TOSHIBA

Toshiba Strata DK280 User Manual

Toshiba digital key telephone systems user guide

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See also: System Administrator Manual , User Manual



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Related Manuals for Toshiba Strata DK280

Telephone Accessories Toshiba Strata DK 280 Installation Manual

Digital business telephone system (878 pages)

IP Phone Toshiba Strata DK 2000-series User Manual

Toshiba digital telephone user guide (164 pages)

IP Phone Toshiba DK User Manual

Includes Icd, add-on module, and direct station selection console (163 pages)

IP Phone Toshiba Strata DK User Manual

Digital business telephone systems includes lcd, add-on module, and direct station selection console (136 pages)

IP Phone Toshiba CT User Manual

Includes Icd, add-on module, and direct station selection console (136 pages)

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Electronic telephone (134 pages)

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(79 pages)

Telephone Toshiba Strata DK 280 User Manual

Liquid crystal display digital telephone (65 pages)

Telephone Toshiba Strata DK System Administration Manual

(60 pages)

Telephone System Toshiba Strata DK14 System Administrator Manual

Strata dk digital business telephone systems (56 pages)

Telephone Toshiba Strata DK User Manual

Standard telephone (50 pages)

IP Phone Toshiba DK280 Quick Reference Manual

Digital telephone (4 pages)

Voicemail Toshiba DK40 Quick Reference Instructions

(2 pages)

Summary of Contents for Toshiba Strata DK280

Page 1 TELEPHONEUSERGUIDE: DKDIGITALKEYTELEPHONE SYSTEMS STRATADK280...

Page 2 LIQUID CRYSTAL DISPLAY FEATURES DIGITAL TELEPHONE USER GUIDE 0 COPYRIGHT 1993 TOSHIBA AMERICA INFORMATION SYSTEMS, INC. manual All rights reserved. No part of this may be reproduced in any form or by any means - graphic, electronic, or mechanical, including recording, taping, photocopying, or the use of information retrieval systems - without express

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<u>Page 3</u> Hold feature of this telecommunications system. To shiba America Information Systems, Inc. disclaims any liability arising out of the failure to obtain such a license. To shiba America Information Systems, Inc. reserves the right to change any of this information including, but not limited to, product characteristics and operating specifications, without prior notice.

Page 4: Table Of Contents

TABLE OF CONTENTS IIU I-RODUCTION General Description Purpose.. Organization.. How to Use This Guide.. CHAPTER 1 LIQUID CRYSTAL DISPLAY..Mode Definitions Summary of L C D Functions..I-3 CHAPTER 2 FEATURE OPERATION..Date/Ttme/Day Adjustment..Call Forward Display... To Set Cail Forward..

<u>Page 5</u> Setting/Changing Calling Station Messages ... Storing L C D Name/Number Display..S p e e d Dial Memo ...-.Timed Reminders Wtih Memo ... Message Sending..Called Station Messaging..Group Called Station Messaging..Remote Calling Station Messaging ...

Page 6: General Description

Service, as determined by system programming. Your system administrator can inform you which features are actually accessible from your specific telephone. Once you are aware of the features that are available to your telephone, review each feature's description and operational procedure contained in this guide.

<u>Page 7</u> To assist you in achieving greater performance efficiency, the information in this user guide is divided into distinct areas of content. Instructions for various procedures are referred to as Action Text and appear in the left-hand column of the page. Instructions appear in numerical sequence, enabling you to quickly perform a specific task.

Page 8 I-I Sample Page 3. XX - The emcmt 01 time IO&M) serzomk) that the telephone will ring b&ore Calf Forward-No Answer or Cat/ Forward-5usyiNo Answer rs zzmk.9. The nq time does not have to be enfeed each tnne Cd' Forward a set-only when yw wan, ,* chmge the nunbel OI sewa the relep%me mp before d f0nvards.

Page 9 HANDSET RED/GREEN LED INDICATORS DIALPAD MESSAGE WAITING BUITON AND LED INDICATOR MICROPHONE ICI II I ON/OFF BUTTON AND LED INDICATOR SPEAKER ON/OFF BUTTON AND LED INDICATOR LAST NUMBER REDIAL BUITON CONFERENCE/TRANSFER BUTTON Figure I-2 20-button Digital Speakerphone with Liquid Crystal Display I FII HoLDBUn-oN LCD DISPLAY...

Page 10: Liquid Crystal Display

If your telephone has the Soft Key feature turned on (Mode 71), the Mode, Page, and Scroll functions are not active when the telephone is busy on a CO line or Intercom call. Mode, Page, and Scroll are only used when the telephone is idle.

Page 11: Mode Definitions

MODE DEFINITIONS MODE 0: MODE 1: MODE 2: MODE 4: MODE 8: MODE 71: MODE 70: MODE 94: MODE 95: Used to exit another mode and return to clock/calendar display. Busy Field display. - Busy station messaging. Called station messaging. dial Speed number check and memo dialing.

Page 12: Summary Of Lcd Functions

All Liquid Crystar Display (LCD) examples in this user guide are shown with soft keys furned OFF: If your telephone has soft keys turned ON, fhe displays may be different, but they will Sfiil allow you to follow fhe steps in this guide.

<u>Page 13</u> Automatic Callback (ACB): When you set automatic callback at a busy station, its number is displayed. j,,,,,,] [HO.] When you receive an automatic callback, the station number you called is displayed. N O . N N N When you receive an automatic callback for a Central 'Office (CO) line, the L I N E 1 O A C B seized line's number is displayed.

Page 14 Your LCD telephone displays information noting that your call to station NNN was

picked up by station NNN. When you receive an intercom call, the calling station's number is displayed.

<u>Page 15</u> Transferred CO call---CO line is transferred to your station in the ringing state b! another station. 2. When Call Is Camped-on CO call-CO line was camped-on to your busy station and rings Answered your station when you hang up. The display changes to indicate calling status. [IHSWIALD:PI(IH:X] Hold H O L D L I N E 10...

Page 16, r - ?r Phone/Monitor: !'\- IOOOR N O . N N N D O O R P H O N E 1A Elapsed Time: Intercom Number Display: 1 CD Name/Number ylay: - 1. idle Station N A M E / N U M B E R D A T E D A Y T I M E 2.

<u>Page 17</u> 2. Executive Override N O . N N N Your LCD telephone displays the number of a station initiating override when you are on the telephone. The number will remain displayed until override is N N N B U S Y OVR disconnected.

Page 18 When using Speed Dial Memo (Mode 8), the name and number are displayed. TOSHIBA is the memo (up to 12 characters). 714 583 3700 is the number (up to 16 digits). After you access a Central Office (CO) line and press Cnf/TLn complete toll restriction override or traveling class code, your LCD display will prompt you to dial a code.

Page 19 To Set the Date: Place handset on- hook. Intercom Dial # 6 5 1. Dial the date Redial Press the button. Spkr Press the button. To Set the Time: 1. Place handset on- hook. 2 . Dial Intercom # 6 5 2 . 3.

Page 20: Call Forward Display

TO SET CALL FORWARD When any type of call forward is initiated, the 'CALL FORWARD TO" prompt displays on the lower row of the LCD. When your station has call forward set, the LCD. displays as shown on the left Call Forward Displays: 1.

Page 21: Station-To-Station Message Waiting

4 0 9. 3. XX = The amount of time (06-60 seconds) that the telephone will ring before Call Forward-No Answer or Call invoked. The ring time does not have to be entered each time Call Forward is set-on/y when you want to change the number of seconds the telephone rings before it forwards.

Page 22: Voice Mail (Vm)

The LCD displays the data as it is entered. These digits include special voice and pauses to be sent. mail codes and your mail box number. For example, for Toshiba VP Systems dial 92NNN, where NNN is your mail box number.

Page 23: Busy Field Display

NO. NNN DATA PROGRAMMED I BUSY FIELD DISPLAY Your telephone must be idle to use the &lode button when Soft Keys are turned NOTE: The Busy Lamp Field (BLF) mode will stop all other displays from appearing on your telephone LCD.

<u>Page 24</u> It is available from your telephone system administrator. 3. Press the Redial You will hear a confirmation tone, and the code will be stored in memory. Press RDL or # if your telephone is not equipped with a Redial button. button to store the code.

Page 25: Verified Account Code Change

For security reasons, the change access code is not provided in this guide. It is available from your telephone system maintenance provider. The account code digit length is set in system programming.

Page 26: Apter

LCD above the Mode, Page, and Scroll keys while you are on a call (or you are ringing another station or outside telephone number). You can access the feature represented by the feature prompt just by pressing the Mode, Page, or Scroll key beneath the prompt.

Page 27 If you initiated the call, the "TRNS" prompt will appear 30 seconds afterr- 'I the first

digit of the telephone number is dialed-the "ABR" prompt for -~,' Automatic Busy Redial (ABR) will appear during this first 30 seconds (if it does not appear, then this feature was not assigned in system programming).

Page 28 6. After three seconds the user's name (or number) is replaced with the following display and you can voice announce to station 203; A N N O U N C E . T O 2 0 3 T R N S -RING .RTRN I (voice first signalling) or, when in TONE mode the following is displayed: R I N G I N G 2 0 3...

Page 29: Soft Key Prompt Definitions

ACB-Press this Soft Key to activate Automatic Callback after reaching a busy station, CO line, or CO Line group. ABR-Press this Soft Key to activate Automatic Busy Redial after dialing a busy outside telephone number. dn hold. 2' '.

Page 30: Soft Key Activation

SOFT KEY ACTIVATION Your telephone must be idle before you follow the steps on the left to activate or deactivate the Soft Key feature at your station. Soft keys are now activated and the appropriate feature prompts will display when your phone is in use.

Page 31: Lcd Alphanumeric Messages, Names, Memos

6 8 Spkr) button. LCD ALPHANUMERIC MESSAGES, NAMES, MEMOS The LCD on your telephone can be used to send or receive messages to or from other LCD telephone users. The LCD can also display the names/numbers of the person calling your telephone or the name of the person you are calling. Names and memos can also be set to display with speed dial numbers and timed reminders.

<u>Page 32</u> To Record a Message: 1. Press the # button to access alpha characters. Refer to Figure 4-I for an explanation of the dialpad buttons. 2. Press * or to move the cursor (-) to the desired position (the left edge of the display for a new message, or two spaces to the right of the preprogrammed...

Page 33: Preprogramming System Messages

CALLING STATION MESSAGING You can set a message that will appear on the LCD of telephones that call your telephone by following the instructions on the left. The LCD Msg Select LED flashes, and the LCD displays "MSG NO.?" 4 - 3...

Page 34: Cancelling A Calling Station Message

STORING LCD NAME/NUMBER DISPLAY This feature allows you to use your telephone to store a title (such as your name, telephone number, location, etc.) in system memory. This title (e.g., LOBBY) will display on your station's LCD while it is idle, and it will appear at other stations'...

<u>Page 35</u> (as shown in Step 3). The new information is stored and will appear on the top line of the display. For example, if you entered "TOSHIBA EXT. 200," that will appear above the date/day/time on the display.

<u>Page 36</u> # 6 2 1. USER NAME? 3. Press the Page In this particular display, "EKT" stands for the intercom number of the digital, button. electronic or standard telephone. jOfST#iizz-] 4. Dial the intercom number (N N N) of the station for which the...

Page 37: Speed Dial Memo

40 or 100 system speed dial codes, depending on your system's size, via the station connected to port 000, station number Press SDS or * if your telephone is not equipped with a Speed Dial button. NN or NNN = Speed Dial Code. (lo-49 station) or (60-99 or 600 w 699:...

Page 38: Timed Reminders Wtih Memo

4. Press any available CO button. 5. The number is dialed. To Check a Speed Dial Number: 1. Press Mode 8 when telephone is idle. 2. Dial a 2-digit speed dial number. 3. Press the Page button to scan the directory for the appropriate number/memo.

Page 39: Message Sending

0). MESSAGE SENDING The Alphanumeric Messaging feature on your LCD digital telephone enables you to set short text (up to 32 characters) at your station to ensure that you do not miss important calls. Any station may record a message; however, only stations with the LCD are able to display messages.

Page 40: Group Called Station Messaging

To Receive a Called Station Message: Press the Msg button. Press these buttons when your telephone MSG LED is flashing GROUP CALLED STATION ME&AGING To Set a "Called Station" This feature allows a station to set a Called Station Message for a group of Message for Another stations.

Page 41: Remote Calling Station Messaging

Press the Msg button. To Set a Calling Station Message for Another Station: 1. Press the Mode button when your telephone is idle. 2. Dial 9 5. 3. Dial the 'destination" station number. 4. Press the 'Page button. 5. Enter the desired message number.

<u>Page 42</u> 4. Enter the desired message number. the message. 5. Press the Page The LCD displays "MSG SEND". The destination station beeps four times and button. the message is displayed for 30 seconds, or until the originating station hangs To Return a Message (within 30 seconds) from the Busy Station After Receiving a "Busy...

<u>Page 43</u> I N D E X .ount Code Calls 1-3 Changes 2-6,2-7 Alphanumeric Messages 1-4,4-I Auto Busy Redial Display I-3 Automatic Callback Display I-4 Automatic Line Selection Display Busy Field Display 1-4, 2-5 Busy Override Display. See Override Displays Busy Station Messaging 4-I 1 Call Forward I-52-2 All Calls 2-2 Busy 2-2...