

Fingerprint Reader Limitations - Toshiba P500-ST5801 User Manual

P500-st5801 user's guide

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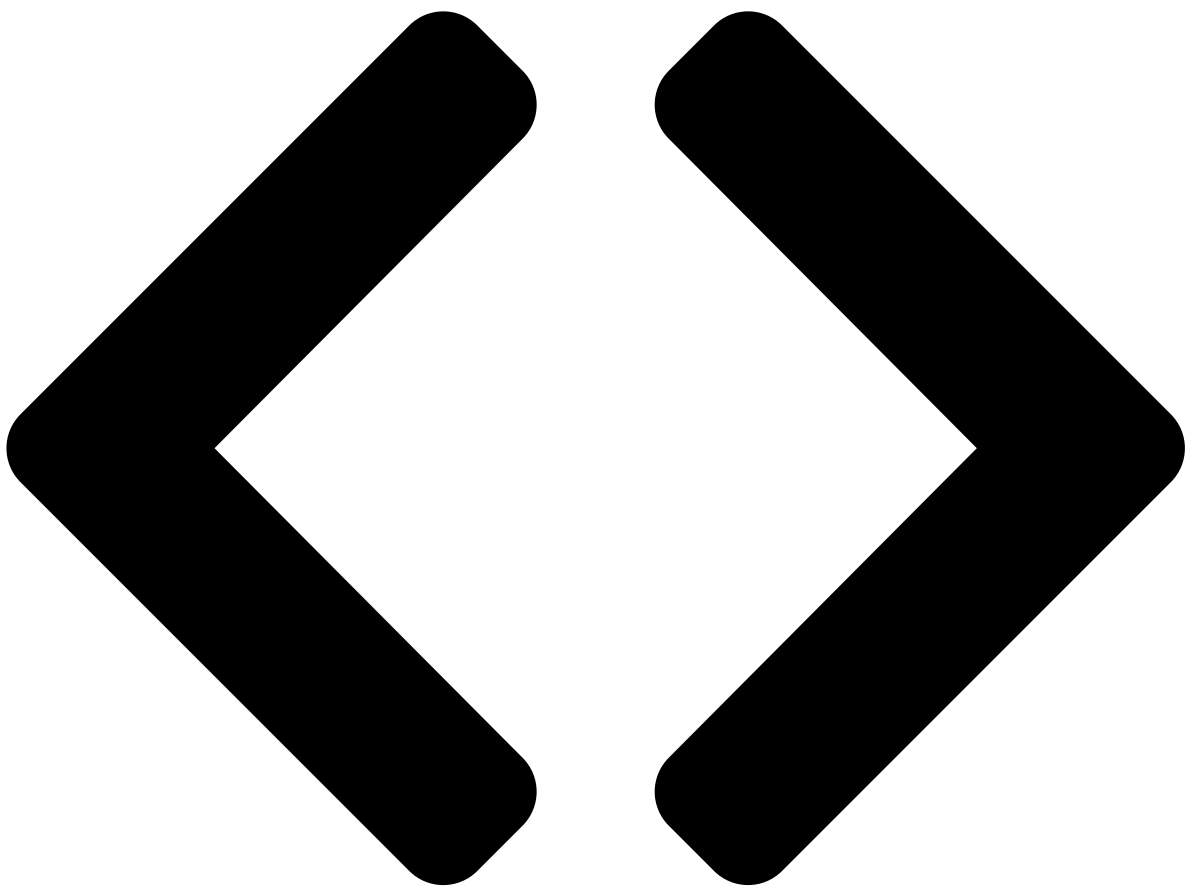
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Observe the following to improve the fingerprint recognition success rate.

Enroll two or more fingers.

Enroll additional fingers if recognition failure occurs often using enrolled fingers.

Check your finger condition. Changed conditions, such as injured, rough, extremely dry, wet, soiled, dirty, oily, soaked or swollen fingers, may lower the recognition success rate. Also if the fingerprint is worn down or the finger becomes thinner or



fatter, the recognition success rate may be lowered.

The fingerprint for each finger is different and unique. Please ensure that only the registered or enrolled fingerprint or fingerprints are used for identification.

Check sliding position (see illustration below).

(Sample Illustration) Aligning the finger on the reader

Fingerprint reader limitations

The fingerprint reader compares and analyzes the unique characteristics in a fingerprint. However, there may be instances where certain users are unable to register their fingerprints due to insufficient unique characteristics in their fingerprints.

A warning message will be displayed when recognition is abnormal or recognition is not successful within a fixed duration.

The recognition success rate may differ from user to user.

Toshiba does not guarantee that this fingerprint recognition technology will be error-free.

Toshiba does not guarantee that the fingerprint reader will recognize the enrolled user or accurately screen out unauthorized users at all times. Toshiba is not liable for any failure or damage that might arise out of the use of this fingerprint recognition software or utility.

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