

Freeview Play Platform; Quick Standby Search; Software Update; Troubleshooting & Tips - Toshiba 65 UA22 Series Operating Instructions Manual

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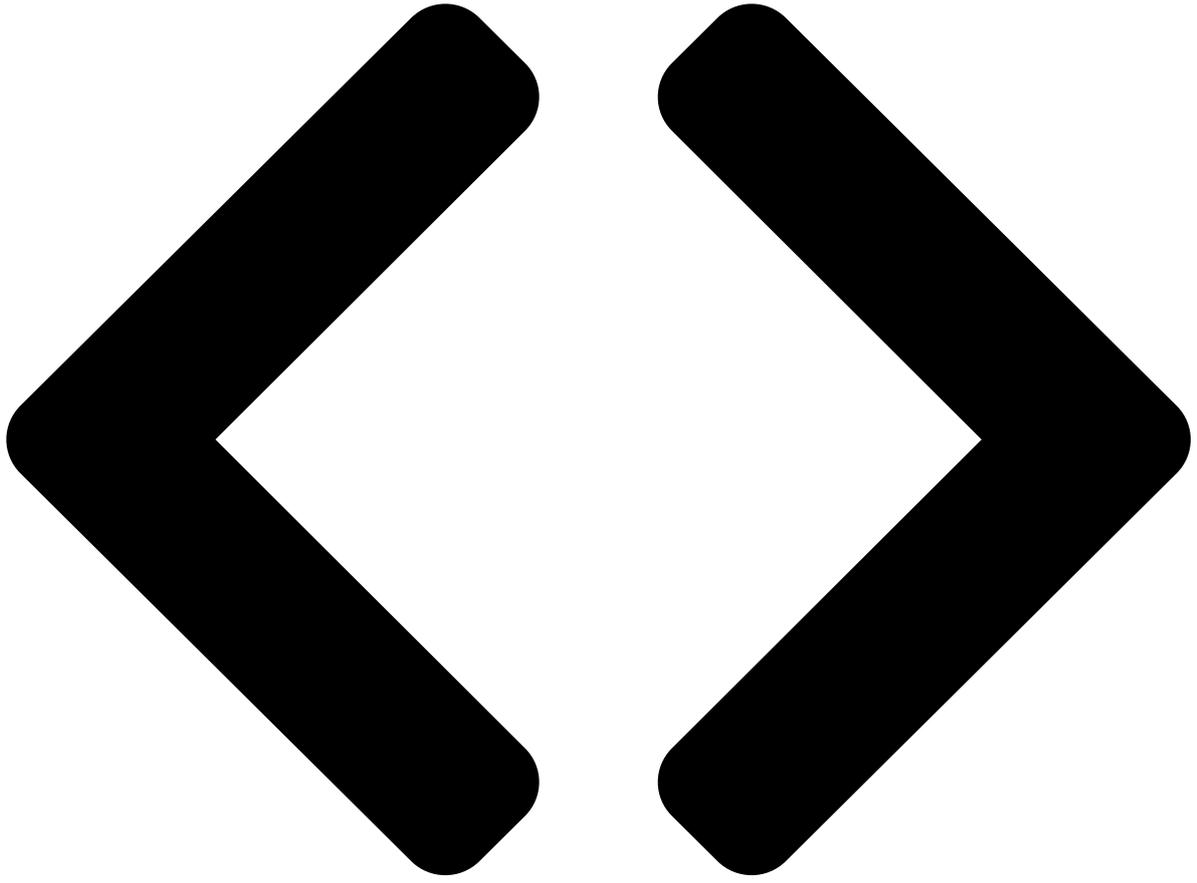
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Troubleshooting

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Bookmarks



The HbbTV applications are generally launched with the press of a coloured button on the remote. Generally a small red button icon will appear on the screen in order to notify the user that there is an HbbTV application on that channel. Press the button indicated on the screen to launch the application.

HbbTV applications use the buttons on the remote control to interact with the user. When an HbbTV application is launched, the control of some buttons are owned by the application. For example, numeric channel selection may not work on a teletext application where the numbers indicate teletext pages.

HbbTV requires AV streaming capability for the plat-



form. There are numerous applications providing VOD (video on demand) and catch-up TV services. The OK (play&pause), Stop, Fast forward, and Rewind buttons on the remote control can be used to interact with the AV content.

Note: You can enable or disable this feature from the TV Options>Advanced Options>HBBTV Settings menu in Live TV mode.

Freeview Play Platform

Freeview Play platform provides catch-up TV and On Demand services. Simply press the Freeview Play button on your remote control to connect to the Freeview Play platform.

You will have to agree to the terms and conditions for Freeview Play services first if you did not agree to them during the initial setup. Highlight Accept and press OK on the remote to confirm and proceed. You can also display the terms and conditions using the Freeview-Play Settings option in the TV Options>Advanced Options menu in Live TV mode.

Integrated TV Player applications will be displayed. Select one and press the OK button. Then select a content that you want to play back and press the OK button to watch.

Catch-up content can also be accessed and played back directly from the TV Guide. Refer to the section Programme Guide for more information.

Accessible TV Guide

The Freeview Play Accessible TV Guide makes it simpler for you to find the shows you love that meet your accessibility needs. Learn more at freeview.co.uk/555.

Accessible TV Guide is available at Channel 555. Enter 555 using the numeric buttons on your remote while watching TV.

Requirements

The Freeview Play services may only be used if the following requirements are fulfilled:

- Connecting the TV to the internet. A minimum broadband speed of 2Mbps is required for proper operation of catch-up and on demand services.

- Agreeing to the terms and conditions of Freeview Play

Note: Freeview Play platform usage will count towards any monthly broadband data allowance. Only selected channels provide 7-day catch-up.

Quick Standby Search

If earlier an automatic search is performed, your TV will search for new or missing digital channels at 05:00 am every morning while in quick standby mode.

And if the Auto Channel Update option in the Settings>Channel menu is enabled the TV will wake up within 5 minutes after it is switched into quick standby mode and search for channels. Standby LED will blink during this process. Once the standby LED stops blinking the search process is completed. Any new found channels will be added to the channel list. If the channel list is updated, you will be informed on the changes at the next power on.

Software Update

Your TV is capable of finding and updating the software automatically via Internet.

To experience the best use of your TV and benefit from the latest improvements make sure your system is always up to date.

Software update via internet

On the Home Screen enter the Settings>Device Preferences>About menu in order to update your Android system version. Move the focus to the System update option and press OK. You will be informed about the system status and the time at which the device was last checked for an update will be displayed. The Check for update option will be highlighted, press OK if you want to check for an available update.

Note: Do not unplug the power cord during the reboot process. If the TV fails to come on after the upgrade, unplug, wait for two minutes then plug it back in.

Troubleshooting & Tips

TV does not switch on

- Make sure the power cord is plugged in securely to the power outlet.
- Disconnect the power cord from the power outlet.

Wait for one minute then reconnect it.

- Press the Standby/On button on the TV.

English - 32 -

(**) *Limited Models Only*

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