

Dvd-Rom Or Multi-Function Drive Problems - Toshiba P30-S6362ST User Manual

P30-s6362st user's guide

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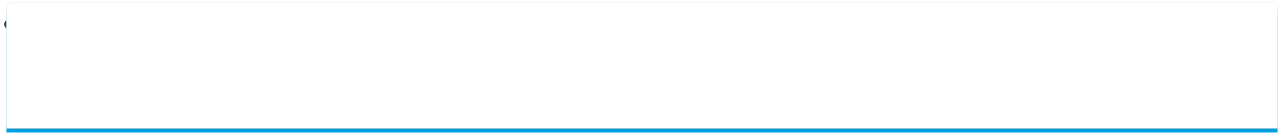
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If Something Goes Wrong

Resolving a hardware conflict

Some programs run correctly but others do not.

This is probably a configuration problem. If a program does

not run properly, refer to its documentation and check that the hardware configuration meets its needs.

A diskette will not go into the external diskette drive.

You may already have a diskette in the drive. Make sure the drive is empty.

You may be inserting the diskette incorrectly. Hold the diskette with the hub side facing down, and insert it so that

the metal head window cover goes into the drive first.

The metal cover or a loose label may be obstructing the path

into the drive. Carefully inspect the diskette. If the metal cover is loose, replace the diskette. If the label is loose, replace the label and try inserting the diskette again.

The computer displays the message.

If you are starting the computer from a diskette, the diskette

in the drive does not have the files necessary to start the computer. Replace it with a bootable diskette.

The drive cannot read a diskette.

Try another diskette. If you can access the second diskette,

the first diskette (not the drive) is probably causing the problem. Run Error-checking on the faulty diskette (for instructions, see

DVD-ROM or multi-function drive problems

You cannot access a disc in the drive.

Make sure the drive tray has closed properly. Press gently

until it clicks into place.

Open the drive tray and remove the disc. Make sure the drive

tray is clean. Any dirt or foreign object can interfere with the

laser beam.

Non-system disk or disk error

["Disk drive problems" on page 172\).](#)

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