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9 WXYZ
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Hold

Toshiba DKT3000/2000 User Manual

Dkt3000/2000-series digital business telephone systems

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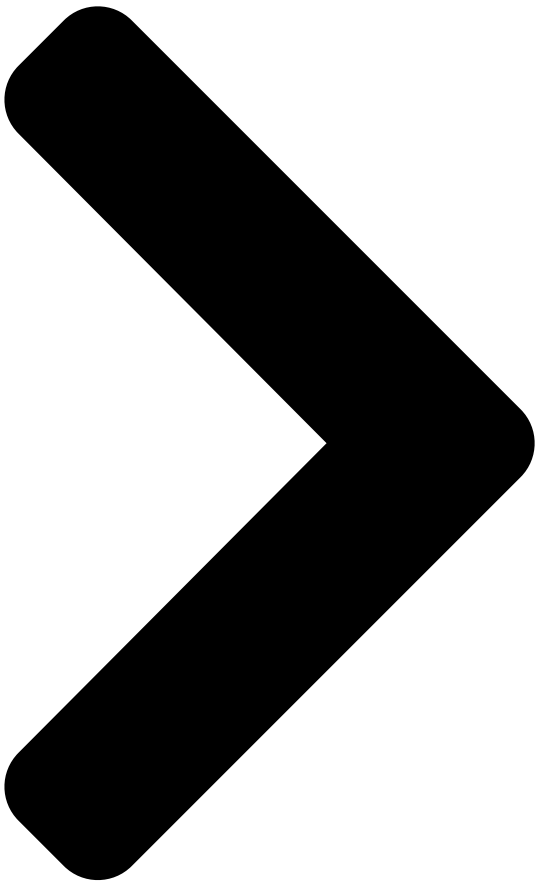

Telecommunication Systems Division

TOSHIBA

Digital Business Telephone Systems

DKT3000/2000-Series Digital Telephone User Guide

May 2002

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Related Manuals for Toshiba DKT3000/2000

IP Phone Toshiba DK User Manual

Includes lcd, add-on module, and direct station selection console (163 pages)

Telephone Toshiba DKT3220-SD - Digital Phone - Charcoal User Manual

Ipt/dkt telephone (151 pages)

Telephone Toshiba STRATA CIX DKT User Manual

Strata cix and ctx ipt/dkt telephone (151 pages)

IP Phone Toshiba 2000 series User Manual

2000-series digital telephones for strata dk systems (134 pages)

Telephone Toshiba Strata IPT User Manual

Lcd featurephones (124 pages)

Telephone Toshiba DKT User Manual

Strata ctx dkt/ipt telephone (116 pages)

IP Phone Toshiba Strata DKT3010F-S User Manual

(115 pages)

Telephone Toshiba DKT3010-SD - Digital Phone User Manual

Strata ctx digital business telephone systems dkt/ipt telephone (114 pages)

Telephone Toshiba DKT3000 Series User Manual

Strata ctx digital business telephone systems (106 pages)

IP Phone Toshiba STRATA CTX DKT3000 User Manual

Dkt3000/2000-series digital business telephone systems (104 pages)

Telephone Toshiba DKT3001/2001 User Manual

Strata ctx digital single line telephone (67 pages)

IP Phone Toshiba Strata DK User Manual

Digital single line telephone (60 pages)

Telephone Toshiba DKT2001 Technical Bulletin

(6 pages)

IP Phone Toshiba DKT2001 Technical Bulletin

Digital single line telephone i&m and programming updates (6 pages)

Telephone Accessories Toshiba DKT3014-SDL Quick Reference Manual

Dkt / ipt telephone (2 pages)

Toshiba 3000 Series, 2000 Series - DKT / IPT Business Telephone Quick Reference Guide with Button Codes

(article)

Summary of Contents for Toshiba DKT3000/2000

Page 1 Telecommunication Systems Division Digital Business Telephone Systems DKT3000/2000-Series Digital Telephone User Guide May 2002...

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Page 11: Introduction

• Chapter 1 – The Grand Tour provides an overview of the digitial telephones. • Chapter 2 – The Basics covers the basic telephone features that you need to know. • Chapter 3 – Advanced Operation includes an explanation of Soft Key operations.

Page 12: How To Use This Guide

Means “through.” Example: 350~640 Hz frequency range. viii Description The naming convention for DKT assignments within Toshiba is Directory Numbers. For clarity and ease of understanding, the terms Extension Number and Phantom Extension Number will be used in this document in lieu of PDN and PhDN.

Page 13: Related Documents/Media

Publication Information on the back of the document’s title page. Refer to the following for more information: • Strata CTX 3001/2001 Digital Single Line Telephone Guide • Strata CTX 3000/2000-series Digital Telephone Quick Reference Guide • Strata CTX WinAdmin Application Software and Documentation Library...

Page 14 Introduction Related Documents/Media Strata CTX DKT2000/3000-Series Telephone 05/02...

Page 15: Chapter 1 - The Grand Tour Dkt3000-Series Telephones

• DKT3014-SDL 14-button with eight-line by 24-character tilting LCD and 16 Soft Key buttons (shown on All of the above Toshiba speakerphones enable you to place and receive calls without lifting the handset. Toshiba LCD telephones provide easy access to frequently-used features. Prompts guide you through specific tasks.

Page 16: Fixed Buttons

These buttons are described in Mode Page Scroll Feature Spdial Redial Spkr Cnf/Trn Hold Fixed Buttons Microphone Location Chapter 2 – The Basics. Strata CTX DKT3000/2000-Series Telephone 05/02 LCD Display LCD Control Buttons/ Soft Keys Flexible Buttons (also known as Programmable Buttons - PB)

Page 17: Flexible Buttons

Flexible Buttons Your telephone can have 10, 14, or 20 Flexible Buttons (shown in the illustration on the previous page) that can be programmed to do many button functions, including: • Line is used to access an outside line. • Primary Extension is your extension button.

Page 18: Dkt2000-Series Telephones

• DKT2020-SD 20-button with LCD (shown below) • DKT2020-FDSP 20-button with LCD and External Microphone jack • DKT2001 (See the Strata CTX DKT3001/2001 Digital Single Line Telephone User Guide). An illustration of the DKT2020-SD is shown on the next page.

Page 19: Fixed Buttons

Red/Green LED Indicators Dial Pad 5972 DKT2020-SD Telephone Fixed Buttons The fixed buttons on your telephone enable you to perform standard functions quickly and easily. These buttons are described in Strata CTX DKT3000/2000-Series Telephone 05/02 Fixed Buttons Microphone Location Chapter 2 – The Basics.

Page 20: Flexible Buttons

DKT2000-series Telephones Flexible Buttons All Flexible Buttons must be programmed for your telephone in system programming and vary for individual telephones. If a button does not appear on your display or telephone keystrip label, see your CTX System Administrator for button assignments.

Page 21: Chapter 2 - The Basics

Be sure to check with your CTX System Administrator and make sure you know which features are enabled on your system. Use the check boxes book to mark which features you have. LEDs on your telephone flash at different speeds depending on the function Note performed. Flash rates can be found under What's My Line?

Page 22: Which Outgoing/Incoming Call Features Do I Have

Voice First Signaling: Internal incoming call – your telephone does not ring; instead you hear a long tone, then the caller's voice. Talk in the direction of your telephone, or answer the call as you normally would by lifting the handset or pressing ❒...

Page 23: Making A Call

Making a Call There are three ways to originate a call from your digital telephone: Hot Dialing 1. To make a call using Hot Dialing, dial the number. When you start to dial, the extension button, Spkr and Mic LEDs light. Digits display as they are dialed.

Page 24: Answering A Call

(incoming call). The Mic LED lights steady red (microphone is active). The Spkr LED flashes red. 1. Do not lift the handset; speak toward the telephone in a normal voice. 2. Press or take the handset off-hook before transferring the call or placing it on hold.

Page 25: Message Waiting

An extension can receive up to four simultaneous Message Waiting indications and LCD messages. One message is reserved for the Message Center. Your telephone can be programmed to have up to four additional (flexible) Message Waiting buttons/LEDs. Check with your CTX System Administrator to see if these buttons have been programmed on your telephone.

Page 26: Turning On/Off Message Waiting Led On Another Extension

1. Dial an internal extension. You hear busy tone or there's no answer. 2. Press or . The Msg LED flashes red on the called telephone. At your telephone, the Msg LED lights steady red and the LCD shows the station number where you set a Message Waiting light. 3. Press .

Page 27: Call Transfer

• If you get voice mail, you can leave a message or hang up and let the transferred caller leave a message. • If you hear a long single tone, then announce the call over the called telephone's speaker. 3. Transfer with Camp On: If the station to which you want to transfer the call is busy, you may hang up and the transferred trunk or station will be camped on to the busy destination.

Page 28: Conference Calls

The actual number of conference parties with acceptable volume levels depends on the local and far end telephone line conditions. The person who initiates the conference call is the Master. If, after the conference is established and the Master exits the conference, the first station to have been added to the conference becomes the Master.

Page 29: Adding Voice Mail To A Conference

Connecting Two Outside Lines 1. While talking on an outside call, press LED flashes (conference rate). 2. Dial an outside line access code and outside telephone number. 3. After the party answers, press and all parties are conferenced. If you receive a busy tone or if the station does not answer, press the flashing extension button to return to the original connection, press 4.

Page 30: Hold

. Your LCD shows the line on hold. The held twice. That line's LED flashes green while . Make sure this feature is programmed on your system; if not, . The call goes on hold. Strata CTX DKT3000/2000-Series Telephone 05/02 button. button – no button.

Page 31: Volume Control

➤ To adjust Ring Tone, Handsfree Answerback and Speaker Off-hook Call Announce ➤ Make sure the telephone is idle and the handset is on-hook. Press the increase volume and telephone's ring tone, Handsfree Answerback and Speaker Offhook Call Announce simultaneously.

Page 32 The Basics LCD Contrast Adjustments Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 33: Chapter 3 - Advanced Operation

Using Your LCD If your telephone has an LCD, use this section to learn more about its functions. In its idle state, the LCD is a desk clock and calendar. When you are on an outside call, the call duration displays.

Page 34: Soft Keys

Table 1 Soft Key Prompts Soft Key Activates Automatic Busy Redial after dialing a busy outside telephone number. Activates Automatic Callback after reaching a busy station, CO line, or CO Line group. BUSY (Busy Override) Sends a call-waiting tone to a busy station.

Page 35: Soft Key Example

RTRN = drop the second party and return to a two-way conversation with the original party. Strata CTX DKT3000/2000-Series Telephone 05/02 Soft Key Prompts LCD Control Buttons/Soft Keys...

Page 36: Advisory Messages

Advisory messaging enables you to store an informative message for LCD telephones that call your telephone. The messages can be up to 16 characters long. The Strata CTX provides a number of stored messages, shown in the table below. Message numbers 5~9 can be defined by your CTX System Administrator.

Page 37: Account Code Calls

1. Place a call in the normal method. If the call requires an Account Code, a burst of tone (Success Tone) is heard after dialing the telephone number alerting you to enter the Account Code. 2. Enter the account number.

Page 38: Voluntary Account Codes (Verified/Non-Verified)

3. Enter the account code digits. The prompt disappears upon entry of the first account code digit. After the account code is entered, the connection is restored and the LCD shows the time. button. LCD telephones . Once you press Strata CTX DKT3000/2000-Series Telephone 05/02 , your call is...

Page 39: Automatic Busy Redial

To cancel Automatic Busy Redial ➤ Press Strata CTX DKT3000/2000-Series Telephone 05/02 . The system redials, up to five to 20 times, every 30 to 180 and wait for the party to answer. If you do not pick within recall timeout (five to 60 seconds) after a...

Page 40: Automatic Callback

2. Hang up. You can make other calls while waiting. 3. When the called station or outside line becomes idle, your telephone rings with a fast LED. • If you called a busy station, the extension LED flashes green (incoming call) and the called number displays.

Page 41: Background Music

Background Music You can set background music over your telephone speaker or over external speakers. Up to 16 different music sources can be applied to the Strata CTX system: the first source is Quiet Tone, all others can be music or recorded information.

Page 42: Call Forward

Station Station Call Forward enables you to assign Call Forward destinations for each extension on your telephone. Each extension can be independently set for a different Call Forward feature. You can set a Flexible Button to perform any Call Forward function - see “Programming Feature Buttons”...

Page 43: Call Forward Settings

You can change your forwarding destination from outside the system using the DISA feature. See your CTX System Administrator for DISA telephone numbers and security code access. Call Forward Settings •...

Page 44

The CTX accepts destination numbers of up to 32 digits. • Timer – This is a two digit entry representing how long (eight to 160 seconds) your telephone should ring before forwarding the call. If you enter one digit, you must press •...

Page 45

Æ Cancel Ext. button + Call Forward - Incoming Line Call - Set for Another Station: Enables you to set forwarding of incoming line calls for another telephone within your telephone system All Calls Ext. button + Busy Ext. button + Ext.

Page 46: Call History

• If your station is busy, the parked call camps on. If you have an LCD telephone, you can let the system automatically select an available orbit number which displays on your LCD. button.

Page 47: Call Pickup

3. Hang up. The caller’s extension or line number and the orbit number are shown. If the parked call is not retrieved within a specified time, the call rings back to your telephone. When a parked call recalls your telephone, the LCD shows the line or extension that is recalling and the

orbit number.

Page 48: Page/Internal Call Pickup

Other lines ringing on the same telephone are unaffected. Picks up any incoming outside line call. Description Picks up a call held on the telephone from which it is dialed. + Primary Retrieves a call held on the telephone specified extension number.

Page 49: Call Waiting

By convention, the Primary extension number is assigned to the first button on a multi-button telephone. • If more than one call is on hold, the call on the telephone's lowest button number is picked up. • Ringing calls are picked up over held calls as a priority.

Page 50: Direct Inward System Access (Disa)

Inward System Access (DISA) and dial an extension or outgoing line without going through an attendant or operator. See your CTX System Administrator for details. 1. From outside the system, dial the public telephone number assigned to DISA. The call will be answered and you will hear CTX dial tone.

Page 51: Distinctive Ringing

You can start dialing at any time during either tone. If you put your Primary extension into DND mode, all calls to that telephone are rejected. If your extension is set for Call Forward-Busy or Call Forward-Busy/No Answer, the call is redirected to the forwarding destination immediately.

Page 52: Setting Dnd For Another Extension

(hear Success Tone). This removes DND from the target (hear Entry Tone) + ext. no. (hear Entry Tone) + old pass code + (hear Success Tone). button(s). Each Location Door Lock No. button or Strata CTX DKT3000/2000-Series Telephone 05/02 Location + the Door Lock Number (see button is...

Page 53: Door Phone(S)

Lift the handset while the door phone is still ringing. The extension LED flashes green (in-use) and you are connected to the door phone..or to pick up door phone calls ringing someone else's telephone, press extension + directory number.

Page 54: Emergency Ringdown

Remote emergency destination and door phones are not permitted. Language Codes This feature enables you to change the language sent from the Attendant Console or from a PC. See your CTX System Administrator to find out if your telephone is programmed with the ability to change languages. ➤...

Page 55: Off-Hook Call Announce

Your telephone must be programmed to either announce automatically or to announce after you press a button on your dial pad. The destination telephone must be programmed to accept an OCA. The announcement may be delivered over the handset or the speaker.

Page 56: Override Calls

Do Not Disturb (DND) Override lets you send a call waiting tone or ringing to a station in DND mode to indicate that a call is coming in. Your telephone may be programmed to block DND Override from other telephones. Your station's LCD shows the station you have called is in the DND mode.

Page 57: Executive Override

Executive Override Executive Override enables you to enter an established conversation. Your telephone can also be programmed to block Executive Override from other telephones. ➤ To perform Executive Override ➤ After reaching a busy station, press ...or, if you have an LCD telephone, use the You enter a conference with the busy station and the party to whom he was talking.

Page 58: Class Of Service Override

This feature enables you to enter an established call on a line you share with another telephone. Up to two station users can enter an existing CO line-to-station call (i.e., up to three stations can be connected to a CO line). You can also use this feature if the station that is already connected to the CO line is in the Privacy Release mode.

Page 59: Answering A Page

To answer an All Call Page ➤ Lift the handset off-hook, press extension + Emergency Page An Emergency Page overrides Group Pages or All Call Pages to telephone and external paging devices. ➤ To make an Emergency Page, lift the handset off-hook, press extension + ➤...

Page 60: Privacy

Lines and outside Line Group buttons. The application of Privacy to individual telephones is controlled in system programming. By default, the system is private. If you are in a conversation, another telephone with an appearance of the line on which you are talking cannot intrude unless that telephone has been programmed for Privacy Override.

Page 61: Speed Dial

• Station – Your CTX System Administrator allocates a block of up to 100 personal speed dial numbers in increments of 10 per telephone. You can create and change these numbers from your own telephone. You have exclusive use of them. If you have a DKT3014 large display telephone and want your named station speed dial numbers to appear on the display, see your CTX System Administrator.

Page 62: Storing A Station Speed Dial Number

Speed Dial Number. 5. Enter the desired destination. It appears in the lower right of the LCD. Instructions are given below for more complex dialing strings, usually telephone numbers. 6. Press the fixed “DATA PROGRAMMED.”...

Page 63: Advanced Speed Dial Operation

3. Enter the destination digits, then press . The LCD shows “SPEED DIAL” + the Speed Dial Number + destination + #. You hear Success Tone. 4. Release the telephone. To enter another number, repeat the process, starting with Step 1.

Page 64: Tone/Pulse Dialing

2. Dial a telephone number. 3. While on the call, press programmed for rotary dial pulses, access the outside line and dial the telephone number like any other call described in this user guide. The Tone LED lights steady red and you are able to send touchtones with your dial pad.

Page 65: Voice Mail - Direct Transfer

Voice Mail Soft Keys This section provides simple definitions of the Stratagy ES Voice Mail Soft Keys. Once your telephone is connected to your Stratagy ES voice mailbox, the LCD displays the Stratagy ES Main Menu options shown in You are then able to perform many of the standard Stratagy ES voice mail functions using the Soft Keys on your telephone.

Page 66

CNCL destination Change notification digits Change Greeting Continuous Delete Continuous Play Message Date and Time Set Delay Time Delete the message/guest mailbox Delete a mailbox from the personal distribution list Delete message (Future Delivery Review) Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 67

MULTI NAME NAME RECORD NEXT NEXT NEXT MSG NEXT NAME NEXT Strata CTX DKT3000/2000-Series Telephone 05/02 DKT 2010 SD Voice Mail Functions DKT 2020 SD Enter automatic copy destination Directory plus name Change Do Not Disturb (On/Off) Enable/Disable: • Notification template (toggle) •...

Page 68

Reset Guest Password RTRC Set Return Receipt request (On/Off) REVW Review recording/guest mailboxes REVW Review current list Review Option Settings SAVE Save the message/recording/changes Save message (Future Delivery Review) CODE Change Security Code PICK Select name Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 69: Call Recording

Ask your System Administrator which method to use when recording a call. Note This feature requires the presence of a button on your telephone. Feature codes are not available. Strata CTX DKT3000/2000-Series Telephone 05/02 DKT 2010 SD Voice Mail Functions DKT 2020 SD...

Page 70: Other Voice Mail Features

“Adding Voice Mail to a Conference” on page Voice Mail features, refer to the Stratagy Voice Processing User Guide. . The LED turns off and the recording stops. To 15. For instructions on the Stratagy Strata CTX DKT3000/2000-Series Telephone 05/02 button again.

Page 71: Chapter 4 - Dkt3014 Lcd Features

DKT3014 LCD Features This chapter shows how to use the DKT3014-SDL (shown below) large screen directory display and individual name searches. DKT3014-SDL Telephone Strata CTX DKT3000/2000-Series Telephone 05/02 Mode FRED S Page FEB 19 MONDAY DIRECT SS SYSTEM SD PERSONAL SD...

Page 72: Directory And Speed Dial Listings

Soft Key to view FRED J MAR 18 BOB T DON U PREVIOUS CAROL F CUST SERV PREVIOUS EXIT CALLING 3200 Strata CTX DKT3000/2000-Series Telephone 05/02 Feature NO. 3371 Scroll 12:00 5860 NO. 3371 MONDAY 01:35 FRED M GRAY W MORE...

Page 73: System Speed Dial And Personal Speed Dial

INTERNAL DIR Soft Key to view the first screen. 2. Begin by entering the name (see Table 7) and pressing the Strata CTX DKT3000/2000-Series Telephone 05/02 SYSTEM SD PERSONAL SD Soft Key; press MORE for instructions on entering letters, numbers and punctuation...

Page 74: Alphanumeric Entry

Internal or External Directory (see example below and Table to return to idle. EXIT Strata CTX DKT3000/2000-Series Telephone 05/02 FRED J NO. 3371 BAKER G BALL F BAWLER S BRETON I PREVIOUS...

Page 75

To backspace (delete previous character), press the LEFT Soft Key. ➤ To cycle back to the first letter, continue pressing the LEFT Soft Key. Strata CTX DKT3000/2000-Series Telephone 05/02 Dial Pad Alphanumeric Characters Number of times to press the dial pad button &...

Page 76

DKT3014 LCD Features Directory and Speed Dial Listings Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 77: Chapter 5 - User Programming

User Programming enables users to customize these features: • Flexible Buttons – Toshiba telephones have 10, 14, or 20 Flexible Buttons to which the user can assign any one of approximately 50 different features (DND, ACB, Release, etc.).

Page 78: User Programming Mode

One Touch buttons. • Background Music – Users can select Quiet Tone or the music source (up to 15) that will play on their telephone’s speaker when they activate the button. Directory number and external line buttons cannot be added or deleted, but their Note ring tones can be individually changed.

Page 79: Setting/Changing A Flexible Button's Function

On hold - Local Retrieve On hold - Remote Retrieve On hold - Outside Line Retrieve On hold - Directed Extension Retrieve Incoming - Any External Call Strata CTX DKT3000/2000-Series Telephone 05/02 Table 8), plus any optional parameters. Code Feature...

Page 80: One Touch Buttons

One Touch buttons can be used for storing frequently used features or dialed numbers, such as Speed Dial numbers (use Speed Dial Codes to store additional numbers). One- touch buttons can be preassigned to your telephone – your System Administrator can help you identify them.

Page 81: To Use A One Touch Button

To Use a One Touch Button ➤ Press the One Touch button. Setting/Changing a Personal Speed Dial Code “Storing a Station Speed Dial Number” on page Strata CTX DKT3000/2000-Series Telephone 05/02 Meaning . The display of a User Programming One Touch Buttons...

Page 82: Feature Codes

User Programming Feature Codes Feature Codes Feature Access Codes are entered as a sequence on your telephone to use a particular feature. Table 10 Feature Access Codes Feature Account Code Attendant Console Automatic Busy Redial - On Automatic Busy Redial - Off...

Page 83 System Orbits Call Pickup Incoming - Group Pickup Incoming - Directed Extension Pickup Incoming - Directed Group Pickup Strata CTX DKT3000/2000-Series Telephone 05/02 Feature Access Code Sequences Ext. button + + ext. no. + Pass Code + Æ%□ ! Ext. button + + ext.

Page 84 Æ% (+ ext. no. + Pass Code Number Æ% (! Door Lock Number Æ ! Door Phone No. Æ $ Æ(Æ#$□ Æ#$ Language No. Æ#($ Æ#□(Æ#□' Strata CTX DKT3000/2000-Series Telephone 05/02 + new Security Æ Æ Æ...

Page 85 Emergency Page - Individual Group Emergency Page - All Groups Answer Page - All Groups Answer for External Group Page Repeat Last Number Dialed Strata CTX DKT3000/2000-Series Telephone 05/02 Feature Access Code Sequences + Ext. no. Æ%" + Ext. no.

Page 86 & + Index Number (600~699) + Index Number (700~799) Æ ' Æ#& + Index Number + old Code + Æ%(Æ('&% + Ext. Number Æ#□& Æ% □ Æ% □! Strata CTX DKT3000/2000-Series Telephone 05/02 + new Code + Æ Æ...

Page 87: Led Indicator Details

(while station ringing) Busy Station Transfer (outside call transferred to your busy station from a designated station or AA) After disconnecting first call... Conference Strata CTX DKT3000/2000-Series Telephone 05/02 Table 11). Your Station (Green) Interval Rates 2 seconds On, 1/8 second Off —...

Page 88 User Programming LED Indicator Details Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 89 Up to two DADMs can be connected to a telephone. • Direct Station Selection (DSS) Console – adds 60 line/feature buttons to a digital telephone. Available for system operators who do not have an attendant console. Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 90: Chapter 6 - Dadm/Dss Console Dadm

DADM console user. It is red if it is in use by another telephone user. Button numbers in the figure to the Note right are examples only. button has an First DADM Strata CTX DKT3000/2000-Series Telephone 05/02 Second DADM...

Page 91: Dss Console

DSS buttons can appear on both the DADM and DSS Console. Each DSS button is associated with a particular station in your telephone system. DSS buttons can transfer an outside call to the associated station or make a direct call to the associated station.

Page 92: Calling A Station

When the called station answers the call, the DSS LED stays steady red, and the Line LED becomes steady red. 4. If the station does not answer before a period set in system programming, the call recalls your station. Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 93: Call Transfer With Camp-On

Your DADM or DSS console may be equipped with be programmed to dial telephone numbers or to access features. the DADM or DSS console function like Strata CTX DKT3000/2000-Series Telephone 05/02 DADM/DSS Console button, you can answer (Speed Dial) buttons that can buttons on either buttons on digital telephones.

Page 94: Paging

“All Call Page” on page Call Forward Override (DSS Override) Either the DSS buttons on your DSS console or the associated telephone can be set in system programming to ring stations that are in the Call Forward mode, instead of being forwarded.

Page 95: Appendix A - Centrex Application

Centrex Feature Buttons You can access some Centrex features by pressing a pre-programmed Flexible Button on your telephone, instead of dialing a Centrex access code. The Centrex access code, including the necessary flash and/or pause sequence, is activated when the button is pressed.

Page 96: Delayed Ringing

Centrex Application Delayed Ringing Delayed Ringing Outside line or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions. Answer the line when your telephone is ringing. Strata CTX DKT3000/2000-Series Telephone 05/02...

Page 97: Appendix B - Button Labels

Button Labels All Flexible Buttons must be programmed for your telephone in system programming and vary for individual telephones. If a button does not appear on your display or telephone keystrip label, see your CTX System Administrator for button assignments.

Page 98 Park – Press to park internal or outside calls in an orbit. Call retrieval can be made locally from the same parking telephone or remotely from a different telephone. Pooled Line – Press to access an available outside line from a group of lines appearing under one button.

Page 99 Speed Dial – Press to Speed Dial a telephone number or feature access codes. SD buttons can be used as either System Speed Dial numbers or Station Speed Dial numbers.

Page 100 Button Labels Delayed Ringing Strata CTX DKT3000/2000-Series Telephone 05/02...

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