

Optical Drive Problems - Toshiba P300-ST3014 User Manual

P300-st3014 user's guide

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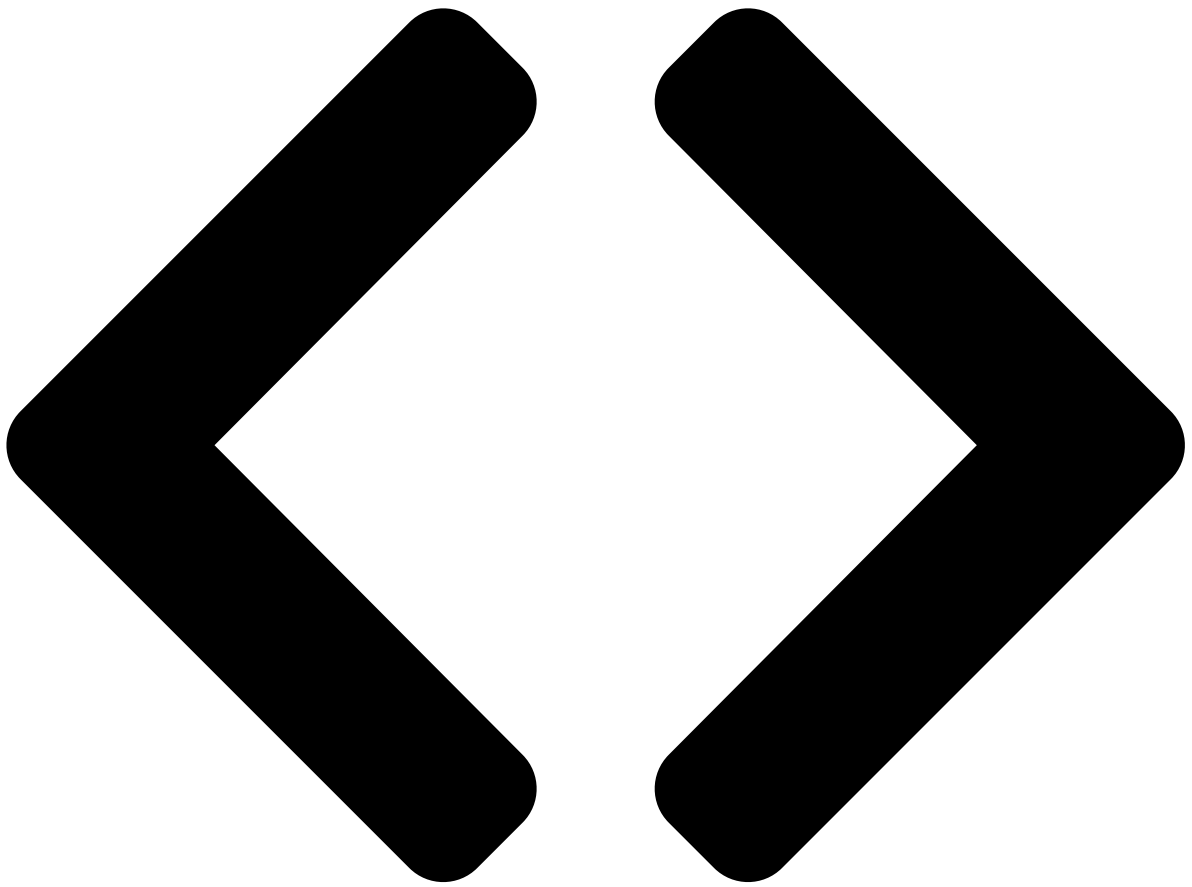
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If Something Goes Wrong

Resolving a hardware conflict

Your data files are damaged or corrupted.

Refer to your software documentation for file recovery procedures.

Many software packages automatically create backup files. You may also be able to recover lost data using utility software.

Consult your network administrator.

Some programs run correctly but others do not.

This is probably a configuration problem. If a program does not run properly, refer to its documentation and check that the hardware configuration meets its needs.

A diskette will not go into the optional external diskette drive.

You may already have a diskette in the drive. Make sure the drive is empty.

You may be inserting the diskette incorrectly. Hold the diskette with the hub side facing down, and insert it so that the metal head window cover goes into the drive first.

The metal cover or a loose label may be obstructing the path into the drive. Carefully inspect the diskette. If the metal cover is loose, replace the diskette. If the label is loose, replace the label and try inserting the diskette again.

The drive cannot read a diskette.

Try another diskette. If you can access the second diskette, the first diskette (not the drive) is probably causing the problem. Run Error-

checking on the faulty diskette (for instructions see

[problems" on page](#)

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Optical drive problems

You cannot access a disc in the drive.

If the optical drive is an external drive, make sure that the drive's cable is properly connected to the computer.

Make sure the tray that holds the optical disc is closed properly.

Press gently until it clicks into place.

Open the tray and remove the disc. Make sure the tray is clean.

Any

dirt or foreign object can interfere with the laser beam.

Examine the disc to see if it is dirty. If necessary, wipe it with a clean cloth dipped in water or a neutral cleaner.

Replace the disc in the tray. Make sure that the disc is lying flat, label side up. Close the tray carefully, making sure it has shut completely.

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"Disk drive

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