



# Optical Drive Problems - Toshiba P100-ST7211 User Manual

P100-st7211 user's guide



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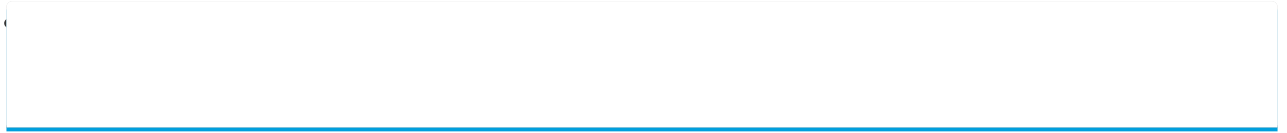
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## **If Something Goes Wrong**

*Resolving a hardware conflict*

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### **Optical Drive problems**

**You cannot access a disc in the drive.**

If the Optical Drive is an external drive, make sure that

the

drive's cable is properly connected to the computer.

Make sure the tray which holds the CD-ROM or DVD-ROM

is closed properly. Press gently until it clicks into place.

Open the tray and remove the disc. Make sure the tray is

clean. Any dirt or foreign object can interfere with the

laser

beam.

Examine the disc to see if it is dirty. If necessary, wipe it

with

a clean cloth dipped in water or a neutral cleaner.

Replace the disc in the tray. Make sure that the disc is lying

flat, label side uppermost. Close the tray carefully,

making

sure it has shut completely.

**You press the disc eject button, but the drive tray does**

**not slide out.**

Make sure the computer is connected to a power source

and

turned on. The Optical Drive eject mechanism requires

power

to operate.

Make sure a program is not accessing the drive and

preventing it from ejecting.

If you need to remove a disc and cannot turn on the

computer

(for example, if the battery is completely discharged),

use a

narrow object, such as a straightened paper clip, to press

the

manual eject button. This button is in the small hole next

to

the DVD-ROM eject button on the face of the DVD-ROM

tray.

Never use a pencil to press the manual eject button. Pencil

lead can break off inside the computer and damage it.

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