



# Connecting Bluetooth Devices (\*\*); Connectivity Troubleshooting - Toshiba 24 WD2A Series Operating Instructions Manual



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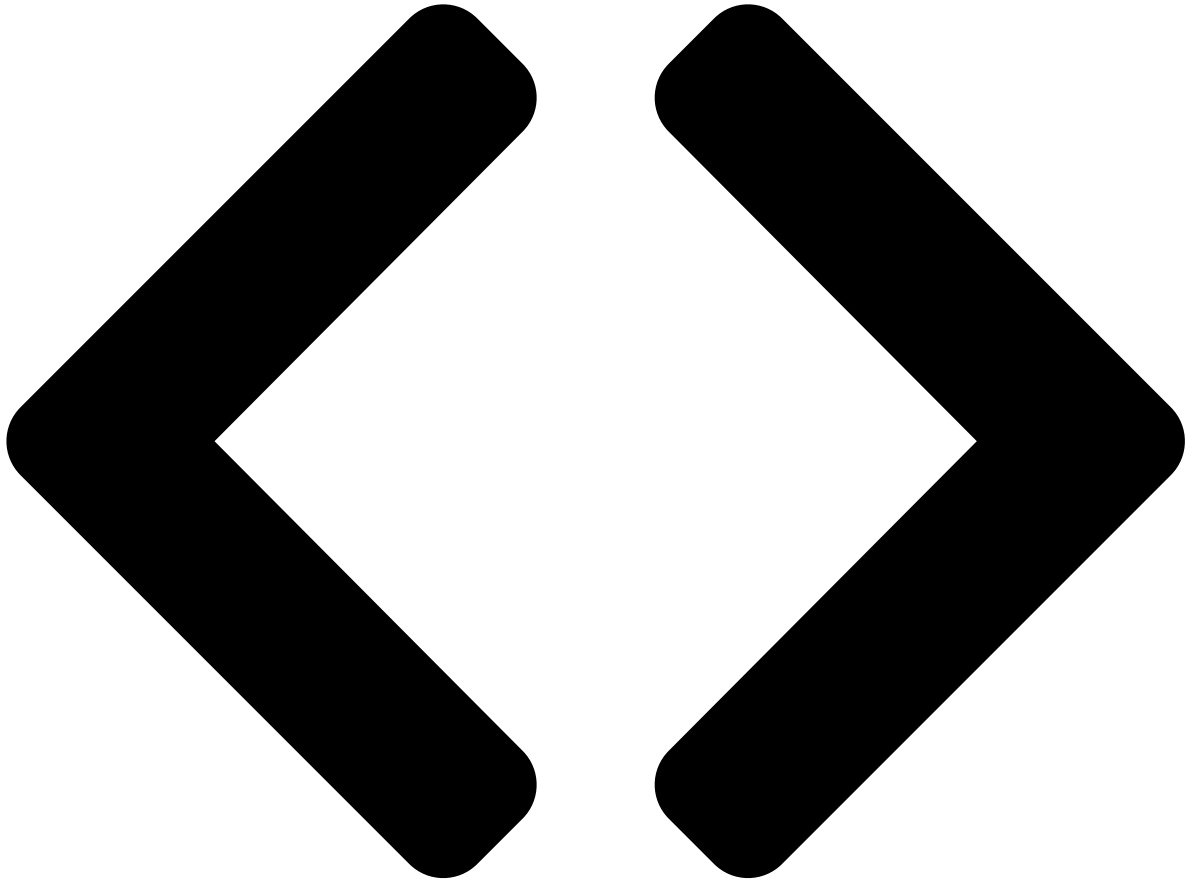
Troubleshooting

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## Bookmarks







## Using with mobile devices

There are different standards which enable sharing of screens including graphical, video and audio content between your mobile device and TV.

Plug the wireless USB dongle to TV first, if the TV doesn't have internal WLAN feature.

Then press the Source button on the remote and switch to Wireless Display source.

A screen appears stating that the TV is ready for connection.

Open the sharing application on your mobile device. These applications are named differently for each

brand, refer to the instruction manual of your mobile device for detailed information.

Scan for devices. After you select your TV and connect, the screen of your device will be displayed on your TV.

*Note: This feature can be used only if the mobile device supports this feature. If you experience problems with the connection check if the operating system version you use supports this feature. There may be incompatibility problems with the operating system versions which are released after the production of this TV. Scanning and connecting processes differ according to the programme you use.*

Your TV supports Bluetooth wireless connection technology too. A pairing is required before using Bluetooth devices with the TV set. You should do the following to pair your device with the TV:

- Set the device to pairing mode
- Start device discovery on the TV

*Note: Refer to the user manual of the Bluetooth device to learn how to set the device to pairing mode.*

You can connect audio devices or remote controllers to your TV using the Bluetooth wireless technology.

Unplug or switch off any other connected audio de

work correctly. For audio devices you should use the Bluetooth option in the Settings>Sound menu, for remote controllers the Smart Remote option in the Settings>System>More menu. Select the menu option and press the OK button to open the related menu. Using this menu you can discover and connect the devices that use the Bluetooth wireless technology and start to use them. Follow the on-screen instructions. Start the device discovery. A list of available Bluetooth devices will be displayed. Select the device you want to connect from the list and press the OK button to connect. If "Device connected" message is displayed, the connection is successfully established. If the connection fails try it again.


Image transfer and audio streaming

You can also use Bluetooth connection to transfer

images or stream audio from your mobile device to your TV.

Pair the mobile device and the TV as described before. Start a device search in your hand-held device. Select your TV from listed devices. Confirm the request for connection on your TV screen and do the same on your hand held device screen. If no pairing is done, image transfer or audio streaming to the TV will not be possible.

The images sent by mobile device will be displayed on the TV without confirmation request, if the image file is suitable. You can also save the image file to a connected USB memory drive or set as boot logo, if this feature is supported and the file is suitable. Press the Exit button to terminate displaying the image.

The audio will be routed through the speakers of the TV, after confirmation is given. To start audio streaming unpair the device from your TV if it is paired with your TV previously. After pairing is completed, a confirmation message will be displayed asking whether you want to start audio streaming from your mobile device. Select Yes and press the OK button on the remote of the TV. If the connection is succeeded, all audio will be routed through the speakers of the TV. A  sy

as long as the audio streaming connection is active. To terminate the audio streaming, you should turn off the Bluetooth connection of your mobile device.

Close all running applications and all the menus on the TV for a trouble-free transfer. Only image files with sizes smaller than 5 MB and in the following file formats are suitable; .jpg, .jpeg, .png, bmp. If a file sent by the mobile device does not suit these requirements, it will not be displayed on the TV.

*Note: Wireless devices may operate within the same radio frequency range and may interfere with one another. To improve the performance of your wireless device place it at least 1 meter away from any other wireless devices.*

## Wireless Network Not Available

- Ensure that any firewalls of your network allow the

## TV wireless connection.

- Try searching for wireless networks again, using the Network menu screen.

If the wireless network does not function properly, try using the wired network in your home. Refer to the Wired Connectivity section for more information on the process.

If the TV does not function using the wired connection, check the modem (router). If the router does not have a problem, check the internet connection of your modem.

## Connection is Slow

See the instruction book of your wireless modem to get information on the internal service area, connection speed, signal quality and other settings. You need to have a high speed connection for your modem.

English - 32 -

(\*\*) *Limited Models Only*

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