

The Windows Operating System Can Help You; Resolving A Hardware Conflict; A Plan Of Action - Toshiba P500-ST5801 User Manual

P500-st5801 user's guide

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If Something Goes Wrong

Resolving a hardware conflict

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The Windows

If the operating system has started properly but you still have a problem using your computer, the online Help can assist you in troubleshooting the problem.

To access the Windows

1

Click Start, then click Help and Support, or press
The Help and Support window appears.

2

Then do one or both of the following:

You can connect to Support Online by clicking Microsoft
Customer Support or by going to Toshiba support at
pcsupport.toshiba.com.

Resolving a hardware conflict

If you receive an error message telling you there is a device driver conflict or a general hardware problem, try using Windows and Support to troubleshoot the problem first.

For help on hardware conflicts:

1

Click Start, then click Help and Support, or press

2

Click Troubleshooting in the Find an answer section.

A list of category links appears.

3

Click a topic under Hardware and drivers and follow the steps.

If there is still a problem, the operating system should display a message that explains what the conflict is.

A plan of action

The smooth operation of the system depends on the interaction of all devices, programs, and features. If the system or one of its attached devices is not working, resolving the problem can be time-

consuming and frustrating.

The recommended procedure for getting multiple devices to work

together is to add and set up one device at a time. After you add each device, test it to make sure it and all previously connected devices work.

operating system can help you

®
In the search field, type in the topic for which you need help and follow the on-screen instructions.

Click one of the options listed in the window and then follow the on-screen instructions.

operating system Help and Support:

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F1 ❖

®
Help

.
F1 ❖

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