

Asus RT-AC1200G User Manual

Wireless-ac1200 dual band usb router

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User Guide RT-AC1200G

Wireless-AC1200 Dual Band USB Router





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Summary of Contents for Asus RT-AC1200G

Page 1 User Guide RT-AC1200G Wireless-AC1200 Dual Band USB Router...

<u>Page 2</u> Product warranty or service will not be extended if: (1) the product is repaired, modified or altered, unless such repair, modification of alteration is authorized in writing by ASUS; or (2) the serial number of the product is defaced or missing.

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Table of contents Getting to know your wireless router Welcome!
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Page 6: Getting To Know Your Wireless Router

Getting to know your wireless router 1.1 Welcome! Thank you for purchasing an ASUS RT-AC1200G Wireless Router! The ultra-thin and stylish RT-AC1200G features both 2.4GHz and 5GHz dual bands which delivers super fast gigabit wireless-AC speeds up to 867 Mbps on the 5 GHz band & 300 Mbps on the 2.5 GHz band concurrently.

Page 7: Your Wireless Router

1.3 Your wireless router Power LED Off: No power. On: Device is ready. Flashing slow: Rescue mode Flashing quick: WPS is processing. LAN $1\sim4$ LEDs Off: No power or no physical connection. On: Has physical connection to a local area network (LAN). WAN (Internet) LED Off: No power or no physical connection.

<u>Page 8</u> USB 2.0 port Insert a USB device such as USB hard disk or USB flash drive into the port. Insert your iPad's USB cable into the port to charge your iPad. Reset button This button resets or restores the system to its factory default settings. WAN (Internet) port Connect a network cable into this port to establish WAN connection.

Page 9: Positioning Your Router

2.4GHz computer peripherals, Bluetooth devices, cordless phones, transformers, heavy-duty motors, fluorescent lights, microwave ovens, refrigerators, and other industrial equipment to prevent signal interference or loss. • Always update to the latest firmware. Visit the ASUS website at http://www.asus.com to get the latest firmware updates. • To ensure the best

Page 10: Setup Requirements

1.5 Setup Requirements To set up your wireless network, you need a computer that meets the following system requirements: • Ethernet RJ-45 (LAN) port (10Base-T/100Base-TX) • IEEE 802.11a/b/g/n/ac wireless capability • An installed TCP/IP service • Web browser such as Internet Explorer, Firefox, Safari, or Google Chrome NOTES: • If your computer does not have built-in wireless capabilities, you may install an IEEE 802.11a/b/g/n WLAN adapter to your computer to connect to the network.

Page 11: Router Setup

1.6 Router Setup IMPORTANT! • Use a wired connection when setting up your wireless router to avoid possible setup problems. • Before setting up your ASUS wireless router, do the following: • If you are replacing an existing router, disconnect it from your network. • Disconnect the cables/wires from your existing modem setup. If your modem has a backup battery, remove it as well. • Reboot your cable modem and computer (recommended). 1.6.1 Wired connection NOTE: You can use either a straight-through cable or a crossover cable for wired connection.

Page 12: Wireless Connection

3 Using another network cable, connect your modem to your wireless router's WAN port. 4. Insert your modem's AC adapter to the DC-IN port and plug it to a power outlet. 1.6.2 Wireless connection RT-AC1200G Smart phone Tablet Modem Internet...

<u>Page 13</u> To set up your wireless router via wireless connection: 1. Insert your wireless router's AC adapter to the DC-IN port and plug it to a power outlet. 2 Using the bundled network cable, connect your modem to your wireless router's WAN port. 3.

Page 14: Getting Started

Getting started 2.1 Logging into the Web GUI Your ASUS Wireless Router comes with an intuitive web graphical user interface (GUI) that allows you to easily configure its various features through a web browser such as Internet Explorer, Firefox, Safari, or Google Chrome.

Page 15: Quick Internet Setup (Qis) With Auto-Detection

2.2 Quick Internet Setup (QIS) with Auto- detection The Quick Internet Setup (QIS) function guides you in quickly setting up your Internet connection. NOTE: When setting the Internet connection for the first time, press the Reset button on your wireless router to reset it to its factory default settings.

<u>Page 16</u> 2. The wireless router automatically detects if your ISP connection type is Dynamic IP, PPPoE, PPTP and L2TP. Key in the necessary information for your ISP connection type. IMPORTANT! Obtain the necessary information from your ISP about the Internet connection type. for Automatic IP (DHCP) for PPPoE, PPTP and L2TP...

<u>Page 17</u> NOTES: • The auto-detection of your ISP connection type takes place when you configure the wireless router for the first time or when your wireless router is reset to its default settings. • If QIS failed to detect your Internet connection type, click Skip to manual setting and manually configure your connection settings. 3. Assign the wireless network name (SSID) and security key for your 2.4GHz and 5 GHz wireless connection.

<u>Page 18</u> 4. Your Internet and wireless settings are displayed. Click Next to continue. 5. Read the wireless network connection tutorial. When done, click Finish.

Page 19: Connecting To Your Wireless Network

2.3 Connecting to your wireless network After setting up your wireless router via QIS, you can connect your computer or other smart devices to your wireless network. To connect to your network: 1. On your computer, click the network icon in the notification area to display the available wireless networks.

Page 20: Configuring The General Settings

Configuring the General settings 3.1 Using the Network Map Network Map allows you to configure your network's security settings, manage your network clients, and monitor your USB

Page 21: Setting Up The Wireless Security Settings

3.1.1 Setting up the wireless security settings To protect your wireless network from unauthorized access, you need to configure its security settings. To set up the wireless security settings: 1. From the navigation panel, go to General > Network Map. 2. On the Network Map screen and under System status, you can configure the wireless security settings such as SSID, security level, and encryption settings.

Page 22: Managing Your Network Clients

4. From the Security Level dropdown list, select the encryption method for your wireless network. IMPORTANT! The IEEE 802.11n/ac standard prohibits using High Throughput with WEP or WPA-TKIP as the unicast cipher. If you use these encryption methods, your data rate will drop to IEEE 802.11g 54Mbps connection.

Page 23: Monitoring Your Usb Device

3.1.3 Monitoring your USB device The ASUS Wireless Router provides a USB port for connecting USB devices or USB printer to allow you to share files and printer with clients in your network. NOTE: To use this feature, you need to plug a USB storage device, such as a USB hard disk or USB flash drive, to the USB port on the rear panel of your wireless router.

Page 24 IMPORTANT! You first need to create a share account and its permission /access rights to allow other network clients to access the USB device via an FTP site/third-party FTP client utility, Servers Center, Samba, or AiCloud. For more details, refer to the section 3.5.Using the USB Application and 3.6 Using AiCloud in this user manual.

Page 25 Safely removing the USB disk IMPORTANT! Incorrect removal of the USB disk may cause data corruption. To safely remove the USB disk: 1. From the navigation panel, go to General > Network Map. > Eject USB disk. When 2. In the upper right corner, click the USB disk is ejected successfully, the USB status shows Unmounted.

Page 26: Creating A Guest Network

The Guest Network provides temporary visitors with Internet connectivity via access to separate SSIDs or networks without providing access to your private network. NOTE: RT-AC1200G supports up to six SSIDs (three 2.4GHz and three 5GHz SSIDs). To create a guest network: 1.

<u>Page 27</u> 4. To configure additional options, click Modify. 5. Click Yes on the Enable Guest Network screen. 6. Assign a wireless name for your temporary network on the Network Name (SSID) field. 7. Select an Authentication Method. 8. Select an Encryption method. 9.

Page 28: Using The Traffic Manager

3.3 Using the Traffic Manager 3.3.1 Managing QoS (Quality of Service) Bandwidth Quality of Service (QoS) allows you to set the bandwidth priority and manage network traffic. To set up bandwidth priority: 1. From the navigation panel, go to General > Traffic Manager > QoS tab.

<u>Page 29</u> 4. On the user-defined QoS rules page, there are four default online service types – web surf, HTTPs and file transfers. Select your preferred service, fill in the Source IP or MAC, Destination Port, Protocol, Transferred and Priority, then click Apply. The information will be configured in the QoS rules screen.

<u>Page 30</u> 5. On the User-defined Priority page, you can prioritize the network applications or devices into five levels from the user- defined QoS rules' dropdown list. Based on priority level, you can use the following methods to send data packets: • Change the order of upstream network packets that are sent to the Internet.

Page 31: Monitoring Traffic

3.3.2 Monitoring Traffic The traffic monitor function allows you to access the bandwidth usage and speed of your Internet, wired, and wireless networks. It allows you to monitor network traffic even on a daily basis. NOTE: Packets from the Internet are evenly transmitted to the wired and wireless devices.

Page 32: Setting Up Parental Control

3.4 Setting up Parental Control Parental Control allows you to control the Internet access time. Users can set the time limit for a client's network usage. To use the parental control function: 1. From the navigation panel, go to General > Parental control. 2.

Page 33: Using The Usb Application

USB hard disk or USB flash drive, in the USB 2.0 port on the rear panel of your wireless router. Ensure that the USB storage device is formatted and partitioned properly. Refer to the ASUS website at http://event.asus.com/2009/networks/disksupport/ for the file system support table.

Page 34 To use Samba share: 1. From the navigation panel, go to General > USB application > Servers Center. NOTE: Network Place (Samba) Share is enabled by default. 2. Follow the steps below to add, delete, or modify an account. To create a new account: a) Click to add new account.

<u>Page 35</u> To add a folder: a) Click . b) Enter the folder name, and click Add. The folder that you created will be added to the folder list. 3. From the list of folders, select the type of access permission that you want to assign for specific folders: • R/W: Select this option to assign read/write access.

Page 36: Configuring The Advanced Settings

Configuring the Advanced Settings 4.1 Wireless 4.1.1 General The General tab allows you to configure the basic wireless settings. To configure the basic wireless settings: 1. From the navigation panel, go to Advanced Settings > Wireless > General tab. 2. Select 2.4GHz or 5GHz as the frequency band for your wireless network.

Page 37 4. In the Hide SSID field, select Yes to prevent wireless devices from detecting your SSID. When this function is enabled, you would need to enter the SSID manually on the wireless device to access the wireless network. 5. Select any of these wireless mode options to determine the types of wireless devices that can connect to your wireless router: • Auto: Select Auto to allow 802.11AC, 802.11n, 802.11g, and...

Page 38 • WPA/WPA2 Personal/WPA Auto-Personal: This option provides strong security. You can use either WPA (with TKIP) or WPA2 (with AES). If you select this option, you must use TKIP + AES encryption and enter the WPA passphrase (network key). • WPA/WPA2 Enterprise/WPA Auto-Enterprise: This option provides very strong security.

Page 39: Wps

4.1.2 WPS WPS (Wi-Fi Protected Setup) is a wireless security standard that allows you to easily connect devices to a wireless network. You can configure the WPS function via the PIN code or WPS button. NOTE: Ensure that the devices support WPS. To enable WPS on your wireless network: 1.

<u>Page 40</u> NOTE: WPS supports authentication using Open System, WPA-Personal, and WPA2-Personal. WPS does not support a wireless network that uses a Shared Key, WPA-Enterprise, WPA2-Enterprise, and RADIUS encryption method. 3. In the WPS Method field, select Push Button or Client PIN code.

Page 41: Wireless Mac Filter

4.1.3 Wireless MAC Filter Wireless MAC filter provides control over packets transmitted to a specified MAC (Media Access Control) address on your wireless network. To set up the Wireless MAC filter: 1. From the navigation panel, go to Advanced Settings > Wireless >...

Page 42: Radius Setting

4.1.4 RADIUS Setting RADIUS (Remote Authentication Dial In User Service) Setting provides an extra layer of security when you choose WPA- Enterprise, WPA2-Enterprise, or Radius with 802.1x as your Authentication Mode. To set up wireless RADIUS settings: 1. Ensure that the wireless router's authentication mode is set to WPA-Enterprise, WPA2-Enterprise, or Radius with 802.1x.

Page 43: Professional

4.1.5 Professional The Professional screen provides advanced configuration options. NOTE: We recommend that you use the default values on this page. In the Professional Settings screen, you can configure the following: • Frequency: Select the frequency band that the professional settings will be applied to.

<u>Page 44</u> • Date to Enable Radio (weekend): You can specify which days of the weekend wireless networking is enabled. • Time of Day to Enable Radio: You can specify a time range when wireless networking is enabled during the weekend. • Set AP isolated: The Set AP isolated item prevents wireless devices on your network from communicating with each other.

Page 45: Lan

• Wireless multicast forwarding: Select Enable to allow the wireless router to forward multicast traffic to other wireless devices that support multicast. Select Disable to prevent the router from forwarding multicast transmissions. • Enable WMM APSD: Enable WMM APSD (Wi-Fi Multimedia Automatic Power Save Delivery) to improve power management between wireless devices.

Page 46: Dhcp Server

To modify the LAN IP settings: 1. From the navigation panel, go to Advanced Settings > LAN > LAN IP tab. 2. Modify the IP address and Subnet Mask. 3. When done, click Apply. 4.2.2 DHCP Server Your wireless router uses DHCP to assign IP addresses automatically on your network.

<u>Page 47</u> 3. In the Domain Name text box, enter a domain name for the wireless router. 4. In the IP Pool Starting Address field, key in the starting IP address. 5. In the IP Pool Ending Address field, key in the ending IP address.

Page 48: Route

4.2.3 Route If your network makes use of more than one wireless router, you can configure a routing table to share the same Internet service. NOTE: We recommend that you do not change the default route settings unless you have advanced knowledge of routing tables. To configure the LAN Routing table: 1.

Page 49: Iptv

4.2.4 IPTV The wireless router supports connection to IPTV services through an ISP or a LAN. The IPTV tab provides the configuration settings needed to set up IPTV, VoIP, multicasting, and UDP for your service. Contact your ISP for specific information regarding your service.

Page 50: Wan

4.3 WAN 4.3.1 Internet Connection The Internet Connection screen allows you to configure the settings of various WAN connection types. To configure the WAN connection settings: 1. From the navigation panel, go to Advanced Settings > WAN > Internet Connection tab. 2.

Page 51 • Enable WAN: Select Yes to allow the router Internet access. Select No to disable Internet access. • Enable NAT: NAT (Network Address Translation) is a system where one public IP (WAN IP) is used to provide Internet access to network clients with a private IP address in a LAN. The private IP address of each network client is saved in a NAT table and is used to route incoming data packets.

<u>Page 52</u> To avoid connection issues due to an unregistered MAC address, you can: • Contact your ISP and update the MAC address associated with your ISP service. • Clone or change the MAC address of the ASUS wireless router to match the MAC address of the previous networking device recognized by the ISP.

Page 53: Port Trigger

4.3.2 Port Trigger Port range triggering opens a predetermined incoming port for a limited period of time whenever a client on the local area network makes an outgoing connection to a specified port. Port triggering is used in the following scenarios: • More than one local client needs port forwarding for the same application at a different time.

Page 54: Virtual Server/Port Forwarding

• Trigger Port: Specify a trigger port to open the incoming port. • Protocol: Select the protocol, TCP, or UDP. • Incoming Port: Specify an incoming port to receive inbound data from the Internet. • Protocol: Select the protocol, TCP, or UDP. NOTES: • When connecting to an IRC server, a client PC makes an outgoing connection using the trigger port range 66660-7000.

<u>Page 55</u> NOTE: When port forwarding is enabled, the ASUS router blocks unsolicited inbound traffic from the Internet and only allows replies from outbound requests from the LAN. The network client does not have access to the Internet directly, and vice versa.

<u>Page 56</u> 2. Configure the following settings below. When done, click Apply. • Enable Port Forwarding: Choose Yes to enable Port Forwarding. • Famous Server List: Determine which type of service you want to access. • Famous Game List: This item lists ports required for popular online games to work correctly.

<u>Page 57</u> • You will need a client outside your LAN but has Internet access (referred to as "Internet client"). This client should not be connected to the ASUS router. • On the Internet client, use the router's WAN IP to access the server.

Page 58: Dmz

4.3.4 DMZ Virtual DMZ exposes one client to the Internet, allowing this client to receive all inbound packets directed to your Local Area Network. Inbound traffic from the Internet is usually discarded and routed to a specific client only if port forwarding or a port trigger has been configured on the network.

Page 59: Ddns

DNS name rather than WAN IP address. • Server and Host Name: Choose ASUS DDNS or other DDNS. If you want to use ASUS DDNS, fill in the Host Name in the format of xxx.asuscomm.com (xxx is your host name).

Page 60: Nat Passthrough

• Enable wildcard: Enable wildcard if your DDNS service requires one. NOTES: DDNS service will not work under these conditions: • When the wireless router is using a private WAN IP address (192.168. x.x, 10.x.x.x, or 172.16.x.x), as indicated by a yellow text. • The router may be on a network that uses multiple NAT tables. 4.3.6 NAT Passthrough NAT Passthrough allows a Virtual Private Network (VPN) connection to pass through the router to the network clients.

Page 61: Ipv6

4.4 IPv6 This wireless router supports IPv6 addressing, a system that supports more IP addresses. This standard is not yet widely available. Contact your ISP if your Internet service supports IPv6. To set up IPv6: 1. From the navigation panel, go to Advanced Settings > IPv6. 2.

Page 62: Firewall

4.5 Firewall The wireless router can serve as a hardware firewall for your network. NOTE: The Firewall feature is enabled by default. 4.5.1 General To set up basic Firewall settings: 1. From the navigation panel, go to Advanced Settings > Firewall >...

Page 63: Keyword Filter

To set up a URL filter: 1. From the navigation panel, go to Advanced Settings > Firewall > URL Filter tab. 2. On the Enable URL Filter field, select Enabled. 3. Enter a URL and click the button. 4. Click Apply. 4.5.3 Keyword filter Keyword filter blocks access to webpages containing specified keywords.

Page 64: Network Services Filter

3. Enter a word or phrase and click the Add button. 4. Click Apply. NOTES: • The Keyword Filter is based on a DNS query. If a network client has already accessed a website such as http://www.abcxxx.com, then the website will not be blocked (a DNS cache in the system stores previously visited websites).

<u>Page 65</u> To set up a Network Service filter: 1. From the navigation panel, go to Advanced Settings > Firewall > Network Service Filter tab. 2. On the Enable Network Services Filter field,

select Yes. 3. Select the Filter table type. Black List blocks the specified network services.

Page 66: Administration

4.6 Administration 4.6.1 Operation Mode The Operation Mode page allows you to select the appropriate mode for your network. To set up the operating mode: 1. From the navigation panel, go to Advanced Settings > Administration > Operation Mode tab. 2.

Page 67: System

4.6.2 System The System page allows you to configure your wireless router settings. To set up the System settings: 1. From the navigation panel, go to Advanced Settings > Administration > System tab. 2. You can configure the following settings: • Change router login password: You can change the password and login name for the wireless router by entering a new name and password.

Page 68: Firmware Upgrade

4.6.3 Firmware Upgrade NOTE: Download the latest firmware from the ASUS website at http://www.asus.com To upgrade the firmware: 1. From the navigation panel, go to Advanced Settings > Administration > Firmware Upgrade tab. 2. In the New Firmware File field, click Browse to locate the downloaded file.

Page 69: System Log

4.7 System Log System Log contains your recorded network activities. NOTE: System log resets when the router is rebooted or powered off. To view your system log: 1. From the navigation panel, go to Advanced Settings > System Log. 2. You can view your network activities in any of these tabs: • General Log • DHCP Leases • Wireless Log...

Page 70: Utilities

• W indows Printer Utility v1.0.5.5 at http://dlcdnet.asus.com/pub/ ASUS/LiveUpdate/Release/Wireless/Printer.zip • The utilities are not supported on MAC OS. 5.1 Device Discovery Device Discovery is an ASUS WLAN utility that detects an ASUS wireless router device, and allows you to configure the wireless networking settings. To launch the Device Discovery utility: • From your computer's desktop, click Start >...

Page 71: Firmware Restoration

5.2 Firmware Restoration Firmware Restoration is used on an ASUS Wireless Router that failed during its firmware upgrading process. It uploads the firmware that you specify. The process takes about three to four minutes. IMPORTANT: Launch the rescue mode on the router before using the Firmware Restoration utility.

Page 72 IP address: 192.168.50.x Subnet mask: 255.255.255.0 4. From your computer's desktop, click Start > All Programs > ASUS Utility > Wireless Router > Firmware Restoration. 5. Specify a firmware file, then click Upload. NOTE: This is not a firmware upgrade utility and cannot be used on a working ASUS Wireless Router.

Page 73: Troubleshooting

1. Launch the Web GUI. Go to Advanced Settings > Administration > Firmware Upgrade tab. Click Check to verify if the latest firmware is available. 2. If the latest firmware is available, visit the ASUS global website at http://www.asus.com/Networks/Wireless_Routers/RTAC1200/#download to download the latest firmware.

<u>Page 74</u> SSID (wireless network name), encryption method, and password are correct. Check if your network settings are correct. • Each client on the network should have a valid IP address. ASUS recommends that you use the wireless router's DHCP server to assign IP addresses to computers on your network.

<u>Page 75</u> • Some cable modem service providers require you to use the MAC address of the computer initially registered on the account. You can view the MAC address in the web GUI, Network Map > Clients page, and hover the mouse pointer over your device in Client Status.

Page 76: Frequently Asked Questions (Fags)

6.2 Frequently Asked Questions (FAQs) I cannot access the router GUI using a web browser • If

your computer is wired, check the Ethernet cable connection and LED status as described in the previous section. • Ensure that you are using the correct login information. The default factory login name and password is "admin/admin". Ensure that the Caps Lock key is disabled when you enter the login information.

Page 77 The client cannot establish a wireless connection with the router. NOTE: If you are having issues connecting to 5Ghz network, make sure that your wireless device supports 5Ghz or features dual band capabilities. • Out of Range: • Move the router closer to the wireless client. • T ry to adjust antennas of the router to the best direction as described in section 1.4 Positioning your router.

<u>Page 78</u> • SSID has been hidden. If your device can find SSIDs from other routers but cannot find your router's SSID, go to Advanced Settings > Wireless > General, select No on Hide SSID, and select Auto on Control Channel. • If you are using a wireless LAN adapter, check if the wireless channel in use conforms to the channels available in your country/area.

<u>Page 79</u> Internet is not accessible. • Check if your router can connect to your ISP's WAN IP address. To do this, launch the web GUI and go to General> Network Map, and check the Internet Status. • If your router cannot connect to your ISP's WAN IP address, try restarting your network as described in the section Restart your network in following sequence under Basic Troubleshooting.

<u>Page 80</u> • If there is still no Internet access, try to reboot your computer and verify the network's IP address and gateway address. • Check the status indicators on the ADSL modem and the wireless router. If the WAN LED on the wireless router is not ON, check if all cables are plugged properly. You forgot the SSID (network name) or network password • Setup a new SSID and encryption key via a wired connection (Ethernet cable).

<u>Page 81</u> Firmware upgrade failed. Launch the rescue mode and run the Firmware Restoration utility. Refer to section 5.2 Firmware Restoration on how to use the Firmware Restoration utility.

Page 82 Cannot access Web GUI Before configuring your wireless router, do the steps described in this section for your host computer and network clients. Disable the proxy server, if enabled. NOTE: The screenshots provided are for Windows® 7 only. The steps and options may be different for Windows®...

<u>Page 83</u> MAC OS 1. From your Safari browser, click Safari > Preferences > Advanced > Change Settings... 2. From the Network screen, deselect FTP Proxy and Web Proxy (HTTP). 3. Cllick Apply Now when done. NOTE: Refer to your browser's help feature for details on disabling the proxy server.

<u>Page 84</u> 3. To obtain the IPv4 IP settings automatically, tick Obtain an IP address automatically. To obtain the IPv6 IP settings automatically, tick Obtain an IPv6 address automatically. 4. Click OK when done. MAC OS 1. Click the Apple icon located on the top left of your screen.

<u>Page 85</u> Disable the dial-up connection, if enabled. Windows ® 1. Click Start > Internet Explorer to launch the browser. 2. Click Tools > Internet options > Connections tab. 3. Tick Never dial a connection. 4. Click OK when done. NOTE: Refer to your browser's help feature for details on disabling the dial-up connection.

Page 86: Appendices

We believe in providing solutions for you to be able to responsibly recycle our products, batteries, other components, as well as the packaging materials. Please go to http://csr.asus.com/english/Takeback.htm for the detailed recycling information in different regions.

<u>Page 87</u> against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

<u>Page 88</u> Radio Frequency (RF) Exposure Information The radiated output power of the ASUS Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The ASUS Wireless Device should be used in such a manner such that the potential for human contact

during normal operation is minimized.

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Page 101: Networks Global Hotline Information

Slovak Republic 00421-232162621 08:00-17:00 Mon-Fri Czech Republic 00420-596766888 08:00-17:00 Mon-Fri Switzerland-German 0041-848111010 09:00-18:00 Mon-Fri Switzerland-French 0041-848111014 09:00-18:00 Mon-Fri Switzerland-Italian 0041-848111012 09:00-18:00 Mon-Fri United Kingdom 0044-8448008340 09:00-17:00 Mon-Fri Ireland 0035-31890719918 09:00-17:00 Mon-Fri Russia and CIS 008-800-100-ASUS 09:00-18:00 Mon-Fri Ukraine 0038-0445457727 09:00-18:00 Mon-Fri...

Page 102 Networks Global Hotline Information Region Country Hotline Numbers Service Hours Australia 1300-278788 09:00-18:00 Mon-Fri New Zealand 0800-278788 09:00-18:00 Mon-Fri Japan 09:00-18:00 Mon-Fri 0800-1232787 09:00-17:00 Sat-Sun 09:00-18:00 Mon-Fri 081-570783886 (Non-Toll Free) 09:00-17:00 Sat-Sun Korea 0082-215666868 09:30-17:00 Mon-Fri Thailand 0066-24011717 09:00-18:00 Mon-Fri 1800-8525201 Singapore...

Page 103 Montenegro 00382-20608251 09:00-17:00 Mon-Fri Serbia 00381-112070677 09:00-17:00 Mon-Fri Slovenia 00368-59045400 08:00-16:00 Mon-Fri 00368-59045401 Estonia 00372-6671796 09:00-18:00 Mon-Fri Latvia 00371-67408838 09:00-18:00 Mon-Fri Lithuania-Kaunas 00370-37329000 09:00-18:00 Mon-Fri Lithuania-Vilnius 00370-522101160 09:00-18:00 Mon-Fri NOTE: For more information, visit the ASUS support site at: http://support.asus.com...

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