

If You Need Further Assistance - Toshiba Satellite P20-8PW User Manual

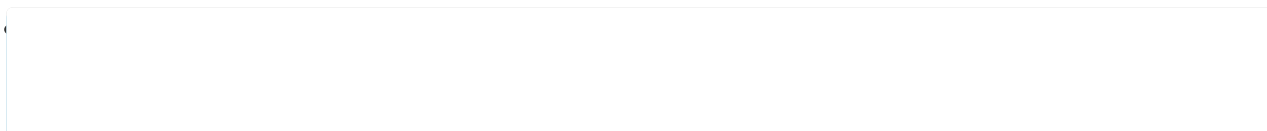
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If You Need Further Assistance

If you have followed the recommendations in this chapter and are still having problems, you may need additional technical assistance. This section contains the steps to take to ask for help.

Before you call

Since some problems may be related to the operating system or the program you are using, it is important to investigate other sources of assistance first.

Try the following before contacting TOSHIBA:



Review the troubleshooting information in your Microsoft documentation.

If the problem occurs while you are running a program, consult the program's documentation for troubleshooting suggestions. Contact the software company's technical support group for their assistance.

Consult the dealer from whom you purchased your computer and/or program. Your dealer is your best source for current information.

Contacting TOSHIBA

If you still need help and suspect that the problem is hardware related, TOSHIBA offers a variety of resources to help you. Please refer to appendix E for TOSHIBA support information.

If Something Goes Wrong

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Windows

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Quick Links:

[Appendix B Features and Specifications](#)

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