

Memory Problems - Toshiba P500-ST5801 User Manual

P500-st5801 user's guide

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If Something Goes Wrong

Resolving a hardware conflict

The tabs that appear in the dialog box vary from one device to another.

For more information about Device Manager, refer to Windows online Help.



Memory problems

Incorrectly connected or faulty memory modules may cause errors

that seem to be hardware or even software related. It is worthwhile checking for these first:

1

Click Start, and then click the arrow next to the Lock button in the lower-right part of the Start menu.

The Shut Down menu appears.

2

Click Shut Down.

The computer shuts down completely.

3

Remove the memory module, following the instructions in ["Removing a memory module" on page](#)

4

Reinstall the memory module, following the instructions in ["Installing a memory module" on page](#)
module is seated properly.

5

Check for the error again.

6

If the error recurs, remove the memory module entirely and check for the error again.

If removing the memory module eliminates the error, the memory module may be faulty. If the error recurs without the memory module installed, the error is not caused by the memory module.

The Resources tab, which lists resources assigned to the monitor, optional external optical drive, optional external

diskette drive, and other power-using functions. This tab does not appear if the device is not using resources.

The Driver tab, which displays the drivers being used by the device. This tab also provides options for updating the driver or rolling back the driver in case the new version is causing a problem.

TECHNICAL NOTE: You must have at least one memory module installed for the computer to work.

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