your system; if not, Cnf/Trn . The call goes on hold. Strata CIX and CTX IPT/DKT Telephone button. Line button - no Line button.

[Page 45: Volume Control](#)

Each time you press are eight steps in either direction. To return to the middle setting, repeat the above step. Strata CIX and CTX IPT/DKT Telephone to increase volume and to increase volume and to decrease volume. This adjusts volume for your to reach the desired level.

[Page 46: Basic Softipt Functions](#)

BGM (#490) on the SoftIPT. It conflicts with incoming calls. Tour, page 6 for an overview of the SoftIPT. Select or click on Hold dial pad buttons to call. Click Speaker, then dial Strata CIX and CTX IPT/DKT Telephone 7797 08/07...

[Page 47: Switching A Call To Your Headset](#)

Click on a name, Strata CIX dials the number. Using the Directory to Call Click on the name. The SoftIPT calls the contact. Strata CIX and CTX IPT/DKT Telephone #5#72 + the extension number of your digital telephone. Directory twice, click...

[Page 48: Labeling Feature Buttons](#)

OK. to enter user programming mode. , then click on each individual feature button to see the currently icon (wrench). 127. Can enter labels to rename Lines 1~9 Feature Buttons. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 49: Chapter 3 - Advanced Operation](#)

Press to advance through the information. Press to switch from the Call Forward (CF) display to the User Name display. Strata CIX and CTX IPT/DKT Telephone LCD Control Buttons/Soft Keys 08/07 CF-ALL 202-203+ 03:56 AUG 08 MON (Mode)

[Page 50: Soft Keys](#)

Makes a voice announcement to a called station that is ringing. Initiates or completes a Transfer while on an outside call. Press once for an immediate TRNS or announced transfer, depending on system programming. Pressing TRNS again completes the transfer. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 51: Soft Key Example](#)

RTRN = drop the second party and return to a two-way conversation with the original party. Strata CIX and CTX IPT/DKT Telephone Soft Key Prompts LCD Control Buttons/Soft Keys...

[Page 52: Advisory Messages](#)

+ Message No. (see table) + any additional digits (such as time, etc.) Spkr to release the line. Spkr to release the line. Additional Digits Directory Number (e.g.,220) Time (e.g., 1030) Date (e.g., 10 20) Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 53: Account Code Calls](#)

You can bypass Forced Account Code requirements with three emergency numbers, including 911. See your System Administrator for these numbers: Strata CIX and CTX IPT/DKT Telephone _____ 08/07...

[Page 54: Voluntary Account Codes \(Verified/Non-Verified\)](#)

After the account code is entered, the connection is restored and the LCD shows the time. Account Code button. LCD telephones Cnf/Trn Cnf/Trn . Once you press Strata CIX and CTX IPT/DKT Telephone , your call is 08/07...

[Page 55: Alarm Notification Button](#)

30 seconds, then the call disconnects. To cancel Automatic Busy Redial Auto Busy Redial Press Strata CIX and CTX IPT/DKT Telephone Auto Busy Redial Spkr . The system redials, up to five to 20 times, every 30 to 180 Spkr and wait for the party to answer.

[Page 56: Automatic Callback](#)

To cancel ACB Auto Callback Press . Busy tone stops, followed by success tone, then busy #431 or extension button + Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 57: Background Music](#)

To enable background music over your external paging speakers Press an extension button + To cancel background music over your external paging speakers Press an extension button + Strata CIX and CTX IPT/DKT Telephone #490 + n + , where n is the music source 1~15.

[Page 58: Call Forward](#)

• Internal calls • Auto Attendant calls • Outside lines that ring only your station • Transferred internal or incoming line calls #620 . Confirmation #621 . Confirmation for more details. Call Forward must be Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 59: Station Call Forward Categories](#)

• Call Forward - No Answer - Forwards all calls to your station whenever you do not answer the call within a designated time (set by you when you enable the feature). Strata CIX and CTX IPT/DKT Telephone 08/07 Advanced Operation...

[Page 60: Station Call Forward Procedures](#)

Call Forward Button sequences. You can for instructions on programming a Flexible Button. . The CIX accepts destination numbers of up to 32 digits. Strata CIX and CTX IPT/DKT Telephone "Programming) + the 08/07...

[Page 61: Call Forward Examples](#)

Press ext. button + No Answer to an ext. (tone) No Answer to outside Press ext. button + telephone no. telephone no. + Strata CIX and CTX IPT/DKT Telephone #6041 3000# #6042 1234 = 1 + Area Code + Telephone Number #6011 (tone) + dial the dest.

[Page 62](#) Press ext. button + (tone) + dial the other telephone's ext. no. + enter other telephone's CF pass code + Strata CIX and CTX IPT/DKT Telephone + dest. telephone no. (tone) + outside line access code + + dest. telephone no. (tone)

[Page 63](#) + Press ext. button + Cancel enter other telephone's CF pass code + Strata CIX and CTX IPT/DKT Telephone #6022 (tone) + dial the other telephone's ext. no. + (tone) #6032 (tone) + dial the other telephone's ext. no. +...

[Page 64](#) Press ext. button + (tone) + dial the dest. ext. no. (tone) + old pass code + # (tone) + new pass code (tone) + Strata CIX and CTX IPT/DKT Telephone (tone) + dest. telephone no. (tone) (tone) + outside line access (tone) (tone) + dest.

[Page 65: Call History](#)

- If your station is busy, the parked call camps on. If you have an LCD telephone, you can let the system automatically select an available orbit number which displays on your LCD. Strata CIX and CTX IPT/DKT Telephone button. Caller ID button.

[Page 66](#) Park in Orbit . The LED flashes green (consultation-hold). If you were on . The chosen orbit appears on the LCD. to retrieve a parked call. The extension LED for the extension from which Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 67: Call Pickup](#)

A call ringing this Ext. No. only. Other lines Ext. No. ringing on the same phone are unaffected. Outside Calls Any incoming outside line call. Strata CIX and CTX IPT/DKT Telephone 08/07 Advanced Operation Call Pickup Press Ext. Button, then dial...

[Page 68](#) + Ext. No. of another phone being paged. Ext. Button, then dial Press the access sequence below: #5#71 #5#72 + Primary Ext. No. #5#73 + Outside Line No. (001~128) #5#74 + Ext. No. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 69: Call Waiting](#)

(the Line LED flashes green - incoming call). This disconnects the current call and connects you to the transferred call. The extension or Line LED flashes green (in-use). Strata CIX and CTX IPT/DKT Telephone Line . The existing call is placed on hold. The...

[Page 70: Direct Inward System Access \(Disa\)](#)

2. Announce the call...or transfer the call by hanging up or pressing Note You can transfer the call to an idle or busy station. and repeat Step 2. button to connect directly to another Strata CIX and CTX IPT/DKT Telephone Release 08/07...

[Page 71: Distinctive Ringing](#)

1300/1780 Hz 1 sec. On, 1 sec. Off, repeat 860/1180 Hz 0.5 sec. On, 1300/1780 Hz 3 sec. Off, repeat 860/1180 Hz 0.5 sec. On, 1300/1780 Hz 1 sec. Off, repeat Strata CIX and CTX IPT/DKT Telephone to switch between internal and external pitch. (Internal = 08/07...

[Page 72: Do Not Disturb](#)

To deactivate DND Do Not Disturb Press and DND mode is de-activated. #6091 (hear Success Tone). The LED lights steady red Do Not Disturb #6092 (hear Success Tone). The LED lights goes out Strata CIX and CTX IPT/DKT Telephone #6091 (hear 08/07...

[Page 73: Setting Dnd For Another Extension](#)

The door unlocks for three~30 seconds (set in system programming). The Unlock Door LED is lit while the door is unlocked. Strata CIX and CTX IPT/DKT Telephone (hear Success Tone). This sets DND as if activated by the (hear Success Tone).

[Page 74: Door Phone\(S\)](#)

(in-use) and you are connected to the door phone..or to pick up door phone calls ringing someone else's telephone, press your extension + Name/Location Door Phone #5#5 + directory number of the ringing phone. Name/Location Strata CIX and CTX IPT/DKT Telephone

08/07...

[Page 75: Echo Cancellation](#)

If your telephone has this assignment, your line LED will flash green when someone makes a participate in the conversation. See your System Administrator for more information on this feature. Strata CIX and CTX IPT/DKT Telephone call. When you answer the call, you can listen in and 08/07 Advanced Operation...

[Page 76: Emergency Ringdown](#)

To turn the microphone ON/OFF Microphn Cut-off Press MM/DD (/YY) DD/MM (/YY) DD/MM (/YY) DD/MM (/YY) functions on Handsfree Answerback and speaker to toggle between ON/OFF. #495 + the Language Code (see below). Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 77: Off-Hook Call Announce](#)

If you do not want the first caller to hear your conversation with the second caller, cover the mouthpiece of your handset. Strata CIX and CTX IPT/DKT Telephone ; the Mic LED turns Off. You will no longer be talking to the again to reconnect to the second caller.

[Page 78: Override Calls](#)

Your LCD displays Override. . A muted tone is heard at the busy station, . A tone signal is heard at the DND DND OVR DENY, if the station you called denies DND Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 79: Executive Override](#)

. Confirmation tone plays and the LCD shows "Enter OVR Code." 2. Enter the trunk access code or LCR access code. 3. Dial the external telephone number. Strata CIX and CTX IPT/DKT Telephone OVRD EXEC OVR DENY, if the station you called denies Executive...

[Page 80: Class Of Service Override](#)

To make a Group Page Group Page Press ...or press extension + Privacy Release can allow stations with the shared button "Privacy" on page and enter the Group number (01~16) and enter the zone number. Strata CIX and CTX IPT/DKT Telephone 64.) 08/07...

[Page 81: Answering A Page](#)

To make an Emergency Page, lift the handset off-hook, dial To make an Emergency Page to a group, lift the handset off-hook, dial enter the Group number. Strata CIX and CTX IPT/DKT Telephone All Call Page #5#36 08/07...

[Page 82: Privacy](#)

Privacy Release to set privacy. The LED lights steady red. Others are again to cancel the feature. The LED turns Off. Redial Strata CIX and CTX IPT/DKT Telephone Privacy on and/or a allows other . The LED lights red. The , the Privacy Release LED turns Off.

[Page 83: Speed Dial](#)

Administrator in Program 200-30 (System SD) and Program 200-35 (Station SD). 2. If your telephone does not have a Spdial button, press the Speed Dial bin number (nnn). Strata CIX and CTX IPT/DKT Telephone button on any telephone. Feature Access Code Sequences...

[Page 84: Accessing System Sd And Personal Sd Directories](#)

= 100~199 SD bin numbers #66 + nnn + Phone No. nnn = 200~999 SD bin numbers to see how to enter Strata CIX and CTX IPT/DKT Telephone to view the first screen. PREVIOUS to page back. "Storing Personal Include any required access and area into a speed dial phone number.

[Page 85: Advanced Speed Dial Operation](#)

101 would no longer be available. You are not prevented from storing a new Number 101 but, if you do, Number 100 will be shortened to 32 digits. Strata CIX and CTX IPT/DKT Telephone Storing a System/Station Speed Dial Number 116).

[Page 86: Tone/Pulse Dialing](#)

The Tone LED lights steady red and you are able to send touchtones with your dial pad. The feature is cancelled when the call is completed. Tone Dial Select is pressed, all of the digits entered Tone Dial Select . Although the outside line is Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 87: Uniform Call Distribution](#)

The caller may hear the Music on Hold (MOH) or Ring Back Tone (RBT) depending on the configuration. If the call cannot be answered within the preconfigured time, the call is routed to an overflow destination. Strata CIX and CTX IPT/DKT Telephone 08/07 Advanced Operation...

[Page 88: Login/Logout](#)

DN = the Directory number of the agent station. Login - from Agent Station Logout - from Agent Station Login - Agent Station (DN) from another station Logout — Agent Station (DN) from another station Strata CIX and CTX IPT/DKT Telephone Feature 08/07...

[Page 89: Voice Mail - Direct Transfer](#)

PLAY SEND SEND MANAGE MBX MGMT EXIT HANGUP QUIT Strata CIX and CTX IPT/DKT Telephone Cnf/Trn . You hear feature dial tone. Table 9 shows a sample of some of the Voice Mail Functions Play Messages Send Messages Manage Mailbox...

[Page 90](#) Change notification digits Change Greeting Continuous Delete Continuous Play DATE Message Date and Time Set Delay Time Delete the message/guest mailbox Delete a mailbox from the personal distribution list Delete message (Future Delivery Review) Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 91](#) NAME NEXT NEXT NEXT MSG NEXT NAME NEXT PAUSE PAUS PAUSE PLAY Strata CIX and CTX IPT/DKT Telephone Voice Mail Functions Enter automatic copy destination Directory plus name Change Do Not Disturb (On/Off) Enable/Disable: • Notification template (toggle) • Automatic copy...

[Page 92](#) Save the message/recording/changes Save message (Future Delivery Review) CODE Change Security Code PICK Select name SEND Send and Return to Main menu Set the Day (1~31) Set the Hour (1~12) Set the Minutes (0~59) Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 93](#) START TIME STOP STOP URGENT MSGS USER OPTNS OPTN Strata CIX and CTX IPT/DKT Telephone Voice Mail Functions Set up Month (1~12) Set up Year (last two digits) Special Functions Send All Fax (in folder to fax dev) Send Current Fax (to fax device)

[Page 94: Call Recording](#)

Record LED changes to the in-use interval flash rate. You are now recording. Record PS/RES and a Record . The Record LED flashes rapidly . The Record LED flashes Strata CIX and CTX IPT/DKT Telephone (Pause/Resume) 08/07...

[Page 95: Other Voice Mail Features](#)

Another voice mail feature lets you to include a voice mailbox in a conference call. "Adding Voice Mail to a Conference" on page Voice Mail features, refer to the Stratagy Voice Processing User Guide. Strata CIX and CTX IPT/DKT Telephone Record . The LED turns off and the recording stops. To 23.

[Page 96](#) This page is intentionally left blank.

[Page 97: Chapter 4 - Ipt2010-Sdc](#)

WARNING! Avoid using an IPT2010-SDC connected to a CO Line during a thunderstorm. There is a possible chance of an electric shock from lightening. Toshiba recommends disconnecting the CO Line cord from the IPT2010-SDC when lightening is forecast. Strata CIX and CTX IPT/DKT Telephone Figure on page 89 90).

[Page 98: Making And Answering Calls](#)

To make a Call to another extension in the CIX Telephone system 1. Lift the handset or press your CIX Extension button to receive CIX system dial tone. 2. Dial the extension number. button to receive local dial tone. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 99: Local Emergency Service \(Calling 911\)](#)

VAC Commercial power that is operating and must be plugged into your telephone; or your telephone must be powered by operating Power over Ethernet (POE) LAN connection. Strata CIX and CTX IPT/DKT Telephone Local Emergency Service (Calling 911) 08/07 IPT2010-SDC...

[Page 100: Aco Volume Control](#)

Use only the Handset in ACO mode; Microphone is not available for ACO conversations in Speaker mode. to increase volume and Hold , then Strata CIX and CTX IPT/DKT Telephone to decrease volume during the to increase volume and to increase volume and 08/07...

[Page 101: Aco Led And Lcd Indication](#)

But according to DC characteristic of branched device or branch wiring condition, IPT2010-SDC might not be able to detect In-use of other IPT's or devices. Strata CIX and CTX IPT/DKT Telephone ACO LED Indication Blank (Off) - if CO is connected.

[Page 102: Aco Hold](#)

The CIX caller is placed on Hold and after you have completed your ACO call, the CIX system will recall you. The CIX call is in Exclusive Hold. Strata CIX and CTX IPT/DKT Telephone Step 7 page Reaction "IPT2010-SDC Programming"...

[Page 103: Aco Operating Summary](#)

- When Background Music (BGM) is activated, the ACO will mute ring your telephone when a call is received on your ACO button. When using the ACO button, there is no BGM. Strata CIX and CTX IPT/DKT Telephone 08/07 IPT2010-SDC...

[Page 104: Ipt2010-Sdc Programming](#)

Hold. Go to the next Step or, if you are finished programming, go to 2 = Ring (Default) 1 = No ring Hold simultaneously. The LCD displays "PROGRAM MODE" and Hold Step Step Strata CIX and CTX IPT/DKT Telephone Step 08/07...

[Page 105](#) 2 = French 9. Press Hold again to save the changes. 10.Lift, then replace hand set to exit programming mode. FB09 ~ FB20 - Do not change. Strata CIX and CTX IPT/DKT Telephone Step 3 = British English 4 = Spanish...

[Page 106: Ipt Initialization](#)

IPT Level +12 dB4 +8 dB +4 dB 0 dB -4 dB -8 dB -12 dB -16 dB Strata CIX and CTX IPT/DKT Telephone ACO Level +8 dB +8 dB +4 dB 0 dB -4 dB -7 dB -7 dB...

[Page 107: Local Co Line Connection](#)

E911. Connect to IP Network Connect to power adapter if not using POE. Connect to CO Line for local CO operation. IPT2010-SDC Connections Strata CIX and CTX IPT/DKT Telephone HEAD SET LINE HAND SET 08/07 IPT2010-SDC Local CO Line Connection...

[Page 108: Local Co Line Circuit Quick Test](#)

3. Lift the handset then, press the ACO button. Verify that the ACO indicator lights green and dial tone is heard. 4. Dial a local telephone number. Verify two-way speech. 5. Place the handset in the IPT2010-SDC and verify that the ACO indicator goes dark. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 109: Chapter 5 - Ipt2008-Sdl Lcd Features](#)

IPT2008-SDL LCD Features This chapter shows how to use the IPT2008-SDL (shown below) large screen display. Soft Keys Handset Dial Pad IPT2008-SDL Telephone Strata CIX and CTX IPT/DKT Telephone 7535 08/07 LCD Display Soft Keys (SK) LCD Control Buttons/Soft Keys...

[Page 110: Buttons](#)

Enter button. Chapter 2 – The Basics. These buttons are Speed Dial (lightning buttons) Volume Control Redial (U-turn button) Hold (red button) Cnf/Trn - Conference/Transfer (3 people - 2 people) Strata CIX and CTX IPT/DKT Telephone Left Right Enter Down 08/07...

[Page 111: Idle Display](#)

• Icon – The icon changes according to the Call status • Soft keys display (see • Text information (example: Calling from.) • Tabs (see Left and Right Tab Soft Keys Strata CIX and CTX IPT/DKT Telephone “Directory and Speed Dial “Soft Keys” on page below) 08/07...

[Page 112: Left And Right Tab Soft Keys](#)

Going Off-hook/pressing Speaker Phone Tab — Talk display 7541 Making an Out-going call 7538 Configuration display Strata CIX and CTX IPT/DKT Telephone 7539 7542 08/07...

[Page 113: Directory And Speed Dial Listings](#)

3. To select someone from the list, press the Soft Key next to their name. Press the Talk soft key. The system calls that number. Strata CIX and CTX IPT/DKT Telephone Soft Key to view MAR 18 BOB T DON U...

[Page 114: System Speed Dial And Personal Speed Dial](#)

SYSTEM SD PERSONAL SD MORE Soft Key; press for instructions on entering letters, numbers and punctuation EXTERNAL 100) and pressing the Strata CIX and CTX IPT/DKT Telephone to view the first screen. PREVIOUS to page INPUT THE NAME? EXIT FIND...

[Page 115: Storing Personal Speed Dial Names](#)

1. Enter User Programming Mode by dialing Spdial 2. Press . “SPEED DIAL MODE” displays on the LCD. 3. Enter a Speed Dial location number (100~199, depending on system programming). Strata CIX and CTX IPT/DKT Telephone CUSTOMER A CUSTOMER C CUSTOMER E CUSTOMER G PREVIOUS...

[Page 116](#) . The Speed Dial name is now programmed. Example: Press the for “A.” Press the again for “B,” etc. Refer to the table for other characters. 5859 Personal SD Soft Key. Look for the Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 117: Web Access](#)

For example, to type www as in world wide web, use w 9. Enter the web address, press Enter, the cursor disappears. 10. Use the to click OK, then press the OK soft key. Strata CIX and CTX IPT/DKT Telephone “IPT2008-SDL Web 100. “IPT2008-SDL Web Application Icons” on page...

[Page 118](#) Press 0 for all punctuation marks Press # to toggle between Alpha and Numeric modes Press to enter a period. Dial Pad Alphanumeric Characters < ‘ Strata CIX and CTX IPT/DKT Telephone 7582 Reload Stop goto a goto d goto g...

[Page 119: Info Managertm](#)

You get logged out of the system when you select Logout by pressing the softkey on the right of it and the Login screen displays. Strata CIX and CTX IPT/DKT Telephone “To access the web” on page 08/07 IPT2008-SDL LCD Features...

[Page 120: Stocks](#)

From the Options screen, press the Stocks soft key to view a list of stock quotes. Note To add or remove stock quotes, see “Adding and Removing Stock Quotes, Company News and Weather” on page 108. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 121: Weather](#)

The weather for that city displays (shown below). Note To add or remove Weather, see and Removing Stock Quotes, Company News and Weather” on page Strata CIX and CTX IPT/DKT Telephone “Adding 108. 08/07 IPT2008-SDL LCD Features Info ManagerTM...

[Page 122: News](#)

3. Press the next or back soft keys to view other news items. Note To add or remove News items, see “Adding and Removing Stock Quotes, Company News and Weather” on page 108. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 123: Calendar](#)

4. Select the right softkey corresponding to Cache to check or uncheck Cache. Note Check Cache for the database to remember your Username and Password. 5. Select the Login softkey on the right. Your meetings screen displays (shown below). Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 124](#) 5. Click the Enable softkey on the right. To Cancel/Update/change the time of a meeting 1. Select the meeting item from the Meetings screen. 2. Select the Cancel softkey..or just change the time, then select the Update softkey. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 125: Cycle](#)

Auto cycle screen shown above. • Content – By pressing the Content soft key, you can access Stock Quotes, News and Weather. Strata CIX and CTX IPT/DKT Telephone 08/07 IPT2008-SDL LCD Features Info ManagerTM...

[Page 126](#) 2. Select the appropriate softkey to add or remove a stock quote. Stock Quote When you select the add or remove buttons in the above screen, the following screens display depending on the selection. Add Stock Quote Remove Stock Quote Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 127](#) 3. Press Enter (Oval Navigation center button). 4. Press the navigation 5. Use the navigation Strata CIX and CTX IPT/DKT Telephone arrow button to select the month. arrow button to move to the Day/Year. arrow button to select the day/year.

[Page 128](#) 2. Press the Content soft key. The first screen is Stock Quote. 3. Press the next soft key. The Add/Remove Company News and Weather screen displays. 4. Press the corresponding Add or Remove softkey. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 129](#) 7. Select the city or location you wish to see by using the navigational buttons. 8. Press the Enter button on the selection. 9. Press the Add soft key to add the city for the weather you want displayed (shown right). Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 130](#) 3. Press the next soft key. 4. Press the remove soft key. 5. Select the city or location by using the navigational buttons. 6. Press the Enter button on the selection. 7. Press the Remove soft key. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 131: Chapter 6 - Dkt3014/3214-Sdl Lcd Features](#)

DKT3014/3214-SDL LCD Features This chapter shows how to use the DKT3214-SDL (shown below) large screen directory display and individual name searches. 5908 DKT3214-SDL Telephone Strata CIX and CTX IPT/DKT Telephone FRED S NO. 3371 FEB 19 MONDAY 12:00 DIRECT SS...

[Page 132: Directory And Speed Dial Listings](#)

Soft Key to view PREVIOUS NO. 3371 MONDAY 12:00 5860 FRED J NO. 3371 MAR 18 MONDAY BOB T DON U CAROL F FRED M CUST SERV GRAY W PREVIOUS EXIT CALLING 3200 Strata CIX and CTX IPT/DKT Telephone 01:35 MORE 08/07...

[Page 133: System Speed Dial And Personal Speed Dial](#)

Soft Key to view the first screen. 2. Begin by entering the name (see Table 13 on page FIND Soft Key. Strata CIX and CTX IPT/DKT Telephone SYSTEM SD PERSONAL SD MORE Soft Key; press for instructions on entering letters, numbers and punctuation...

[Page 134: Storing Personal Speed Dial Names](#)

. “SPEED DIAL MODE” displays on the LCD. FRED J NO. 3371 BAKER G BALL F BAWLER S BRETON I PREVIOUS EXIT FRED J NO. 3371 00:00:01 CONFERENCE PAGE #9876 Program or,

press Strata CIX and CTX IPT/DKT Telephone MORE FIND 08/07...

[Page 135](#) 7. Go off hook. The IPT exits User Programming Mode. 8. Test the Personal SD entry by pressing the name in the entry and press the Soft Key associated with that name. Strata CIX and CTX IPT/DKT Telephone 5859 13).

[Page 136](#) This page is intentionally left blank.

[Page 137](#) Refer to the Strata CIX My Phone Manager User Guide to edit Alarm Clock, Call Monitor, Return Call and Call Screen using My Phone Manager software. • To see how these features interacts with other FeatureFlex features, refer to “FeatureFlex Interactions” on page Strata CIX and CTX IPT/DKT Telephone 125. 08/07...

[Page 138: Alarm Clock](#)

3. Enter the minute when the system prompts you to do so. 4. Press 1 for A.M. and 2 for P.M. 5. The Alarm button now displays a green light. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 139: Voice Mail Call Monitor](#)

3. To talk to the caller, press the Call Monitor button again (The LED changes from flashing Red to solid Green). The LCD display indicates the extension or line connection. Strata CIX and CTX IPT/DKT Telephone button on your telephone, you can listen to a caller button to disable Call Monitor. The Call Monitor LED...

[Page 140: Voice Mail - Return Call](#)

The Voice Mail takes you back to where you stopped. 5. If you decide to hang up, press on your dial pad or the Reply soft key. to reply to a mailbox to return the Call. Spkr to disconnect voice mail. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 141: Screen Call](#)

• If you press 3, it asks you to enter the extension number and then record an announcement. After you record the announcement, you have the following options: To review, press To re-record, press To append, press Strata CIX and CTX IPT/DKT Telephone and hang up ” 08/07 FeatureFlex Screen Call...

[Page 142: One Number Access](#)

To return the Hot Desk phone or to log out 1. Dial the Pilot number from PDN on the phone. 2. Press to cancel the assignment. 1. Press the feature access button assigned for Hot Desk. 2. Press to cancel the assignment. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 143: Featureflex Interactions](#)

Hot Desk Phantom DN Conference/Transfer Multiple Appearances All Call Forwarding Busy Forwarding Auto Attendant Strata CIX and CTX IPT/DKT Telephone Screen Call Call Return See Note 1 No FeatureFlex features can be assigned to a Phantom DN. See Note 2 See Note 4.

[Page 144](#) 5. If a Hot Desk user does not login to a phone, all calls will be routed to user’s mail box regardless of Call Forwarding setting. 6. If a call is transferred from Auto Attendant, FeatureFlex feature is not activated. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 145: Chapter 8 - User Programming](#)

User Programming enables users to customize these features: • Flexible Buttons – Toshiba telephones have 10, 14, or 20 Flexible Buttons to which the user can assign any one of approximately 50 different features (DND, ACB, Release, etc.).

[Page 146: User Programming Mode](#)

Flexible Button locations. The following steps enable you to program features onto Flexible Buttons for one- touch feature access. . “USER PROG MODE” appears on your LCD. The Program Program #9876 Strata CIX and CTX IPT/DKT Telephone Program button pages 4 08/07...

[Page 147: Setting/Changing A Flexible Button's Function](#)

On hold - Remote Retrieve On hold - Outside Line Retrieve On hold - Directed Extension Retrieve On hold and Incoming Incoming - Any External Call Strata CIX and CTX IPT/DKT Telephone Table 14), plus any optional parameters. Code Feature...

[Page 148: One Touch Buttons](#)

We suggest writing the name or number of the One Touch button on your button strip. to enter User Programming Mode. .To program special characters, see (in Step 4, enter the Table Program button. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 149: To Use A One Touch Button](#)

Press the One Touch button. Setting/Changing a Personal Speed Dial Code "Storing a System/Station Speed Dial Number" on page Strata CIX and CTX IPT/DKT Telephone . The display of a pause in the Speed Dial Number shows a "P" 08/07...

[Page 150: Feature Codes](#)

#5#5 + Primary Ext. No to be picked up Ext. button + #5#32 + Group Number to be picked up Ext. button + #5#22 + Ext. Number Ext. button + Strata CIX and CTX IPT/DKT Telephone 7000 7019) or your 7000 7019...

[Page 151](#) Emergency Call Flash - Short Flash - Long LCD Language (Change) LCR (Outgoing Call) Message Waiting (MW) Strata CIX and CTX IPT/DKT Telephone Feature Access Code Sequences #5#36 Ext. button + #5#5 + Ext. No. of another phone being paged.

[Page 152](#) #38 + Group Number Ext. button + Ext. button + #5#36 + Page Zone No. (01~08) Ext. button + Ext. butt Strata CIX and CTX IPT/DKT Telephone + Message No. (see 34). Hang up. . Hang up. , or , depending on...

[Page 153](#) 3. Refer to Table 7 on page 67 4. If your telephone does not have a Spdial button, press the Speed Dial bin number (nnn). Strata CIX and CTX IPT/DKT Telephone Feature Access Code Sequences #66 + nnn + Phone No.

[Page 154: Led Indicator Details](#)

1 second at 10 pulses/second Your extension button flashes 10 pulses/second-1 second 4 pulses/second, 1/8 second On/Off 10 pulses/second 10 pulses/second Strata CIX and CTX IPT/DKT Telephone Other Station (Red) steady one second On/Off 1/2 second On/Off steady steady flashes...

[Page 155: Chapter 9 - Adm/Dss Console](#)

- IP Direct Station Selection (IDSS) Console - operates alongside an IP telephone and has 60 line/feature buttons. Up to three consoles can operate with one IP telephone. Note The CIX can support up to two IADM2020, but it cannot support the IDSS2060. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 156: Adm](#)

DADM console user. It is red if it is in use by another telephone user. Note Button numbers in the figure to the right are examples only. Line button has an LED that Strata CIX and CTX IPT/DKT Telephone First ADM Second ADM 08/07...

[Page 157: Dss Console](#)

Buttons that may be programmed to call these destinations. The LED colors described in this section apply to the DADM3020/3220 and DDSS3060/3260. Described Flash conditions apply to all DSS console models and the DADM. Strata CIX and CTX IPT/DKT Telephone 08/07 ADM/DSS Console DSS Console...

[Page 158: Calling A Station](#)

When the called station answers the call, the DSS LED stays steady red, and the Line LED becomes steady red. 4. If the station does not answer before a period set in system programming, the call recalls your station. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 159: Call Transfer With Camp-On](#)

Speed Dial Your DADM or DSS console may be equipped with be programmed to dial telephone numbers or to access features. the DADM or DSS console function like Strata CIX and CTX IPT/DKT Telephone Line buttons on digital telephones. 08/07...

[Page 160: Paging](#)

Day Mode (LED remains off). • Press for Day2 Mode (LED flashes red). • Press for Night Mode (LED is solid red). All Call Page on the DSS console. or extension button. Strata CIX and CTX IPT/DKT Telephone (if programmed) 08/07...

[Page 161: Flexible Directory Numbering](#)

See your Centrex or PBX operations manual for specific details. Ringing Repeat The distinctive ring patterns available in your Centrex system are automatically repeated with your digital telephone, enabling you to answer appropriately for either outside, inside or callback calls. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 162: Delayed Ringing](#)

Delayed Ringing Delayed Ringing Outside line or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions. Answer the line when your telephone is ringing. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 163: Appendix B - Button Labels](#)

Do Not Disturb mode. Also forwards Busy NAns calls when your station is not answered after 8~60 seconds (set at your station). Strata CIX and CTX IPT/DKT Telephone Table 18 are for the Programmable Buttons on your telephone.

[Page 164](#) Pooled Line — Press to access an available outside line from a group of lines appearing under one button. Privacy on Privacy — Press to block Privacy Override on common outside line buttons. This button Line does not block Busy Override or Executive Override. Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 165](#) Tone — Press to change the outgoing dialing of the outside line in use from dial pulse to Select tone signaling. Unlock Door Door Unlock — Press to unlock a door lock mechanism. Strata CIX and CTX IPT/DKT Telephone 08/07 Button Labels Delayed Ringing...

[Page 166](#) This page is intentionally left blank.

[Page 167: Index](#)

98, ANI, answer a call, answering calls, attendant console, automatic Strata CIX and CTX IPT/DKT Telephone busy redial, 129, callback, callback cancel, 129, hold, line selection, automatic hold, background music (BGM), 39, 129,...

[Page 168](#) 137, night transfer, paging, speed dial, transferring, echo cancellation, emergency call, calling 911, page, emergency call, emergency ringdown, exclusive hold, executive override, extension number, external directory, 96, feature access codes, FeatureFlex, Strata CIX and CTX IPT/DKT Telephone consoles, 08/07...

[Page 169](#) IPT1020-SD, IPT2008-SDL alphanumeric dial pad, buttons, idle display, name storage, IPT2010-SDC, ISDN buttons, 68, join, Strata CIX and CTX IPT/DKT Telephone language changes, language code, (large screen), 3200-series buttons, 5, contrast, LCD control buttons, dialing out, LED indicators, line access,...

[Page 170](#) (Line1~Line6), 2000-phone location, 3200-phone location, DKT3014 LCD, 66, 95, 96, 114, left and right tab, Stratagy voice mail, access codes, 65, 66, 129, names, 97, personal, 66, 96, 115, system, 66, 96, answering, Strata CIX and CTX IPT/DKT Telephone 08/07...

[Page 171](#) 127, 129, voice first signaling, voice mail access codes, call record, conference, direct transfer, volume control, 135, voluntary account codes (verified/non- verified), accessing the web, alphanumeric dial pad, application Icons, Strata CIX and CTX IPT/DKT Telephone 08/07 Index T ~ W...

This manual is also suitable for:

[Strata strata cixDkt3210-sd - digital phone - charcoal](#)[Strata ctx](#)[Strata ctx ipt](#)[Strata ctx dkt](#)[Strata cix670](#) ... [Show all](#)