



# Modem Problems; Wireless Networking Problems - Toshiba P500- ST5801 User Manual

P500-st5801 user's guide



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## Modem problems

### (Available on certain models)

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This section lists common modem problems.

#### **The modem will not receive or transmit properly.**

Make sure the cable from the modem to the telephone line is firmly connected to the computer's modem port and the telephone line jack.

Check the communications parameters (baud rate, parity, data length and stop bits) specified in the communications program.

It

should be set up to transmit at 300, 1200, 2400, 4800, 9600, 14400,

28800, 33600 bps (bits per second) or higher.

**The modem is on, set up properly but still does not transmit or receive data.**

Make sure the line has a dial tone. Connect a telephone handset to the line to check this.

The other system may be busy or off line. Try making a test transmission to someone else.

For more information regarding your system's V.92 modem, visit the Toshiba Web site at [pcsupport.toshiba.com](http://pcsupport.toshiba.com).

## Wireless networking problems

### NOTE

If your computer is equipped with an internal Wi-Fi verify that the Wireless antenna ON/OFF switch is ON (the wireless indicator light

Verify that your computer can detect access points or routers. If it can detect a Wi-Fi configuration issue.

This section provides general troubleshooting tips for networking problems, specifically wireless (Wi-Fi

The terms and concepts used assume a basic understanding of networks, and may be for more advanced users. If you need assistance or if you are not familiar with the terminology, please see

®

Windows

Help and Support or contact your computer technician.

### If Something Goes Wrong

*Resolving a hardware conflict*

will be lit).

®

access point or router then it may be a

®

) networking.

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adapter,

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Toshiba satellite p500-st68x2: specifications (4 pages)

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[Portege 2010 Modem Problems](#)

Toshiba Portege 2010

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