

Modem Problems; Develop Good Computing Habits - Toshiba P15-S4091 User Manual

P15-s4091 user's guide

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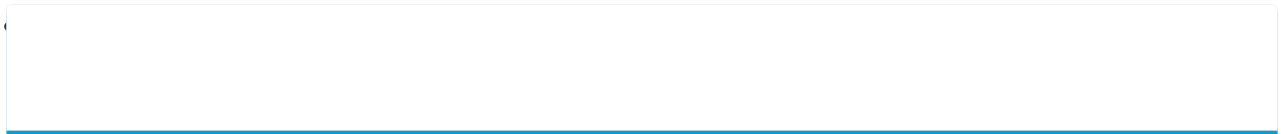
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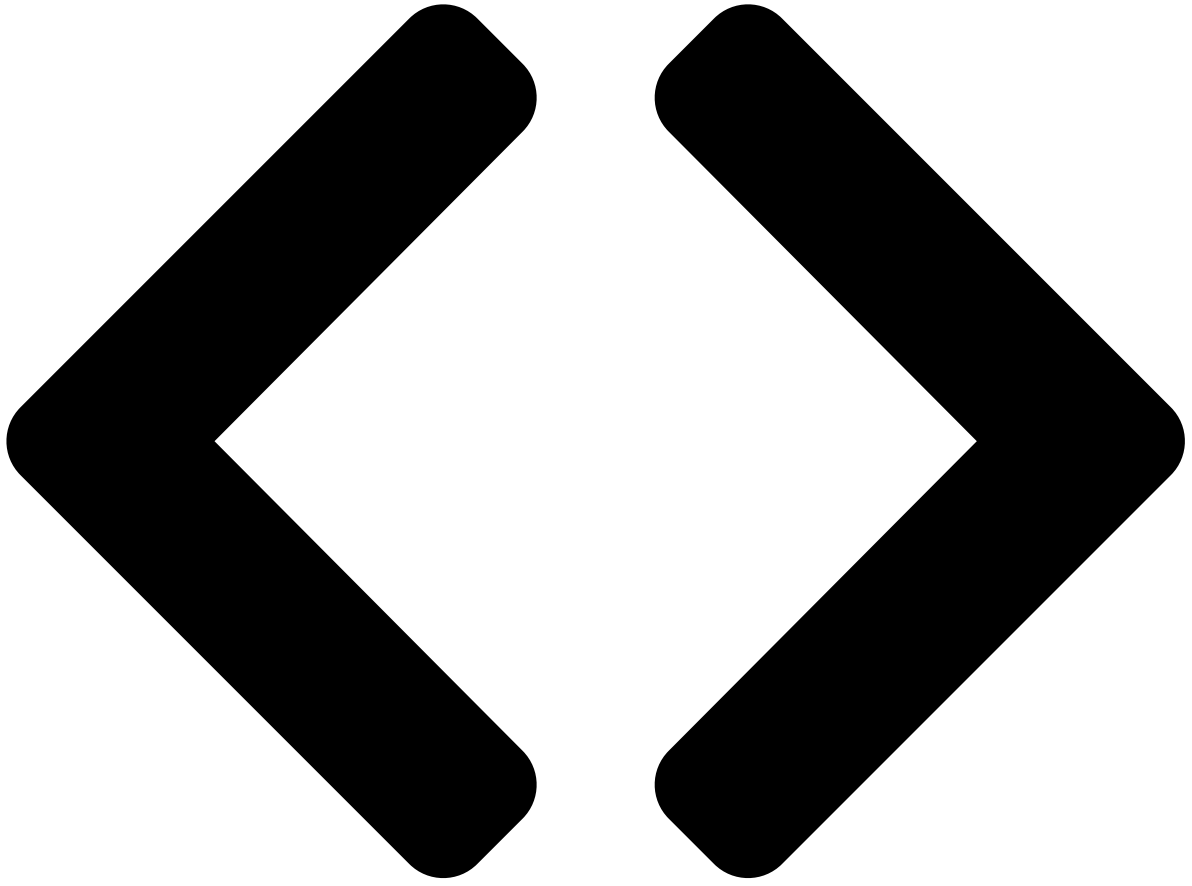


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Bookmarks



Modem problems

This section lists common modem problems:

The modem will not receive or transmit properly.

Make sure the cable from the modem to the telephone line is firmly connected to the computer's modem port and the

telephone line jack.

Check the port settings to make sure the hardware and software are referring to the same COM port. See ["Determining the COM port" on page](#)

Check the communications parameters (baud rate, parity, data length and stop bits) specified in the communications program. It should be set up to transmit at 300, 1200, 2400, 4800, 9600, 14400, 28800, 33600 bps (bits per second) or

higher. Refer to the program's documentation and the modem

manual for information on how to change these settings.

The modem is on, set up properly and still will not

transmit or receive data.

Make sure the line has a dial tone. Connect a telephone handset to the line to check this.

The other system may be busy or off line. Try making a test transmission to someone else.

Develop good computing habits

Make sure you are prepared.

Save your work frequently.

You can never predict when your computer will lock,

forcing

you to close a program and lose unsaved changes. Many software programs build in an automatic backup, but you should not rely solely on this feature. Save your work!

See

["Computing tips" on page 75](#)

If Something Goes Wrong

Develop good computing habits

for instructions.

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