

Analyzing The Problem - Toshiba PSPCDC-03H00C User Manual

User manual

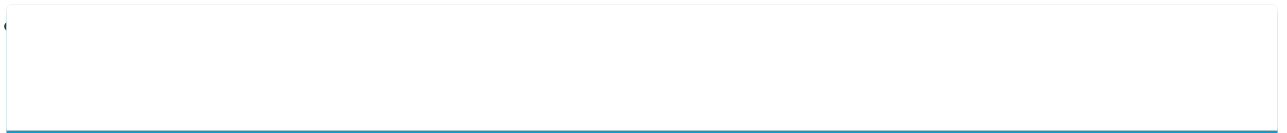
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Bookmarks





Inspect all connecting cables for loose wires and all connectors for loose pins.



Check that your CD/DVD/CD-RW is correctly inserted.
Make notes of your observations and keep them in a permanent error log. This will help you describe your problems to your dealer. If a problem recurs, the log will help you identify the problem faster.

Analyzing the problem

Sometimes the system gives clues that can help you identify why it is malfunctioning. Keep the following questions in mind:



Which part of the system is not operating properly: keyboard, hard disk drive, optical media drive, display. Each device produces different symptoms.



Is the operating system configuration set properly? Check the configuration options.



What appears on the display screen? Does it display any messages or random characters? Print a copy of the screen if you have a printer attached. Look up the messages in the software and operating system documentation. Check that all connecting cables are correctly and firmly attached. Loose cables can cause erroneous or intermittent signals.



Do any indicators light? Which ones? What color are they? Do they stay on or blink? Write down what you see.



Do you hear any beeps? How many? Are they long or short? Are they high pitched or low? Is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them to your dealer.

Software

Hardware

User's Manual

The problems may be caused by your software or disc. If you cannot load a software package, the media may be damaged or the program might be corrupted. Try loading another copy of the software.

If an error message appears while you are using a software package, check the software documentation. These documents usually include a problem solving section or a summary of error messages.

Next, check any error messages in the operating system documentation.

If you cannot find a software problem, check your hardware.

First run through the items in the preliminary checklist above. If you still cannot correct the problem, try to identify the source. The next section provides checklists for individual components and peripherals.

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Notebook computer (199 pages)

[Laptop Toshiba P15-S4091 User Manual](#)

P15-s4091 user's guide (240 pages)

[Laptop Toshiba P25-S477 User Manual](#)

P25-s477 user's guide (232 pages)

[Laptop Toshiba P25-S509 User Manual](#)

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[Laptop Toshiba P100-ST7211 User Manual](#)

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User manual (175 pages)

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Toshiba satellite p500-bt2g22: reference guide (60 pages)

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