



# The Windows Operating System Is Not Working; Using Startup Options To Fix Problems - Toshiba A215-S7411 User Manual

A215-s7411 user's guide



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## **If Something Goes Wrong**

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### *The Windows*

#### **5**

Verify that the AC adaptor is the correct unit for your computer model. The computer may not be able to start from an AC adaptor that is rated for less current (amperage) than the computer requires, even if the rated voltage is correct, and the

plug fits correctly in the DC-IN socket. The labels on the bottom of the computer and the AC adaptor show the specifications for voltage ("V") and current ("A") for each device. The voltage level must match exactly. The amperage rating of the AC adaptor must be equal to or greater than that required by the computer.

## **The Windows**

Once you are familiar with the desktop and used to the way the operating system responds to your work routine, you can easily detect if the operating system is not working correctly. For example:



The operating system fails to start after the initial startup appears.



The operating system takes a long time to start.



The operating system responds differently from the normal routine.



The screen does not look right.

Unless a hardware device has failed, problems usually occur when

you change the system in some way such as installing a new program or adding a device.

If you experience any of these problems, use the options in the Startup menu to fix the problem.

## Using Startup options to fix problems

If the operating system fails to start properly, you may have to change your system's configuration or verify the startup procedure

to fix the problem. To do this, use the options in the Startup menu. To open the Startup menu:

**1**

Restart your computer.

**2**

Press  
loading.

The Windows  
options:



®

*operating system is not working*

®

## operating system is not working

when your computer starts and before Windows

F8

®

Advanced Boot Options menu displays these

Safe Mode

Safe Mode with Networking

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starts

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