

If You Need Further Assistance; Before You Contact Toshiba - Toshiba P100-ST1072 User Manual

P100-st1072 user's guide

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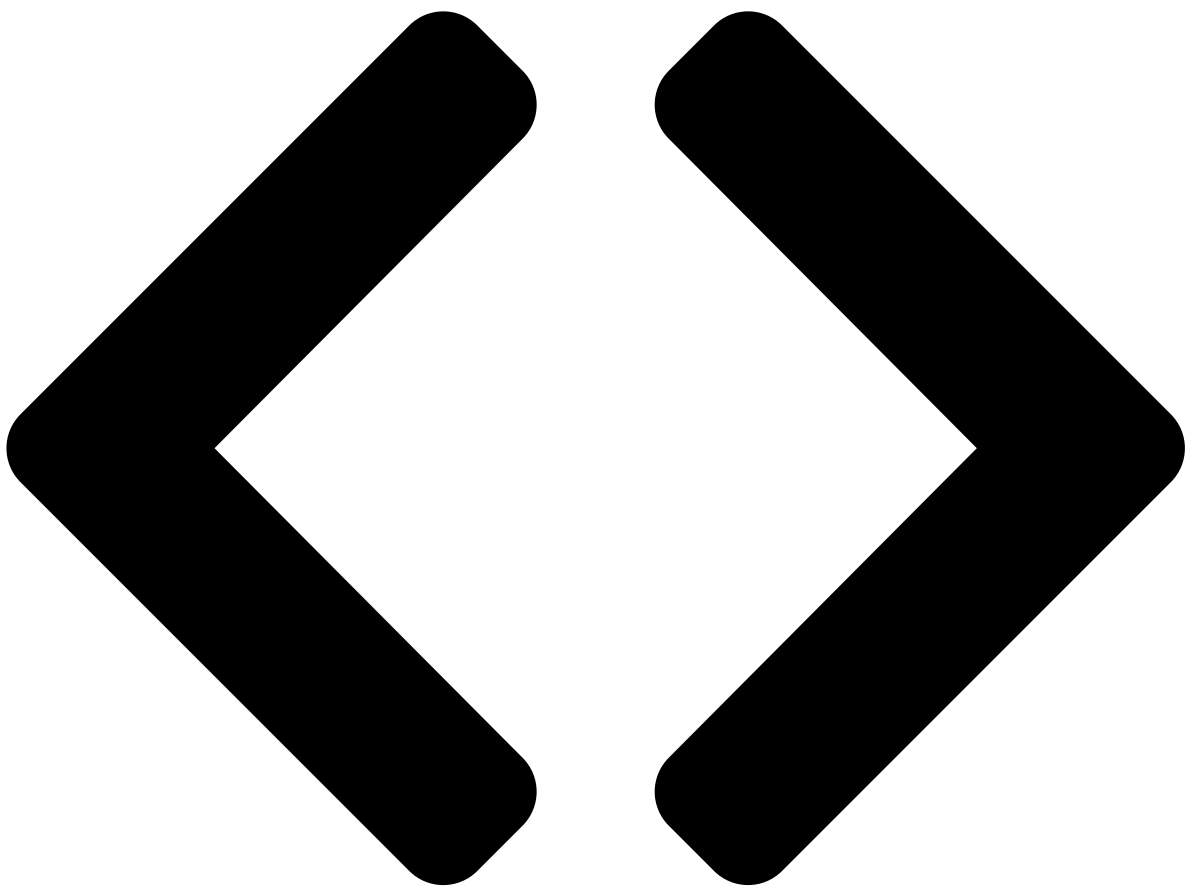
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Restart the Windows

Windows

installation utility does not prompt you to do so. This will ensure that the installation is completed, and will clean up anything that the installation utility left behind.



Do one installation at a time. If you have several new items to

add to your computer system, install just one at a time, creating Restore Points immediately before each successive installation. This will make it much easier to determine the origin of any new problems. For best results, follow this sequence:

- 1
- 2
- 3
- 4
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If you need further assistance

If you have followed the recommendations in this chapter and are still having problems, you may need additional technical assistance.

This section contains the steps to take to ask for help.

Before you contact Toshiba

Since some problems may be related to the operating system or the program you are using, it is important to investigate other sources of assistance first.

Try the following before you contact Toshiba:



Review the troubleshooting information in your operating system documentation.



If the problem occurs while you are running a program, consult the program's documentation for troubleshooting suggestions.

Contact the software company's technical support group for their assistance.

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operating system after each installation, even if the

Back up critical data.

Create a Restore Point.

Install one item of hardware or software.

Restart the Windows

Use the new hardware or software for a while, noting any new problems. Make sure that your critical applications (e-mail, business applications, etc.) are working correctly, and verify that important devices are still functioning.

For each additional hardware or software item, repeat these steps, starting at step 1 if any of your critical data has changed, or starting at step 2 if no critical data has changed.

If Something Goes Wrong

If you need further assistance

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operating system. Always restart the

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operating system.

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