

Fixing Device-Related Problems; Memory Module Problems - Toshiba Satellite P20-8PW User Manual

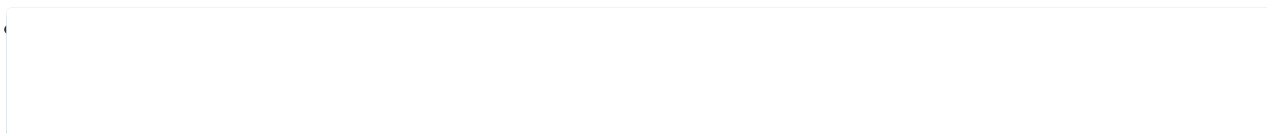
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Bookmarks



The computer is not accessing the hard disk or the diskette drive

Your computer normally loads Windows from the hard disk. If you have a hard disk problem, you will not be able to start the computer. Insert a system diskette into the diskette drive, then press the power button.

Power problems

The computer displays the Non-system disk or disk error message. Make sure there is no diskette in the diskette drive. If there is one, remove it and press any key to continue. If pressing any key does not work press Ctrl, Alt, and Del and select Shut Down and then Restart or turn off the computer by holding down the power button for several seconds.

Fixing Device-Related Problems

If you do not have a hardware conflict, but you think your problem could be related to one of your computer's devices, you can use:

■
Dr. Watson - A diagnostic tool that takes a snapshot of your system whenever a system fault occurs. To open Dr. Watson click Start, and then click Run. In the Open box, type `drwtsn32`.

■
System Information - Collects your system configuration information and provides a menu for displaying the associated system topics. To open System Information click Start, and then click Run. In the Open box, type `msinfo32`.

Refer to your operating system documentation for more information on using these tools. After diagnosing the problem, read the part of this section that describes problems and solutions related to specific devices.

Memory module problems

Incorrectly connected or faulty memory modules may cause errors that seem to be device-related. So it is worthwhile checking for these first:

1. Click Start, then click Turn Off Computer.
2. Select Turn Off.

Microsoft

computer automatically.

3. Remove the memory module(s).
4. Reinstall the memory module(s), following the instructions in Chapter 6 and making sure they are seated properly in the module sockets.
5. Check for the error again.
6. If the error recurs, remove the memory module entirely and check for the error again using the second or another module.

If removing the memory module eliminates the error, the module may be faulty. If the error occurs without the module installed, the module is not causing the error.

operating system shuts down and turns off the
If Something Goes Wrong

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Related Manuals for Toshiba Satellite P20-8PW

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Brochure (4 pages)

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(194 pages)

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[Laptop Toshiba Satellite A70 Resource Manual](#)

Toshiba satellite a70: user guide (68 pages)

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[Satellite Click 2 PRO Fixing A Problem With Device Manager](#)

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[Satellite E40-A Fixing A Problem With Device Manager](#)

Toshiba Satellite E40-A

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