





## Asus AiGuru S2 Manual

Wireless skype phone



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Troubleshooting



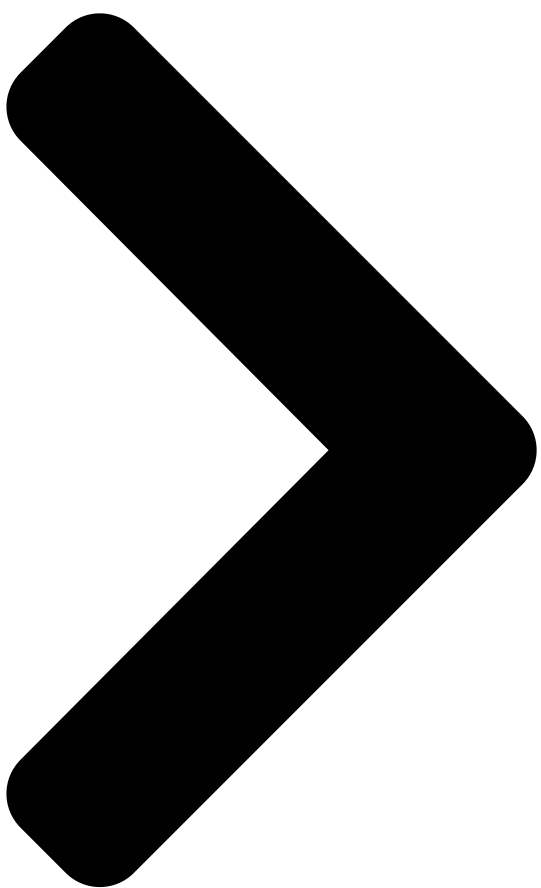
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*Wireless Skype Phone*



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[Projector Asus S2 Quick Start Manual](#)

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(33 pages)

[Telephone Asus ZB553KL User Manual](#)

(106 pages)

[Telephone Asus Go ZB500KL User Manual](#)

(32 pages)

## Summary of Contents for Asus AiGuru S2

[Page 1](#) AiGuru S2 Wireless Skype Phone...

[Page 2](#) Product warranty or service will not be extended if: (1) the product is repaired, modified or altered, unless such repair, modification or alteration is authorized in writing by ASUS; or (2) the serial number of the product is defaced or missing. ASUS PROVIDES THIS MANUAL "AS IS" WITHOUT WARRANTY OF ANY...

[Page 3](#) For your safety and to keep your phone in good operating condition, read the following tips and reminders carefully before using your phone. Always keep the phone dry and free from dust. Make sure that the phone is switched off before removing/ replacing the battery.

## [Page 4: Table Of Contents](#)

1.2.3 Charging the battery ...1-6 1.2.4 Turning the phone on or off ...1-7 1.2.5 Display layout ...1-7 Chapter 2: Installing and using the AiGuru S2 Utility Installing the AiGuru S2 Utility ...2-2 Optimizing the AiGuru S2 Utility settings ...2-10 2.2.1 Status ...2-11 2.2.2 WiFi Music Settings ...2-14...

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[Page 6](#) Subscribing RSS feeds ...A-11 Notices...A-15 Safety statements ...A-16 Troubleshooting ...A-23 FAQ ...A-24 ASUS contact information ...A-28...

## [Page 7: About This Guide](#)

This user guide contains the information you need to use your AiGuru S2 phone. How this guide is organized This user guide contains the following parts: Chapter 1: Basic information This chapter describes the phone layout, provides information about the battery including how to charge it, and basic functions such as turning the phone on/off.

## [Page 8: Conventions Used In This Guide](#)

Conventions used in this guide To make sure that you perform certain tasks properly, take note of the following conventions used throughout this user guide. NOTE: Tips and information to aid in completing a task. IMPORTANT: Instructions that you MUST follow to complete a task. CAUTION: Information to prevent injury to yourself when trying to complete a task.

[Page 9](#) Skype is quick and easy to install. Just download it, register, and within minutes you can use the ASUS AiGuru S2 Wireless Skype Phone to call your friends on Skype . Skype calls have excellent sound quality and are highly secure with end-to- end encryption.

[Page 10](#) You can put an existing call on hold and allow callers to leave a message on the answer machine, and retrieve voice mail with ease. In short, the ASUS AiGuru S2 Wireless Skype Phone Kit gives you all the functionality of a regular phone, through Skype...

## [Page 11: Package Contents](#)

Package contents Check your phone package for the following items: AiGuru S2 phone Quick Start Guide Support CD Wireless Link USB Wireless Link USB Battery dongle extension dongle USB cable...

## [Page 12: System Requirements](#)

- PC running Microsoft Windows Vista / Home Premium / Ultimate / Business / Enterprise • At least 1 GHz processor • At least 256 MB RAM • At least 40 MB free hard disk drive space • Internet connection: Dial-up, broadband, or cable modem (at least 33.6 Kbps) We recommend a broadband connection.

[Page 13](#) Outdoors: 100 m\* Li-ion 3.7 V 750 mAH, 25 hours standby, 2.5 talk hours 3 hours USB full charging Wireless Link dongle (UI) mounted on the PC or notebook AiGuru S2 Utility Wireless Link dongle driver Support CD Quick Start Guide Battery...

## [Page 15: Chapter 1: Basic Information](#)

Chapter 1 Basic information This chapter describes the phone layout, provides information about the battery including how to charge it, and basic functions such as turning the phone on/off. This chapter also describes the different layout displays of the phone.

## [Page 16: Phone Layout](#)

Front view Earpiece/Speaker LCD screen. Displays information such as time, battery status, signal strength, and menus. Navigation keys. Allows you to navigate menu lists and functions as a shortcut. Down: Left: Right: Middle: Skype Presence Skype Contacts Skype Menu Missed Call list WiFi Music Back view Chapter 1: Basic information...



## [Page 17: Bottom View](#)

Power button. Turns the phone on or off. Earphone jack. Connects an earphone. USB B type connector. Connects a USB B series plug to charge the phone battery and configure the phone. AiGuru S2 Wireless Skype Phone Side view (right) Bottom view...

## [Page 18: Battery Information](#)

1.2.2 Removing and installing the battery The rechargeable battery comes installed in the AiGuru S2. In the future, you may need to replace the current battery. Follow the instructions in this section to remove and install the battery if needed.

[Page 19](#) To install the battery: Place the battery into the battery compartment noting the correct polarity. AiGuru S2 Wireless Skype Phone Upwardly lift the battery and set it aside. Slide the battery cover in the direction of the arrow until the latch...

## [Page 20: Charging The Battery](#)

Low battery indicator The battery indicator much charge remains in the battery. When the battery indicator shows need to recharge the battery. Charge the battery through the USB cable. To know the charging status of the phone, note the LED color on the upper left corner of the handset.

## [Page 21: Turning The Phone On Or Off](#)

Main menu selection When you switch to USB Mode, the WiFi Signal strength indicator will change to mode switch. AiGuru S2 Wireless Skype Phone . Refer to 2.2.3 for detailed information on handset Battery indicator Clock Account name Skype credit...

## [Page 22: Main Menu](#)

Main menu After you press the left soft key, the main menu appears. You can navigate to Skype, Call List, My Profile, Settings, SideShow, WiFi Music to use all the functions or configure the settings. Skype WiFi Music When you log off Skype, switch to USB Mode, or disconnect the connection, some icons in the main menu will be grayed out.

## [Page 23: Chapter 2: Installing And Using The Aiguru S2 Utility](#)

Chapter 2 Installing and using the AiGuru S2 Utility This chapter provides instructions on how to install the AiGuru S2 Utility and the required device drivers. This chapter also shows you how to configure the phone and Wireless Link USB dongle.

## [Page 24: Installing The Aiguru S2 Utility](#)

Before using your AiGuru S2 Wireless Skype Phone, you need to install the AiGuru S2 Utility. This utility allows you to take full advantage of your phone's features. Requirements for installing the AiGuru S2 utility: Windows XP (SP2) / 2000 (SP4) / 32-bit Editions of Windows Vista / Home ®...

[Page 25](#) The AiGuru S2 Control Panel appears. Click Install AiGuru S2 Utility. If the AiGuru S2 Utility installation does not run automatically, click Browse Support CD, then double click Setup.exe to run the installation or readme for help. Click Yes to start installation when the InstallShield Wizard appears.

[Page 26](#) You may plug the Wireless Link USB dongle to your PC directly or connect it to your PC with the Wireless Link USB dongle extension. See the pictures below: Method 1: Method 2: Chapter 2: Installing and using the AiGuru S2 Utility...

[Page 27](#) IEEE 802.11g wireless standards. The device allows wireless communication between your computer and your phone using USB 2.0 connectivity, giving you the convenient access to the Skype™ program and control of the AiGuru S2 Utility. Installation proceeds when you connect the Wireless Link USB dongle to your PC.

[Page 28](#) The Skype™ Setup Wizard appears and leads you to finish the installation. Select the language to use first. Read the License Agreement and then click the box, then click the Install button to install. Chapter 2: Installing and using the AiGuru S2 Utility...

[Page 29](#) If you want to install the free Google Toolbar please click the box before Install the

free Google Toolbar, then click the Next button. Installation proceeds. This screen appears when installation is completed. Click the Start Skype. AiGuru S2 Wireless Skype Phone...

[Page 30](#) Wireless Link USB dongle are not connected to your PC, or the Skype application is not initiated. The warning messages disappear when everything is ready. Chapter 2: Installing and using the AiGuru S2 Utility...

[Page 31](#) If the connection fails, place the handset close to the Wireless Link USB dongle and try again. jb1127 on the phone display is the skype account name and it varies according to the user. AiGuru S2 Wireless Skype Phone...

## [Page 32: Optimizing The Aiguru S2 Utility Settings](#)

Utility settings After installing the AiGuru S2 Utility and Wireless Link USB dongle device driver, it is time to customize the settings to optimize the features of your phone. To launch the AiGuru S2 Utility: Turn on your phone. Connect the Wireless Link USB dongle to your computer.

## [Page 33: Status](#)

Click the button on the left to display the phone status. AiGuru S2 utility will auto-detect the phone status, as shown in the picture on the right. Item Message Utility Version Displays the utility version you are using. Displays the handset version. You can update the handset...

[Page 34](#) Press the alphanumeric keypad for Wi-Fi reconnection directly or click the Diagnose button on the control panel to identify the problem. 2-12 appears before Phone on the left pane of the control Chapter 2: Installing and using the AiGuru S2 Utility...

## [Page 35: Firmware Upgrade](#)

After the process is complete, follow the instruction to reboot the handset. During the firmware updating, turning the handset off or removing the USB cable will seriously damage the handset. Update the firmware to obtain the best performance and stability. AiGuru S2 Wireless Skype Phone 2-13...

## [Page 36: Wifi Music Settings](#)

Media Player: Allows you to choose the media player you want from the drop- down menu. AiGuru S2 Utility supports Windows Media Player and iTunes. iTunes has compatible problem with Windows Vista operating system.

[Page 37](#) Playlist: Allows you to create a new playlist, import an existed playlist that created from the AiGuru S2 utility, or delete an unwanted playlist. Create new playlist: Click the button New, and enter the new playlist name in the dialogue box.

## [Page 38: Handset Mode Switch And Wifi Configure](#)

You can switch between WiFi Mode and USB Mode. The function of WiFi Music will be disabled when you are in USB mode. When you switch between WiFi Mode and USB Mode, please don't unplug the handset until the configuration completed. 2-16 Chapter 2: Installing and using the AiGuru S2 Utility...

[Page 39](#) IP address of your computer changes. You have to configure your phone and the AiGuru S2 utility. Make sure you've connected the dongle to your computer and the handset is turned on. Click the button Air Config and hold the Call Key of the handset simultaneously.

[Page 40](#) 2-18 Chapter 2: Installing and using the AiGuru S2 Utility...

## [Page 41: Chapter 3: Getting To Know The Phone Menu And Using The Skype™ Features](#)

Chapter 3 Getting to know the phone menu and using the Skype™ features This chapter shows you how to use the phone and navigate through the Phone Menu and the Skype™ Menu.

## [Page 42: Skype](#)

Skype Your AiGuru S2 phone allows you to receive or make skype phone calls while you are away from your computer, within the operating range of the WLAN module 3.1.1 Making a call

Before using your AiGuru S2 Wireless Skype Phone, make sure you have installed the AiGuru S2 Utility and configured the required settings.

[Page 43](#) (SkypeOut) or press the Call Key directly. AiGuru S2 Wireless Skype Phone 2. Or press the left soft key (Options) to SkypeOut Call. 2. To do it otherwise, press the left...

[Page 44](#) Searching a contact in the Contact List: When making a call, you can search a wanted contact in the contact list with the keypad. It is faster and saves your time to make a skype phone call. Search a contact by phone numbers: Key in the phone number with the keypad.

### [Page 45: Hang Up A Call](#)

Conference call. From the Conference Call screen, press the left soft key to select the conference participant. A check mark appears before the contact's name or the SkypeOut number. Press twice to unselect the participant. AiGuru S2 Wireless Skype Phone...

[Page 46](#) Repeat the previous steps to add more conference participants. A conference call can include maximum one host and four participants. You have to unselect a participant before you add another new one if the participant number exceeds the limit. When you are done with the phone conversation, press End Key to terminate the call.

### [Page 47: Presence](#)

Skype Me, Away, Not available, Do not disturb or Invisible. After the selection, the idle screen displays as shown. When you switch your status to Offline, some Skype functions will be disabled, such as making calls. AiGuru S2 Wireless Skype Phone...

### [Page 48: Skype Voicemail](#)

You can download and listen to your Voicemail, or delete the Voicemail in a few steps. Play a Voicemail: From the idle screen, press the left soft key to display the main menu and select Skype > Skype Voicemail. Use the navigation keys to find the Voicemail you want from the list Press the left soft key (Options)

[Page 49](#) Delete. A message appears, asking for confirmation. Press the left soft key (OK) to delete the selected Voicemail. To delete all Voicemails, repeat the previous instructions and select Delete All to clear all Voicemails. AiGuru S2 Wireless Skype Phone...

### [Page 50: Chat Alert](#)

After activating Chat Alert function, an remind you of an incoming text message on your PC with a beep when you are away chatting via AiGuru S2. To activate or inactivate Chat Alert: From the idle screen, press the left soft key to display the main menu and select Skype >...

### [Page 51: Call List](#)

Enter. Select a Missed/Incoming/Outgoing call entry and press the left soft key to call back. Or highlight Details and press left soft key to check the call details. AiGuru S2 Wireless Skype Phone 3-11...

[Page 52](#) The information about the call will be displayed as shown. Or highlight View Profile and press left soft key to view the caller or the recipient's profile. The profile of the caller or the recipient will be displayed as shown. 3-12 Chapter 3: Getting to know the phone menu and using the Skype™ ...

[Page 53](#) After you return back to the idle screen, the missed call alert message is removed. When you checked the missed call, the call in the Missed Call will be moved to Incoming Call. AiGuru S2 Wireless Skype Phone 3-13...

### [Page 54: My Profile](#)

3.3 My Profile My Profile menu lists detailed profile of your Skype account. From the idle screen, press the left soft key to display the main menu and select My Profile. Scroll up and down using the navigation keys to view the profile. Press the left soft key to SkypeOut to the phone number in your profile.

## [Page 55: Wifi Music](#)

WiFi Music Your AiGuru S2 phone can function as a Windows Media Player or iTunes remote controller, allowing you to play audio files while you are away from your computer, within the operating range of the WLAN module. From the idle screen, press the...

## [Page 56: Sound Mode](#)

3.4.2 Sound mode The WiFi Music function of AiGuru S2 provides different sound modes for the music playing. You can change the mode to suit the music genre or your mood. From the playback screen, press the left soft key (Mode).

## [Page 57: Settings](#)

Settings In the Settings menu, you can configure settings of AiGuru S2 wireless skype phone, including language, display, keypad lock, or you can restore to the default setting. 3.5.1

Language From the idle screen, press the left soft key to display the main menu and select Settings.

## [Page 58: Display](#)

Backlight Time From the idle screen, press the left soft key to display the main menu and select Settings. From the Settings screen, select Display and press the left soft key to Enter. Highlight Backlight Time and press the left soft key to Select. From the Backlight Time menu, you can select a screen backlight time and press the left soft key to...

[Page 59](#) Select. Use the navigation keys to adjust the value. Scroll right to increase the brightness and left to decrease the brightness. The configuration value of brightness is between -2 to 2. AiGuru S2 Wireless Skype Phone 3-19...

## [Page 60: System Info](#)

The System Info. menu offers the information such as WiFi status, Mac address, and firmware version. WiFi Status From the idle screen, press the left soft key to display the main menu and select Settings. From the Settings screen, select System Info.

## [Page 61: Mac Address](#)

Info. list when in the USB mode. Firmware Version From the System Info. screen, select Firmware Version and press the left soft key to Enter. AiGuru S2 Wireless Skype Phone The MAC Address screen opens. The Firmware Version screen opens. 3-21...

## [Page 62: Load Default](#)

To load the default settings: From the idle screen, press the left soft key to display the main menu and select Settings. From the Settings screen, select Load Default and press the left soft key to Enter. A message appears, asking for confirmation.

## [Page 63: Chapter 4: Windows ® Vista™ Configuraton And Windows ® Sideshow](#)

Vista™ Configuraton ® and Windows SideShow™ ® This chapter shows you how to install, configure and use the AiGuru S2 utility under Windows Vista™ operating system ® and how to use the Windows SideShow™ features via your AiGuru S2 handset. ®...

## [Page 64: Installing Aigiuru S2 Utility](#)

Installing AiGiuru S2 utility If you are using Windows Vista OS, follow the instructions below to install AiGuru S2 utility. To install the AiGuru S2 Utility: Place the AiGuru S2 support CD in the optical drive. The AiGuru S2 Control Panel appears.

[Page 65](#) The Windows Security warning message pops out and click Install this driver software anyway to continue. Then, the system will continue to install the ASUS WLAN card driver. The Windows Security warning message pops out again for confirmation. Click Install this driver software anyway to continue.

[Page 66](#) This screen appears when installation is completed. Refer to section 2.1.3 to connect the Wireless Link USB dongle to your Installation can not proceed if the Wireless Link USB

dongle is not connected to your PC. This screen appears after the dongle is connected.

[Page 67](#) Refer to the section 2.1 Installing the AiGuru S2 Utility to install Skype™ program. To install Feed Viewer for Windows SideShow, link to the Microsoft website to download Feed Viewer. AiGuru S2 supports Windows will be unavailable without Feed Viewer.

[Page 68](#) Click Install to continue. Click Run to run the Feed Viewer. To use Feed Viewer for Windows SideShow, check the box before License Agreement and click Install to proceed the setup. Chapter 4: Windows Vista™ Configuration and Windows ® SideShow™ ®...

[Page 69](#) When the installation completes, click the Finish button to exit the Setup Wizard. Restart your computer to complete the installation. Refer to the section 2.1 Installing the AiGuru S2 Utility to complete the installation of AiGuru S2 utility. AiGuru S2 Wireless Skype Phone...

### [Page 70: Changing Skype Privilege Level](#)

Changing Skype Privilege Level After you complete the AiGuru S2 utility installation, two shortcuts are added to the desktop, and both of the program icons are with the security shield overlay, indicating that the applications are intended for administrators only. Before using, you need to change the privilege level.

### [Page 71: Setting Up Wireless Music](#)

Line3. Click the OK button to complete the setup. It is a one-time setup. If you want to enjoy your music through the PC speakers, you have to manually reconfigure the playback device. AiGuru S2 Wireless Skype Phone...

### [Page 72: Using Windows Sideshow Function](#)

Using Windows SideShow function AiGuru S2 supports Windows emails and your subscribed RSS information away from your PC. Visit Microsoft website (www.microsoft.com) to learn more about Windows Windows Vista OS. 4.4.1 Windows Mail From the idle screen, press the left soft key and select Windows SideShow™.

[Page 73](#) This function enables you to read your Windows Mail in Vista only. Microsoft Outlook 2007 is not supported. You can only know the mail senders and the subjects. Complete mails are not available. AiGuru S2 Wireless Skype Phone 4-11...

### [Page 74: Rss](#)

From the Windows Sideshow menu, highlight RSS and press the left soft key to Enter. From your subscribed RSS list, scroll up and down to select an RSS feed, then press the left soft key to Enter. Refer to the A.3 Subscribing RSS feeds for instructions to subscribe an RSS feed from your favorite website.

[Page 75](#) The content and the date will be displayed as shown. Scroll down to read more. The date and the RSS content are offered by your subscribed website, and they vary with the websites. AiGuru S2 Wireless Skype Phone 4-13...

[Page 76](#) 4-14 Chapter 4: Windows Vista™ Configuration and Windows SideShow™ ® ®...

[Page 77](#) Appendix Reference information This chapter describes PC-cillin firewall settings, RSS feeds and provides safety notices, an FAQ section as well as ASUS' contact information.

### [Page 78: Appendix: Reference Information](#)

If you installed PC-cillin™ Internet Security software in your computer, make the following settings before installing AiGuru S2 Utility. Open Trend Micro PC-cillin Internet Security, click Network Security tab, then click Personal Firewall. On Personal Firewall screen, click Add. Appendix: Reference information...

[Page 79](#) Key in ASUS in Profile name field, then click OK. Select Exception List tab, and click Add. AiGuru S2 Wireless Skype Phone...

[Page 80](#) Add AiGuruIn a. Description: AiGuruIn b. Target: Select Specified application and point to the location where the application is saved. c. Connection: Incoming d. Action: Allow e.

Protocol: TCP/UDP d. Port(s): All ports f. IP Setting: All IP Addresses Add AiGuruOut a.

### [Page 81: Pc-Cillin™ 2007](#)

ASUS in Choose profile field, then click Apply. PC-cillin™ 2007 If you installed PC-cillin™ Internet Security 2007 software in your computer, make the following settings before installing AiGuru S2 Utility. Open Trend Micro PC-cillin Internet Security, click Personal Network Firewall Controls tab...

[Page 82](#) On Personal Firewall screen, click Add. Key in ASUS in Profile name field, then click OK. Click the Program Control tab on the top, and click Add. Appendix: Reference information...

[Page 83](#) Click the OK button to leave. On Personal Firewall screen, click ASUS and press the OK button to complete the setup. When you run the AiGuru S2 utility, PC-cillin warning message pops out shown and click Allow to continue. AiGuru S2 Wireless Skype Phone...

### [Page 84: Setting The Windows Firewall](#)

Setting the Windows Firewall A.2.1 Windows XP From the Control Panel, select Windows Firewall. Toggle Off and press the OK button to complete the setup. Appendix: Reference information...

### [Page 85: Windows Vista](#)

From the Control Panel, select Security Center. Click Firewall. Select Change Settings. AiGuru S2 Wireless Skype Phone...

[Page 86](#) Toggle Off and press the OK button to complete the setup. A-10 Appendix: Reference information...

### [Page 87: Subscribing Rss Feeds](#)

Visit the websites you are interested in. The website supports RSS if the web page is marked with Click the feed you would like to subscribe. AiGuru S2 Wireless Skype Phone SideShow™ function, you need to subscribe RSS feeds ® A-11...

[Page 88](#) Click Subscribe to this feed. You can rename the feed and retrieve it in the folder you want, then click Subscribe. The web page shows that You've successfully subscribed to this feed! A-12 Appendix: Reference information...

[Page 89](#) After the subscription, you can see it in your Feeds list. From the Control Panel, select Windows SideShow and double- click Feed Headlines on the Gadgets list. AiGuru S2 Wireless Skype Phone A-13...

[Page 90](#) Press the OK button to complete the Feed Headlines settings. The gadgets you've selected will show on your AiGuru S2. A-14 Appendix: Reference information...

### [Page 91: Notices](#)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1)This device may not cause harmful interference and (2)This device must accept any interference received, including interference that may cause undesired operation. A-15 AiGuru S2 Wireless Skype Phone...

### [Page 92: Safety Statements](#)

Regulatory Information/Disclaimers Installation and use of this Wireless LAN device must be in strict accordance with the instructions included in the user documentation provided with the product. Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

[Page 93](#) EN 55022, EN55024, EN 300 328, EN 301 489-1 & 17, EN 60950, EN 50360, EN 50361 EU RF Exposure Statement This equipment complies with EU RF radiation exposure limits of 2 W/kg. 802.11b=0.439 W/kg, 802.11g=0.25 W/kg AiGuru S2 Wireless Skype Phone A-17...

[Page 94](#) Wireless Operation Channel for Different Domains North America Japan Europe

France Restricted Wireless Frequency Bands Some areas of France have a restricted frequency band. The worst case maximum authorized power indoors are: • 10 mW for the entire 2.4 GHz band (2400 MHz–2483.5 MHz) •...

[Page 95](#) Do not use power adapters or batteries from other devices to reduce the risk of • injury to persons due to fire or explosion. Use only UL certified power adapters or batteries supplied by the manufacturer or authorized retailers. AiGuru S2 Wireless Skype Phone A-19...

[Page 96](#) Power Safety Requirement Products with electrical current ratings up to 6 A and weighing more than 3 Kg must use approved power cords greater than or equal to: H05VV-F, 3G, 0.75 mm H05VV-F, 2G, 0.75 mm Nordic Cautions A-20 Appendix: Reference information...

[Page 97](#) Proper Disposal The symbol of the crossed out bin indicates that the product (electrical and electronic equipment) should not be placed in municipal waste. Check local regulations for disposal of electronic products. A-21 AiGuru S2 Wireless Skype Phone...

## [Page 98: Safety Warnings](#)

Safety Warnings Read the following safety warnings carefully before using your cell phone. • This equipment is intended for use with power supplied from supplied battery charger(s) and/or power supply unit(s). Other usage will invalidate any certification given to this apparatus and may be dangerous. •...

## [Page 99: Troubleshooting](#)

Skype™ Logged Off Different from Offline (Presence), the message Skype Logged Off denotes some possible problems of the Skype utility or the lack of internet access. AiGuru S2 Wireless Skype Phone Problem description 1. The phone was not configured properly.

## [Page 100: Faq](#)

Skype Phone. Read the description below to solve your problems. If you cannot find an answer here, check the ASUS contact information at the end of the user manual. Why is there no dial tone when I press the Talk & Recall button?

[Page 101](#) This may be caused by not starting or logging into Skype™ properly. Verify that you are logged into Skype™ and the program is running properly. Another cause may be that the AiGuru S2 Utility or Wireless Link USB dongle driver has not been launched on the PC, or the dongle plug may be disconnected.

[Page 102](#) • Make sure the phone is set up correctly. • Wait for the remote party to be online. Q11. Why can I not hear any sound from the phone while the Wireless Link USB dongle is plugged in to the PC and the wireless setup is properly established? A11.

[Page 103](#) A15. If you cannot hear any voice from other Skype devices or headset, you may 1. Completely turn off the software utility of this phone, AiGuru S2 Utility, and restart Skype™ 2. Check the setting of Sound Devices in Skype™. Go to Skype™ > Tools>...

## [Page 104: Asus Contact Information](#)

Technical Support Hotline E-mail Web site ASUS COMPUTER INTERNATIONAL (America)  
Technical Support Motherboard and General Product Support E-mail Telephone ASUS  
COMPUTER GmbH (Germany and Austria) Technical Support Hotline (MB/Others) Notebook  
Email Website A-28 0800-093-456 (Toll-free call from Taiwan only) +886-2-2895-9254  
<http://vip.asus.com/eservice/techserv.aspx>...

[Page 105](#) ASUS Holland B.V. (Netherlands) Notebook Hotline Email ASUS COMPUTER (China)  
Telephone Email AiGuru S2 Wireless Skype Phone +31-(0)591-668190 +31-(0)591-666853  
<http://vip.asus.com/eservice/techserv.aspx> (Notebook, MB, VGA only) +86-10-82667575  
<http://vip.asus.com.cn/eservice/techserv.aspx> A-29...

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