



# **TOSHIBA**

Toshiba Strata DK User Manual

Electronic telephone

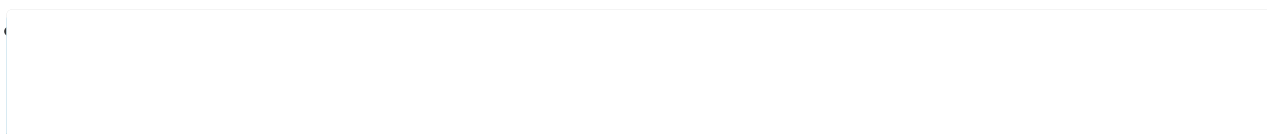


|                   |
|-------------------|
| 1                 |
| 2                 |
| Table Of Contents |
| 3                 |
| 4                 |
| 5                 |
| 6                 |
| 7                 |
| 8                 |
| 9                 |
| 10                |
| 11                |
| 12                |
| 13                |
| 14                |
| 15                |
| 16                |
| 17                |

18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33  
34  
35  
36  
37  
38  
39  
40  
41  
42  
43  
44  
45  
46  
47  
48  
49  
50  
51  
52  
53  
54  
55  
56  
57  
58  
59  
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61  
62  
63  
64  
65  
66  
67

68  
69  
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102  
103  
104  
105  
106  
107  
108  
109  
110  
111  
112  
113  
114  
115  
116  
117

118  
119  
120  
121  
122  
123  
124  
125  
126  
127  
128  
129  
130  
131  
132  
133  
134



•

[Table of Contents](#)



•

## Bookmarks

## Quick Links

[1 Call Forwarding](#)

[2 Voice Mail Integration](#)

[Download this manual](#)

See also: [User Manual](#) , [Quick Reference Manual](#)



Telecommunication Systems Division

Digital Business Telephone Systems

**TOSHIBA**

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# Electronic Telephone

## User Guide

(includes LCD and Direct Station Selection Console)

May 2000

## Table of Contents

[Next Page](#)

1  
2  
3  
4  
5

## Related Manuals for Toshiba Strata DK

### [Telephone System Toshiba Strata DK Admin User Manual](#)

Digital business telephone systems release 4 (178 pages)

### [IP Phone Toshiba DK User Manual](#)

Includes lcd, add-on module, and direct station selection console (163 pages)

### [IP Phone Toshiba Strata DK User Manual](#)

Digital business telephone systems includes lcd, add-on module, and direct station selection console (136 pages)

### [Telephone Toshiba Strata DK User Manual](#)

Electronic telephone includes lcd and direct station selection console (134 pages)

### [Cordless Telephone Toshiba Strata DK User Manual](#)

Cordless digital telephone (107 pages)

### [Telephone Toshiba Strata DK System Administration Manual](#)

(60 pages)

### [IP Phone Toshiba Strata DK User Manual](#)

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### [Telephone Accessories Toshiba Strata DK User Manual](#)

Standard telephone digital business telephone systems (24 pages)

### [Telephone toshiba Strata DK Competitive Notes](#)

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### [Telephone Toshiba Strata DK Interface Manual](#)

Toshiba strata dk/ctx telephone systems linkplus interface guide spectralink 6000 system spectralink 8000 system (18 pages)

### [Software Toshiba Strata DK Technical Bulletin](#)

Upgrade procedure using dki admin (7 pages)

### [Telephone Toshiba Strata DK Quick Reference Manual](#)

Electronic (3 pages)

### [Telephone Toshiba Strata DK Quick Reference Manual](#)

Electronic telephone (2 pages)

## Summary of Contents for Toshiba Strata DK

### [Page 1: User Guide](#)

Telecommunication Systems Division Digital Business Telephone Systems Electronic Telephone User Guide (includes LCD and Direct Station Selection Console) May 2000...

[Page 2](#) Strata is a registered trademark of Toshiba Corporation. Stratagy is a registered trademark of Toshiba America Information Systems, Inc.

## [Page 3: Table Of Contents](#)

Before You Begin ...13 Automatic Line Selection ...14 Ringing Line Preference ...14 Signaling ...14 Quick Reference ...15 Making an Internal Call ...15 Making an Outside Call ...15 Making an Outside Call to an ISDN Trunk ...16 Strata DK Electronic Telephone 5/00...

[Page 4](#) Call Park and Page ...34 Call Pickup ...35 Group Pickup ...36 Call Transfer with Camp-on ...37 Call Waiting ...38 Conference Calls ...39 Date/Time/Day Adjustment ...39 Direct Inward System Access (DISA) ...40 Direct Station Selection (DSS) ...41 Strata DK Electronic Telephone 5/00...

[Page 5](#) Speed Dial ...61 Speed Dial-Advanced Features ...63 Speed Dial Pause ...66 Speed Dial Number Linking ...66 Chain Dialing Speed Dial Numbers ...68 Timed Reminders ...69 Tone/Pulse Dialing ...70 Strata DK Electronic Telephone 5/00 and # ...45 Contents Chapter 2 - Features...

[Page 6](#) Transferring a Call ...103 Answering a (CO Line) ...104 Speed Dial ...105 Paging ...105 Call Forward Override ...105 Night Transfer ...105 Appendix A - Access Codes CO Line Access Codes ...107 Feature Access Codes ...108 Strata DK Electronic Telephone 5/00...

[Page 7](#) Appendix B - Centrex Application Flexible Directory Numbering ...111 Centrex Feature Buttons ...111 Ringing Repeat ...112 Delayed Ringing ...112 Appendix C - Button Labels Flexible Buttons ...113 Index ...119 Strata DK Electronic Telephone 5/00 Contents Appendix B - Centrex Application...

[Page 8](#) Contents Chapter 4 - Button Labels Strata DK Electronic Telephone 5/00...

[Page 9](#) Introduction This guide describes how to use electronic telephones for Strata DK systems. Models covered in this user guide include electronic telephones equipped with a Liquid Crystal Display (LCD) and/or speakerphone. Instructions for the Electronic Direct Station Selection (DSS) Console are included. The Strata DK systems which support...

## [Page 10: Introduction Organization](#)

Chapter 2 - Features alphabetical order. Detailed instructions on using each feature are covered. Chapter 3 - LCD Operation operations. Features which are available only on the LCD electronic telephone are presented alphabetically and include detailed LCD displays. Chapter 4 - DSS Consoles Appendix A -...

[Page 11](#) Denotes the step in a one-step procedure. Denotes a procedure. Grey words within the printed text denote cross- references. In the electronic version of this document (Strata DK Library CD-ROM or FYI Internet download), cross-references appear in blue hypertext. Introduction Conventions...

## [Page 12: Action/Response](#)

PC/Data Interface User Guide System Administrator Guide For authorized users, Internet site FYI (<http://fyi.tsd.toshiba.com>) contains all current Strata DK documentation and enables you to view, print, and download current publications. The right column gives the immediate response to your action. This column also includes additional notes and comments.

## [Page 13: Chapter 1 - The Grand Tour](#)

They are easy to operate, and all features are accessed with a feature button or a brief access code. If your telephone is equipped with an LCD, information and feature prompting makes call handling more efficient and provides easy access to frequently-used features.

## [Page 14: Electronic Telephone Diagram](#)

LCD Display Scroll Button SCRL Page Button PAGE MODE Mode Button Dial Pad Flexible Buttons Feature and Function LEDs Microphone [DN] or Intercom Button Speaker Volume Control Sliding Memo Tray Hold Button Conference Transfer Button Strata DK Electronic Telephone 5/00...

[Page 15](#) There are two sets of buttons, fixed and flexible. The fixed buttons, such as flexible buttons consist of directory numbers (Primary, Secondary, Phantom) and feature buttons. The number of preprogrammed flexible buttons varies by telephone. Fixed Buttons The fixed buttons are located below your dial pad and enable you to perform standard functions quickly



and easily.

[Page 16](#) LCD displays information for the call holding on that button (samples shown at right). Press to toggle the microphone ON/OFF while the telephone is in use. The LED indicates the status of the microphone. Notes The microphone and accompanying LED are always ON when receiving "voice first"...

[Page 17](#) Station 10 [PDNs] first ring the "10-1" button, then "10-2," and finally "10-3." Your station is considered busy only when all of the [PDNs] are being used by your telephone or other telephones and/or when your telephone is on a call on any type of CO Line or [DN].

[Page 18](#) You can set Call Forward and Voice Mail ID code for your [PDN]. Press to answer a call on a [PDN] of another telephone which appears on your telephone as a [SDN]. You cannot set Call Forward and Voice Mail ID code for [SDNs] on your telephone.

### [Page 19: Lcd](#)

Preprogrammed feature buttons can be assigned to your telephone and vary for individual telephones. See buttons. If a button does not appear on your display or telephone keypad label, see your System Administrator for button assignments. There are two available features that may not be programmed to buttons on your telephone -...

[Page 20](#) Enters or exits various mode functions (see Mode Definitions). Cancels the beeping tone when using timed reminders. "Messages" on CF-A 201-203+ JAN 01 TUE 12: 19 Scroll Button SCRL Page Button PAGE Mode Button MODE Strata DK Electronic Telephone 5/00...

[Page 21](#) Send a message to a Remote called station. Send a message to a Remote calling station. (See Chapter 3 - LCD Operation Strata DK Electronic Telephone 5/00 Electronic Telephone Diagram Definition for an explanation of how to use these buttons.)

### [Page 22: Led Indicators](#)

ON/OFF 10 pulses/second .5 seconds 10 pulses/second Other Station (Red) Interval Rates steady one second ON/OFF 1/2 second ON/OFF steady steady flashes steady 3/4 second ON, 1/8 second OFF 2 pulses/second 4 seconds steady Strata DK Electronic Telephone 5/00...

### [Page 23: On-Hook/Off-Hook](#)

Some procedures in this user guide instruct you to perform a step while "on-hook" or "off-hook." These terms refer to the position of the handset. "Off-hook" indicates that the handset should be lifted off of the telephone cradle. "On-hook" indicates that the handset should remain in the cradle and should not be lifted.

[Page 24](#) The Grand Tour Electronic Telephone Diagram Strata DK Electronic Telephone 5/00...

### [Page 25: Chapter 2 - Features](#)

Features requiring a telephone equipped with a speakerphone are noted. Before You Begin If you are a new user of the Strata DK electronic telephone, you need to find out if your telephone has been set up for Automatic Line Selection and Ringing Line Preference.

### [Page 26: Automatic Line Selection](#)

Tone Signaling. To answer a call if you have Voice First Signaling Talk in the direction of your telephone, or answer the call as you normally would using either the handset or To answer a call if you have Tone First Signaling...

### [Page 27: Quick Reference](#)

Quick Reference The following is a quick reference chart for using your telephone's standard features. Making an Internal Call 1. Lift the handset ...or press ...or a [DN] if you do not have Automatic Line Selection. 2. Dial a directory number ( 3.

### [Page 28: Making An Outside Call To An Isdn Trunk](#)

Refer to Outgoing Calling" on Page 48 on ISDN calls. if you have Automatic line selection. and dial a telephone number. NO. 203 00: 13: 23 "ISDN for more information Strata DK Electronic

Telephone 5/00...

### [Page 29: Answering Calls](#)

When a call is forwarded to your [DN] ( ) is displayed on the left and the [DN] called is displayed on the right ( Strata DK Electronic Telephone 5/00 The LED changes from incoming call rate to the in- use rate. Your LCD displays the answered line.

### [Page 30: Account Code Calls](#)

This voluntary code gives you access to telephone numbers outside your usual dialing area and must be entered prior to dialing the telephone number. For example, if your station is restricted to local area calls, you can make out-of-state calls by using a Voluntary Account Code set in system programming.

[Page 31](#) 2. Enter the Account Code. 3. Repeat Steps 1 and 2 to enter more codes. 4. Dial a telephone number. Strata DK Electronic Telephone 5/00 Your conversation is not interrupted. Note If the Voluntary Account Code is not required to dial...

### [Page 32: Alarm Reset](#)

Features Alarm Reset Alarm Reset Your Strata DK system can be connected to a facility alarm system. All telephones produce a startling tone whenever this alarm is activated. To reset the alarm Press Alert Signaling Alert Signaling enables you to send an alert sound to a designated station or partner by pressing a single button.

### [Page 33: Automatic Busy Redial \(Abr\)](#)

Press [DN] + Automatic Busy Redial (ABR) After reaching a busy outside number, you can activate ABR so that the Strata DK system automatically redials the number at regular intervals. If the system redials an outside number that is still busy, ABR resets and tries again. This feature may not be allowed on some (or all) lines in your system—depending on the telephone line type...

### [Page 34: All Call Voice Page](#)

30 seconds, then the call disconnects. button pages “All Call Page” telephones, but does not access external page speakers. may also Page external speakers as well Note as “All Call Page” telephones depending on system programming. Strata DK Electronic Telephone 5/00...

### [Page 35: Automatic Callback \(Acb\)](#)

2. Hang up ...or press 3. Press [DN] to answer the call within three rings. Strata DK Electronic Telephone 5/00 You hear a busy tone, followed by dial tone for two seconds, then busy tone. When you set ACB at a...

### [Page 36: Automatic Hold](#)

The LED of the CO just accessed flashes (in-use). The LED of the CO or [DN] placed on hold flashes (on- hold). Toggles BGM ON/OFF. Turns BGM ON. Turns BGM OFF. Note Ignore busy tone after dialing . Your telephone must be Strata DK Electronic Telephone 5/00...

### [Page 37: Call Forwarding](#)

If your telephone has more than one [DN], you can assign Call Forward destinations for each [DN] on your telephone (one [PDN] and up to eight [PhDNs]). Each [DN] can be independently set for a different Call Forward feature.

### [Page 38: Call Forward-All Calls](#)

DND mode. On “Tone First” systems, if your [PDN] appears on more than one button on your telephone, Call Forward Busy forwards calls only when all [PDN] buttons are in use; if there is an idle [PDN], it flashes or rings when called. On “Voice First”...

### [Page 39: Call Forward-No Answer](#)

[DN]. 3. Press ...or if your telephone does not have the Strata DK Electronic Telephone 5/00 The LED is steady red and calls forward to the stored directory number ( during their voice announcement. The LED flashes red. You hear confirmation tone after is dialed.

## [Page 40: Call Forward-Busy/No Answer](#)

On “tone-first” systems, if your [PDN] appears on more than one button on your telephone, Call Forward Busy forwards calls only when all [PDN] buttons are in use; if there is an idle [PDN], it flashes or rings when called. On “voice-first” systems, Call...

[Page 41](#) Forward Busy forwards all calls any time your telephone is in use and/or any time all of your [PDNs] are in use by other telephones. 1. Press ...or [PDN]/[PhDN] + 2. Enter the destination [DN]. 3. Press ...press if your...

## [Page 42: Call Forward-Fixed](#)

The Call Forward-External destination can be a telephone number over a CO Line, a station over a Tie line, or a station within your Strata DK system. If the destination is over a CO Line, the CO Line must only ring at your station.

## [Page 43: Call Forward Remote Destination Change](#)

3. Enter the Remote Call Forward- External security code. Strata DK Electronic Telephone 5/00 for CO Line/Line Group access codes. The LCR Incoming calls forward to the destination stored at Station Speed Dial Location 49. You hear ringback tone signal, then internal dial tone for 10 seconds.

## [Page 44: Call Park Orbits](#)

Notes LCR access code “9” cannot be used as the CO Line access code. When entering CO line access codes ( enter 107.) You hear a confirmation tone. instead of Strata DK Electronic Telephone 5/00...

[Page 45](#) If your station is busy, the parked call camps-on. If you have an LCD telephone, you can let the system automatically select an available orbit number which displays on your LCD. To monitor the calls parked at your station, see “Call Park Orbit List Display”...

## [Page 46: Call Park And Page](#)

The LCD shows the line being held and its orbit number. Example: held on orbit “Feature Access Codes” HOLD LINE 2 ENTER ORBIT NO. HOLD LINE 2 HOLD LINE 2 L 2 ORBIT 900 Line 2 Strata DK Electronic Telephone 5/00...

## [Page 47: Call Pickup](#)

( To use call pickup Press ...or [DN] + [PDN] ...or [PhDN]. Strata DK Electronic Telephone 5/00 If the parked call is not retrieved within a specified time, the call rings back to your phone. When a parked call recalls...

## [Page 48: Group Pickup](#)

You are connected to the call. If the called station belongs to more than one group, any of the Group ) of the Pickup codes associated with those groups pickup the call. picks up any Strata DK Electronic Telephone 5/00...

## [Page 49: Call Transfer With Camp-On](#)

[DN] + Strata DK Electronic Telephone 5/00 The CO or [DN] LED flashes (conference rate). You hear internal dial tone. The CO Line rings the called station. If you hear a single tone, you can then announce the call over the called telephone’s speaker.

## [Page 50: Call Waiting](#)

You must disconnect or transfer the existing call to answer the waiting call. To answer a waiting call by placing the current call on hold Press ...or if your telephone...

## [Page 51: Conference Calls](#)

Date/Time/Day Adjustment This feature is performed from a designated station. See the System Administrator Guide for instructions. Strata DK Electronic Telephone 5/00 You hear dial tone and the [DN] or line LED flashes (conference-rate). If you receive a busy tone or no answer, press to return to the original connection.

## [Page 52: Direct Inward System Access \(Disa\)](#)

If you do not dial within 10 seconds, the system automatically rings the DISA CO Line as a normal incoming call. Then, if the call is not answered within 15 seconds after the ringing starts, it disconnects. Strata DK Electronic Telephone 5/00...

## [Page 53: Direct Station Selection \(Dss\)](#)

1. Press , while connected to a CO Line or another station. Strata DK Electronic Telephone 5/00  
If you do not hear dial tone, you must also dial a DISA security code. See Table 7 on Page You hear dial tone.

## [Page 54: Do Not Disturb \(Dnd\)](#)

If your [PDN] or [PhDN] appears on other stations, the calls flash on your station and flash or ring the other stations. Other stations can answer your calls or you can, even while your station is in the DND mode. Your "alert partner" telephone can override your DND and signal your telephone by pressing Press ...or press it again to...

## [Page 55: Door Lock](#)

When a door phone calls, you hear a distinctive ringing tone, one or five times (set in system programming). You can also call a door phone and monitor the surrounding area. The number of possible door phones vary by Strata DK system, with up to 12 as the maximum for larger systems.

[Page 56](#) ...or lift the handset and press 2. Dial the door number: To pick up a door phone call ringing at another telephone Press [DN] + You hear dial tone. Door Phone The [DN] LED flashes (in-use) and you are connected to the door phone.

## [Page 57: Dtmf Tone Dialing With And](#)

To output DTMF tones on a telephone without a SDS/RDL button Press , then Strata DK Electronic Telephone 5/00 You hear dial tone and the LED flashes (in-use). A two-way talk-path exists between your telephone and the called door phone. You can audibly monitor the area around the door phone.

## [Page 58: Emergency Ringdown/Hotline Service](#)

Group Listening This feature enables you and people near your telephone to hear the called party over your speaker, but the called party cannot hear you. You can alternate between parties as long as the handset is off-hook.

## [Page 59: Handsfree Answerback](#)

Press When the call comes into your station, do not lift the handset; speak toward the telephone in a normal voice level. You hear a single long tone, followed by the caller's voice. The LED flashes (incoming call). The MIC LED lights steady red, indicating your microphone is active.

## [Page 60: Isdn Outgoing Calling](#)

ON/OFF at the start of handsfree dialing. See your System Administrator if you want the setting changed. The dialed digits will not be sent until you press this button or until the timer expires. can be set in system Strata DK Electronic Telephone 5/00...

## [Page 61: Message Waiting](#)

If you have an LCD telephone, up to four message waiting displays may be stored on the LCD per each [DN]. The LCD can show up to three stations that have left messages for your [PDN] and three for each of your [PhDNs].

[Page 62](#) The called party must answer by either going Note off-hook or by pressing be cancelled automatically. Your MW/FL LED turns OFF without calling the telephone or VM device. CALL 203-201+ ] received ]. The "+" indicates for the call to Strata DK Electronic Telephone 5/00 NO. 204...

[Page 63](#) To cancel the Message Waiting on your [PhDN] 1. Press 2. Enter 3. Press Strata DK Electronic Telephone 5/00 Your phone rings the station or voice mail device that left the message. If the called party or voice mail device answers, the message waiting indication is

cancelled automatically.

### [Page 64: Microphone Cut-Off](#)

The MCO LED lights steady red and the MIC and SPKR LEDs do not light when your telephone is called. When the feature is OFF, the MCO LED is not lit and your microphone works. The calls for privacy.

### [Page 65: Off-Hook Call Announce \(Oca\)](#)

This feature enables you to call and speak through the handset or speaker of an busy, off-hook telephone. The called station must be set in system programming for this feature to work. The calling station can be set in system programming for OCA to occur automatically when calling a busy station or by dialing an access code after receiving busy tone.

### [Page 66: Tone Signaling](#)

OCA option set in system programming. Either condition blocks OCA. You may want to hold your hand over the handset mouth piece to prevent the other party from hearing you. The SP-OCA call made to your station disconnects. Strata DK Electronic Telephone 5/00...

### [Page 67: Override Calls](#)

This option applies to the station receiving the muted ring. The muted ring can be sent to the telephone speaker or to the telephone handset/headset and speaker. Do Not Disturb Override – enables you to send a tone to an idle or busy station in the DND mode to indicate that a call is coming in.

### [Page 68: Busy Station Override](#)

The overriding station number ( ) displays on the called station LCD until the override is disconnected. Strata DK Electronic Telephone 5/00 NO. 203 210 BUSY OVR NO. 204 210 DND OVR NO. 204 DND OVR DENY NO. 204 210 EXEC OVRD NO.

### [Page 69: Privacy Override](#)

2. Use a normal voice level to make your announcement, then repeat it. 3. Hang up. Strata DK Electronic Telephone 5/00 Connected parties may hear an optional tone signal before you are connected.

### [Page 70: All Call Page](#)

This feature enables others to enter your call on a common CO Line just by pressing on their telephone. It only works on common CO lines (appearing on more than one telephone). Privacy Release cannot be used on single appearing CO lines or multiple [DN] buttons.

### [Page 71: Release And Answer](#)

“transfer to” destination, then press Strata DK Electronic Telephone 5/00 The LED lights red. The CO Line flashes at all appearances. When another station user enters the CO call by pressing a common CO Line, the Privacy Release LED turns OFF.

### [Page 72: Saved Number Redial](#)

Features Saved Number Redial Saved Number Redial This feature enables you to store a dialed telephone or station number, then redial that number with the touch of a button. Press Speakerphone All electronic telephone users can answer internal calls handsfree (on-hook), but only users with a speakerphone can make and receive calls without lifting the handset.

### [Page 73: Speed Dial](#)

Speed Dial Speed Dial enables you to call a telephone number with a two- or three-digit access code. There are two types of Speed Dial numbers: Station—assigned by individual station users to their own station and can only be dialed from the station that assigns it.

[Page 74](#) Features Speed Dial To store/replace a telephone number on a Station Speed Dial button 1. Press with the handset on- hook 2. Press to store the telephone number on ...or telephone number in. See 3. Enter the telephone number (max. 20 digits).

## [Page 75: Speed Dial-Advanced Features](#)

(or ) + (or ) + Speed Dial Access Code + Feature Access Code (or ). Strata DK Electronic Telephone 5/00 The system dials the telephone number assigned to the button/code. button + Feature Access Code + for Feature Access code sequences. Your System...

[Page 76](#) [PDN] + [PDN] + [PDN] + [PDN] + door phone Directory Number Voice First: ; Tone First: , + [PDN] + XXX = Page Access code - see Page 109. Strata DK Electronic Telephone 5/00 , or Table 12 on...

[Page 77](#) After pressing the feature button, the user dials the line number (01~99) to pickup the line. After pressing the feature number, the user dials the line number (100~200) to pickup the line. Strata DK Electronic Telephone 5/00 Feature Access Code Sequence [X X X] = 900~919 or 999 park zone number;...

## [Page 78: Speed Dial Pause](#)

Typically, long, frequently Long Pause Ten-second pause, which can be entered anywhere in the Speed Dial number. The LCD displays "L-". Press to be used to store a hookflash in Speed Strata DK Electronic Telephone 5/00...

[Page 79](#) Enter the System Speed Dial Access Code to which the number is to be linked. (See "System Speed Dial Number Linking" on Page 4. Enter the telephone number to be stored (max. 16 digits). 5. Press (or ). The number is stored and is automatically dialed when the optional linked...

## [Page 80: Chain Dialing Speed Dial Numbers](#)

To chain dial Speed Dial numbers 1. Access a CO Line. (See 2. Press (or ) and dial the Speed Dial code for the telephone number to be dialed. (See Table 11 on Page 108 3. To dial another telephone number, press...

## [Page 81: Timed Reminders](#)

You can set five separate reminders at your station. At the time (hour and minute) set by you, your telephone beeps. If your phone has an LCD, the message is also displayed. You can set the reminder to occur once or on a daily basis.

## [Page 82: Tone/Pulse Dialing](#)

This feature enables a station user to connect two CO lines, then drop out of the conversation. On some systems, both your telephone to allow Tandem connections to be established from your telephone. You can only cancel one reminder at a time.

[Page 83](#) 4. Press and hang-up. Strata DK Electronic Telephone 5/00 Two (Tandem) CO Line Connection You hear dial tone. The [DN] LED flashes (conference rate). The [DN] LED flashes (in-use rate), and all parties are conferenced.

[Page 84](#) The new CO LED flashes (in-use rate). It is not necessary to have both telephone. The CO LEDs both flash (in-use rate) and all parties are conferenced. "To connect two outside button)" on Page buttons on your Strata DK Electronic Telephone 5/00...

[Page 85](#) ...or press and hang-up if the parties are still talking. Strata DK Electronic Telephone 5/00 Two (Tandem) CO Line Connection You hear dial tone. Both CO LEDs continue to flash (exclusive-hold rate) and the two lines are connected.

## [Page 86: Voice Mail Integration](#)

[PhDN] to be able to use this feature. To assign a voice mail message mailbox number This procedure is required for the initial storage of VM ID code to the Toshiba Voice Mail system. Once programmed, these digits remain in memory until changed. To change the code, repeat this procedure.

[Page 87](#) 4. Press (or ). To retrieve messages with MW/FL button Press the MW/FL flashing LED. Strata DK Electronic Telephone 5/00 Your mailbox number is canceled. to automatically retrieve your voice mail You hear a confirmation tone. Example: for Toshiba voice mail systems,

enter mailbox number.

[Page 88](#) By setting Call Forward to the Toshiba Voice Mail System on your telephone, callers are automatically connected to your voice mailbox. Note Call Forward buttons can only be used to Call Forward [PDNs]; access codes can be used to Call Forward [PDNs] or [PhDNs].

[Page 89](#) To cancel Call Forward Press ...or a [PDN] or [PhDN] + then hang up. Strata DK Electronic Telephone 5/00 You hear a confirmation tone after entering the access code. The Call Forward access codes are: Call Forward-All Calls: Call Forward-Busy:...

[Page 90](#) Features Voice Mail Integration Strata DK Electronic Telephone 5/00...

### [Page 91: Chapter 3 - Lcd Operation](#)

Button Cancels the beeping tone when using timed reminders and enables you to enter/ exit the following mode functions. Strata DK Electronic Telephone 5/00 buttons are active when your telephone is idle. Definitions Used to exit another mode and return to clock/calendar display (see exit from any mode"...

[Page 92](#) "Caller ID/ANI/DNIS 82). "Caller ID/ANI/DNIS 82). "Retrieve and 84). "Call Park Orbit List Display" on Page "Group Notification Station "Notification Station AY 24 MON 12: 05 MODE NO. ? JUNE 03 TUE 03:54 Strata DK Electronic Telephone 5/00 84). NO. 204...

### [Page 93: Busy Lamp Field \(Blf\) Display](#)

Line. If one or all telephone [PDNs] are in use on another telephone, the telephone shows busy on the BLF, even though it may be idle. If a telephone is in the DND mode, the telephone BLF appearance displays busy.

### [Page 94: Caller Id/Ani/Dnis Information Mode](#)

LCD, enabling incoming calls to be instantly identified and appropriately answered. ANI/Caller ID If your telephone is programmed to receive Caller ID names and numbers, the calling party name displays. To display the number while the call is ringing...

[Page 95](#) (station 200). Transferred station (201) hangs up. Transferred call recalls your station (201). Call forwarded to your phone. Caller ID numbers do not display Strata DK Electronic Telephone 5/00 Caller ID/ANI/DNIS Information Mode ANI/Caller ID Number CN: 7145556782 LINE 3 RINGING...

### [Page 96: Call Park Orbit List Display](#)

Retrieve and Auto Dial Lost Calls The system automatically saves the numbers for all calls that ring at your telephone, but are unanswered (lost calls). This feature enables you to view the stored information, view the time and date, delete the information without returning the call, and/or Auto Dial the saved numbers.

[Page 97](#) 2. Press ...or ...or . To Auto Dial the lost call 1. Press 2. Press Strata DK Electronic Telephone 5/00 You can toggle between the phone number and caller name screen and the date and time screen. Note Identifies ANI...

### [Page 98: Messages](#)

LCD telephone users (sample shown at right). It can also display the names/numbers of the person calling your telephone or the name of the person you are calling. Names and memos can also be set to display with speed dial numbers and timed reminders.

[Page 99](#) Table 10 Dial Pad Key Equivalents Letter Key Equiv. Letter Strata DK Electronic Telephone 5/00 Table 10 on Page 87 Move Right (Alpha mode only) Move Left Scrolls alpha/special characters Each character the cursor transverses is deleted.

[Page 100](#) System Messages 65~99 System messages 65~99 can only be programmed or permanently changed at the Administrator's telephone. Any messages programmed at Administrator's telephone remain in memory until canceled from Administrator's telephone or until the system is reinitialized. Preprogrammed message Number (Max.

[Page 101](#) ...or To set an advisory message for incoming calls 1. Press ...or a [PDN] + Strata DK Electronic Telephone 5/00 The LCD M or [PDN] LED flashes. The current message, if any, is displayed. The LCD M or [PDN] LED lights, and the message displays.

[Page 102](#) The LED goes out. If a station message was sent, this procedure does not erase it. = the destination [PDN] MSG NO. 10 MODE 95 DEST EKT NO.? MODE 95 DEST EKT EKT NO. 207 MW TO ST123 MSG NO? Strata DK Electronic Telephone 5/00...

### [Page 103: Message Notification](#)

7. Press . Message Notification With an LCD telephone, you can set short messages (up to 32 characters) that display to callers with LCD telephones. Any station can record a message; however, only stations with an LCD are able to see the stored messages.

[Page 104](#) To receive a notification station message Press To cancel the message from the telephone that has the message set Press [PDN] and dial Station message (10~19), system message (60~99). The LCD displays the message. This assumes the message has already been stored in memory.

### [Page 105: Group Notification Station Messaging](#)

4. Dial the originating [PDN]. 5. Press 6. Enter the message number (station ; system, Strata DK Electronic Telephone 5/00 Prompted for the destination number. Station groups correspond to the same stations that are in respective Page groups for all assigned in system programming.

### [Page 106: Silent Messaging \(Busy Station\)](#)

9. Press . To receive a notification message Press To cancel the message from the telephone that has the message set Press [PDN] and dial Silent Messaging (Busy Station) An audible tone and an LCD message can be sent to an LCD station that is busy. The busy station can return a message to the calling station LCD.

[Page 107](#) To return to a busy station message after receiving a busy station message 1. Press 2. Enter the message number. 3. Press Strata DK Electronic Telephone 5/00 Station message (10~19) and system message (60~99). The LCD displays the message. This assumes the message is already stored in memory.

### [Page 108: Memos](#)

"To enter LCD characters" on Page The number displays on the top line as you enter it. (or ) to X~X is the speed dial number to be displayed. # \* 10 SPEED DIAL \*10 NAME SPEED DIAL 86.) Strata DK Electronic Telephone 5/00...

[Page 109](#) 4. Press display any remaining digits. Strata DK Electronic Telephone 5/00 The number is dialed. is the memo (up to TOSHIBA 12 characters). is the number 714 583 3700 (up to 16 digits).

### [Page 110: Timed Reminders](#)

"Timed Reminders" on Page Name/Number Display This feature enables you to enter a name/title, telephone number, location, etc. in system memory. This name/title (e.g., LOBBY) displays on your LCD while it is idle, and on other station LCDs when you call them or they call you.

[Page 111](#) 1. Press [DN] + 2. Press in the alpha mode to enter blanks. 3. Press Strata DK Electronic Telephone 5/00 When you call a station, the name/title displays on the bottom of the called station LCD. You hear confirmation tone, then busy tone.

[Page 112](#) LCD Operation Name/Number Display Strata DK Electronic Telephone 5/00...

### [Page 113: Chapter 4 - Dss Console](#)

LEDs on the HDSS2060, HDSS1060, and HDSS6560 models light or flash red. For the HDSS2060 and HDSS1060 models, the CO and [DSS] LEDs act in the same manner as the electronic telephone and other LEDs on both of these models is red when activated.



## [Page 114: \[Dss\] Buttons](#)

[DSS] Buttons [DSS] Buttons Each [DSS] button is associated with a particular station in your telephone system. It can be used to transfer an outside call to the associated station or to make a direct call to the associated station. The [DSS] LED lights steady red when the station associated with the [DSS] is ringing, busy on a call, or in the DND mode.

## [Page 115: Features](#)

2. Announce the call. 3. Hang up. Strata DK Electronic Telephone 5/00 The call is automatically placed on hold. The CO or [DN] LED flashes at double the on-hold rate, and the [DSS] LED flashes. You hear a single-ring tone. If using the tone signaling mode, you hear successive ring tones.

## [Page 116: Answering A \(Co Line\)](#)

2. Hang up. Answering a (CO Line) If your DSS Console is equipped with a from the console as you would from a electronic telephone. See beginning on Page 61 Press the flashing When the called station answers the call, the [DSS] LED stays steady red, and the CO LED becomes steady red.

## [Page 117: Speed Dial](#)

Night Transfer You can use the DSS Console to make the system ring different telephones for incoming calls during different times of the day. See the Strata DK System Administrator Guide for more information on Night Transfer. Strata DK Electronic Telephone 5/00...

## [Page 118](#) DSS Console Features Strata DK Electronic Telephone 5/00...

## [Page 119: Appendix A - Access Codes](#)

This appendix contains access codes for outside Speed Dial (SD) numbers, CO lines, Paging Group and Paging Zone Codes. CO Line Access Codes CO lines are used when you dial an outside number. If your telephone does not have a button, you can enter the appropriate code listed in an outside line.

## [Page 120: Feature Access Codes](#)

Table 12 on Page Paging Access Codes Your telephone can be assigned to page groups. Telephones can be a member of more than one group and each group can have as many as 120 stations. Station users can access each group separately by dialing an access code (see 109).

## [Page 121](#) Zone A Zone B DK424 (RCTUE/F) and DK424i (B5CAU/B5CBU) Zone A Zone B Zone C Zone D Strata DK Electronic Telephone 5/00 Access Code Paging Group Station Group E Station Group F Station Group G Station Group H Access Code...

## [Page 122: Speed Dial Access Codes](#)

Check with your System Administrator to find out which codes apply to your system. Once you store a telephone number on any of the codes listed below, you can dial the number by entering the code, such as...

## [Page 123: Appendix B - Centrex Application](#)

Centrex Feature Buttons You can access some Centrex features by pressing a preprogrammed flexible button on your telephone, instead of dialing a Centrex access code. The Centrex access code, including the necessary flash and/or pause sequence, is activated when the button is pressed.

## [Page 124: Ringing Repeat](#)

Ringing Repeat Ringing Repeat The distinctive ring patterns available in your Centrex system are automatically repeated with your electronic telephone enabling you to answer appropriately for either outside, inside or callback calls. Delayed Ringing CO or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions.

## [Page 125: Appendix C - Button Labels Flexible Buttons](#)

Button Labels Flexible Buttons All flexible buttons must be programmed for your telephone in system programming and vary for individual telephones. If a button does not appear on your display or telephone keystick label, see your System Administrator for button assignments.

[Page 126](#) Up to four Alert Signal buttons can be assigned to a telephone. Alarm Reset Button Press to turn off a telephone alarm connected to a facility alarm mechanism. Background Music Button Press to turn Background Music ON or OFF over your station speaker.

[Page 127](#) Table 16 Flexible Button Labels (continued) Button Label Strata DK Electronic Telephone 5/00 Definitions Park/Page Button Press to park internal or outside call in orbit and announce to other telephones or paging speakers to retrieve the parked calls. Directory Number Button Press to answer a call to the Directory Number [DN] or to initiate a phone call.

[Page 128](#) Press to turn the microphone off/on while telephone is in use. Modem Button Press to reserve a modem from a pool. The LED of the button indicates the status of the modem pool. See the Strata DK PC/Data Interface User Guide. Additional Message Waiting Buttons...

[Page 129](#) Redial Button Press to have the system redial the last telephone number you dialed or begin to store a speed dial number. If RDL is not programmed on your telephone, you can substitute the # key for any of its referenced procedures.

[Page 130](#) Speed Dial numbers. Speed Dial Select Button Press to store and access Speed Dial number. If SDS is not programmed on your telephone, you can substitute the \* key for any of its referenced procedures. Speaker Button (Fixed) Press to turn the speaker on and off. This button also selects a line or an internal [PDN] if programmed for auto preference in system programming.

## [Page 131: Index](#)

ANI/Caller ID, attendant console calling, auto dial lost calls, automatic busy redial, automatic callback, automatic hold, Strata DK Electronic Telephone 5/00 before you begin, BGM over telephone speakers, BLF display, busy override, button labels, buttons, [DSS], [PDN],...

[Page 132](#) (CO line), call forward override ([DSS] override), calling a station, night transfer, paging, speed dial, transfer to an idle station, calls to other groups, calls within your group, Strata DK Electronic Telephone 5/00...

[Page 133](#) (busy station), Strata DK Electronic Telephone 5/00 station, message notification, messages, memos, and name display, MIC, 4 microphone cut-off, mode button, multiple directory numbers example,...

[Page 134](#) SPKR, SP-OCA, start (ISDN) button, sub (subaddress ISDN button), timed reminders, tone pulse dialing, two (tandem) CO line connection, [DN], using access codes, voice mail integration, volume, volume controls, voluntary account codes (verified/non-verified), supervision, Strata DK Electronic Telephone 5/00...

This manual is also suitable for:

[Strata dk14](#)[Strata dk16e](#)[Strata dk16](#)[Strata dk40i](#)[Strata dk40](#)[Strata dk424i](#) ... [Show all](#)