

Printer Problems - Toshiba P100-ST7211 User Manual

P100-st7211 user's guide

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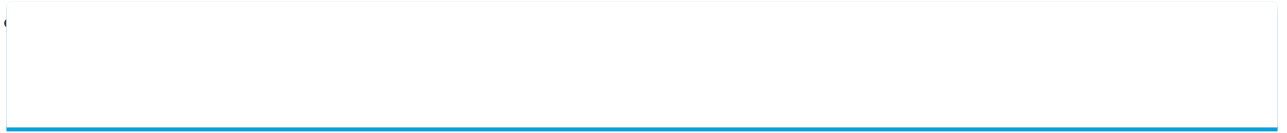
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Bookmarks



Printer problems

This section lists some of the most common printer problems:

The printer will not print.

Check that the printer is connected to a working power outlet,
turned on and ready (on line).

Check that the printer has plenty of paper. Some printers will

not start printing when there are just two or three sheets of paper left in the tray.

Make sure the printer cable is firmly attached to the computer

and the printer.

Run the printer's self-test to check for any problem with the

printer itself.

Make sure you installed the proper printer drivers as shown in

["Setting up your printer" on page 70](#)

that came with the printer.

You may have connected the printer while the computer is on.

Disable Standby mode, turn off the computer, and turn off the

printer. Turn the printer back on, make sure it is on line, then

turn the computer back on.

Try printing another file. For example, you could create and

attempt to print a short test file using Notepad. If a Notepad

file prints correctly, the problem may be in your original file.

If you cannot resolve the problem, contact the printer's manufacturer.

The printer will not print what you see on the screen.

Many programs display information on the screen differently

from the way they print it. See if your program has a print preview mode. This mode lets you see your work exactly as it

will print. Contact the software manufacturer for more information.

If Something Goes Wrong

Resolving a hardware conflict

or in the instructions

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