



# Asus V241EA, V241EP - All-in-One PC Manual

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## Package contents

### NOTE:

- If any of the items are damaged or missing, contact your retailer.
- The keyboard, mouse, and power supply illustrations are for reference only. Actual product specifications may vary with territories.

## Hardware Setup

## Getting to know your PC

## Front view

### 1. LCD display panel

The LCD display panel provides excellent viewing features for photos, videos, and other multimedia files.

On selected models, multi-touch is supported. You can operate your ASUS All-in-One PC using touch gestures.

### 2. Power indicator

This LED power indicator lights up when the ASUS All-in-One PC is turned on.

### 3. Microphone

This built-in microphone can be used for video conferencing, voice narration, audio recording, and multimedia applications.

### 4. Camera

The built-in camera allows you to take pictures or record videos using your ASUS All-in-One PC.

### 5. Camera indicator

The camera indicator lights up when the built-in camera is in use.

## Bottom view

### 1. Audio speakers

The built-in audio speaker allows you to hear audio straight from the ASUS All-in-One PC. Audio features are

softwarecontrolled.

## 2. Mode button

Touch to switch the display signal source. When switched to HDMI-in, the ASUS All-in-One PC can be used as a standard desktop LCD monitor.

## 3. Kensington® security slot

The Kensington® security slot allows you to secure your ASUS All-in-One PC using Kensington® compatible security products.

## 4. Headphone/Headset/Microphone jack

This port allows you to connect amplified speakers or headphones. You can also use this port to connect your headset or an external microphone.

## 5. USB 2.0 port

This USB (Universal Serial Bus) port is compatible with USB 2.0 or USB 1.1 devices such as keyboards, pointing devices, flash disk drives, external HDDs, speakers, cameras and printers.

## Rear view

### 1. Power button

Press this button to turn on your ASUS All-in-One PC.

## 2. HDMI input port

This port is for a HDMI (High-Definition Multimedia Interface) connector and is HDCP compliant for HD DVD, Blu-ray, and other protected content playback.

## 3. USB 3.2 Gen1 port

This USB 3.2 Gen1 (Universal Serial Bus) port provides a transfer rate of up to 5 Gbit/s and is backward compatible to USB 2.0.

## 4. HDMI output port

This port allows you to connect your ASUS All-inOne PC to another HDMI-compatible device for file sharing or extending your display monitor.

## 5. LAN port

This 8-pin RJ-45 LAN port supports a standard Ethernet cable for connection to a local network.

## 6.

### Power input

The bundled power adapter converts AC power to DC power for use with this jack. Power supplied through this jack supplies power to the ASUS All-in-One PC. To prevent damage to the ASUS All-in-One PC, always use the bundled power adapter.

The power adapter may become warm or hot when in use. Do not



cover the adapter and keep it away from your body.

## Using your PC

### Positioning your PC

1. Place your ASUS All-in-One PC on a flat surface such as a table or desk.
2. Tilt the display to an angle between  $-5^{\circ}$  to  $20^{\circ}$ .

- Use both hands when setting up your ASUS All-in-One PC.
- Avoid adjusting the display to an angle beyond the recommended values or you may risk damaging the ASUS All-in-One PC.

## Setting up your PC

### Connecting the wireless keyboard and mouse

1. Install batteries into the wireless keyboard and mouse.
2. Connect the wireless dongle for keyboard and mouse to a USB port to automatically pair both devices to your ASUS All-in-One PC.

3. You can begin using the wireless keyboard and mouse.

NOTE: Reconnect the wireless keyboard and mouse with the wireless dongle if they lose connection. Avoid using either devices alongside other wireless devices. Position the mouse and keyboard at least 20 cm away from other wireless hardware to avoid interference.

## Connecting a wired keyboard and mouse

Connect the keyboard and the mouse to the USB ports on the rear panel.

NOTE: The illustrations above are for reference only. Actual hardware and specifications of the optional wired or wireless keyboard and mouse may vary.

## Powering on the system

- A. Connect the AC power cord to the AC/DC adapter.
- B. Connect the DC power connector into your ASUS All-in-One PC's power (DC) input.
- C. Plug the AC power adapter into a 100V~240V power source.
- D. Press the power button.

NOTE: For details on turning off your ASUS All-in-One PC, refer to

the section *Turning your ASUS All-in-One PC off* in *Working with Windows*.

## Using the touch screen (on selected models only)

The touch screen panel of your ASUS All-in-One PC provides excellent viewing features for photos, videos, and other multimedia files on your ASUS All-in-One PC. It also supports the 10-point multi-touch feature that facilitates smoother and more accurate touch gestures allowing you to operate your ASUS All-in-One PC faster and easier.

Do not use sharp objects such as scissors or ballpoint pens on the touch screen to prevent dents and scratches which may cause the touchscreen to become unresponsive.

## Gestures for the touch screen panel

Gestures allow you to launch programs and access the settings of your ASUS All-in-One PC. Refer to the following illustrations when using hand gestures on your touch screen panel.

NOTE: The following screenshots are for reference only. The touch screen panel's appearance may vary depending on model.

## Using touch screen panel gestures

The gestures allow you to launch programs and access the settings of your ASUS All-in-One PC. The functions can be activated by using the hand gestures on your ASUS All-in-One

PC's touch screen panel.

Tap/Double-tap

- Tap an app to select it.
- Double-tap an app to launch it.

Press and hold

Press and hold to open the right-click menu.

Zoom in

Spread apart your two fingers on the touch screen panel.

Zoom out

Bring together your two fingers on the touch screen panel.

Finger slide

Slide your finger to scroll up and down and slide your finger to pan the screen left or right.

Drag

- Drag to create a selection box around multiple items.
- Drag and drop an item to move it to a new location.

# Working with Windows

## Starting for the first time

When you start your ASUS All-in-One PC for the first time, a series of screens appear to guide you in configuring your Windows operating system. Follow the onscreen instructions to configure the following basic items:

- Personalize
- Get online
- Settings
- Your account

After configuring the basic items, Windows proceeds to install your apps and preferred settings. Ensure that your ASUS All-in-One PC is kept powered on during the setup process. Once the setup process is complete, the Desktop appears.

NOTE: The screenshots in this chapter are for reference only.

## Start menu

The Start menu is the main gateway to your ASUS All-in-One PC's programs, Windows apps, folders, and settings. You can use the Start menu to do these common activities:

- Start programs or Windows apps

- Open commonly used programs or Windows apps
- Adjust ASUS All-in-One PC settings
- Get help with the Windows operating system
- Turn off your ASUS All-in-One PC
- Log off from Windows or switch to a different user account

## Launching the Start menu

Tap the Start icon on your desktop.
Position your mouse pointer over the Start icon on your desktop then click it.
Press the Windows logo key on your keyboard.

## Opening programs from the Start menu

Tap the program to launch it.
Position your mouse pointer over the program then click to launch it.
Use the arrow keys to browse through the programs. Press to launch it.

## Windows apps

**NOTE:** Some Windows apps require signing in to your Microsoft account before they are fully launched.

## Launching Windows apps from the Start menu

Tap the app to launch it.
Position your mouse pointer over the app then click to launch it.
Use the arrow keys to browse through the apps. Press to launch an app.

## Connecting to wireless networks

### Wi-Fi

Access emails, surf the Internet, and share applications via social networking sites using your ASUS All-in-One PC's Wi-Fi connection.

### Connecting Wi-Fi

Connect your ASUS All-in-One PC to a Wi-Fi network by using the following steps:

1. Click/Tap the Wi-Fi icon from the taskbar to enable Wi-Fi.
2. Select an access point from the list of available Wi-Fi connections.
3. Select Connect to start the network connection.

or

**NOTE:** You may be prompted to enter a security key to activate the Wi-Fi connection.

### Bluetooth

Use Bluetooth to facilitate wireless data transfers with other Bluetooth-enabled devices.

## Pairing with other Bluetooth-enabled devices

You need to pair your ASUS All-in-One PC with other Bluetooth-enabled devices to enable data transfers. Connect your devices by using the following steps:

1. Launch Settings from the Start menu.
2. Select Devices > Bluetooth to search for Bluetooth-enabled devices. (for Windows 10) Select Bluetooth & devices > Add device to search for Bluetooth-enabled devices. (for Windows 11)
3. Select a device from the list to pair your ASUS Allin-One PC with the device.

or

NOTE: For some Bluetooth-enabled devices, you may be prompted to key in the passcode of your ASUS All-inOne PC.

## Connecting to wired networks

You can also connect to wired networks, such as local area networks and broadband Internet connection, using your ASUS All-in-One PC's LAN port.

NOTE: Contact your Internet Service Provider (ISP) for details or your network administrator for assistance in setting up your Internet connection.



## Turning your ASUS All-in-One PC off

You can turn off your ASUS All-in-One PC by doing either of the following procedures:

- Launch the Start menu, select the power icon then select Shut down to do a normal shutdown.
- From the log-in screen, select the power icon then select Shut down.

or

- Press + to launch Shut Down Windows. Select Shut down from the dropdown list then select OK.
- If your ASUS All-in-One PC is unresponsive, press and hold the power button for at least four (4) seconds until your ASUS All-in-One PC turns off.

## Putting your ASUS All-in-One PC to sleep

To put your ASUS All-in-One PC to Sleep mode:

- Launch the Start menu, select the power icon then select Sleep to put your ASUS All-in-One PC to sleep.
- From the log-in screen, select the power icon then select Sleep.

or

Press to launch Shut Down Windows.

Select Sleep from the drop-down list then select OK.

NOTE: You can also put your ASUS All-in-One PC to Sleep mode by pressing the power button once.

## Recovering your system

### Entering the BIOS Setup

BIOS (Basic Input and Output System) stores system hardware settings that are needed for system startup in the ASUS All-in-One PC.

In normal circumstances, the default BIOS settings apply to most conditions to ensure optimal performance. Do not change the default BIOS settings except in the following circumstances:

- An error message appears on the screen during the system bootup and requests you to run the BIOS Setup.
- You have installed a new system component that requires further BIOS settings or update.

Inappropriate BIOS settings may result to instability or boot failure. We strongly recommend that you change the BIOS settings only with the help of a trained service personnel.

## Quickly enter the BIOS

To access the BIOS:

- When your ASUS All-in-One PC is off, press the power button for at least four (4) seconds to access the BIOS directly.
- Press the power button to turn on your ASUS All-in-One PC then press <F2> or <Del> during POST.

NOTE: POST (Power-On Self-Test) is a series of software controlled diagnostic tests that run when you turn on your ASUS All-in-One PC.

## Recovering your system

Using recovery options on your ASUS All-in-One PC allows you to restore the system to its original state or simply refresh its settings to help improve performance.

- Backup all your data files before doing any recovery option on your ASUS All-in-One PC.
- Note down important customized settings such as network settings, user names, and passwords to avoid data loss.
- Ensure that your ASUS All-in-One PC is plugged in to a power source before resetting your system.

Windows allows you to do any of the following recovery options:

- Keep my files - This option allows you to refresh your ASUS All-in-One PC without affecting personal files (photos, music, videos, documents).  
Using this option, you can restore your ASUS All-in-One PC to its default settings and delete other installed apps.
- Remove everything - This option resets your ASUS All-in-One PC to its factory settings. You must backup your data before doing this option.
- Advanced startup - Using this option allows you to perform other advanced recovery options on your ASUS All-in-One PC such as:
  - Using a USB drive, network connection or Windows recovery DVD to startup your ASUS All-in-One PC.
  - Using Troubleshoot to enable any of these advanced recovery options: Startup Repair, Uninstall Updates, Startup Settings, UEFI Firmware Settings, Command Prompt, System Restore, and System Image Recovery.

## Performing a recovery option

Refer to the following steps if you want to access and use any of the available recovery options for your ASUS All-in-One PC.

1. Launch Settings > Update and security. (*for Windows 10*)  
Launch Settings > System > Recovery. (*for Windows 11*)

2. Select the recovery option you would like to perform.

## Safety information

Your All-in-One ASUS All-in-One PC is designed and tested to meet the latest standards of safety for information technology equipment. However, to ensure your safety, it is important that you read the following safety instructions.

## Setting up your system

- Read and follow all instructions in the documentation before you operate your system.
- Do not use this product near water or a heated source such as a radiator.
- Be cautious while moving the system to prevent injuries.
- Set up the system on a stable surface.
- Openings on the chassis are for ventilation. Do not block or cover these openings. Ensure that you leave plenty of space around the system for ventilation. Never insert objects of any kind into the ventilation openings.
- Use this product in environments with ambient temperatures between 0°C and 40°C.
- If you use an extension cord, ensure that the total ampere rating of the devices plugged into the extension cord does not exceed its ampere rating.

## Care during use

- When the system is turned off, a small amount of electrical current still remains in the product. Always unplug all power, modem, and network cables from the power outlets before cleaning the system.
- The touch screen requires periodic cleaning to perform at optimal touch sensitivity. Keep the screen clean from foreign objects or excessive dust accumulation. To clean the screen:
  - Turn off the system and disconnect the power cord from the wall.
  - Spray a small amount of household glass cleaner on the supplied cleaning cloth and gently wipe the surface of the screen.
  - Do not spray the cleaner directly on the screen.
- Do not use an abrasive cleaner or a coarse cloth when cleaning the screen.
- If you encounter the following technical problems with the product, unplug the power cord and contact a qualified service technician or your retailer.
  - The power cord or plug is damaged.
  - Liquid has been spilled into the system.
  - The system does not function properly even if you follow the operating instructions.
  - The system was dropped or the cabinet is damaged.

- The system performance changes.

## Sound Pressure Warning

Excessive sound pressure from earphones or headphones can cause hearing loss or permanent damage to hearing. Increasing the volume and equalizer beyond default levels increases the output voltage and sound pressure produced by the earphones or headphones.

## Adapter

### 1. Adapter specifications

1. Input voltage: 100-240Vac
2. Input frequency: 50-60Hz
3. Rating output voltage: 19Vdc

2. It is recommended that the power socket is in close proximity to the ASUS All-in-One PC.

## DC Fan Warning

Please note that the DC fan is a moving part and can cause harm when used improperly. Keep away from the fan when using the product.

Manufacturer  
ASUSTek COMPUTER INC.

Address  
1F., No. 15, Lide Rd., Beitou Dist., Taipei City 112, Taiwan

Authorized Representative in Europe  
ASUS COMPUTER GmbH

Address  
Harkortstrasse 21-23, 40880 Ratingen, Germany

Documents / Resources

## Download manual

Here you can download full pdf version of manual, it may contain additional safety instructions, warranty information, FCC rules, etc.

[Download Asus V241EA, V241EP - All-in-One PC Manual](#)

## Need Assistance?

Do you have a question about the V241EA that isn't answered in the manual? Leave your question here.

■ ■

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Submit your question



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[Asus V222F Series - All-in-One PC Manual](#)

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