

Optical Drive Problems (Tray-Type Drive) - Toshiba P500-ST5801 User Manual

P500-st5801 user's guide

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18

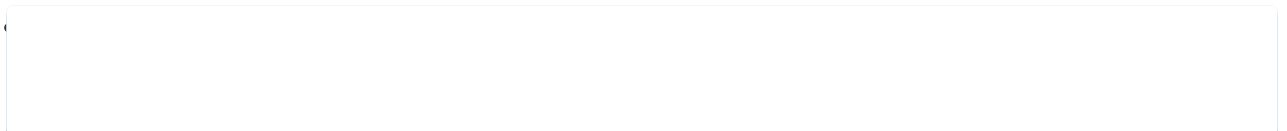
19
20
21
22
23
24
25
26
27
28
29
Table Of Contents
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67

68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117

118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167

168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217

218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237
238
239
240
241
242
243
244
245
246
247
248
249
250
251
252
253
254



•

[Table of Contents](#)

•

Bookmarks



198

If Something Goes Wrong

Resolving a hardware conflict

Your data files are damaged or corrupted.

Refer to your software documentation for file recovery procedures.

Many software packages automatically create backup files.

You may also be able to recover lost data using utility software.

Consult your network administrator.

Some programs run correctly but others do not.

This is probably a configuration problem. If a program does not run properly, refer to its documentation and check that the hardware configuration meets its needs.

A diskette will not go into the optional external diskette drive.

You may already have a diskette in the drive. Make sure the drive is empty.

You may be inserting the diskette incorrectly. Hold the diskette with the hub side facing down, and insert it so that the metal head window cover goes into the drive first.

The metal cover or a loose label may be obstructing the path into the drive. Carefully inspect the diskette. If the metal cover is loose, replace the diskette. If the label is loose, replace the label and try inserting the diskette again.

The drive cannot read a diskette.

Try another diskette. If you can access the second diskette, the first diskette (not the drive) is probably causing the problem. Run Error-

checking on the faulty diskette (for instructions see

[internal storage drive problems](#)" on page

Optical drive problems (tray-type drive)

You cannot access a disc in the drive.

If the optical drive is an external drive, make sure that the drive's cable is properly connected to the computer.

Make sure the tray that holds the optical disc is closed properly.

Press gently until it clicks into place.

Open the tray and remove the disc. Make sure the tray is clean.

Any

dirt or foreign object can interfere with the laser beam.

Examine the disc to see if it is dirty. If necessary, wipe it with a clean cloth dipped in water or a neutral cleaner.

Replace the disc in the tray. Make sure that the disc is lying flat, label side up. Close the tray carefully, making sure it has shut completely.

"Disk or
197).

[Table of Contents](#)

[Previous Page](#)
[Next Page](#)

1

...

197

198

199

200

Quick Links:

[Your Computer's Features and Specifications](#)

[Adding Memory \(Optional\)](#)

Related Manuals for Toshiba P500-ST5801

[Laptop Toshiba Satellite P500 Maintenance Manual](#)

Personal computer (288 pages)

[Laptop Toshiba Satellite P500 Maintenance Manual](#)

(288 pages)

[Laptop Toshiba P505 S8970 - Satellite - Core 2 Duo 2.2 GHz User Manual](#)

User's guide for satellite p500/p505 series (253 pages)

[Laptop Toshiba M500-ST54E2 User Manual](#)

M500-st54e2 user's guide (252 pages)

[Laptop Toshiba Satellite P500 User Manual](#)

(227 pages)

[Laptop Toshiba Satellite P500 User Manual](#)

Portable personal computer (223 pages)

[Laptop Toshiba Satellite P500-BT2G22 User Manual](#)

Portable personal computer (213 pages)

[Laptop Toshiba Satellite P5001 User Manual](#)

(208 pages)

[Laptop TOSHIBA Satellite P500 User Manual](#)

Portable personal computer (208 pages)

[Laptop TOSHIBA P500 User Manual](#)

Portable personal computer (202 pages)

[Laptop Toshiba Satellite P500-BT2G22 Resource Manual](#)

Toshiba satellite p500-bt2g22: reference guide (60 pages)

[Laptop Toshiba Satellite P505D-S8935 Specifications](#)

Toshiba satellite p505d-s8935: specifications (4 pages)

[Laptop Toshiba Satellite P505-S8940 Specifications](#)

Toshiba satellite p505-s8940: specifications (4 pages)

[Laptop Toshiba Satellite P505-S8945 Specifications](#)

Toshiba satellite p505-s8945: specifications (4 pages)

[Laptop Toshiba Satellite P505-S8950 Specifications](#)

Toshiba satellite p505-s8950: specifications (4 pages)

[Laptop Toshiba Satellite P500-ST68X2 Specifications](#)

Toshiba satellite p500-st68x2: specifications (4 pages)

Related Content for Toshiba P500-ST5801

[Satellite Pro L70-B Series Optical Disc Drive Problems](#)

Toshiba Satellite Pro L70-B Series

[PORTÉGÉ A600 Dvd-Super Multi Drive Optical Drive \(Odd\)](#)

Toshiba PORTÉGÉ A600

[Satellite A205 Series Optical Drive Problems](#)

Toshiba Satellite A205 Series

[QOSMIO G50 Optical Disk Drive \(Dvd-Super Multi Drive\)](#)

Toshiba QOSMIO G50

[Satellite Optical Disc Drive Problems](#)

Toshiba Satellite

[Satellite Pro Series Optical Disc Drive Problems](#)

Toshiba Satellite Pro Series

[Satellite S70-B Series Optical Disc Drive Problems](#)

Toshiba Satellite S70-B Series

[Satellite CL40 Series Optical Disc Drive Problems](#)

Toshiba Satellite CL40 Series

This manual is also suitable for:

[P500-st6821P505-s8940P505-s8941P505-s8945P505-s8946P505-s8950 ... Show all](#)