



# Wireless Networking Problems - Toshiba S300-EZ1511 User Manual

S300-ez1511 user's guide



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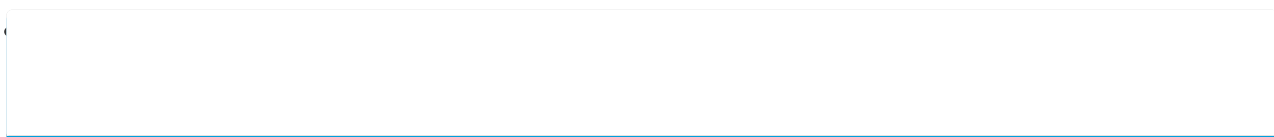
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## **If Something Goes Wrong**

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*Resolving a hardware conflict*

## **Wireless networking problems**

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### NOTE



If your computer is equipped with an internal Wi-Fi

verify that the Wireless antenna ON/OFF switch is ON (the wireless indicator light



Verify that your computer can detect access points or routers. If it can detect a Wi-Fi configuration issue.

## NOTE



Verify that signal strength is good using the utility provided with the Wi-Fi



If another computer is on the same network, verify that it has network access, and can connect to the Internet. If, for example, the other computer cannot browse to a public Web site, the ISP's (Internet Service Provider) service may be disrupted.



Verify that the Service Set Identifier (SSID), or network name, is correct—i.e., that it matches the SSID assigned to the access point you are attempting to connect through. SSIDs are case-sensitive. Toshiba provides a Client Manager utility for setting and managing SSIDs.



Check the Control Panel's Hardware and Sound Device Manager to verify that the Wi-Fi Windows

Carefully note any error messages—these will be very helpful

if you should confer with a support technician at a later time. This section provides general troubleshooting tips for networking problems, specifically wireless (Wi-Fi

The terms and concepts used assume a basic understanding of networks, and may be for more advanced users. If you need assistance or if you are not familiar with the terminology, please see

®

## Windows

Help and Support or contact your computer technician.

To determine if your computer has an internal Wi-Fi

the device list in Device Manager (part of the Windows

Panel, Hardware and Sound). Some Toshiba models may have a

Wireless antenna ON/OFF switch even though they do not have an

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## internal Wi-Fi

adapter.

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adapter.

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operating system, and that the driver is loaded.

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will be lit).

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access point or router then it may be a

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adapter is recognized by the

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## Control

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