



Toshiba DKT User Manual

Strata ctx dkt/ipt telephone

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Telecommunication Systems Division

TOSHIBA Digital Business Telephone Systems

DKT/IPT Telephone

User Guide

October 2003

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[Telephone Toshiba CTX100-S Programming Manual](#)

Strata ctx digital business telephone systems (580 pages)

[Telephone Toshiba STRATA CIX User Manual](#)

Ipt/dkt telephone (179 pages)

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[Telephone Toshiba DKT3010-SD - Digital Phone User Manual](#)

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[Toshiba 3000 Series, 2000 Series - DKT / IPT Business Telephone Quick Reference Guide with Button Codes](#)

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Telecommunication Systems Division Digital Business Telephone Systems DKT/IPT Telephone User Guide October 2003...

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[Page 4: Limited Warranty](#)

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[Page 10](#) Contents Appendix C - IPT1020-SD Settings Strata CTX DKT/IPT Telephone 10/03...

[Page 11: Introduction](#)

Introduction This user guide describes how to use these Toshiba Strata series telephone products with Strata CTX 100-S, CTX100, and CTX670 telephone systems: • Strata 3000-series and 2000-series digital telephones • Strata IP telephone (IPT1020-SD) • Strata Digital Add-on Module (DADM) •...

[Page 12: How To Use This Guide](#)

How to Use This Guide This guide provides in-depth instructions for the DKT3000- and DKT2000-series digital telephones, IPT1020-SD telephones and their features. Most telephone users can use the “Strata CTX DKT/IPT Quick Reference Guide” instead of this guide. Conventions Elaborates specific items or references other information.

[Page 13: Related Documents/Media](#)

Publication Information on the back of the document's title page. Refer to the following for more information: • Strata CTX DKT3001/2001 Digital Single Line Telephone User Guide • Strata CTX DKT/IPT Telephone Quick Reference Guide • Strata CTX WinAdmin Application Software and CTX/DK/Partner Products Documentation Library CD-ROM...

[Page 14](#) Introduction Related Documents/Media Strata CTX DKT/IPT Telephone 10/03...

[Page 15: Chapter 1 - The Grand Tour Dkt3000-Series Telephones](#)

• DKT3020-SD 20-button with two-line by 24-character LCD • DKT3014-SDL 14-button with eight-line by 24-character tilting LCD and 16 Soft Key buttons (shown on All of the DKT3000-series Toshiba speakerphones enable you to place and receive calls without lifting the handset. Strata CTX DKT/IPT Telephone...

[Page 16](#) The Grand Tour DKT3000-series Telephones Toshiba LCD telephones provide easy access to frequently-used features. Prompts guide you through specific tasks. They also provide Outside Line Identification, User Name/Number, Call Duration, Date/Time of Day displays, and the ability to display names and telephone numbers of outside, incoming callers.

[Page 17: Fixed Buttons](#)

There are two types of LCD button functions: LCD Control Buttons and Soft Keys. The DKT3000-series and IPT1020-SD LCD Control Buttons consist of Strata CTX DKT/IPT Telephone Chapter 2 - The for a complete list of Feature Access Buttons and One...

[Page 18: Ipt1020-Sd Telephones](#)

An illustration of the DKT2020-SD is shown on the next page. "Using Your LCD" on page 19 switches you from the Call Forward (CF) display to the User Name advances you through information. for more Strata CTX DKT/IPT Telephone 10/03...

[Page 19: Fixed Buttons](#)

5972 DKT2020-SD Telephone Fixed Buttons The fixed buttons on your telephone enable you to perform standard functions quickly and easily. These buttons are described in Strata CTX DKT/IPT Telephone Fixed Buttons Chapter 2 - The 10/03 The Grand Tour DKT2000-series Telephones...

[Page 20: Flexible Buttons](#)

Call Forward (CF) display to the User Name advances you through information. which enable enables you to access CF-ALL 202-203+ AUG 08 Mode Page Scroll LCD Control Strata CTX DKT/IPT Telephone 03:56 5909 for more 10/03...

[Page 21: Chapter 2 - The Basics](#)

Line out requiring an access code - where you enter an outside line or line group access code (for example, dialing Check mark which Line type you have, then use that selection when instructed to "select a Line." Strata CTX DKT/IPT Telephone to get an outside line). 10/03 □...

[Page 22: Which Outgoing/Incoming Call Features Do I Have](#)

Line Light . You do not have to press an extension button to answer the call. after dialing an internal telephone number to or lift the handset before dialing internal or external speakerphone Strata CTX DKT/IPT Telephone 10/03...

[Page 23: Making A Call](#)

2. When connected, you can continue to use the handset or switch to speakerphone by holding down Strata CTX DKT/IPT Telephone button lights (depending on system programming). Dial tone and replacing the handset. 10/03...

[Page 24: Answering A Call](#)

Switching Between Handset and Speakerphone ► Press and place the handset on-hook to switch from handset to speakerphone mode. ► Take the handset off-hook to switch from speakerphone to handset mode. and the Strata CTX DKT/IPT Telephone 10/03...

[Page 25: Message Waiting](#)

Voice mail devices turn off the LED/LCD indications after a short delay, after you checked all messages. 5. To manually turn off your Msg LED, press your extension button, then press . Do this step for each message received. Strata CTX DKT/IPT Telephone 10/03 The Basics Message Waiting...

[Page 26: Turning On/Off Mw Led On Another Extension](#)

To talk back to a Handset Off-hook Call Announce call, press and hold talk over your telephone handset/headset. The LED and microphone remain Off. button which calls you back. or hang up to . Then press Strata CTX DKT/IPT Telephone plus 10/03...

[Page 27: Call Transfer](#)

Strata CTX DKT/IPT Telephone . Your Line LED flashes green and you hear internal button to return to the call. If the Soft Key.

[Page 28: Conference Calls](#)

. You hear dial tone and your Line LED flashes green. . If you receive a busy tone or no again to return to the original connection. key once (or twice for Executive Strata CTX DKT/IPT Telephone that appears on 10/03...

[Page 29: Adding Voice Mail To A Conference](#)

If your telephone company provides auto disconnect, the connection may release automatically when the parties hang up. If not, the lines must be supervised to be disconnected. Strata CTX DKT/IPT Telephone and dialing another extension.) . The extension LED flashes (in-use rate)

[Page 30: Conference Split/Join/Drop](#)

"on hold" until you return to the conference. Soft Key. Your LCD shows first conference party member. Press on the dial pad. JOIN Soft Key. The party that you are talking to privately (the party RTRN 2:3388 RTRN NEXT 3388 JOIN DROP Strata CTX DKT/IPT Telephone 10/03...

[Page 31: Hold](#)

1. While on a call, press 2. Dial another line. 3. Transfer the call or return to the held call by pressing its Strata CTX DKT/IPT Telephone . Your LCD shows the line on hold. The held twice. That line's LED flashes green while .

[Page 32: Volume Control](#)

M to decrease volume. This adjusts volume for your button, and press and release L or M , the contrast increases or decreases. There M to decrease volume during the call. M to decrease volume. This volume L or Strata CTX DKT/IPT Telephone L to (default 10/03...

[Page 33: Chapter 3 - Advanced Operation](#)

► Press to advance through the information. ► Press to switch from the Call Forward (CF) display to the User Name display. Strata CTX DKT/IPT Telephone LCD Control Buttons/Soft Keys 10/03 CF-ALL 202-203+ AUG 08 MON 03:56 Mode Page Scroll...

[Page 34: Soft Keys](#)

Initiates or completes a Transfer while on an outside call. Press once for an TRNS immediate or announced transfer, depending on system programming. Pressing TRNS again completes the transfer. is a future feature for DKT3000-series Strata CTX DKT/IPT Telephone 10/03...

[Page 35: Soft Key Example](#)

= drop the second party and return to a RTRN two-way conversation with the original party. Strata CTX DKT/IPT Telephone Soft Key Prompts LCD Control Buttons/Soft Keys...

[Page 36: Advisory Messages](#)

RETURN ON _____ + Message No. (see table) + any additional digits (such as time, etc.) to release the line. to release the line. Additional Digits Directory Number 76345 Time (e.g., 1030) Date (e.g., 10 20) Strata CTX DKT/IPT Telephone 10/03...

[Page 37: Account Code Calls](#)

You can bypass Forced Account Code requirements with three emergency numbers, including 911. See your CTX System Administrator for these numbers: Strata CTX DKT/IPT Telephone _____ 10/03...

[Page 38: Voluntary Account Codes \(Verified/Non-Verified\)](#)

3. Enter the account code digits. The prompt disappears upon entry of the first account code digit. After the account code is entered, the connection is restored and the LCD shows the time. button. LCD telephones . Once you press , your call is Strata CTX DKT/IPT Telephone 10/03...

[Page 39: Automatic Busy Redial](#)

► To cancel Automatic Busy Redial ► Press Strata CTX DKT/IPT Telephone . The system redials, up to five to 20 times, every 30 to 180 and wait for the party to answer. If you do not pick within recall timeout (five to 60 seconds) after a...

[Page 40: Automatic Callback](#)

If you were attempting to make an outside call, the telephone number is automatically dialed, including the account code or override codes that were used. ► To cancel ACB ► Press or . Busy tone stops, followed by success tone, then busy or extension button + Strata CTX DKT/IPT Telephone 10/03...

[Page 41: Background Music](#)

Press an extension button + To cancel background music over your external paging speakers Press an extension button + Strata CTX DKT/IPT Telephone + n + , where n is the music source 1~15. + n + + n + , where n is the music source 1~15.

[Page 42: Call Forward](#)

The following calls to your station can be forwarded: • Internal calls • Auto Attendant calls • Outside lines that ring only your station • Transferred internal or incoming line calls . Confirmation . Confirmation for more details. Call Forward must be Strata CTX DKT/IPT Telephone 10/03...

[Page 43: Station Call Forward Categories](#)

• Call Forward - No Answer - Forwards all calls to your station whenever you do not answer the call within a designated time (set by you when you enable the feature). Strata CTX DKT/IPT Telephone 10/03 Advanced Operation Call Forward...

[Page 44: Station Call Forward Procedures](#)

Call Forward Button sequences. You can for instructions on programming a Flexible Button. . The CTX accepts destination numbers of up to 32 digits. Æ Strata CTX DKT/IPT Telephone "Programming 10/03...

[Page 45: Call Forward Examples](#)

No Answer to an ext. (tone) No Answer to outside Press ext. button + telephone no. telephone no. + Strata CTX DKT/IPT Telephone = 1 + Area Code + Telephone Number Æ (tone) + dial the dest. ext. no. (tone) Æ%□ (tone) Æ%□...

[Page 46](#) + dial the dest. ext. no. (tone) Æ + outside line access code + dest. Æ Æ + dest. telephone no. (tone) Æ + outside line access code + Æ + dest. telephone no. (tone) Æ Strata CTX DKT/IPT Telephone 10/03...

[Page 47](#) + Press ext. button + Cancel enter other telephone's CF pass code + Strata CTX DKT/IPT Telephone (tone) + dial the other telephone's ext. no. + Æ%□!! (tone) Æ (tone) + dial the other telephone's ext. no. + Æ%□"!

[Page 48](#) (tone) + dest. telephone no. Æ (tone) + outside line access Æ (tone) + timer () (tone) (tone) + dest. telephone no. Æ (tone) + outside line access Æ (tone) + timer () (tone) (tone) Æ Æ Strata CTX DKT/IPT Telephone 10/03...

[Page 49: Call History](#)

• If your station is busy, the parked call camps on. If you have an LCD telephone, you can let the system automatically select an available orbit number which displays on your LCD. Strata CTX DKT/IPT Telephone button. 10/03 Advanced Operation button.

[Page 50: Call Pickup](#)

CTX System Administrator for group assignments. . The LED flashes green (consultation-hold). If you were on . The chosen orbit appears on the LCD. to retrieve a parked call. The extension LED for the extension from which Strata CTX DKT/IPT Telephone 10/03...

[Page 51: Ringing, Page Or Held Call Pickup](#)

(e.g., 007). Directed Ext. A call held on for this Ext. No., regardless of Retrieve where this Ext. No. appears. Strata CTX DKT/IPT Telephone 10/03 Advanced Operation Call Pickup Press Ext. Button, then dial the access sequence below: $\text{Æ}\$\text{Æ}\%$...

[Page 52: Call Waiting](#)

(the Line LED flashes green - incoming call). This disconnects the current call and connects you to the transferred call. The extension or Line LED flashes green (in-use). . The existing call is placed on hold. The Strata CTX DKT/IPT Telephone 10/03...

[Page 53: Direct Inward System Access \(Disa\)](#)

(steady red). 2. Announce the call...or transfer the call by hanging up or pressing You can transfer the call to an idle or busy station. Note Strata CTX DKT/IPT Telephone and repeat Step 2. button to connect directly to another 10/03...

[Page 54: Distinctive Ringing](#)

The Line LED is steady green. = Middle, = High, = Combination to enter User Programming Mode. or extension button. The LED is steady green. to switch between internal and external pitch. (Internal = or extension). Two beeps is Strata CTX DKT/IPT Telephone 10/03...

[Page 55: Do Not Disturb](#)

► To deactivate DND ► Press and DND mode is de-activated. Strata CTX DKT/IPT Telephone (hear Success Tone). The LED lights steady red (hear Success Tone). The LED lights goes out 10/03 Advanced Operation Do Not Disturb...

[Page 56: Setting Dnd For Another Extension](#)

(hear Success Tone). This removes DND from the target (hear Entry Tone) + ext. no. (hear Entry Tone) + old pass code + (hear Success Tone). button(s). Each Location button or Door Lock No. Location + the Door Lock Number (see Strata CTX DKT/IPT Telephone button is 10/03...

[Page 57: Door Phone\(S\)](#)

(in-use) and you are connected to the door phone..or to pick up door phone calls ringing someone else's telephone, press your extension + Strata CTX DKT/IPT Telephone Door Phone + directory number of the ringing phone. 10/03...

[Page 58: Echo Cancellation](#)

If your telephone has this assignment, your line LED will flash green when someone makes a participate in the conversation. See your System Administrator for more information on this feature. call. When you answer the call, you can listen in and L or once Strata CTX DKT/IPT Telephone 10/03...

[Page 59: Emergency Ringdown](#)

When the feature is OFF, the Microphn Cut-off LED is not lit and your microphone works. The OCA calls for privacy. ► To turn the microphone ON/OFF ► Press Strata CTX DKT/IPT Telephone MM/DD (/YY) DD/MM (/YY) functions on Handsfree Answerback and speaker to toggle between ON/OFF. 10/03...

[Page 60: Off-Hook Call Announce](#)

OCA. The announcement may be delivered over the handset or the speaker. Handset OCA Announce can operate on any digital telephone. Speaker OCA requires the addition of a special circuit board inside the DKT speakerphone. ► To make an OCA call ►...

[Page 61: Override Calls](#)

On your station, the LCD shows the station number you have overridden. Your LCD displays Override. Strata CTX DKT/IPT Telephone again to reconnect to the second caller. You can DND OVR DENY, if the station you called denies DND...

[Page 62: Executive Override](#)

. Confirmation tone plays and the LCD shows "Enter OVR Code." 2. Enter the trunk access code or LCR access code. 3. Dial the external telephone number. OVRD if the station you called denies Executive EXEC OVR DENY, Soft Key. Strata CTX DKT/IPT Telephone 10/03...

[Page 63: Class Of Service Override](#)

1. Lift the handset, press extension and enter a paging access code. 2. Make your announcement, then hang up. ► To make a Group Page Strata CTX DKT/IPT Telephone . Dial tone stops. Your LCD prompts you to enter a code. can allow stations with the shared button "Privacy"...

[Page 64: Answering A Page](#)

To make an Emergency Page to a group, lift the handset off-hook, press extension and enter the Group number. and enter the Group number (01~16) and enter the zone number. . This pages all telephones in the All Call Page Group but, Strata CTX DKT/IPT Telephone 10/03...

[Page 65: Privacy](#)

Use this button to redial the last number dialed from your telephone. ► To redial the last number, press Strata CTX DKT/IPT Telephone allows you to exclude others. The Privacy condition may be to set privacy. The LED lights steady red. Others are again to cancel the feature.

[Page 66: Speed Dial](#)

Feature Access Code Sequences T□qvyh Ä Ä□□ nnn = 100~199 Station SD bin numbers T□qvyh Ä□□ nnn = 200~999 System SD bin numbers button, press the T□qvyh 66.) button, then dial the three digit Strata CTX DKT/IPT Telephone 10/03...

[Page 67: Accessing System Sd And Personal Sd Directories](#)

1. Stations must be assigned/enabled Speed Dial capabilities in system programming by an Administrator in Program 200-30 (System SD) and Program 200-35 (Station SD). 2. Refer to Table 7 on page 54 Strata CTX DKT/IPT Telephone SYSTEM SD PERSONAL SD Soft Key to view following pages; press Table 6 below.

[Page 68: Advanced Speed Dial Operation](#)

101 would no longer be available. You are not prevented from storing a new Number 101 but, if you do, Number 100 will be shortened to 32 digits. 66). and Pause. is used as an escape to insert a seven-second Strata CTX DKT/IPT Telephone . A "P" 10/03...

[Page 69: Tone/Pulse Dialing](#)

The Tone LED lights steady red and you are able to send touchtones with your dial pad. The feature is cancelled when the call is completed. Strata CTX DKT/IPT Telephone . Although the outside line is 10/03...

[Page 70: Voice Mail - Direct Transfer](#)

. You hear feature dial tone. Table 9 shows a sample of some of the DKT 2010 SD Voice Mail Functions DKT 2020 SD PLAY Play Messages SEND Send Messages MGMT Manage Mailbox Exit Mailbox Disconnect from Stratagy ES Strata CTX DKT/IPT Telephone Table 10/03...

[Page 71](#) CONT PLAY DATE & TIME DATE DELAY TIME DELETE DELETE MBX DELETE MSG Strata CTX DKT/IPT Telephone DKT 2010 SD Voice Mail Functions DKT 2020 SD Confirm automatic copy destination Create a Guest Mailbox Additional Destinations Add a mailbox to the list...

[Page 72](#) Immediate Fax (current fax doc) Set Private status (On/Off) Set Urgent status (On/Off) FLDR Manage Personal Folders Change message Notification MULTI Multiple Destinations NAME Record your Name NEXT Play next message Play next message (Future

Delivery Review) Strata CTX DKT/IPT Telephone 10/03...

[Page 73](#) RETRN RECPT RTRC REVIEW REVW REVIEW LIST REVW REV OPTIONS SAVE SAVE SAVE MSG Strata CTX DKT/IPT Telephone DKT 2010 SD Voice Mail Functions DKT 2020 SD NEXT Play next name PAUS Pause recording Pause playback LIST Manage Personal Distribution Lists...

[Page 74](#) Special Functions Send All Fax (in folder to fax dev) Send Current Fax (to fax device) SPCL Special Delivery Options Set copy Start Time STOP End recording Copy Urgent Messages OPTN Change User Options Resume playback Strata CTX DKT/IPT Telephone 10/03...

[Page 75: Call Recording](#)

You are now recording. 3. To stop recording, press resume recording at this point, you need to begin a new recording, see Step 1. Strata CTX DKT/IPT Telephone and a . The LED turns off and the recording stops. To...

[Page 76: Other Voice Mail Features](#)

Another voice mail feature lets you to include a voice mailbox in a conference call. "Adding Voice Mail to a Conference" on page Voice Mail features, refer to the Stratagy Voice Processing User Guide. button again. 15. For instructions on the Stratagy Strata CTX DKT/IPT Telephone 10/03...

[Page 77: Chapter 4 - Dkt3014 Lcd Features](#)

DKT3014 LCD Features This chapter shows how to use the DKT3014-SDL (shown below) large screen directory display and individual name searches. DKT3014-SDL Telephone Strata CTX DKT/IPT Telephone Mode FRED S Page FEB 19 MONDAY DIRECT SS SYSTEM SD PERSONAL SD...

[Page 78: Directory And Speed Dial Listings](#)

Soft Key to view FRED J MAR 18 BOB T PREVIOUS DON U CAROL F CUST SERV PREVIOUS EXIT CALLING 3200 Strata CTX DKT/IPT Telephone Feature NO. 3371 Scroll 12:00 5860 NO. 3371 MONDAY 01:35 FRED M GRAY W MORE...

[Page 79: System Speed Dial And Personal Speed Dial](#)

INTERNAL DIR Soft Key to view the first screen. 2. Begin by entering the name (see Table 10 on page FIND Soft Key. Strata CTX DKT/IPT Telephone SYSTEM SD PERSONAL SD MORE for instructions on entering letters, numbers and punctuation EXTERNAL...

[Page 80: Storing Personal Speed Dial Names](#)

EXIT or, press . "SPEED DIAL MODE" displays on the LCD. FRED J NO. 3371 BAKER G BALL F BAWLER S BRETON I PREVIOUS MORE EXIT FIND FRED J NO. 3371 00:00:01 CONFERENCE PAGE Strata CTX DKT/IPT Telephone 10/03...

[Page 81](#) . The Speed Dial name is now programmed. 7. Go off hook. The DKT exits User Programming Mode. 8. Test the Personal SD entry by pressing the name in the entry and press the Soft Key associated with that name.

[Page 82](#) DKT3014 LCD Features Directory and Speed Dial Listings Strata CTX DKT/IPT Telephone 10/03...

[Page 83: Chapter 5 - User Programming](#)

User Programming enables users to customize these features: • Flexible Buttons – Toshiba telephones have 10, 14, or 20 Flexible Buttons to which the user can assign any one of approximately 50 different features (DND, ACB, Release, etc.).

[Page 84: User Programming Mode](#)

To exit User Program Mode, press ... or go off- and on-hook press Note A DKT equipped with a headset adapter ignores the hookswitch. It can only exit User Programming by timing out (approximately 15 seconds). Flexible Button Codes Flexible buttons are the unassigned buttons on your keypad that can be used to store features.

[Page 85: Setting/Changing A Flexible Button's Function](#)

On hold - Local Retrieve On hold - Remote Retrieve On hold - Outside Line Retrieve On hold - Directed Extension Retrieve On hold and Incoming Incoming - Any External Call Strata CTX DKT/IPT Telephone Table 11), plus any optional parameters. Code Feature 10/03...

[Page 86: One Touch Buttons](#)

4. Press the One Touch button to save the entry. We suggest writing the name or number of the One Touch button on your button strip. to enter User Programming Mode. (in Step 4, enter the Table button. Strata CTX DKT/IPT Telephone 10/03...

[Page 87: To Use A One Touch Button](#)

Press the One Touch button. Setting/Changing a Personal Speed Dial Code "Storing a System/Station Speed Dial Number" on page Strata CTX DKT/IPT Telephone . The display of a pause in the Speed Dial Number shows a "P" 10/03 User Programming...

[Page 88: Feature Codes](#)

+ Group Number to be picked up Ext. button + + Primary Ext. No to be picked up Ext. button + + Group Number to be picked up Ext. button + + Ext. Number Strata CTX DKT/IPT Telephone) or your) or your 10/03...

[Page 89](#) Flash - Long LCD Language (Change) LCR (Outgoing Call) Message Waiting (MW) Manually turn off MW LED Strata CTX DKT/IPT Telephone Feature Access Code Sequences Ext. button + *\$* + Ext. No. of another phone being paged. Ext. button + Ext.

[Page 90](#) + Page Zone No. (01~08) Ext. button + + Group Number Ext. button + Ext. button + + Page Zone No. (01~08) Ext. butt Strata CTX DKT/IPT Telephone + Message No. (see 22). Hang up. . Hang up. , or , depending on 10/03...

[Page 91](#) 3. Refer to Table 7 on page 54 4. If your telephone does not have a Dial bin number (nnn). Strata CTX DKT/IPT Telephone Feature Access Code Sequences + Phone No. nnn = 100~199 SD bin numbers + Phone No.

[Page 92: Led Indicator Details](#)

1 second at 2 pulses/second, 1 second at 10 pulses/second Your extension button flashes 10 pulses/second—1 second 4 pulses/second, 1/8 second On/Off 10 pulses/second 10 pulses/second Strata CTX DKT/IPT Telephone Other Station (Red) steady one second On/Off 1/2 second On/Off steady steady flashes...

[Page 93](#) Up to two DADMs can be connected to a telephone. • Direct Station Selection (DSS) Console - adds 60 line/feature buttons to a digital telephone. Available for system operators who do not have an attendant console. Strata CTX DKT/IPT Telephone 10/03...

[Page 94: Chapter 6 - Dadm/Dss Console Dadm](#)

DADM console user. It is red if it is in use by another telephone user. Note Button numbers in the figure to the right are examples only. button has an LED that Strata CTX DKT/IPT Telephone First DADM Second DADM 10/03...

[Page 95: Dss Console](#)

Buttons that may be programmed to call these destinations. The LED colors described in this section apply to the DADM3020 and DDSS3060. Described Flash conditions apply to all DSS console models and the DADM. Strata CTX DKT/IPT Telephone 10/03 DADM/DSS Console...

[Page 96: Calling A Station](#)

When the called station answers the call, the DSS LED stays steady red, and the Line LED becomes steady red. 4. If the station does not answer before a period set in system programming, the call recalls your station. Strata CTX DKT/IPT Telephone 10/03...

[Page 97: Call Transfer With Camp-On](#)

Speed Dial Your DADM or DSS console may be equipped with be programmed to dial telephone numbers or to access features. the DADM or DSS console function like Strata CTX DKT/IPT

Telephone buttons on digital telephones. 10/03 DADM/DSS Console DSS Console...

[Page 98: Paging](#)

2. Press the desired Mode number: • Press for Day Mode (LED remains off). • Press for Day2 Mode (LED flashes red). • Press for Night Mode (LED is solid red). on the DSS console. or extension button. (if programmed) Strata CTX DKT/IPT Telephone 10/03...

[Page 99: Appendix A - Centrex Application](#)

See your Centrex or PBX operations manual for specific details. Ringing Repeat The distinctive ring patterns available in your Centrex system are automatically repeated with your digital telephone, enabling you to answer appropriately for either outside, inside or callback calls. Strata CTX DKT/IPT Telephone 10/03...

[Page 100: Delayed Ringing](#)

Centrex Application Delayed Ringing Delayed Ringing Outside line or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions. Answer the line when your telephone is ringing. Strata CTX DKT/IPT Telephone 10/03...

[Page 101: Appendix B - Button Labels](#)

Do Not Disturb mode. Also forwards calls when your station is not answered after 8~60 seconds (set at your station). Strata CTX DKT/IPT Telephone Table 15 are for the Programmable Buttons on your telephone.

[Page 102](#) Pooled Line – Press to access an available outside line from a group of lines appearing under one button. Privacy – Press to block Privacy Override on common outside line buttons. This button does not block Busy Override or Executive Override. Strata CTX DKT/IPT Telephone 10/03...

[Page 103](#) Background Music – Press to turn Background Music on or off over your station speaker. Tone – Press to change the outgoing dialing of the outside line in use from dial pulse to tone signaling. Door Unlock – Press to unlock a door lock mechanism. Strata CTX DKT/IPT Telephone 10/03...

[Page 104](#) Button Labels Delayed Ringing Strata CTX DKT/IPT Telephone 10/03...

[Page 105](#) While in telephone programming mode (Press + + + enter programming mode), you can use these buttons for the following functions: • Press to enter a period. M to backspace. • Press • Press to cancel entry and start over. Strata CTX DKT/IPT Telephone 10/03 (simultaneously) to...

[Page 106: Appendix C - Ipt1020-Sd Settings Fb Buttons](#)

FB16 FB05 FB15 FB04 FB14 FB03 FB13 FB02 FB12 FB01 FB11 Hold). The following illustrations show FB buttons for 10-button phones DKT3010-S, DKT3010-SD FB10 FB09 FB08 FB07 FB06 FB05 FB04 FB03 FB02 FB01 6929 Strata CTX DKT/IPT Telephone 10/03...

[Page 107](#) Strata CTX DKT/IPT Telephone FB buttons for 14-button phones DKT3014-SDL Mode Page FB07 FB06 FB05 FB04 FB03 Spdial FB02 Redial FB01 Spkr Cnf/Trn Hold 10/03 IPT1020-SD Settings FB Buttons Feature Scroll FB14 FB13 FB12 FB11 FB10 FB09 FB08 5442...

[Page 108: Initializing The Ipt1020-Sd](#)

(simultaneously). to select the Network Setting Mode. button on your dialpad (e.g., if the IP address is "IPT-to-IP Network Connection . To enter the period in . (e.g., if the subnet Strata CTX DKT/IPT Telephone 10/03...

[Page 109](#) Note "IP Telephone Start Up Sequence" that you will see during this procedure. Strata CTX DKT/IPT Telephone . Only used if Step 3, above, is set for manual . Press . (e.g., if the BIPU IP address is "192.168.1.241," enter it in this...

[Page 110: Ip Telephone Start Up Sequence](#)

(BIPU IP address setting mode is manual setting. Remarks IPaddress setting... Can't set IPaddress Searching BIPU.. BIPU not found Searching BIPU.. Can't get StationID Searching BIPU.. StationID unmatched Not exist Multicast addr Not exist BIPU address Strata CTX DKT/IPT Telephone 10/03...

[Page 111: Ipt1020-Sd Function Settings](#)

Turn LED On if carbon headset is FB11 attached. 4. Press to set the above data. 5. Go off-hook and hang up. Strata CTX DKT/IPT Telephone When registering fails, IPT retries by starting at Step 2 again. Error message: "Exxx" is error number.

[Page 112: Setting The Ipt1020-Sd Headset Transmit Volume](#)

5. Go off-hook and hang up. (simultaneously). Table 17). Transmit Level Level 7 (min.) Level 6 Level 5 Level 4 Level 3 (initial value) Level 2 Level 1 Level 0 (max.) to set the above data. (simultaneously). Strata CTX DKT/IPT Telephone 10/03...

[Page 113: Index](#)

71, callback, callback cancel, 71, hold, line selection, automatic busy redial, automatic hold, Strata CTX DKT/IPT Telephone background music (BGM), 27, 71, busy override, button labels, viii programming, buttons 3000-series LCD, 3, DSS on ADMs and DSS consoles,...

[Page 114](#) (verified/non-verified), group line button, group pickup, buttons on ADMs and DSS consoles, call answering, call forward override, calling, console, 79, night transfer, paging, speed dial, transferring, call, page, viii codes, Strata CTX DKT/IPT Telephone 10/03...

[Page 115](#) LED indicators, line access, automatic selection, buttons, ringing preference, line button, 7, making a call, Strata CTX DKT/IPT Telephone message waiting, 11, message waiting light on another telephone, on phantom ext/MW, messaging advisory, Mic button, microphone cut-off, 45, 46,...

[Page 116](#) (tandem) CO line connection, user programming, 69, 71, voice first signaling, voice mail volume control, 77, voluntary account codes (verified/non-verified), answering, IPT1020-SD, access codes, call record, conference, direct transfer, Strata CTX DKT/IPT Telephone 10/03...

This manual is also suitable for:

[IptStrata dkt3020-s](#)[Strata dkt3020-sd](#)[Strata dkt3010-s](#)[Strata ipt1020-sd](#)[Strata dkt3010-sd](#) ... [Show all](#)