

The Windows Operating System Can Help You; Resolving A Hardware Conflict; A Plan Of Action - Toshiba P100-ST1072 User Manual

P100-st1072 user's guide

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18

19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67

Table Of Contents

68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117

118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167

168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217

218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237

--

•

[Table of Contents](#)

•

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The Windows

If the operating system has started properly but you still have a problem using your computer, the online Help can assist you in troubleshooting the problem.

To access the Windows

1

Click Start, then click Help and Support, or press
The Help and Support window appears.

2

Then do one or both of the following:



You can connect to Support Online by clicking Microsoft **Customer Support** or by going to **Toshiba support** at pcsupport.toshiba.com.

Resolving a hardware conflict

If you receive an error message telling you there is a device driver conflict or a general hardware problem, try using Windows and Support to troubleshoot the problem first.

For help on hardware conflicts:

1

Click Start, then click Help and Support, or press

2

Click Troubleshooting in the Find an answer section.

A list of category links appears.

3

Click a topic under Hardware and drivers and follow the steps.

If there is still a problem, the operating system should display a message that explains what the conflict is.

A plan of action

The smooth operation of the system depends on the interaction of all devices, programs, and features. If the system or one of its attached devices is not working, resolving the problem can be time-

consuming and frustrating.

The recommended procedure for getting multiple devices to work

together is to add and set up one device at a time. After you add each device, test it to make sure it and all previously connected devices work.

operating system can help you

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In the search field, type in the topic for which you need help and follow the on-screen instructions.

Click one of the options listed in the window and then follow the on-screen instructions.

If Something Goes Wrong

Resolving a hardware conflict

operating system Help and Support:

175

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F1

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Help

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F1

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[Table of Contents](#)

[Previous Page](#)
[Next Page](#)

1

...

174

175

176

177

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