

Call Recording - Toshiba DKT3010-SD - Digital Phone User Manual

Strata ctx digital business telephone systems dkt/ipt telephone

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Bookmarks



Call Recording

While on an active call, a station user can record the conversation and store it in a Strategy voice mailbox. Recordings can also be paused or restarted. Depending upon

your System Administrator, you are given either a manual method of recording that allows you to designate the mailbox where the recording will be sent or an automatic method that automatically sends the recording to a predefined mailbox that is assigned to the phone you are using. This may be your personal mailbox.

Note: Ask your System Administrator which method to use.

Ask your System Administrator which method to use when recording a call.

Note

This feature requires the presence of a button on your telephone. Feature codes are not available.

Important

Call Recording



To record a call

1. With a call in progress, press **Record**. The Record LED flashes rapidly and there is approximately a one second interval (in extreme busy conditions, up to five seconds) before the recording starts and the Record LED changes to the in-use interval flash rate. You are now recording. Continue to Step 2.

Note Ask your System Administrator which method to use with ...or if you are using the manual method, the Record LED flashes green rapidly.

2. (Manual method only) If you want to record the call to the predefined mailbox associated with the phone you are using, press **#**. The Record LED flashes rapidly and there is approximately a one second interval (in extreme busy conditions, up to five seconds) before the recording starts and the Record LED changes to the in-use interval flash rate. You are now recording.

Important! *Strata ES mailboxes have a definable limit on the length one message can be. If you plan on making lengthy recordings, see your System Administrator so your message recording time can be properly defined.*

To record a call

...or if you want to record this call to another mailbox, enter the mailbox number (usually the extension number). Finish by pressing **#**. The Record LED flashes rapidly and there is approximately a one second interval (in extreme busy conditions, up to five seconds) before the recording starts and the Record LED changes to the in-use interval flash rate. You are now recording. Continue to Step 3.

3. To stop recording, press **Record**. The LED turns off and the recording stops.

Strata CTX DKT/IPT Telephone

2. (Manual method only) If you want to record the call to the mailbox associated with the phone you are using, press **#**. The Record LED flashes rapidly and there is approximately a one second interval (in extreme busy conditions, up to five seconds) before the recording starts and the Record LED changes to the in-use interval flash rate. You are now recording.

...or if you want to record this call to another mailbox, enter the mailbox number (usually the extension number). Finish by pressing **#**. The Record LED flashes rapidly and there is approximately a one second interval (in extreme busy conditions, up to five seconds) before the recording starts and the Record LED changes to the in-use interval flash rate. You are now recording.

Advanced Operation

Call Recording

(Pause/Resume)

3. To stop recording, press **Record**. The LED turns off and the recording stops.

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