

Dvd Operating Problems - Toshiba P100-ST1072 User Manual

P100-st1072 user's guide

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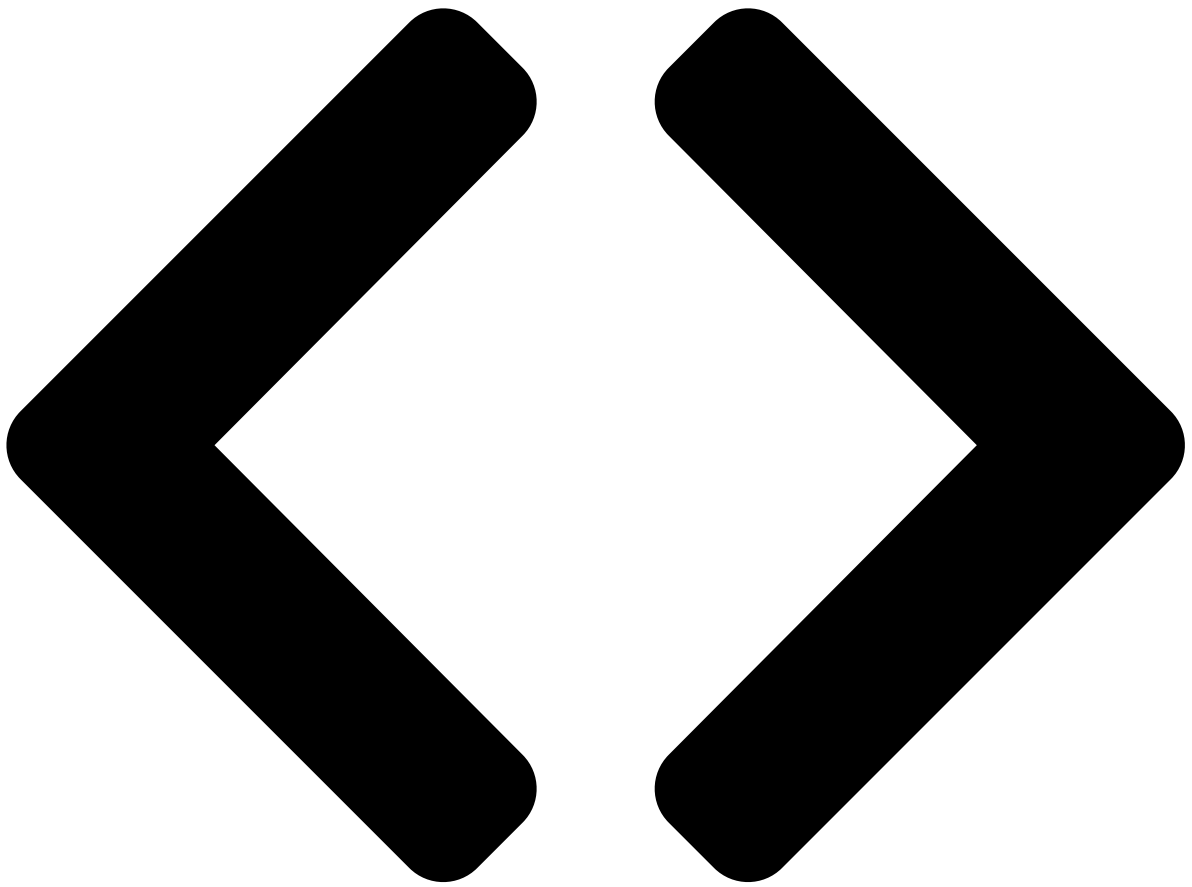
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DVD operating problems

If you experience a problem playing DVDs, you may be able to fix the problem yourself.

For general problems playing a DVD title, try the following steps:

1

Verify that the disc is in a format that the drive supports.

2

Ensure that the disc is properly inserted in the drive tray.

3

Clean the disc and try again.

A dirty drive can also cause audio problems. If you have tried several discs and all fail, consider sending your drive to an authorized service provider to get it cleaned.

4

Verify that your computer recognizes your optical drive by clicking Start, and then Computer. The optical drive should appear in the list.

5

See
on using Device Manager to view the optical drive properties.

6

Check the Toshiba Web site for new information on optical drives and their operation.

A blank screen appears while watching a DVD-ROM movie or title.

Change the Turn off Display feature in the Display Properties using the following steps:

1

Right-click in a blank area of the Windows

2

Click Personalize.

3

Click Screen Saver, Change power settings and then Change **plan settings for the power plan you are using.**

4

Change the Turn off the display setting for the power mode you are using.

5

Click Save changes.

6

Close the three windows you opened.

The screen saver runs while you are watching a movie or title.

If the screen saver is enabled, it runs on top of any movie or title you are watching. To disable the screen saver:

1

Right-click on the desktop and select Personalize from the menu.

2

Select None for the screensaver.

3

Click OK.

["Checking device properties" on page 176](#)

If Something Goes Wrong

DVD operating problems

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for instructions

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desktop.

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