



# Printer Problems - Toshiba P30-S6362ST User Manual

P30-s6362st user's guide



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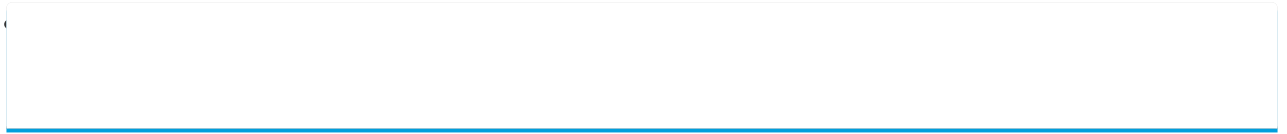
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## Bookmarks





If the card is attached to an external device, check that the connection is secure.

Refer to the card's documentation, which should contain a 

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 troubleshooting section.

## **Printer problems**

This section lists some of the most common printer

problems:

## **The printer will not print.**

Check that the printer is connected to a working power outlet,

turned on, and ready (online).

Check that the printer has plenty of paper. Some printers will

not start printing when there are just two or three sheets of paper left in the tray.

Make sure the printer cable is firmly attached to the computer and the printer.

Run the printer's self-test to check for any problem with the printer itself.

Make sure you installed the proper printer drivers, as shown in

["Connecting a local printer" on page](#)

You may have connected the printer while the computer is on.

Disable Stand By mode, turn off the computer, and turn off

the printer. Turn the printer back on, make sure it is on line,

then turn the computer back on.

Try printing another file. For example, you could create and attempt to print a short test file using Notepad. If a Notepad file prints correctly, the problem may be in your original file.

If you cannot resolve the problem, contact the printer's manufacturer.

### **The printer will not print what you see on the screen.**

Many programs display information on the screen differently from the way they print it. See if your program has a print preview mode. This mode lets you see your work exactly as it

#### **If Something Goes Wrong**

*Resolving a hardware conflict*

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