

The Windows Operating System Is Not Working; Using Startup Options To Fix Problems - Toshiba P100-ST1072 User Manual

P100-st1072 user's guide

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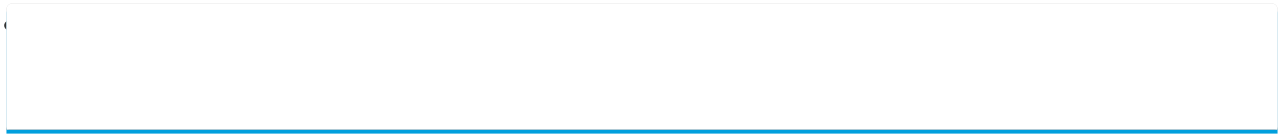
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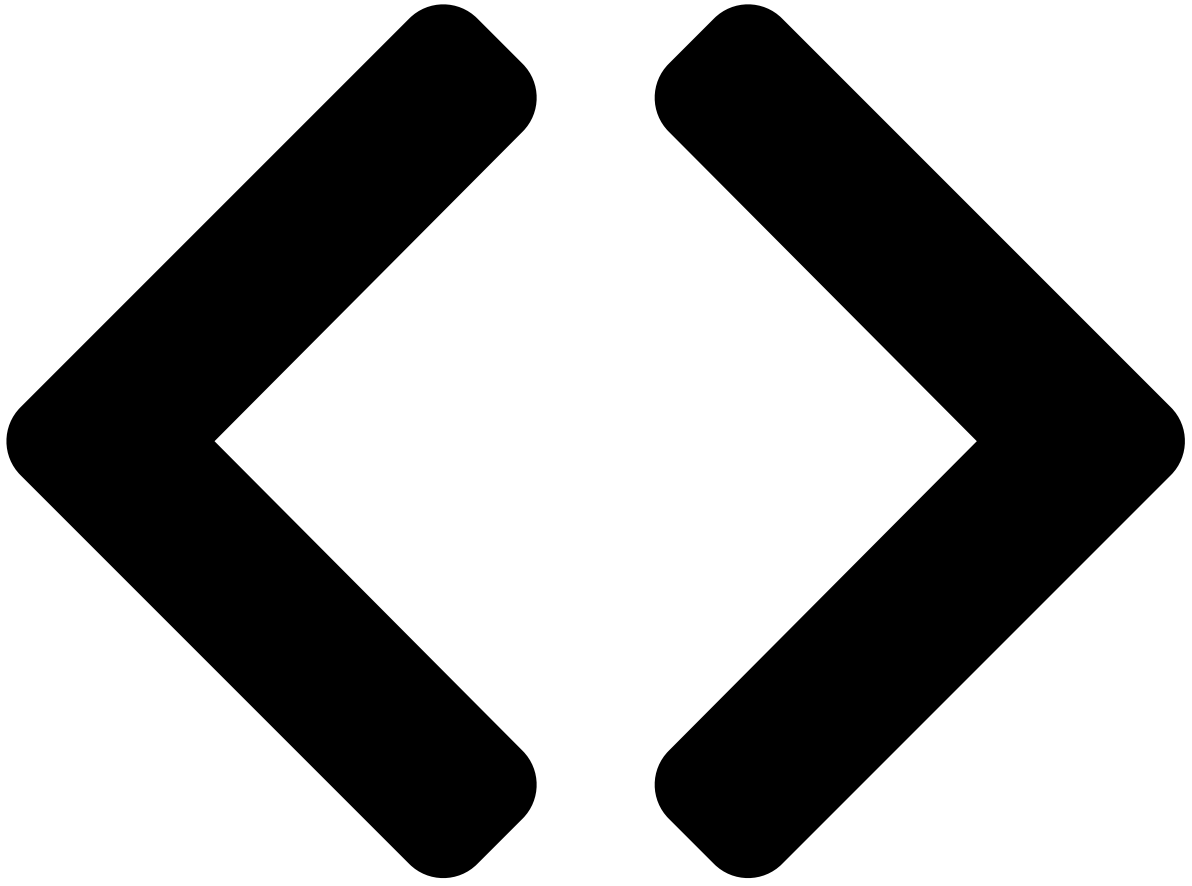


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The Windows® operating system is not working

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Verify that the AC adaptor is the correct unit for your computer model. The computer may not be able to start from an AC adaptor that is rated for less current (amperage) than the computer requires, even if the rated voltage is correct, and the plug fits correctly in the DC-IN socket. The labels on the bottom of the computer and the AC adaptor show the specifications for voltage ("V") and current ("A") for each device. The voltage level must match exactly. The amperage

rating of the AC adaptor must be equal to or greater than that required by the computer.

The Windows

Once you are familiar with the desktop and used to the way the operating system responds to your work routine, you can easily detect if the operating system is not working correctly. For example:



The operating system fails to start after the initial startup appears.



The operating system takes a long time to start.



The operating system responds differently from the normal routine.



The screen does not look right.

Unless a hardware device has failed, problems usually occur when

you change the system in some way such as installing a new program or adding a device.

If you experience any of these problems, use the options in the Startup menu to fix the problem.

Using Startup options to fix problems

If the operating system fails to start properly, you may have to change your system's configuration or verify the startup procedure

to fix the problem. To do this, use the options in the Startup menu.
To open the Startup menu:

1

Restart your computer.

2

Press
loading.

The Windows
options:



®

operating system is not working

when your computer starts and before Windows
F8

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Advanced Boot Options menu displays these
Safe Mode
Safe Mode with Networking

If Something Goes Wrong

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starts

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