



Whirlpool WRT314TFDW - 28-inch  
Wide Top Freezer Refrigerator - 14  
cu. ft. Manual

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For future reference, please make a note of your product model and serial numbers. These can be found on the inside wall of the refrigerator compartment.

Register your refrigerator at [www.whirlpool.com](http://www.whirlpool.com). In Canada, register at [www.whirlpool.ca](http://www.whirlpool.ca).

## OPERATING YOUR PRODUCT

### Using the Controls

Your refrigerator has two controls that affect the temperature. The Temperature control is located at the top front of the refrigerator compartment and the Airflow control is located on the back wall of the freezer compartment.

### Temperature Control

The Temperature control regulates the coldness of the air flowing into the compartments. For your convenience, your refrigerator controls are preset at the factory. When you first install your refrigerator, make sure that the controls are still preset to the mid-setting as shown.

**NOTE:** To turn off your refrigerator, turn the refrigerator control to the word OFF. Turning the Temperature Control to OFF stops

cooling in the refrigerator and freezer compartments, but it does not disconnect the refrigerator from the power supply.

- Give your refrigerator time to cool down completely before adding food. It is best to wait 24 hours before you put food into the refrigerator.

NOTE: Adjusting the Temperature Control to a higher (colder) setting will not cool the compartments any faster.

- If you add food before the refrigerator has cooled completely, your food may spoil.

## Adjust the Temperature Control

The mid-settings should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.

If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked.

If you need to adjust temperatures, use the settings listed in the chart below as a guide. On models with two controls, adjust the refrigerator temperature first. Wait at least 24 hours between adjustments and then recheck the temperatures.

CONDITION/REASON:	ADJUSTMENT:
REFRIGERATOR section too warm • Door opened often, large amount of food added or room temperature very warm	Adjust REFRIGERATOR Control one setting higher

<p>FREEZER section too warm/ice not made fast enough</p> <ul style="list-style-type: none"> <li>• Door opened often, or large amount of food added or very cold room temperature (can't cycle often enough)</li> <li>• Heavy ice usage</li> </ul>	Adjust AIRFLOW or REFRIGERATOR Control one setting higher
<p>REFRIGERATOR section too cold</p> <ul style="list-style-type: none"> <li>• Controls not set correctly for your conditions</li> </ul>	Adjust REFRIGERATOR Control one setting lower
<p>FREEZER section too cold</p> <ul style="list-style-type: none"> <li>• Controls not set correctly for your conditions</li> </ul>	Adjust AIRFLOW or REFRIGERATOR Control one setting lower

## Airflow Control

The Airflow control regulates the amount of air flowing between the freezer and the refrigerator compartments.

When you plug in the refrigerator for the first time, turn the Airflow control to the Recommended setting.

### Adjust the Airflow Control

If you want to temporarily increase the cold air flow to a specific compartment, adjust the control.

- Max - Increase airflow to the freezer
- Min - Increase airflow to the refrigerator

Once the performance is achieved, return the Airflow control to the Recommended setting to keep the refrigerator operating at optimum efficiency.

CONDITION/REASON:	ADJUSTMENT:
Heavy ice use	Max
Hot room temperature	Max - To maintain ice making production rate

## ICE AND WATER

### Turning the Ice Maker On/Off

NOTE: Do not force the wire shutoff arm up or down.

- To turn on the ice maker, simply lower the wire shutoff arm.  
NOTE: Your ice maker has an automatic shutoff. As ice is made, the ice cubes will fill the ice storage bin and the ice cubes will raise the wire shutoff arm to the OFF (arm up) position.
- To manually turn off the ice maker, lift the wire shutoff arm to the OFF (arm up) position and listen for the click to make sure the ice maker will not continue to operate.

NOTE: Turn off the ice maker before removing the ice storage bin to serve ice or to clean the bin. This will keep the ice cubes from dropping out of the ice maker and into the freezer compartment. After replacing the ice storage bin, turn on the ice maker.

### Ice Production Rate

- **NORMAL Ice Production:** The ice maker should produce approximately 8 to 12 batches of ice in a 24-hour period. If ice is not being made fast enough, turn the Freezer control toward a higher (colder) number in half number steps. (For example, if

the control is at 3, move it to between 3 and 4.) Wait 24 hours and, if necessary, gradually turn the Freezer control to the highest setting, waiting 24 hours between each increase.

- **MAXIMUM Ice Production** (on some models): The ice maker should produce approximately 16 to 20 batches of ice in a 24-hour period. If your refrigerator has the maximum ice production feature, push the switch to MAX.

## Remember

- Allow 24 hours to produce the first batch of ice. Allow 3 days to completely fill the ice storage bin. Discard the first three batches of ice produced.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- Do not store anything on top of the ice maker or in the ice storage bin.

## PRODUCT CARE



# Cleaning

## Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both compartments about once a month to avoid buildup of odors. Wipe up spills immediately.

Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.

## To Clean Your Refrigerator:

NOTE: Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tool.

1. Unplug refrigerator or disconnect power.
2. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
3. Wash stainless steel and painted metal exteriors with a clean

sponge or soft cloth and a mild detergent in warm water. Dry thoroughly with a soft cloth.

NOTE: To keep your stainless steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner and Polish. To order the cleaner, see the "Accessories" section.

This cleaner is for stainless steel parts only!

Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.

4. Clean the condenser coils regularly. Coils may need to be cleaned as often as every other month. This may help save energy.
  - Pull refrigerator out away from the wall. See "Unpack the Device."
  - Vacuum coils when they are dusty or dirty.
  - Roll refrigerator back into place. Make sure to leave 1" (2.5 cm) between the cabinet back and the wall.
  - Check to see that the refrigerator is level.
5. Plug in refrigerator or reconnect power.

## Vacation and Moving Care

### Vacations

#### If You Choose to Leave the Refrigerator On While You're Away:

1. Use up any perishables and freeze other items.
2. If your refrigerator has an automatic ice maker, and is connected to the household water supply, turn off the water supply to the refrigerator. Property damage can occur if the water supply is not turned off.
3. If you have an automatic ice maker, turn off the ice maker.  
NOTE: Raise the wire shutoff arm to OFF (up) position.
4. Empty the ice bin.

#### If You Choose to Turn Off the Refrigerator Before You Leave:

1. Remove all food from the refrigerator.
2. If your refrigerator has an automatic ice maker:
  - Turn off the water supply to the ice maker at least one day ahead of time.
  - When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position.
3. Turn off the Temperature control(s). See "Operating Your Product."

4. Clean refrigerator, wipe it, and dry well.
5. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

## Moving

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

1. If your refrigerator has an automatic ice maker:
  - Turn off the water supply to the ice maker at least one day ahead of time.
  - Disconnect the water line from the back of the refrigerator.
  - When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position.
2. Remove all food from the refrigerator and pack all frozen food in dry ice.
3. Empty the ice bin.
4. Turn off the Temperature control(s). See "Operating Your Product"
5. Unplug refrigerator.
6. Clean, wipe, and dry thoroughly.
7. Take out all removable parts, wrap them well, and tape them

together so they don't shift and rattle during the move.

8. Depending on the model, raise the front of the refrigerator so it rolls more easily OR raise the leveling screws so they don't scrape the floor. See "Adjust the Door(s)" or "Door Closing and Door Alignment."
9. Tape the doors closed and tape the power cord to the back of the refrigerator.

When you get to your new home, put everything back and refer to the "Installation Instructions" section for preparation instructions. Also, if your refrigerator has an automatic ice maker, remember to reconnect the water supply to the refrigerator.

## Changing the Light Bulbs

NOTE: Not all appliance bulbs will fit your refrigerator. Be sure to replace the bulb with an appliance bulb of the same size, shape, and wattage (no greater than 40 watts).

### Refrigerator Light

1. Unplug refrigerator or disconnect power.
2. Reach behind the control panel and unscrew the bulb.
3. Replace the bulb with a 40-watt, appliance bulb.
4. Plug in refrigerator or reconnect power.

## ACCESSORIES

The following accessories are available for your refrigerator. To order, contact us and ask for the Part Number.

In the U.S.A., visit our webpage [www.whirlpool.com/accessories](http://www.whirlpool.com/accessories) or call 1-800-901-2042.

In Canada, visit our webpage [www.whirlpoolparts.ca](http://www.whirlpoolparts.ca) or call 1-800-807-6777.

affresh Stainless Steel Cleaner:

In U.S.A., order Part #W10355016

In Canada, order Part #W10355016B

affresh Stainless Steel Wipes:

In U.S.A., order Part #W10355049

In Canada, order Part #W10355049B

affresh Kitchen & Appliance Cleaner:

In U.S.A., order Part #W10355010

In Canada, order Part #W10355010B

Reversibility Kit:

Order Part # W10395148

## PROBLEM SOLVER

First try the solutions suggested here. If you need further assistance or more recommendations that may help you avoid a service call, refer to the warranty page in this manual and visit [www.whirlpool.com/product\\_help](http://www.whirlpool.com/product_help). In Canada, visit

<http://www.whirlpool.ca>.

Contact us by mail with any questions or concerns at the address below:

In the U.S.A.:

Whirlpool Brand Home Appliances  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

In Canada:

Whirlpool Brand Home Appliances  
Customer eXperience Centre  
200 - 6750 Century Ave.  
Mississauga ON L5N 0B7

Please include a daytime phone number in your correspondence.

Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

If you experience	Possible Causes and/or Recommended Solutions
The refrigerator will not operate	<ul style="list-style-type: none"> <li>• Not connected to an electrical supply - Plug the power cord into a grounded 3 prong outlet. Do not use an extension cord.</li> <li>• No power to the electrical outlet - Plug in a lamp to see if the outlet is working.</li> <li>• Household fuse blown or circuit breaker tripped - Replace the fuse or reset the circuit breaker. If the problem continues, contact an electrician.</li> <li>• Control is not turned on - Turn on the refrigerator control. See "Operating Your Product"</li> <li>• New Installation - Allow 24 hours following installation for the refrigerator to cool completely.</li> </ul> <p>NOTE: Adjusting the temperature control(s) to coldest setting will not cool the refrigerator more quickly</p>
The motor seems to run too much	Your new refrigerator may run longer than your old one. Energy efficient refrigerators run longer at lower, more energy efficient speeds. Your refrigerator may run even longer if the room is warm, a large food load is added, the door is opened often, or if the door has been left open.
The refrigerator is noisy	<p>Refrigerator noise has been reduced over the years. Due to this reduction in operating noise, you may notice unfamiliar noises that are normal. Following are some normal sounds with an explanation:</p> <ul style="list-style-type: none"> <li>• Buzzing - heard when the water valve opens to fill the ice maker</li> <li>• Clicking/Snapping - valves opening or closing</li> <li>• Pulsating - fans/compressor adjusting to optimize performance</li> <li>• Rattling - flow or refrigerant, water line, or from items placed on top of the refrigerator</li> <li>• Sizzling/Gurgling - water dropping on the heater during defrost cycle</li> <li>• Popping - contraction/expansion of inside walls, especially during initial cool-down</li> <li>• Water running - may be heard when ice melts during the defrost cycle and water runs into the drain pan</li> <li>• Creaking/Cracking - occurs as ice is being ejected from the ice maker mold</li> </ul>
The door will not close completely	<ul style="list-style-type: none"> <li>• The door is blocked open - Move food packages away from door. Push bin or shelf back in the correct position. Make sure the crisper cover is fully pushed in, so that the back rests on the supports.</li> </ul>
The door is difficult to open	<ul style="list-style-type: none"> <li>• Gaskets are dirty or sticky - Clean gaskets and contact surfaces with mild soap and warm water. Rinse and dry with soft cloth.</li> </ul>
Temperature is too warm	<ul style="list-style-type: none"> <li>• New installation - Allow 24 hours following installation for the refrigerator to cool completely.</li> <li>• Door(s) opened often or not closed completely - Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed.</li> <li>• A large amount of warm food has been recently added - Allow several hours for refrigerator to return to normal temperature.</li> <li>• Check that the Temperature Control(s) are set correctly for the surrounding conditions - Adjust the controls to one setting colder. Check temperature in 24 hours. See "Operating Your Product"</li> </ul>
There is interior moisture buildup NOTE: Some moisture buildup is normal.	<ul style="list-style-type: none"> <li>• Humid room - Contributes to moisture buildup in the refrigerator.</li> <li>• Door(s) opened often or not closed completely - Allows humid air to enter the refrigerator. Minimize door openings and keep door fully closed.</li> </ul>



<p>The ice maker is not producing ice or not enough ice</p>	<ul style="list-style-type: none"> <li>• The ice maker is not connected to a water supply - Connect refrigerator to water supply and turn water shutoff valve fully open.</li> <li>• A kink in the line can reduce water flow - Straighten the water source line.</li> <li>• Ice maker is not turned on - Make sure the ice maker wire shutoff arm or switch (depending on model) is in the ON position.</li> <li>• New installation - Wait 24 hours after ice maker installation for ice production to begin. Wait 3 days for full ice production.</li> <li>• Large amount of ice recently removed - Allow sufficient time for ice maker to produce more ice.</li> <li>• Ice cube jammed in the ice maker ejector arm - Remove ice from the ejector arm with a plastic utensil.</li> <li>• A reverse osmosis water filtration system connected to your cold water supply can decrease water pressure - See "Water Supply Requirements."</li> </ul>
<p>The ice cubes are hollow or small NOTE: This is an indication of low water pressure.</p>	<ul style="list-style-type: none"> <li>• The water valve is not completely open - Turn the water shutoff valve fully open.</li> <li>• A kink in the line can reduce water flow - Straighten the water source line.</li> <li>• A reverse osmosis water filtration system connected to your cold water supply can decrease water pressure - See "Water Supply Requirements."</li> <li>• If questions regarding water pressure remain, call a licensed, qualified plumber.</li> </ul>
<p>Off-taste, odor or gray color in the ice</p>	<ul style="list-style-type: none"> <li>• New plumbing connections can cause discolored or off-flavored ice - Discard the ice and wash the ice storage bin. Allow 24 hours for the ice maker to make new ice, and discard the first three batches of ice produced.</li> <li>• Ice stored too long can develop an off-taste - Discard ice. Wash ice bin. Allow 24 hours for ice maker to make new ice.</li> <li>• Food odor transferring to ice - Use airtight, moisture proof packaging to store food.</li> <li>• There are minerals (such as sulfur) in the water - A water filter may need to be installed to remove the minerals.</li> </ul>

## WHIRLPOOL MAJOR APPLIANCE LIMITED WARRANTY

### IF YOU NEED SERVICE:

1. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:  
Whirlpool Customer eXperience Center  
In the U.S.A., call 1-800-253-1301. In Canada, call 1-800-807-6777.

If outside the 50 United States or Canada, contact your

authorized Whirlpool dealer to determine whether another warranty applies.

[www.whirlpool.com/product\\_help](http://www.whirlpool.com/product_help)

## IMPORTANT SAFETY INSTRUCTIONS

Your safety and the safety of others are very important. We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

You can be killed or seriously injured if you don't <u>immediately</u> follow instructions.
You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

To reduce the risk of fire, electric shock, or injury to persons when using the refrigerator, follow basic precautions, including the following:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.

- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.
- Disconnect power before installing ice maker (on ice maker kit ready models only).

## SAVE THESE INSTRUCTIONS

### State of California Proposition 65 Warnings:

This product contains one or more chemicals known to the State of California to cause cancer.

This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

## Documents / Resources

## References

[Home, Kitchen & Laundry Appliances & Products | Whirlpool](#)

[Shop Kitchen Appliances: Washing Machines, Dryers & More | Whirlpool](#)

[Home Appliance Parts & Accessories | Whirlpool](#)

[Certified Genuine Whirlpool Parts | Whirlpool Parts Online](#)

[Home - Product Help | Whirlpool](#)

## Download manual

Here you can download full pdf version of manual, it may contain additional safety instructions, warranty information, FCC rules, etc.

[Download Whirlpool WRT314TFDW - 28-inch Wide Top Freezer Refrigerator - 14 cu. ft. Manual](#)

## Need Assistance?

Do you have a question about the WRT314TFDW that isn't answered in the manual? Leave your question here.

■ ■

Stay updated with the latest solutions  
Submit your question

## Related Manuals for Whirlpool WRT314TFDW

[Whirlpool Refrigerator WRX735SDHZ Manual](#)

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[Whirlpool Refrigerator French Door Bottom Quick Start Guide](#)

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[Whirlpool WRT311FZDW - 33-inch Wide Top Freezer Refrigerator - 20 cu. ft. Manual](#)

(article)

[Whirlpool WRF560SMHV - 30-inch Wide French Door Refrigerator - 20 cu. ft. Manual](#)

(article)

[Whirlpool WRF555SDHV - 36-inch Wide French Door Refrigerator in Fingerprint-Resistant Stainless Steel - 25 cu. ft. Manual](#)

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[Whirlpool WRQA59CNKZ - 36-inch Wide Counter Depth 4 Door Refrigerator - 19.4 cu. ft. Manual](#)

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[Whirlpool WUR35X24HZ - 24-inch Wide Undercounter Refrigerator with Towel Bar Handle - 5.1 cu. ft. Manual](#)

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[Whirlpool WRT313CZLZ - 24-inch Wide Small Space Top-Freezer Refrigerator - 12.9 cu. ft. Manual](#)

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[Whirlpool WRB533CZJZ - 24-inch Wide Bottom-Freezer Refrigerator - 12.9 cu. ft. Manual](#)

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[Whirlpool WRS571CIHV - 36-inch Wide Counter Depth Side-by-Side Refrigerator - 21 cu. ft. Manual](#)

(article)

[Whirlpool EL88TRRWS - 18 cu. ft. Sidekicks All-Refrigerator with Adjustable Door Bins Manual](#)

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[Whirlpool WSR57R18DM - 31-inch Wide SideKicks All-Refrigerator with LED Lighting - 18 cu. ft. Manual](#)

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[Whirlpool WRS322FNAE - 33-inch Wide Large Side-by-Side Refrigerator with Greater Capacity and Adaptive Defrost - 22 cu. ft. Manual](#)

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[Whirlpool WRFF5333PZ - 33-inch Wide French Door Refrigerator - 22 cu. ft. Manual](#)

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[Refrigerator Whirlpool WRT314TFDW User Instructions](#)

(36 pages)

[Refrigerator Whirlpool WRT579SMYM00 User Instructions](#)

(41 pages)

[Refrigerator Whirlpool WRT311FZBM Product Dimensions](#)

Top mount refrigerator (1 page)

[Refrigerator Whirlpool WRT318FZDB User Instruction](#)

(64 pages)

[Refrigerator Whirlpool WRT318FZDM User Instructions](#)

(44 pages)

[Refrigerator Whirlpool WRT311FZDW Installation Instructions And Owner's Manual](#)

Top mount refrigerator (32 pages)

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